



## VMware Infrastructure Upgrade Workshop

### Overview

This consulting engagement provides best practice scenarios to upgrade from VMware® ESX™ 2.x and optionally from VMware VirtualCenter Server 1.x to VMware Infrastructure 3, which includes both components. The workshop provides an understanding of the resources and steps required to determine the upgrade path best suited to your environment.

### Deliverables

- On-site upgrade using your own supported server hardware for up to two non-production VMware ESX 2.x hosts and one VirtualCenter 1.x Management Agent
- Configuration analysis report based on the Virtual Infrastructure Audit toolkit
- Upgrade best practices knowledge transfer

### Benefits

- Accelerate your upgrade process to VMware Infrastructure 3
- Mitigate risk by leveraging experienced consultants and proven best practices
- Provide an upgrade workshop in your environment

### Target Audience

VMware system administrators or operators who are planning to upgrade their environment within 90 days

### Roles and Responsibilities

- VMware Certified Professional Consultant: Responsible for the pre-upgrade analysis (off-site) and implementation, migration, virtual machine upgrades, and knowledge transfer (on-site)
- Customer Administrator/Operator: Responsible for preparation of test environment, provides necessary log files, and participates in knowledge transfer activities.

### Key Activities

Task	Responsibility
Kickoff call	All
Submission of logs	Customer
Configuration analysis	Consultant
Best practices knowledge transfer	Consultant
Installation and migration	Consultant
Upgrade of virtual machines	Consultant
Validation	Consultant
Wrap up session	All

### Scope and Pricing

- Up to three (3) days on-site
- Maximum of five (5) participants
- Maximum upgrade of two non-production ESX hosts and one VirtualCenter Server
- Contact your local VMware representative for pricing information

### Requirements

- Existing VMware ESX 2.x and VMware VirtualCenter 1.x test environment installed on supported server hardware
- Supported VMware Infrastructure 3 test environment

### For More Information

More information about VMware software and services is available from <http://www.vmware.com> and from your local VMware representative.

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