

VMware Service Manager Cloud Provisioning

Flexible, Self-Service Cloud Provisioning for VMware vCloud Director

AT A GLANCE

By combining the simple-to-use service catalog and the flexible workflow engine of VMware® Service Manager™ with VMware vCloud® Director™, you can create a powerful yet simple provisioning solution for deploying higher-governance cloud environments.

KEY BENEFITS

- Give cloud consumers a unified experience and dramatically simplify the process of requesting cloud resources.
- Remove bottlenecks while enforcing approval policies through service automation.
- Process approvals, provision and track the entire cloud life cycle.
- Control access to resources while providing the flexibility to choose and easily modify services.

Connecting IT with End-users

VMware Service Manager creates a powerful yet simple provisioning solution for deploying cloud environments:

- Enables you to process approvals, provision and track the entire cloud service life cycle.
- Supports a policy-based approach to approvals.

VMware Service Manager enhances the cloud consumer experience:

- Gives cloud consumers a unified experience and dramatically simplifies requests for cloud resources.
- Removes demand bottlenecks while enforcing approval policies through service automation.
- Controls access to resources while providing the flexibility to choose and easily modify services.

How Does VMware Service Manager Work with vCloud Director?

The VMware Service Manager connector to vCloud Director provides additional functionality to vCloud Director:

- Service catalog customer portal.
- Configurable and extendable request forms.
- Change-request management for owned items.
- Flexible and powerful workflow engine.

VMware Service Manager can also utilize its connectors to vCenter Orchestrator and vCenter Configuration Manager to automate additional modifications to cloud infrastructure.

