VMware vSphere Desktop

vSphere Edition to Host Desktop Virtualization

Product FAQs

Q. What is VMware vSphere Desktop?

A. VMware vSphere® Desktop is a new edition of vSphere for deploying desktop virtualization. It provides the full range of features and functionalities of the vSphere Enterprise Plus edition allowing you to achieve scalability, high availability and optimal performance for all of your desktop workloads.

The vSphere Desktop edition is intended for customers who want to purchase only vSphere licenses to deploy desktop virtualization. In addition to the vSphere Desktop edition, VMware also sells a comprehensive end-to-end desktop and application virtualization solution, VMware Horizon 7. vSphere Desktop is already included in the VMware Horizon® 7 Bundle. This offer gives customers the option to purchase vSphere Desktop as a stand-alone vSphere edition outside of the Horizon 7 Bundle.

vSphere Desktop is licensed based on the total number of Powered On Desktop Virtual Machines. VMware vSphere Desktop is not subject to a processor limitation. It is available in a pack size of 100 desktop VMs.

vSphere Desktop can be used only for hosting a VDI environment.

Q. What are the benefits of vSphere Desktop?

A. vSphere Desktop provides the full range of features and functionalities of vSphere Enterprise Plus, offering reliability, scalability and optimal performance for all your enterprise desktop workloads. vSphere Desktop is already included as part of all VMware Horizon 7 bundle SKUs.

Q. Which customers are eligible for vSphere Desktop?

A. vSphere Desktop is available to all commercial, academic, and government customers who want to purchase new licenses of vSphere to host desktop virtualization.

Q. How can vSphere Desktop be purchased?

A. Purchases may be made through a VMware authorized reselling partner, OEM partner or directly with VMware.

Q. Is there a detailed SKU list associated with vSphere Desktop?

A. This offer extends to the following SKUs:

VS5-DT100VM-C
VS5-DT100VM-A
VS5-DT100VM-F

Q. What is included in the vSphere Desktop edition?

A. vSphere Desktop delivers the full range of vSphere 5 Enterprise Plus features for desktop workloads. See complete list of features here: http://www.vmware.com/products/vsphere/compare.html

Q. Are there any restrictions with vSphere Desktop?

A. vSphere Desktop can be used only to host a desktop virtualization environment or desktop management and monitoring tools. You can use vSphere Desktop for desktop management and monitoring tools in a VDI environment only. Desktop licenses covered by this provision, however, may not be managed by the same instance of VMware vCenter™ which is being used to manage non-desktop OS virtual machines.

Q. I have spare vSphere Enterprise Plus licenses. Can I use them for desktop virtualization?

A. Yes, customers with spare vSphere licenses from past purchases can use it to host a VDI environment. Desktop licenses covered by this provision, however, may not be managed by the same instance of vCenter which is being used to manage non-desktop OS virtual machines.

Q. Can I downgrade to vSphere 4 desktop until my third-party vendor supports vSphere 5?

A. Yes, vSphere 5 Desktop can be downgraded to vSphere 4 Desktop and upgraded to vSphere 5 Desktop later.

Q. Do I need a separate vCenter Server for my VDI hosts?

A. Yes, like Horizon 7 Deployments on vSphere 4.x you will need a separate VMware vCenter™ Server for your VDI hosts. vCenter is not included in vSphere Desktop.

Q. Can vSphere Desktop be used to run third- party desktop management and infrastructure tools or 3rd party server products for desktops?

A. As per the vSphere 5 EULA, vSphere Desktop standalone can be used for hosting virtual desktop machines or desktop management and monitoring tools. You can use vSphere Desktop for desktop management and monitoring tools in a VDI environment only.

Support FAQs

Q. What Support and Subscription (SnS) is included as part of this offer?

A. VMware requires Basic (12x5) and Production (24x7) Support for vSphere Desktop. In addition, customers can purchase Business Critical Support to complement Production Support. VMware's Business Critical Support offers access to a dedicated account team who will build and maintain a profile of your installation and provide regular account reviews. VMware's Professional Services Organization is also available for consultations or to deploy vSphere Desktop in your organization. For more information, please visit the vSphere support site.

Q. Who can I contact if I have questions?

A. Please contact your VMware authorized reselling partner or VMware account representative if you have any questions.

VMware, Inc. 3401 Hillview Avenue Palo Alto CA 94304 USA Tel 877-486-9273 Fax 650-427-5001 www.vmware.com
Copyright © 2016 VMware, Inc. All rights reserved. This product is protected by U.S. and international copyright and intellectual property laws. VMware products are covered by one or more patents listed at http://www.vmware.com/go/patents. VMware is a registered trademark or trademark of VMware, Inc. in the United States and/or other jurisdictions. All other marks and names mentioned herein may be trademarks of their respective companies. Item No: VMW10225-FAQ-vSPHERE DESKTOP-USLET-103 04/16