eXact learning solutions- eXact Suite and HarvestRoad Hive

eXact learning solutions confirms that we will support customers running eXact Suite and HarvestRoad Hive on supported Operating Systems in a VMware virtual machine environment.

eXact learning solutions will provide unqualified support for eXact Suite and HarvestRoad Hive product running in a VMware virtual environment in an identical manner as with eXact Suite and HarvestRoad Hive products running on any other major x86 based systems without initially requiring reproduction of issues on native hardware.

Should eXact learning solutions suspect that the virtualization layer is the root cause of an incident; the customer will be required to contact the appropriate VMware support provider to resolve the VMware issue.

While eXact learning solutions products are expected to function properly in a VMware virtual environment, there may be performance implications which can invalidate eXact Suite and HarvestRoad Hive typical sizing and recommendations.