VPAT for

VMware ESX 3.5 Documentation

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VPAT

Product: VMware ESX 3.5 Web-based documentation
Components covered: Documentation at
http://pubs.vmware.com/vi35u2/wwhelp/wwhimpl/js/html/wwhelp.htm

Contact for more information: http://www.VMware.com
Date: December, 2008

Summary of Voluntary Product Accessibility Template

Criteria	*Supporting Features*	*Remarks and Explanations*
Section 1194.21 Software Applications and Operating Systems	Not applicable	
Section 1194.22 Web-based Internet Information and Applications	Supports with exceptions	This is applicable to the online help documentation. Please refer to the attached 1194.22 VPAT.
Section 1194.23 Telecommunications Products	Not Applicable	
Section 1194.24 Video and Multimedia Products	Not Applicable	
Section 1194.25 Self-contained, Closed Products	Not Applicable	
Section 1194.26 Desktop and Portable Computers	Not Applicable	
Section 1194.31 Functional Performance Criteria	Supports with Exceptions	Please reference the included 1194.22 and 1194.31 sections.
Section 1194.41 Information, Documentation and Support	Supports	Please reference the included 1194.41 section

Explanation of Supporting Features (second column on VPAT)

Supports	Use this language when you determine the product fully meets the letter and intent of the Criteria.

Supports with Exceptions	Use this language when you determine the product does not fully meet the letter and intent of the Criteria, but provides some level of access relative to the Criteria.
Supports through Equivalent Facilitation	Use this language when you have identified an alternate way to meet the intent of the Criteria or when the product does not fully meet the intent of the Criteria.
Supports when combined with Compatible AT	Use this language when you determine the product fully meets the letter and intent of the Criteria when used in combination with Compatible AT. For example, many software programs can provide speech output when combined with a compatible screen reader (commonly used assistive technology for people who are blind).
Does not Support	Use this language when you determine the product does not meet the letter or intent of the Criteria.
Not Applicable	Use this language when you determine that the Criteria do not apply to the specific product.
Not Applicable – Fundamental Alteration Exception Applies	Use this language when you determine a Fundamental Alteration of the product would be required to meet the Criteria (see the access board standards for the definition of "fundamental alteration").

1194.22 Web-based Internet information and applications

Criteria	*Supporting Features*	*Remarks and explanations*
(a) A text equivalent for every non-text element shall be provided (e.g., via "alt", "longdesc", or in element content).	**Supports with exceptions**	Many non-text elements do not have equivalents. Status icons for tree items do

		not have descriptive ALT attributes. Charts and graphs also do not have d-links.
(b) Equivalent alternatives for any multimedia presentation shall be synchronized with the presentation.	**Not applicable**	ESX 3.5 Documentation does not have multimedia presentations.
(c) Web pages shall be designed so that all information conveyed with color is also available without color, for example from context or markup.	**Does not support**	The selected tab is color-conveyed without a text equivalent.
(d) Documents shall be organized so they are readable without requiring an associated style sheet.	**Does not support**	Headings do not have heading tags. Associated links and bulleted items are not grouped with list tags.
(e) Redundant text links shall be provided for each active region of a server-side image map.	**Not applicable**	ESX 3.5 Documentation does not have server-side image maps.
(f) Client-side image maps shall be provided instead of server-side image maps except where the regions cannot be defined with an available geometric shape.	**Not applicable**	ESX 3.5 Documentation does not have client-side image maps.
(g) Row and column headers shall be identified for data tables.	**Does not support**	Column headers of data tables do not have <TH> tags.
(h) Markup shall be used to associate data cells and header cells for data tables that have two or more logical levels of row or column headers.	**Not applicable**	Data tables in the ESX 3.5 Documentation do not have multilevel columns or rows.
(i) Frames shall be titled with text that facilitates frame identification and navigation	**Does not support**	Frames do not have "title" attributes.
(j) Pages shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz.	**Supports**	Pages do not flash or blink.
(k) A text-only page, with equivalent information or functionality, shall be provided to make a web site comply with the provisions of this part, when compliance cannot be accomplished in any other way. The content of the text-only page shall be updated whenever the primary page changes.	**Not applicable**	
(l) When pages utilize scripting languages to display content, or to create interface elements, the information provided by the script shall be identified with functional text that can be read by Assistive Technology.	**Supports**	Interfaces are keyboard accessible.
(m) When a web page requires that an applet,	**Not applicable**	ESX 3.5

plug-in or other application be present on the client system to interpret page content, the page must provide a link to a plug-in or applet that complies with §1194.21(a) through (l).		Documentation does not have plug-ins.
(n) When electronic forms are designed to be completed on-line, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.	**Does not support**	The "Search" edit boxes do not have explicit labeling.
(o) A method shall be provided that permits users to skip repetitive navigation links.	**Does not support**	Contents or index items do not have skip-over links to reach the main content frame.
(p) When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required.	**Not applicable**	The ESX 3.5 Documentation does not have timed responses.

1194.31 Functional performance criteria

Criteria	*Supporting Features*	*Remarks and explanations*
(a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for assistive technology used by people who are blind or visually impaired shall be provided.	**Supports with exceptions**	Reference 1194.22
(b) At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for assistive technology used by people who are visually impaired shall be provided.	**Supports with exceptions**	Reference 1194.22
(c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for assistive technology used by people who are deaf or hard of hearing shall be provided.	**Supports**	The ESX 3.5 Documentation does not require hearing to access content.
(d) Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided.	**Not applicable**	The ESX 3.5 Documentation does not have audio information.

(e) At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for assistive technology used by people with disabilities shall be provided.	**Supports**	The ESX 3.5 Documentation does not require speech to access content.
(f) At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided.	**Supports**	Interfaces are keyboard accessible.

1194.41 Information, Documentation and Support -Detail

Criteria	*Supporting Features*	*Remarks and explanations*
(a) Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge.	**Supports**	Upon request, Product support documentation shall be made available in other printed or online formats that VMware has available at the time of the request, at no additional charge.
(b) End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge.	**Supports**	Upon request, Product support documentation shall be made available in other printed or online formats that VMware has available at the time of the request, at no additional charge.
(c) Support services for products shall accommodate the communication needs of end-users with disabilities.	**Supports**	Support is available online and via telephone. Deaf or hard of hearing users can use the national relay service to converse with VMware representatives.