

VMware vCenter Operations™ Management Suite Installation Service

AT A GLANCE

- Install and configure VMware vCenter Operations™ Management Suite to monitor and measure the performance of your key applications
- Configure vCenter Adapter and additional product adapters
- Identify and configure applications and resource groups
- Configure notifications and alerts
- Identify and configure super metrics
- Knowledge workshop on the administration and usage of vCenter Operations Enterprise
- Three levels of service are offered: Virtual Infrastructure, Standard, or Advanced

Automate the operations management of your virtual and cloud infrastructure

Maximize the value of vCenter Operations Management Suite in managing the performance of your virtual and cloud infrastructure.

Performance, capacity, and configuration management are becoming inseparable due to the dynamic nature of converged physical and virtual infrastructures. Traditional tools and processes designed for physical infrastructures don't always provide the automation and control you need to effectively manage highly virtualized and private cloud environments. VMware vCenter Operations Management Suite is designed for dynamic environments to dramatically simplify and automate the operations management of your environment. Our integrated approach uses patented analytics to provide the intelligence and visibility needed to proactively support service levels in virtual and cloud environments.

You want to take advantage of the full breadth of vCenter Operations Management Suite's features and functionality yet your staff lacks the resources or bandwidth to successfully install and configure the software to monitor the performance of your key applications. The vCenter Operations Management Suite Installation Service is designed to quickly and successfully install vCenter Operations in your environment and get your staff and users up and running quickly and efficiently.

Our Approach

VMware Consultants assist your organization in the deployment of vCenter Operations Management Suite into production so that your team can proactively identify and monitor performance issues. Our consultants are highly skilled and experienced with vCenter Operations and will:

- Conduct a Kickoff meeting with your team to size and prepare the planned environment and identify target applications
- Install and configure vCenter Operations Enterprise Standalone edition and vCenter Adapter. Additional product and generic adapters can be scoped into the project as determined by customer requirements
- Validate data collection
- Configure *super metrics* and dashboard
- Set up email notifications
- Guide knowledge transfer workshops to facilitate the use and administration of vCenter Operations

Related Services

VMware Professional Services provides a wide range of consulting services to monitor, measure, and optimize your virtualized and cloud infrastructure.

- **VMware vCenter Configuration Manager™ Implementation Service**

Installation of vCenter Configuration Manager on a single collector in a customer's environment along with agent deployments, ranging from 200, 2000, or up to 4000 endpoints

- **VMware vFabric™ Hyperic® with vCenter Operations Enterprise — Standalone Jumpstart**

Onsite installation and configuration of vFabric Hyperic server and vCenter Operations Enterprise – Standalone with a guided tour of both products, including infrastructure installation, and an interactive knowledge transfer of best practices for integrating your existing infrastructure

- **VMware vCenter Configuration Manager -Windows Patching Automation Service**

Automates the patch distribution process by implementing vCenter Configuration Manager to automate the patch distribution process in complex Windows environments.

Project Deliverables

Our VMware consultants will provide you with:

- Fully installed and configured vCenter Operations Management Suite to monitor performance metrics of your key applications
- Trained staff and users ready to analyze performance reports and troubleshoot issues related to application performance
- Fully configured vCenter Adapter
- Fully configured product and generic adapters, depending upon scope
- Identified super metrics to monitor your key applications
- Complete dashboard

Scope and Pricing

The vCenter Operations Management Suite Installation Service offers three levels of service: Virtual Infrastructure, Standard, and Advanced. Contact your local VMware representative to determine which option best meets your needs.

	Virtual Infrastructure	Standard	Advanced
vCenter Adapter Instance	3	3	5
Product Generic Adapters	0	3	5 (includes up to 20 days of customization)
Application and Resource Groups	0	7	10
Super Metrics	3	7	10
Knowledge Transfer Workshop	1	1	2
Operation Support	0	5	5

For additional custom services and education offerings, please contact VMware Services Sales.

Get Started Today

More information about VMware Professional Services is available from your local VMware representative and at www.vmware.com/services.

