

VMware Desktop Virtualization Health Check

Get the most out of your desktop virtualization environment

AT A GLANCE

The VMware Desktop Virtualization Health Check delivers a best practice assessment of your existing VMware View™ deployment. This service provides insight into your View environment as well as your VMware vSphere® infrastructure. By applying VMware best practices, you can optimize your View environment for performance, scaling, and manageability.

Overview

Evaluate your desktop virtualization environment against VMware best practices

Business doesn't stand still and neither should your IT environment. The assumptions, users, and objectives used to design and implement your initial View environment may not be the same today – many months after your initial launch. How do those changes impact your environment, your operations, and your user's experience? Small changes can have a significant impact on your environment and its performance. How close is your environment to meeting VMware best practice recommendations? Before you upgrade or expand or to help understand performance or operations issues, you should conduct a comprehensive review of your View environment and the supporting vSphere implementation.

VMware Desktop Virtualization Health Check

The VMware Desktop Virtualization Health Check Service delivers a best practice assessment of your existing VMware View™ deployment. Because configuration and implementation issues with the underlying vSphere environment can impact View operations and performance, this service includes a vSphere Health Check. The technical and operational insights from the VMware consultants will help you improve both the vSphere foundation and the View implementation.

This service is ideal for customers who want to:

- Upgrade or expand a current production View deployment
- Validate View environment in preparation for an audit or a review
- Complete a pre-production design review
- Proactive, diagnostic Health Check to maintain a highly optimized and top performing View environment
- Identify configuration changes to improve performance or address operational challenges

Throughout the engagement, your team will benefit from knowledge transfer and whiteboard sessions conducted by the VMware consultant. They'll learn about best practices, implementation insights and the impact of vSphere and View environment design on performance and manageability. At the conclusion of the engagement, you will have an actionable, prioritized roadmap of recommended changes.

Our Approach

VMware Professional Services consultants will work with your organization following a phased approach, which includes:

- **Validate** – VMware Consultants will start by validating engagement objectives and provide a comprehensive overview of the engagement activities, goals, and outcomes.
- **Collect** – Our consultants will use a combination of assessment questionnaires, design reviews, whiteboard sessions, VMware tools and third party toolsets to gather information to evaluate and assess your vSphere and View environments.

RELATED SERVICES

VMware Professional Services provides a range of consulting services to assess, design, and deploy a solid virtualization foundation and the desktop virtualization solution for your business.

- **View Plan & Design** - Delivers a comprehensive VMware View architecture design guided by VMware consultants and proven best practices to enable streamlined implementation and accelerated adoption.
- **ThinApp Plan & Design**- Develops a comprehensive infrastructure design to support a production deployment of ThinApp that can be implemented quickly and efficiently while adhering to VMware best practices.
- **vSphere Plan & Design** - Delivers a comprehensive logical architectural design for VMware vSphere that addresses your requirements, and leverages VMware best practices.

- **Analyze** - The VMware team will evaluate more than 200 attributes of your View and vSphere against implementation and configuration best practices. Each finding will be classified from P1 to P3, helping you to prioritize your remediation plans.

PRIORITY	DEFINITION
P1	Requires immediate attention
P2	Potential concern; requires further investigation
P3	Deviation from best practices; low impact
OK	Conforms to best practices
No data	Unable to evaluate; no data

- **Report** - VMware consultants will create a detailed summary report on your View and vSphere environments and provide an actionable roadmap of recommended changes

Key Deliverables:

- vSphere Health Check Report
- Desktop Virtualization Health Check Report
- Executive Summary

Scope and Pricing

This time and materials engagement varies in scope and duration based on the size and complexity of your environment. Typical engagements range from 2-4 weeks. Contact your VMware Services Sales representative for pricing information.

About Professional Services

VMware Professional Services, the largest services organization of experienced IT professionals focused solely on virtualization, provides industry-leading consulting, education, and technical account manager services that enable customers to transform IT environments through virtualization and realize greater value from flexible, agile IT service delivery models sooner, with less risk.

Get Started Today

More information about VMware Professional Services is available from your local VMware representative and at www.vmware.com/services.

