

## Data Sheet

### Consulting & Integration Infrastructure Services HP Virtual Desktop Infrastructure Planning & Design



#### ***Service description***

Hewlett-Packard Consulting & Integration Infrastructure Packaged Services (HP C&I IPS) offers Virtual Desktop Infrastructure (VDI) Planning & Design service to assist Customers in understanding and developing a consolidated and virtualized desktop infrastructure.

The benefits of VDI include the ability to improve the Return on Investment (ROI) and Total Cost of Ownership (TCO), make better use of hardware, and increase overall flexibility and reliability across your infrastructure. Before making an investment in a virtualized infrastructure, the Customer should have a clear understanding of how the infrastructure will look, the initial investment required, and the potential cost savings.

HP VDI Planning & Design service provides information based on analysis of the Customer's current desktop infrastructure.

Level 1 provides preliminary information needed for the Customer to make an informed decision whether to move toward a virtualized desktop environment, by presenting a high-level description of a Virtual Desktop Infrastructure, typical cost savings, as well as the benefits and improvements that can be included. This is achieved by performing a workshop with customer staff.

Level 2 targeted for Customers planning to proceed with desktop virtualization, provides a more in-depth study of the Customer's environment to determine the business and virtual desktop environment architecture requirements, in addition to more precise costs and cost savings potential. Output from this service includes details for a proposed solution including high level migration / implementation plans.

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### HP Virtual Desktop Infrastructure Solution Planning & Design

Components of the various service levels of the VDI Solution Planning & Design are as follows:

Virtual Desktop Infrastructure Planning & Design			
Deliverables	Level 1	Level 2	Level 3 (Custom*)
Workshop <ul style="list-style-type: none"> <li>• Current desktop infrastructure review</li> <li>• Discuss areas where ROI/TCO benefits will come</li> <li>• Review typical savings and other solution benefits</li> <li>• High-level overview of typical target environment</li> <li>• New functionality requirements review</li> <li>• Review centralized vs. dispersed desktop boot images</li> <li>• Discuss desktop application virtualization</li> <li>• Review options for next steps</li> </ul>	✓	✓	✓
Data Collection <ul style="list-style-type: none"> <li>• Current Desktop Infrastructure</li> <li>• Current operating costs</li> <li>• Application information (versions, instances, usage)</li> <li>• User profile definitions</li> <li>• Data protection policies and procedures</li> <li>• Operational policies and procedures</li> <li>• New functionality requirements</li> <li>• Infrastructure environment, needs, and future requirements</li> <li>• Review plans for Centralized or Dispersed desktop boot images</li> <li>• Review plans for application virtualization</li> </ul>		✓	✓
Workshop findings and recommendation summary document	✓	✓	✓
Estimated cost of Virtual Desktop solution		✓	✓
Estimate of potential ROI / TCO savings (based on comparison to current costs)		✓	✓
Provide blueprint for up to 3 desktop boot images		✓	✓

#### Virtual Desktop Infrastructure Planning & Design

Deliverables	Level 1	Level 2	Level 3 (Custom*)
Provide recommendations for virtualizing up to 5 standard desktop applications (Ex. Microsoft word, Microsoft Excel, Adobe Acrobat Reader)		✓	✓
Proposed Virtual Desktop infrastructure documentation including high level implementation / migration plan for proposed solution, including pilot (as needed)		✓	✓

#### Service feature highlights

- Review of current desktop environment and discussion of plans for virtualized desktop infrastructure
- Review typical areas for cost savings and potential savings to be achieved
- Documentation of findings and recommendations. Level of documentation based on Level of service purchased as defined in the table above.
- Application of HP Best Practices and Methodologies

#### Service benefits

The HP VDI Planning & Design includes recommendations that can:

- Improve ROI / TCO
- Improve overall usage of desktop resources
- Increase flexibility and ability of the desktop infrastructure to respond to organization needs

#### Service eligibility

Client must currently use or be planning target environment consisting of VMware VDI, Citrix, or Microsoft virtual desktop environments.

#### Service limitations

The HP VDI Planning & Design services are limited to only those services clearly specified in this service description. Specifically implementation services are not included in this service.

#### Customer responsibilities

The Customer will:

- Assign a designated person from the Customer's staff who, on behalf of the Customer, will grant all approvals, provide information, and otherwise be available to assist the HP Consultant in facilitating the delivery of this service.
- Ensure that all service prerequisites as identified under *Service eligibility* are met.

- Allow HP access to all locations where the service is to be delivered.
- Assure participation of key personnel to participate in discussions of the Customer's business and operational objectives, plus any special requirements.

#### **General provisions / other exclusions**

- HP reserves the right to charge, on a time-and-materials basis, for any additional work over and above this service package pricing that may result from work required to address service prerequisites or other requirements not met by the Customer.
- The ability of the HP Consultant to deliver this service is dependent upon the Customer's full and timely cooperation with the HP Consultant, as well as the accuracy and completeness of any information and data the Customer may provide to HP.
- The service is only available during local HP business hours. Any service delivery outside these hours will be subject to additional charges.
- Desktop performance data will not be collected as part of this service, however any customer supplied input will be reviewed. Performance can be reviewed as part of a pilot/initial implementation

#### **Ordering information**

Contact your local HP sales office to order the HP Virtual Desktop Infrastructure Planning & Design service. Service is available in options below:

- Level 1 – 2 day service including high-level planning workshop to provide needs analysis and discussion of potential cost saving and configuration alternatives. Make high-level recommendations for next steps.
- Level 2 – Workshop, detailed planning and documented plan for solution implementation. Includes planning and recommendations for up to 3 desktop boot Images and up to 5 virtualized standard desktop applications.(Ex. Microsoft word, Microsoft Excel, Adobe Acrobat Reader)
- Customized to meet specific needs (requires Statement of Work)

#### **For more information**

For more information on HP Virtualization Solutions, contact any of our worldwide sales offices or visit our Website at [www.hp.com/go/virtualization](http://www.hp.com/go/virtualization).

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