

Upgrading to VMware View 4.5

Information for Existing VMware View Customers

VMware View™ 4.5, the industry’s leading desktop virtualization platform, delivers a wide array of powerful new features for reducing IT costs and delivering desktops as a secure managed service. Existing VMware View customers with current Subscription and Support (SnS) contracts are entitled to upgrade to View 4.5 for free. The new features in VMware View 4.5 are included in both the Enterprise and Premier editions; however, VMware View Enterprise customers who want advanced capabilities such as View Composer, View Client with Local Mode, VMware vShield Endpoint or VMware ThinApp™ must purchase the View Premier Upgrade SKU.

The tables below outlines specific entitlements and upgrade paths for existing customers.

EXISTING CUSTOMERS (WITH CURRENT ACTIVE SNS CONTRACT)	UPGRADE
VMware View 4 Enterprise Bundle	Free upgrade to View 4.5 Enterprise Bundle <ul style="list-style-type: none"> • VMware vSphere™ 4.1 for Desktops • VMware vCenter™ Server 4.1 • VMware View Manager 4.5
VMware View 4 Enterprise Add-On	Free upgrade to View 4.5 Enterprise Add-On <ul style="list-style-type: none"> • View Manager 4.5
VMware View 4 Premier Bundle	Free upgrade to View 4.5 Premier Bundle <ul style="list-style-type: none"> • vSphere 4.1 for desktops • vCenter 4.1 • View Manager 4.5 • View Client with Local Mode • vShield Endpoint • View Composer • ThinApp 4.6
VMware View 4 Premier Add-On	Free upgrade to View 4.5 Premier Add-On <ul style="list-style-type: none"> • View Manager 4.5 • View Client with Local Mode • vShield Endpoint • View Composer • ThinApp 4.6

CURRENT VIEW ENTERPRISE	UPGRADE
Customer owns View 4 Enterprise and wants to upgrade to View 4.5 Premier	Buy View 4.5 Premier Upgrade <ul style="list-style-type: none"> • View Composer • View Client with Local Mode • vShield Endpoint 1.0 • ThinApp 4.6
Customer owns View 4 Enterprise add-on and wants to upgrade to View 4.5 Premier add-on	Buy View 4.5 Premier Upgrade <ul style="list-style-type: none"> • View Composer • View Client with Local Mode • vShield Endpoint 1.0 • ThinApp 4.6

CURRENT ADD-ON	UPGRADE TO FULL BUNDLE
Customer owns View 4 Enterprise add-on and wants to upgrade to View 4.5 Enterprise Bundle	Buy View 4.5 Enterprise Add-On to Bundle Upgrade <ul style="list-style-type: none"> • vSphere for Desktops 4.1 • vCenter 4.1
Customer owns View 4 Premier add-on and wants to upgrade to View 4.5 Premier Bundle	Buy View 4.5 Premier Add-On to Bundle Upgrade <ul style="list-style-type: none"> • vSphere for Desktops 4.1 • vCenter 4.1

CURRENT THINAPP	UPGRADE TO FULL BUNDLE/ADD-ON
Customer buys ThinApp Suite and wants to upgrade to View 4.5 Premier Bundle	Buy ThinApp Suite to View Premier 100 Pack Upgrade <ul style="list-style-type: none"> • vSphere for Desktops 4.1 • vCenter 4.1 • View Manager 4.5 • View Client with Local Mode • vShield Endpoint 1.0 • View Composer
Customer redeemed ThinApp New Year Promo bundle and wants to upgrade to View 4.5 Premier Bundle	Buy ThinApp Promo to View Premier Starter Kit Upgrade <ul style="list-style-type: none"> • vSphere for Desktops 4.1 • vCenter 4.1 • View Manager 4.5 • View Client with Local Mode • vShield Endpoint 1.0 • View Composer
Customer buys ThinApp clients and wants to upgrade to View 4.5 Premier Add-On	Buy ThinApp Client to View Premier Add-On (single VM) <ul style="list-style-type: none"> • View Manager 4.5 • View Client with Local Mode • vShield Endpoint 1.0 • View Composer