

VMware vCenter Lifecycle Manager Customization

Overview

VMware vCenter™ Lifecycle Manager (LCM) is a powerful virtual machine lifecycle management solution designed to facilitate the automation of virtual machine-related tasks, saving hours, days, and weeks over similar operations in the physical world. LCM is designed to integrate with your existing IT automation solutions through customization of workflows and backend processes.

Satisfying unique requirements may involve building custom enhancements, adding new features or modifying standard product work flows. VMware Professional Services offers the *VMware vCenter Lifecycle Manager Customization* service to customize LCM to meet the specific requirements of your business. A VMware Senior Consultant will gather requirements, design and develop a custom solution, and document, install, configure and demonstrate the functionality of the customized solution to your staff.

Benefits

- Customized LCM solution meets the unique requirements of your business
- Customized LCM solution integrates tightly with your existing IT automation solution to minimize the learning required by end-users
- Experienced VMware Certified Professional (VCP) Senior Consultant(s) design, develop, document and deliver the customized solution

Deliverables

- Tested, integrated, custom VMware vCenter Lifecycle Manager solution
- Installation, configuration and demonstration of the customized solution on-site at customer location
- End-user documentation for the customized solution

Target Audience

Customers who want to customize their implementation of *VMware vCenter Lifecycle Manager Standard* to meet unique business requirements.

Customers interested in the VMware vCenter Lifecycle Manager Customization may also be interested in the *VMware Custom Application Support Program*. The Custom Application Support Program is the perfect complement to your custom LCM solution, protecting your investment and helping you to efficiently manage your custom LCM solution.

Key Activities

Task	Responsibility
Kickoff call	All
Requirements gathering session(s)	Consultant
Design, develop and document solution	Consultant
Install and configure solution	Consultant
Demonstrate solution	All
Wrap up session	All

Scope and Pricing

- The scope of the custom solution is based on customer requirements and documented in a Statement of Work
- Development of the custom solution is performed off-site. Installation, configuration and demonstration of the solution is performed on-site at customer location
- The VMware vCenter Lifecycle Manager Customization service will be delivered by VMware Certified Professional (VCP) Senior Consultant(s) from VMware
- Contact your local VMware representative for more information

Requirements

- A production VMware VirtualCenter or vCenter installation
- An enterprise-class physical server or production VMware Infrastructure hosted virtual server running an OS supported by VMware vCenter Lifecycle Manager
- A licensed copy of VMware vCenter Lifecycle Manager

For More Information

More information about VMware software and services is available from www.vmware.com and from your local VMware representative.

About VMware Professional Services

VMware Professional Services helps IT departments in companies of all sizes accelerate time to market, reduce deployment risk and maximize ROI as they adopt virtualization. VMware Professional Services and its extensive partner ecosystem comprises experienced IT professionals who provide consulting, technical account management, integration and deployment services, and education services for VMware products and solutions. As the largest services organization focused solely on virtualization, our consultants have in-depth expertise and use proven, repeatable delivery methodologies that have helped thousands of customers energize IT while saving energy—financial, human and the earth's—through virtualization.

Terms and Conditions

This datasheet is for informational purposes only. VMWARE MAKES NO WARRANTIES, EXPRESS OR IMPLIED, IN THIS DATASHEET. All VMware service engagements are governed by the [VMware Professional Services General Terms and Conditions](#) (see <http://www.vmware.com/files/pdf/services/tc.pdf>).



VMware, Inc. 3401 Hillview Avenue Palo Alto CA 94304 USA Tel 877-486-9273 Fax 650-427-5001 www.vmware.com
© 2009 VMware, Inc. All rights reserved. This product is protected by U.S. and international copyright and intellectual property laws. This product is covered by one or more patents listed at <http://www.vmware.com/download/patents.html>. VMware is a registered trademark or trademark of VMware, Inc. in the United States and/or other jurisdictions. All other marks and names mentioned herein may be trademarks of their respective companies.

If you are located in the United States, the VMware contracting entity for the service will be VMware, Inc., and if outside of the United States, the VMware contracting entity will be VMware International Limited.