

vSphere Upgrade® Service

AT A GLANCE

- Accelerate upgrades to the latest version of VMware vSphere®
- Mitigate risk by leveraging experienced consulting professionals and proven best practices

Accelerate the transition to the latest version of vSphere® with VMware Professional Services

Leverage the experience, expertise and best practices from VMware Professional Services to quickly and efficiently upgrade your VMware infrastructure

Run business critical applications with confidence and respond faster to your business needs with VMware vSphere®, the industry-leading virtualization platform for building cloud infrastructures. vSphere accelerates the shift to cloud computing for existing datacenters, while also underpinning compatible public cloud offerings, paving the way for the only hybrid cloud model. With over 250,000 customers worldwide and the support of over 2500 applications from more than 1400 ISV partners, VMware vSphere is the trusted platform for any application.

Customers who want to upgrade from VMware Infrastructure to the latest version of VMware vSphere will be interested in the VMware vSphere Upgrade Service. An experienced VMware Consultant will come to your site and upgrade VMware vCenter™ Server and VMware virtual machines. Customers must complete the migration from ESX® to ESXi™ prior to the purchase of the vSphere Upgrade service.

Our Approach

VMware Consultants assist your team in the deployment of upgrading your systems to the latest edition of vSphere to free up your team for more critical projects. Our consultants will

- Conduct a Kickoff meeting with your team to size and prepare the planned environment
- Provide requirements and review checklist
- Plan the upgrade
- Implement the plan which include the installation and migration of the latest version of vSphere 5
- Upgrade the virtual machines
- Validate upgrade
- Conduct a wrap up session

Project Deliverables

The vSphere Upgrade Service will provide you with

- On-site upgrade of VMware vCenter Server and virtual machines
- Presentation on what's new and different in the latest version of VMware vSphere

Related Services

VMware Professional Services provides a range of consulting services to assess, design, and deploy a solid virtualization foundation and the right cloud solution for your business.

- **vSphere Jumpstart**
Accelerated knowledge transfer and a 'hands-on' opportunity to evaluate a non-production installation of the VMware vSphere solution guided by VMware experts.
- **vSphere Plan and Design**
Let a VMware expert help you get the most from your virtualization investment by creating a comprehensive architectural design for production. Using your existing data, our VMware experts considers the right balance of availability, performance, scalability, security, manageability, cost and compliance to build a logical design that meets your business and IT objectives.
- **ESX to ESXi Assessment and Migration Service**
Kick off your transition to ESXi. Our VMware experts will conduct a knowledge transfer workshop on the functionality and methodology to migrate to ESXi, analyzing the readiness of your environment and estimating the effort required to migrate from ESX to ESXi.

Scope and Pricing

This service is a custom engagement; contact your local VMware representative for scoping and pricing information.

Get Started Today

For more information about VMware Professional Services, see www.vmware.com/services.



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