

# VMware PROFESSIONAL SERVICES VMware vCenter Protect Accelerator Service

Three day

## AT A GLANCE

VMware will support your implementation of VMware vCenter Protect through a knowledge transfer workshop and installation in a pre-production environment. Participants will receive hands-on experience with how the VMware vCenter Protect products provide simplified IT management by leveraging the latest in virtualization technologies to deliver a broad range of enterprise management features — bringing the sophisticated capabilities enjoyed by large companies to organizations of all sizes and types.

The VMware vCenter Protect Accelerator Two-Day Service can help customers across multiple locations who are new to VMware vCenter Protect learn more about its ability to provide unified management of antivirus, assets, patches, power, virtual machines, and configurations. In addition to the knowledge transfer workshop, the three-day service includes a Network Architecture Assessment.

## BENEFITS

- Learn the necessary basics to get up and running with VMware vCenter Protect to centralize the management and security of both physical and virtual machines.
- Get expert-guided, hands-on experience with how quickly and easily VMware helps you deploy software patches, discover assets, simplify configuration, control power usage, and ensure endpoint security.
- Understand the benefits and cost-savings delivered by VMware vCenter Protect.
- Learn best practices and implementation considerations for Windows-based security, compliance, and configuration management.

## Overview

VMware vCenter Protect™ brings advanced IT management and sophisticated capabilities to companies of all sizes. With vCenter Protect Essentials, you can centralize patch management and asset inventory for Windows and most commonly used third-party applications for both virtual and physical machines. Add even more protection with vCenter Protect Essentials Plus, including centralized antivirus, power management, configuration management, and advanced IT scripting.

The VMware vCenter Protect Accelerator Three-Day Service includes installation in a pre-production environment, configuration based on a customer-defined use case, and a knowledge transfer workshop based on the customer's requirements. During the two-day engagement, participants will receive hands-on experience with VMware vCenter Protect products, learning the basics on how to efficiently manage physical and virtual machines, deploy software patches, discover assets, simplify configuration, control power usage, and ensure endpoint security.

## Customer Profile

- Customers who are new to VMware vCenter Protect and are interested in the benefits of virtual management and security tools.
- Small and medium businesses (SMBs) and departments in large enterprises that want to centralize IT management services, simplify deployment and automation, and automate IT management without the skill and staff resources required by larger enterprises.

## Deliverables

- An interactive, Knowledge Transfer workshop on VMware vCenter Protect, based on the customer's requirements.
- Limited deployment of the licensed instance of the product in a pre-production environment based on a single customer-defined use case to demonstrate the products' capabilities and functionality.
- Network Architecture Assessment to determine the number of consoles required to meet customer requirements and roll-up into the central console.

## Topics Covered

- On-site installation and guided tour of VMware vCenter

Protect

- Knowledge transfer on topics including:
  - Discovery of physical and virtual machines
  - Identification of installed software applications
  - Assessment and remediation of missing patches for both physical and virtual infrastructures
  - Review compliance, software patch deployment, configuration simplification, power management, and endpoint security management
  - Best practices for Windows-based security, compliance, and configuration management
  - Network topology to understand remote sites and locations
- Installation and configuration of VMware vCenter Protect in the demonstration environment

**Roles and Responsibilities**

- VMware Consultant: Conducts workshop, installs and configures VMware vCenter Protect in pre-production environment, and provides best practices and knowledge transfer on the configuration and management of VMware vCenter Protect products
- Workshop Participants: IT staff responsible for end-user support, desktop resources, storage, network, servers and services management

**Scope and Pricing**

- 1 day Knowledge Transfer Workshop
- 1 day Network Architecture Assessment
- Installation in a pre-production environment
- Up to 8 participants
- Up to 1 physical location and 9 remote locations

VMware vCenter Protect Accelerator Services are delivered by a VMware consultant.

Contact your local VMware representative for pricing.

PSO Credits are redeemable for this offering.

**Key Activities**

Actions
Engagement Kickoff
Product Overview
Detailed Knowledge Transfer Workshop including: <ul style="list-style-type: none"> <li>• Technical architecture</li> <li>• Installation and configuration</li> <li>• Windows-based security, compliance, and configuration management</li> <li>• Network topology</li> </ul>
Install and configure non-production VMware vCenter Protect Products
Engagement Wrap-Up

**Requirements**

- Production license of VMware vCenter Protect product
- Conference room with projector and active network connections (file server connectivity required)
- Remote login capabilities for remote locations

**Related Services**

VMware Professional Services and its partners provide end-to-end services to mitigate the challenges and speed time-to-production of the VMware vCenter Product Family among customers of all sizes and across all industries. In addition to the VMware vCenter Protect Accelerator One-Day Service, you may be interested in the following:

- VMware vCenter Protect Accelerator One-Day Service
- VMware vCenter Protect Accelerator Two-Day Service

**For More Information**

Visit [www.vmware.com](http://www.vmware.com) for more information about VMware software and services, or contact your local VMware representative.

**About VMware Professional Services**

VMware Professional Services, the largest services organization of experienced IT professionals focused solely on virtualization, provides industry-leading consulting, education, and technical account manager services that enable customers to transform IT environments through virtualization and realize greater value from flexible, agile IT service delivery models sooner, with less risk.

**Terms and Conditions**

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