

VMware ThinApp™ Jumpstart Services

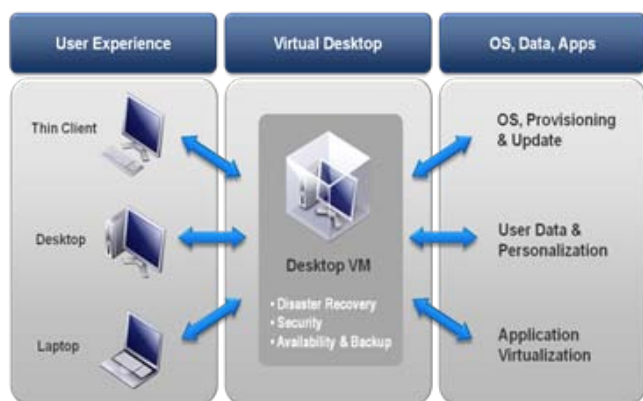
Accelerate your Desktop Modernization Initiatives

AT A GLANCE

The VMware ThinApp™ Jumpstart provides a detailed knowledge transfer workshop providing guidelines and best practices for integrating ThinApp into your existing infrastructure and an on-site installation of a non-production VMware ThinApp Capture and Build environment.

BENEFITS

- Learn how to reduce time to application deployment without cumbersome infrastructure
- Understand how to deploy applications to the latest operating systems while minimizing conflicts
- Gain basic understanding of application packaging best practices and troubleshooting



Leverage VMware best practices to jumpstart your desktop modernization initiatives.

Overview

Designed to eliminate application conflicts and streamline management, VMware ThinApp™ simplifies application virtualization and reduces the cost and complexity of application delivery.

With application virtualization and VMware ThinApp, IT organizations can now de-couple applications from their operating systems to enable greater flexibility and manageability of these resources. Organizations can now easily package and deploy complex end-user software without application conflicts, and reduce the management burden of desktop applications and images.

The VMware ThinApp Jumpstart can help companies accelerate their deployment of VMware ThinApp. By combining a detailed knowledge transfer workshop outlining guidelines and best practices for integrating VMware ThinApp into your existing infrastructure with an on-site non-production installation of the software, desktop resource management teams will identify how to quickly leverage the benefits for VMware ThinApp for their environment and get up and running quickly and successfully.

Customer Profile

- Companies who want to reduce IT costs for administering desktop resources while maintaining end-user satisfaction, desktop security, system availability and application performance
- Customers and partners who are already familiar with virtualization, and who want to deliver virtual applications to end-users
- IT groups responsible for supporting end-users and who want to improve management of desktop resources

Deliverables

- Detailed knowledge transfer workshop providing guidelines and best practices for integrating ThinApp into an existing infrastructure
- On-site installation of a non-production VMware ThinApp Capture and Build environment

Topics Covered

- ThinApp application architecture
- ThinApp administration and usage
- Application Capture and Build process
- Application packaging best practices
- Application deployment and management process
- Basic troubleshooting
- Updating application packages

Roles and Responsibilities

- VMware Consultant: Conduct workshop, setup and configuration of ThinApp environment, provide knowledge transfer of ThinApp technology, application packaging, and guidelines for infrastructure integration
- Customer Project Manager: Planning and coordinating IT functions and engagement logistics
- Customer Desktop and Application Support personnel: attend and engage in workshop activities related to application deployment and management

Key Activities

Action
Engagement Kickoff
Product Overview
Detailed Knowledge Transfer Session
Install and Configure Non-production Capture and Build Environment
Non-production Application Capture (using customer supplied non production applications)
Engagement Wrap-up

Scope and Pricing

- Up to two (2) days on-site
- Maximum of five (5) participants
- Up to three (3) ThinApp Capture workstations and three (3) packaged applications
- ThinApp Jumpstart delivered by a VMware Certified Professional (VCP) from VMware or from a VMware Solution Provider
- Contact your local VMware representative for pricing
- SKU: CON-THIN-JS

Requirements

- Virtual or physical desktop(s) with supported operating system to support the capture and build workstation.
- Three sample applications, with installation media and licenses, for application virtualization demonstration.
- Conference room with projector and active network connections (file server connectivity required).

Related Services

- VMware Application Virtualization Assessment Service will help you identify which Microsoft Windows-based applications in your environment are the best candidates for virtualization.
- VMware ThinApp Plan and Design Service will develop and document an infrastructure design to support a production deployment of ThinApp.

For More Information

For more information about VMware software and services see www.vmware.com or contact your local VMware representative.

About VMware Professional Services

VMware Professional Services, the largest services organization of experienced IT professionals focused solely on virtualization, provides industry-leading consulting, education, and technical account manager services that enable customers to transform IT environments through virtualization and realize greater value from flexible, agile IT service delivery models sooner, with less risk.

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