

INFORMATION GUIDE

# Managing VMware ESX Server 3i



**Table of Contents**

**Introduction..... 3**

**Deployment ..... 3**

**Large-Scale Bulk Deployment ..... 4**

**Interactive and Scripted Management ..... 5**

**VI Client ..... 5**

**Remote Command Line Interfaces ..... 6**

**File Management ..... 7**

**Remote Command Line Interface and Traditional ESX Server ..... 8**

**Third-Party Management Applications ..... 8**

**Common Information Model ..... 8**

**VI API ..... 8**

**SNMP ..... 9**

**Patching and Upgrading ..... 9**

**Backup ..... 10**

**Summary ..... 11**

**About the Author..... 12**

# Managing VMware ESX Server 3i

## Introduction

VMware ESX Server 3i is the next-generation hypervisor, providing a new foundation for virtual infrastructure. This innovative architecture operates independently from any general-purpose operating system, offering improved security, increased reliability, and simplified management. This compact architecture is designed for integration directly into virtualization-optimized and certified server hardware, enabling rapid installation, configuration, and deployment.

Functionally, ESX Server 3i is equivalent to ESX Server. However, the Linux-based service console has been removed, reducing the footprint to less than 32MB of memory. The functionality of the service console is replaced by remote command line interfaces and adherence to system management standards. In the simplest implementation, ESX Server 3i is embedded directly into the firmware of select server models from various vendors, allowing the server to boot directly into ESX Server 3i. (Go to <http://www.vmware.com> for the latest information on vendors and models.)

Because ESX Server 3i no longer includes a service console, many of the management activities performed on the ESX Server 3 platform — for example, configuring user access to the service console and administering management agents running in it — are no longer necessary. Other management tasks previously done in the service console are now performed in one of several ways:

- Using the Virtual Infrastructure Client (VI Client), which provides a Windows-based graphical user interface for interactive configuration of the platform. The VI Client has been enhanced to provide capabilities that were previously available only in the service console.
- Using the remote command line interfaces, new interfaces that enable scripting and command-line-based configuration of the platform from a Linux or Windows-based server, via an encrypted and authenticated communication channel.
- Using external agents that leverage well-defined APIs, such as the VIM API and the Common Information Model (CIM) management standard.

In addition, you can manage ESX Server 3i using VirtualCenter, just as you would any ESX Server 3 system. Distributed virtualization features, such as VMotion and VMware DRS, are

designed to work exactly the same on ESX Server 3i — and also in a mixed environment of ESX Server 3 and ESX Server 3i systems. (Check the product documentation and release notes to see the latest status of support for particular features.) VirtualCenter presents both types of systems in the VI Client user interface in almost the same way; certain features unique to ESX Server 3i management appear for hosts equipped with that version.

In many respects, the functionality of an ESX Server 3i system is the same as for ESX Server 3. However, the architecture of ESX Server 3i points the way to a new management model for a virtualized infrastructure. The core aspects of this model are:

- Datacenter infrastructure based on stateless, interchangeable computing nodes
- Centralized management, including administration and policy
- Communication with the system using well-defined and standardized APIs instead of unstructured interactive sessions that are difficult to lock down and audit

In short, ESX Server 3i represents the continuation of a long term trend to move management functions out of the service console and into remote or central tools. The rest of this paper covers the management of an ESX Server 3i system and lays out the characteristics of this new management model.

## Deployment

ESX Server 3i is designed for distribution in various formats, including directly embedded in the firmware of a server or as software to be installed on a server's boot disk. When you work with the embedded version, your experience when you power on an ESX Server 3i system is analogous to the way you configure a home networking router. The device uses detection, discovery, and sensible defaults to perform as much configuration as possible automatically. In other potential delivery form factors, such as preloaded onto the internal disk of a server, the startup process would be slightly different. This section focuses on the deployment experience when you are using ESX Server 3i integrated into the server hardware.

The ESX Server platform — the hypervisor — runs immediately when the system boots and automatically detects network setting using DHCP. This process configures the following network properties:

- IP Address, netmask, and gateway associated with the management agent
- Host name and DNS server

If the primary network interface of the server is not on a network with DHCP services, the network properties remain unconfigured.

After the boot process, the console of the system displays a welcome screen with a log-in prompt. After logging in, you see a menu-driven configuration screen, shown in Figure 1, where you perform the initial configuration of the system. On this screen, you can perform these two basic configuration tasks:

- Configure networking properties, if not already done automatically.
- Set the administrator (root) password. By default, the administrator password is not set.

Because the administrator password is not set initially, it is important to make sure the server is on a trusted network when it is powered on for the first time. Alternatively, you can power on the server before it is connected to any network, set the administrator password, then connect to a network. You can then configure networking, either manually or by restarting the networking, thereby allowing automatic configuration.

After configuring the networking properties and setting the administrator password, you can perform all subsequent management activities remotely. The remaining menus of the

console allow debugging activities, such as restarting the management agent and reviewing logs.

### Large-Scale Standardized Deployment

In some large-scale deployments of ESX Server, administrators include post-install scripts that automatically perform detailed platform configuration when the installation of ESX Server is complete. Combined with PXE-boot-based installation or whole disk imaging, customers have used this for fully automated large-scale standardized deployments of ESX Server. When ESX Server 3i is embedded in the firmware of the server, no additional hardware-level configuration is needed.

Once you have configured networking and the administrator passwords, you can use remote command line interfaces (RCLIs) scripts to configure the virtualization layer, including virtual networks and storage devices. Typical tasks performed in a traditional post-install script that you can implement using an RCLI script include:

- Create port groups
- Set up VMkernel network services to support VMotion or iSCSI
- Configure NIC teaming
- Configure HBA multipathing
- Set up NTP

The remote command line interfaces are described in greater detail in the following section.

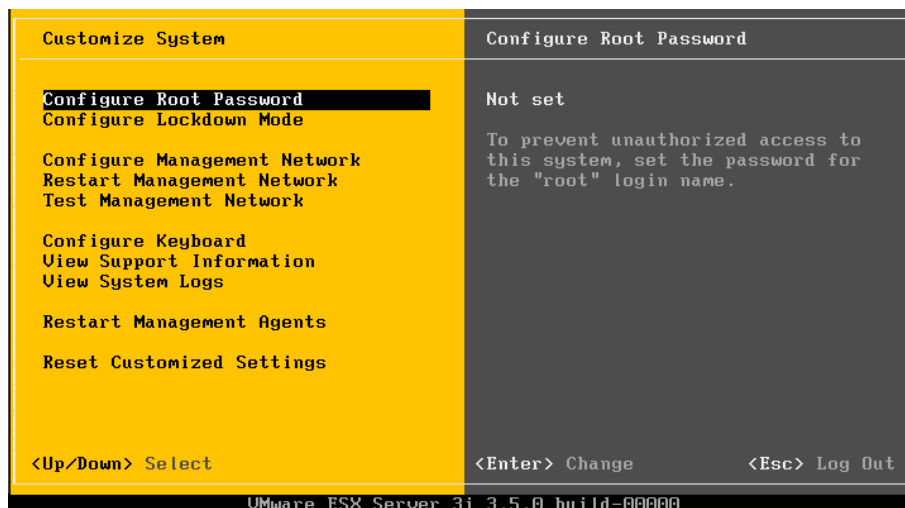


Figure 1: Welcome screen of the Direct Console User Interface

**Interactive and Scripted Management**

For management functionality, ESX Server 3i relies on remote tools instead of a service console. Depending on the situation, there are two methods for configuring an ESX Server 3i host:

- Using the VI Client, for graphical configuration
- Using the remote command line interfaces, for command-line-based and scripted configuration

These two methods provide almost equivalent functionality for most configuration actions. The choice of which to use is largely based upon experience and preference. Someone who is new to ESX Server, or who requires a simpler, graphical interface, should use the VI Client. For those who are more experience with ESX Server and who prefer the speed and flexibility of command-line tools or scripting, the RCLIs are recommended.

You can connect the VI Client to VirtualCenter or directly to an ESX Server 3i host. Similarly, you can use a terminal or command prompt session on a remote computer to send commands either directly to a specified ESX Server 3i host or to VirtualCenter Server, which then executes the command on your behalf on the specified ESX Server 3i host under its management using a private protocol. If you use the VI Client or RCLI via VirtualCenter, you must be known to VirtualCenter as well as have the necessary privileges. If you connect directly to an ESX Server 3i system, your credentials must map to a local user on the system, who must also have the necessary privileges locally defined on that system to run each command.

The privilege model for ESX Server is essentially a subset of the VirtualCenter privilege model. You can define custom roles on ESX Server that allow individual tasks, such as managing virtual

machines. The only difference is that tasks that apply only to multiple ESX Server hosts in the context of VirtualCenter, such as cluster administration, do not apply to ESX Server. In either case, you can define custom roles that aggregate privileges in whatever manner is suitable for your needs.

The set of users and roles defined on VirtualCenter is totally independent of any scheme defined on the ESX Server hosts, which in turn are totally independent of each other. You must perform any synchronization between the individual entities manually. Thus, it is generally better to use VirtualCenter because it makes it easy to centralize all user management. You can, however, still make use of local user accounts on the ESX Server 3i host, either for situations in which VirtualCenter is unavailable, or when you wish to manage a small environment with only a few hosts without using VirtualCenter.

**VI Client**

The VI Client is the primary user interface to VMware virtual infrastructure. It provides both a console to operate virtual machines and an administrative interface for ESX Server hosts. The same tool also provides an interface for VirtualCenter, the VMware tool for centrally managing multiple ESX Server hosts.

VI Client has been enhanced to provide some functionality that was previously available only via the service console. This added functionality includes:

- Time configuration, including setting the date and time, as well as configuring NTP (Network Time Protocol) servers to synchronize the time with an external source., as shown in Figure 2.

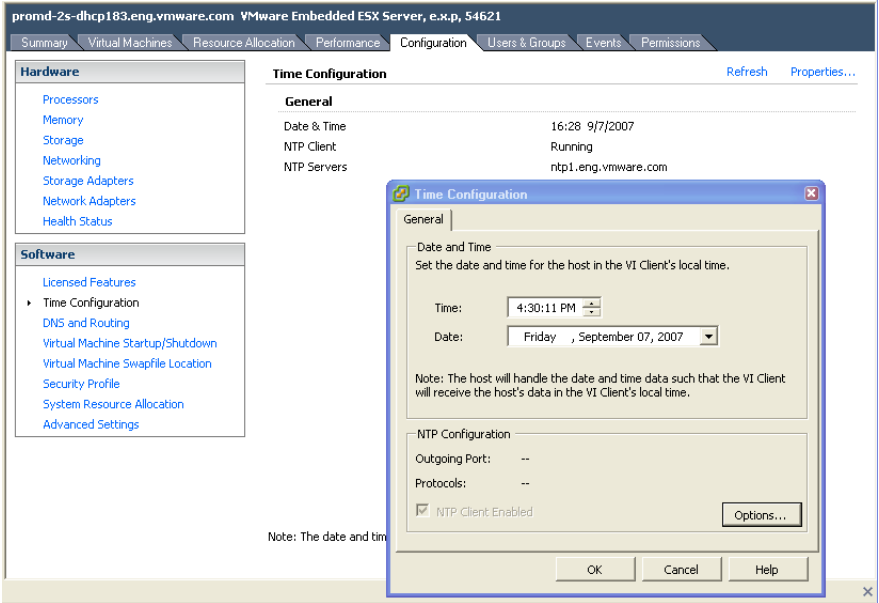


Figure 2: Configuring NTP using the VI Client

- Enhanced datastore browsing, which allows you to manage any VMFS datastore associated with this host, including operations such as uploading and downloading individual files to and from the local VI Client system, moving files between datastores, and deletion of files and folders.

All other the capabilities of VI Client are still available. For example, you can use Export Diagnostic Data to retrieve all the system log files from the ESX Server 3i host when you want to view these files. In particular, the user and group management capabilities, which allow you to create and manage local user accounts and user groups, have greater importance with ESX Server 3i, because you can no longer log in to the service console to create users and groups. You still associate these users with roles on managed objects, just as you normally would on a standalone ESX Server 3 system.

If you manage an ESX Server 3i system with VirtualCenter, all of the additional functionality described above is present in the VI Client interface for that host, with the exception of user and group management. You see this difference because all user management occurs on VirtualCenter itself, thus obviating the need for local user and group management on individual ESX Server 3i systems. Therefore, you can have the same level of management functionality you are accustomed to with ESX Server 3.

If you want to enforce central audited management through VirtualCenter, you can prevent root-level access by the VI Client. By enabling a feature called lockdown mode, you disable all remote root access. If you have defined no local users, the only way to manage the server is through VirtualCenter, which connects through the special user named vpxuser via an encrypted password. Only the VirtualCenter server can decrypt that password. If you have defined any local users, they can continue to connect directly to the host via the VI Client when lockdown mode is enabled. You can enable and disable lockdown mode only via VirtualCenter itself or by using the DCUI on the local console of the server.

The purpose of using lockdown mode is to prevent anonymous root-level interaction with the system. It effectively requires that all interaction occur either via a user known to VirtualCenter or via a named user account defined on the server locally. Thus all users must be granted explicit permissions to perform tasks, and their actions are fully audited.

### *Remote Command Line Interfaces*

The remote command line interfaces enable scripting and command-line-based configuration of the platform from a Linux or Windows-based server. It provides a set of commands that allow you to perform administrative tasks over an encrypted and authenticated communication channel. The commands themselves are based on the `esxcfg-*` commands that are found in the service console of ESX Server. The syntax for using them is exactly the same as the service console equivalents, with the addition of options for authentication and for indicating on which server to perform the actions. The commands are available for both Linux and Windows; all you need to do is install the remote command line interfaces package on any system you will use to execute these commands.

As with the VI Client, the RCLI commands can be invoked directly on an ESX Server 3i system or through VirtualCenter, which then forwards the command request to the specified ESX Server 3i host under its management. Similarly, remote root access directly to the system through the RCLI is not possible when lockdown mode is enabled on the server, thus requiring that all RCLI commands go through VirtualCenter or are executed by a named account defined locally on the server.

Most of the `esxcfg-*` commands found in the service console are reproduced in the remote command line interfaces. The exceptions are commands used to manage services for the service console itself; because the service console has been eliminated, these commands are not relevant for an ESX Server 3i system.

Almost all RCLI commands are named with the initial prefix `vicfg-*`. However, for compatibility with previous scripts, all RCLI commands are aliased to equivalent commands with the prefix `esxcfg-*`, with the exception of those that are newly introduced with ESX Server 3i. The aliases are provided to ease the transition from COS-based management, allowing you to use existing scripts with a minimum of modification.

The remote command line interfaces commands can be divided roughly according to their purpose.

- Host configuration: `vicfg-advcfg`
- Storage configuration: `vicfg-nas`, `vicfg-swiscsi`, `vicfg-mpath`, `vicfg-rescan`, `vicfg-vmh-badevs`, `vmkfstools`
- Network configuration: `vicfg-vswitch`, `vicfg-vmknic`, `vicfg-route`, `vicfg-nics`
- Maintenance and patch: `vicfg-dumpart`
- Monitoring: `resxtop` (remote equivalent of `esxtop`)

In addition, several commands were created specifically to address functionality that previously was configurable only through the service console.

- `vicfg-ntp`: specify NTP servers
- `vicfg-snmp`: configure SNMP
- `vicfg-syslog`: specify a remote syslog server, for remote collection of log files
- `vicfg-cfgbackup`: a utility to back up and restore an embedded host's configuration, or reset the host, returning it to factory defaults

Backup is discussed in a later section.

For all the remote command line interfaces commands, information about the session must be specified. This includes:

- The user who is executing the command. If the user is not known to the server, or if the password is incorrect, the command is rejected.
- The server on which to authenticate the user, whether it is the VirtualCenter host or the individual target ESX Server host. If connecting to VirtualCenter, you must also specify the target host on which you want to perform operations. If you are not connecting through VirtualCenter, the target host is assumed to be the same as the authenticating host.

Every command is associated with a specific privilege. Thus, even if the user is authenticated successfully, if the user does not have the proper permission to execute a particular action, the command is rejected. The same is true for file access; if the user is not authorized to view configuration files, for example, then any file access command is rejected. As mentioned earlier, these privileges can be defined either on VirtualCenter or on the individual ESX Server hosts, and each set of privilege definitions is totally independent of the others.

To use a remote command line interfaces command, type the name of the command, and before typing the usual options for the command, type the remote host and authentication information. For example, to run a command directly on an ESX Server 3i host:

```
vicfg-nics --server=esx-host1
--username=joe_admin -list
```

where the strings in italics are those required for the session. After you enter the command, you are prompted for the password for the specified user. If you enter the correct password, the command executes.

To specify a VirtualCenter host as the authenticating server and the ESX Server host as the target, enter the command as shown in the following example:

```
vicfg-nics --server=vc-host
--username=joe_admin
--vihost=esx-host1 -list
```

To facilitate scripting commands, there is an option to save authentication information to a session file. This session file encodes the user name and password information in a token, a method that avoids storing this information in plain text. By default, this token expires after 30 minutes. After authenticating once to generate the session file, you can run any remote command line interfaces command without providing the user name and password.

### File Management

The ESX Server 3i system is designed with a simple in-memory file system used to hold configuration files, log files, and staged patches. For ease of administration, the structure of the file system is designed to be similar to that used in the service console. For example, ESX Server configuration files are found in `/etc/vmware` and log files in `/var/log/vmware`. Files can also be saved in any VMFS datastore accessible by a host, either on a local disk or on a remote file server.

Files and directories are broadly classified into three groups:

- **Datastore** — Datastore files and directories accessible to a host
- **Host** — Host configuration files, which reside on the local file system of the server
- **Temp** — The `/tmp` directory and files inside that directory

You can manage these files using `viifs`, an RCLI utility for managing both local files on the ESX Server 3i system and files located in a datastore associated with that server, either on the local disk or on a shared file system.

For reasons of security, different capabilities are enabled for the different types of files.

- **Datastore** — You can upload and download datastore files and directories accessible to a host. You can also view directory listings. Additional functionality provided for VMFS datastores includes: `move`, `copy`, `mkdir`, `rmdir`, and `remove`.
- **Host** — You may download host configuration files for local manipulation, then upload them again. To avoid corrupting files that are not user-modifiable, there is a fixed list of files that you can upload and download. Any host file that is not on this list cannot be accessed. Furthermore, all files are specified without their full path, regardless of their actual location

in the local file system hierarchy. It is not possible to view the file system hierarchy.

- Temp — The /tmp directory is meant only to hold image files uploaded prior to flashing the firmware with the updated image. Thus, only upload of files to this directory is supported.

### Remote Command Line Interfaces and ESX Server 3

The remote command line interfaces also work with ESX Server 3 hosts, meaning that you have the choice of staying with your current service console scripts or moving to the new management model of RCLI-based scripts. The advantage of migrating to the newer model is that the RCLI automatically imposes a fine-grained, auditable, and enforced privilege model, particularly if used through VirtualCenter. By using the RCLI with ESX Server, you can reduce or eliminate the need for most personnel to have access to the service console, thus greatly improving security by reducing exposure to risk. In a mixed environment of ESX Server and ESX Server 3i, you can develop a set of scripts and procedures based on the RCLI, and use it across both types of systems.

### Third-Party Management Applications

Because the service console provides access to low-level hardware metrics as well as higher-level status information, systems management software vendors created agents that ran in the service console in order to collect information on a host and forward it to a central management server. In the absence of a service console, this functionality is replaced by several different remote APIs. VMware is working actively with third-party companies to help them port their existing ESX Server management agents to work with this new management model.

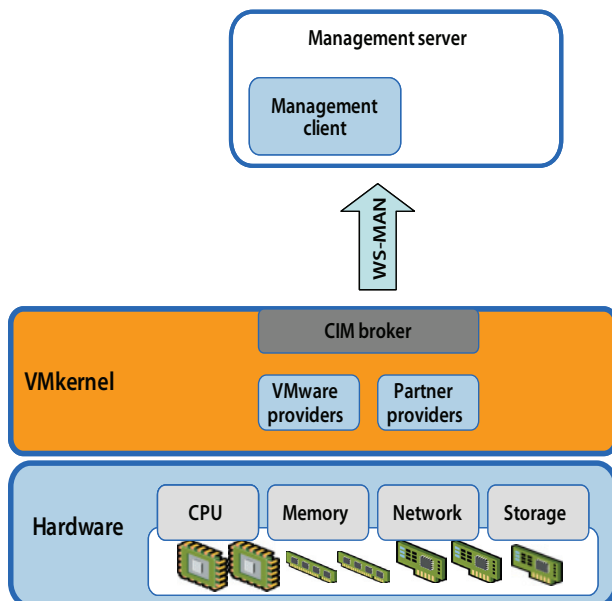


Figure 3: CIM Management model

### Common Information Model

The Common Information Model (CIM) is an open standard of the Desktop Management Task Force that defines how computing resources can be represented and managed. It enables a framework for agentless, standards-based monitoring of hardware resources for ESX Server 3i. This framework consists of a CIM object manager (CIMOM), often called a CIM broker, and a set of CIM providers.

CIM providers are used as the mechanism to provide management access to device drivers and underlying hardware. Hardware vendors can write providers to provide monitoring and management for their devices. VMware is also writing providers that implement monitoring of server hardware, the underlying storage infrastructure used to support virtual machines, and virtualization-specific resources. These providers run inside the ESX Server 3i system, and hence are designed to be extremely lightweight and focused on specific management tasks. The CIM broker takes information from all CIM providers and presents it to the outside world via standard APIs, including WS-MAN. Figure 3 shows a diagram of the CIM management model.

### VI API

The VMware Virtual Infrastructure API (VI API) provides a powerful interface for developing applications to integrate with VMware Infrastructure. The VI API enables your program or framework to invoke VirtualCenter Web Service interface functions on VirtualCenter to manage and control ESX Server. It allows developers to provide tools that:

- Configure virtual machines and hosts
- Provide discovery and inventory functions in virtual environments.
- Access performance data
- Control virtual machine operations, such as configuration changes and migrations or virtual machine state

The VI API is fully synchronized with management tools via the remote command line interfaces, VI Client, and VirtualCenter. Indeed, all three of these are built on the VI API. Furthermore, this API works for VirtualCenter as well as directly with ESX Server 3i and ESX Server 3. The only difference is that certain functions that pertain to multiple hosts, such as VMotion, are implemented

only in VirtualCenter. Figure 4 illustrates how the VI API fits into the VMware Infrastructure management framework.

The third-party management products that can integrate with ESX Server 3i through the VI API include tools for:

- Monitoring
- Performance management
- Process automation
- Provisioning, change management, and configuration management

The VI SDK provides developers with a full environment for creating applications that interact with ESX Server 3i in a variety of programming languages. Resources for developers who want to use the VI API are available on the VMware Web site at <http://www.vmware.com/support/developer/vc-sdk/>.

**SNMP**

Simple Network Management Protocol (SNMP) allows management programs to monitor and control a variety of networked devices. Managed devices run SNMP agents, which can provide information to a management program in at least one of the following ways:

- In response to a `get` operation, which is a specific request for information from the management system.
- By sending a notification, which is an alert sent by an SNMP agent to notify the management system of a particular event or condition. VirtualCenter Server, ESX Server 3i, and ESX Server 3 each has an SNMP agent. The agents provided with each product have differing capabilities.

Even with the introduction of the CIM framework, hardware monitoring through SNMP continues to be supported by ESX

Server 3i, and any third-party management application that supports SNMP can be used to monitor it. For example, Dell OpenManage IT Assistant (version 8.1 or later) has ESX Server 3i MIBs pre-compiled and integrated, allowing basic inventory of the server and making it possible to monitor hardware alerts such as a failed power supply. SNMP also lets you monitor aspects of the state of the VMkernel, such as resource usage, as well as the state of virtual machines.

ESX Server 3i ships with an SNMP management agent different from the one that runs in the service console of ESX Server 3. Currently, the ESX Server 3i SNMP agent supports only SNMP traps, not `gets`. SNMP write operations are not supported by ESX Server 3i. This agent is off by default. To use this agent, you must enable the SNMP service, specify at least one community, and configure a trap destination using the remote command `vicfg-snmp`.

**Patching and Upgrading**

The process for patching and upgrading systems is significantly simplified in ESX Server 3i. This section describes the process for the embedded version of ESX Server 3i.

With ESX Server 3, patches are fine-grained, and you use `esx-update` to install multiple individual ESX Server patches.

With ESX Server 3i, when patches or updates are needed, you replace the whole system image. Because the total code base is so small, replacing a whole image is more efficient and simpler than managing many individual patches. This is analogous to the process of managing the BIOS or other firmware of a server.

As a fail-safe for applying updates, the ESX Server 3i system has two independent banks of memory, each of which stores a full system image. When you upgrade the system, the new version is loaded into the inactive bank of memory, and the system is set to use the updated bank when it reboots. If any problem

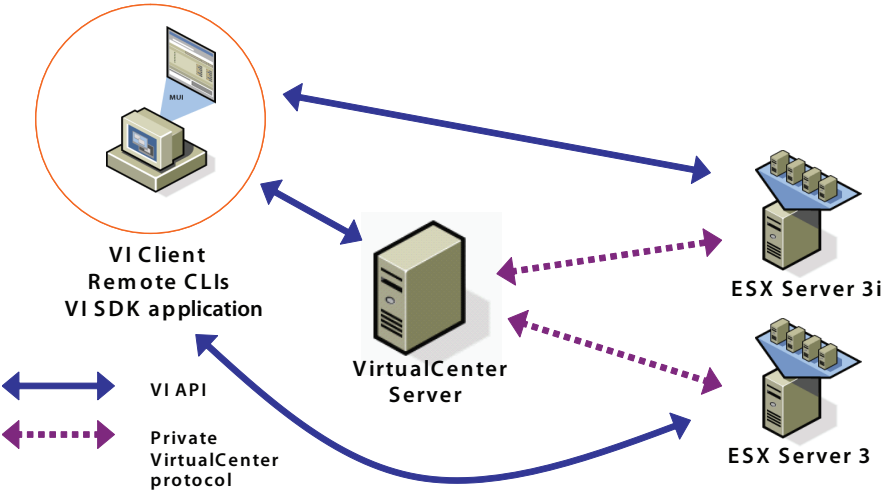


Figure 4: The VI API in the VMware Infrastructure management framework

is detected during the boot process, the system automatically boots from the previously used bank of memory. You can also intervene manually at boot time to choose which image to use for that boot, so you can back out of an update if necessary. You can use either the remote command line interfaces or the VMware Update service to install the new image directly on the system, or use VMware Update Manager from VirtualCenter to manage updates across a whole set of systems.

You can use the `vihostupdate` RCLI command for maintenance of your ESX Server 3i hosts. The command can install software updates, enforce software update policies, and track installed software. Before you can update the firmware of an ESX Server 3i host, the update bundle must be locally accessible on the machine where you run the `vihostupdate` command. If the update bundle is not accessible, the update process first pushes the update bundle to the host, then performs the update. If the update bundle is already accessible — for example, because it is installed locally or available on a remote datastore that the host can access — the update process does not have to push the update bundle to the host. Each update consists of a descriptor file and a set of packages. The descriptor controls the installation process and checks that requirements are met. For example, you might be required to power off all virtual machines running on the server you are preparing to update, or you might need to reboot the server after the update.

The new VMware Infrastructure Update service is a graphical, Windows-based tool that is an optional plug-in for the VI Client. VMware Update service allows you to learn about, download, and install maintenance and patch releases. The VMware Update Service provides security, stability, and feature enhancements for VMware Infrastructure. The VMware Update service periodically checks for new updates that are applicable to ESX Server 3i hosts connected to the VI Client. If it discovers new updates, VMware Update downloads the firmware and the companion software in the background and caches the downloaded updates in a local repository. You can then apply the updates or schedule them for automatic installation at a later time.

The previous two methods allow you to update ESX Server 3i hosts one by one. For bulk upgrades of multiple systems, VMware Update Manager provides an automated patch management solution for online VMware ESX Server 3 and ESX Server 3i hosts and online as well as offline Microsoft and Linux virtual machines. VMware Update Manager downloads information about the latest patches and updates for ESX Server 3 and ESX Server 3i directly from VMware. It scans the state of the

physical VMware ESX Server hosts as well as select guest operating systems, compares them with baselines set by the administrator, then applies updates and patches to enforce compliance to baselines. VMware Update Manager supports either manual or scheduled patching of noncompliant machines. If a reboot is required on a manual patch or update, you have the option of rebooting immediately or delaying system restart by up to 60 minutes.

When used to update ESX Server hosts, VMware Update Manager enables nondisruptive host patching in conjunction with VMware DRS. VMware Update Manager puts hosts in maintenance mode, one by one, and live migrates virtual machines to other hosts while patching. When a host is patched, VMware Update Manager migrates the virtual machines back to that original host, then moves on to patch the next host in the cluster, thus allowing for fully automated rolling upgrades.

## Backup

The state of an ESX Server 3i system is fully described by a handful of configuration files. These files control such functions as configuration of virtual networking and storage, SSL keys, server network settings, and local user information. Although these configuration files are all found in the in-memory file system, they are also periodically copied to persistent storage. For example, in the embedded version of ESX Server 3i, there is a small part of the server firmware that is designated as read-write. In case of sudden power loss, you can reboot the server and it is restored to the exact configuration of the last copy.

You can also download a backup file that contains all the state information using the `vicfg-cfgbackup` RCLI command. This allows you to replicate the state of an ESX Server 3i system onto another similar system. You can create backups of your server configuration, and if a server fails catastrophically, you can easily replace it with an identical unit, then bring that new unit to the same state by restoring the backup file.

For backing up virtual machines running on ESX Server 3i, VMware Consolidated Backup is the recommended approach. Consolidated Backup enables off-host backup of virtual machines running any supported operating system from a centralized backup server using existing backup software already in the environment. It includes seamless integration with most major backup providers and frees the LAN from backup traffic.

You create a backup job for each virtual machine and dispatch that job to the backup server. Consolidated Backup takes a virtual machine snapshot and mounts the snapshot on the backup server directly from the SAN. As part of this process, Consolidated Backup quiesces the file system in the virtual machine to ensure that all that the entire state of the virtual machine is captured at the time the snapshot is created (this option is available only for Windows guest operating systems).

The backup agent, already in place on the backup server, then backs up the entire contents of the virtual machine's virtual disk as a point-in-time snapshot (Linux or Windows guest operating systems) or, optionally, selected files within the guest operating system's file system (Windows only). Finally, Consolidated Backup unmounts the snapshot and takes the virtual disk out of snapshot mode.

The latest version of VMware Consolidated Backup enables more flexibility in terms of the storage and backup architectures in use. Consolidated Backup now supports the latest backup tools on the market and works with iSCSI, NAS, and locally attached storage in addition to Fibre Channel attached storage. The backup server can also function within a virtual machine.

VMware Consolidated Backup enables you to create full and

incremental file backups of virtual machines for recovery of individual files and directories as well as full image backup of virtual machines for disaster recovery. It has built-in integrations with most major backup providers, allowing you to leverage existing investment in backup agents to move virtual machine data from the backup server to tape or disk. Consolidated Backup is supported with backup software from Symantec, CommVault, VizionCore, and many more vendors.

### Summary

The following table provides a summary of the tasks traditionally performed in the service console of ESX Server and the functional equivalents for ESX Server 3i.

Task	What Is Done with ESX Server 3	What to Do in ESX Server 3i
User management	<ul style="list-style-type: none"> <li>• Create or manage users on service console, <code>sudo</code>, etc.</li> <li>• Create or manage users via the VI Client — either local ESX Server users or VirtualCenter users</li> </ul>	Create or manage users via VI Client: — either local ESX Server users or VirtualCenter users
Access local files: VMFS files, configuration files, log files	Console commands to browse datastores and virtual machine files; <code>vmkfstools</code> command	Remote command line interfaces commands to list and retrieve files, VI Client datastore browser for VMFS files (download and upload file)
Manipulate virtual machine files (for example, modify <code>.vmtx</code> )	<ul style="list-style-type: none"> <li>• Console commands to modify virtual machine files</li> <li>• Advanced configuration in the VI Client</li> </ul>	Advanced configuration in VI Client; remote command line interfaces commands to list and retrieve virtual machine files
Backup	Virtual machine backup: agents in service console or Consolidated Backup ESX Server backup: use agents in the service console, create archive of service console files, or perform a scripted reinstall	Virtual machine backup: Consolidated Backup ESX Server backup: single small backup file via RCLI
Hardware monitoring	Agents in service console, SNMP	CIM-based framework, SNMP
Troubleshooting or support	Local <code>esxcfg-*</code> commands	Remote command line interfaces <code>vicfg-*</code> commands
Advanced configuration	Edit configuration files (for example, <code>hostd.conf</code> ) directly	Remote command line interfaces commands to list and retrieve ESX Server configuration files
Logging	Remote syslog in service console	Built-in remote syslog client
Performance monitoring	VI Client, <code>esxtop</code>	VI Client, remote <code>resxtop</code>
Reporting and auditing	Service console scripts, log files	Remote command line interfaces commands to list and retrieve files: configuration and settings, etc.; export diagnostic data

### **About the Author**

Charu Chaubal is Technical Marketing Manager at VMware, where he specializes in enterprise datacenter management with a focus on security. Previously, he worked at Sun Microsystems, where he had over 7 years experience with designing and developing distributed resource management and grid infrastructure software solutions. Charu received a Bachelor of Science in Engineering from the University of Pennsylvania, and a Ph.D. from the University of California at Santa Barbara, where he studied the numerical modeling of complex fluids. He is the author of numerous publications and several patents in the fields of datacenter automation and numerical price optimization.

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