Configuring and Troubleshooting N-Port ID Virtualization

ESXi 5.1

N-Port ID Virtualization (NPIV) is an ANSI T11 standard that describes how a single Fibre Channel HBA port can register with the fabric using several worldwide port names (WWPNs). This allows a fabric-attached N-port to claim multiple fabric addresses. Each address appears as a unique entity on the Fibre Channel fabric.

The primary source of information on configuring NPIV in a vSphere environment is the vSphere Storage documentation, available on the VMware Web site.

This technical note provides additional details about certain specific NPIV configurations and information on diagnostic techniques that might be helpful as you configure NPIV. It also includes information to help you understand error messages that might appear as you are working with NPIV in a vSphere environment. This technical note includes the following topics:

- “Enabling the NPIV Feature on a Fibre Channel Port on a Brocade Switch” on page 1
- “Identifying HBAs in a Host System” on page 2
- “Confirming That I/O Traffic Goes Through an NPIV HBA” on page 2
- “Confirming Creation of a VPORT” on page 3
- “Interpreting Error Messages” on page 4

Enabling the NPIV Feature on a Fibre Channel Port on a Brocade Switch

If you are using a Brocade switch, be sure that the NPIV capability is enabled on the switch. You can determine the status with the following command:

```
admin> portcfgshow 0
```

If the NPIV capability is enabled, the results of the `portcfgshow 0` command include the following line:

```
NPIV capability           ON
```

If the NPIV capability is not enabled, enable it with the `portCfgNPIVPort` command.

**portCfgNPIVPort Command Usage**

```
portCfgNPIVPort <PortNumber> <Mode>
```

<table>
<thead>
<tr>
<th>Mode</th>
<th>Meaning</th>
</tr>
</thead>
<tbody>
<tr>
<td>0</td>
<td>Disable the NPIV capability on the port</td>
</tr>
<tr>
<td>1</td>
<td>Enable the NPIV capability on the port</td>
</tr>
</tbody>
</table>
PortCfgNPIVPort Command Example

PortCfgNPIVPort 0 1

Identifying HBAs in a Host System

The sections that follow include sample commands with specific values identifying the HBAs in the example host systems. To determine what specific values to use in those commands, you can check the /proc file system. With ESXi, /proc nodes and commands are not available unless you have the ESXi Shell enabled.

To determine the types of HBAs in the system

Enter the following command:

```
# ls /proc/scsi
```

Depending on the version of your host, the two supported HBA brands, QLogic and Emulex, are identified differently.

Table 2. HBAs That Support NPIV

<table>
<thead>
<tr>
<th>Supported HBAs</th>
<th>ESX/ESXi 3.5</th>
<th>ESX/ESXi 4.x and ESXi 5.x</th>
</tr>
</thead>
<tbody>
<tr>
<td>Emulex</td>
<td>lpfc_740</td>
<td>lpfc820</td>
</tr>
<tr>
<td>QLogic</td>
<td>qla2300_707_vmw</td>
<td>qla2xxx</td>
</tr>
</tbody>
</table>

To determine instance numbers for the cat commands

Enter one of the following commands, depending on the type of HBA in your system.

The output of the `ls` command includes a number for each active HBA in the system. You use this number in the `cat` commands shown in the following sections.

Table 3. HBA ls Commands

<table>
<thead>
<tr>
<th>Supported HBAs</th>
<th>Commands</th>
</tr>
</thead>
<tbody>
<tr>
<td>QLogic</td>
<td>ls /proc/scsi/qla2xxx</td>
</tr>
<tr>
<td>Emulex</td>
<td>ls /proc/scsi/lpfc820</td>
</tr>
</tbody>
</table>

Confirming That I/O Traffic Goes Through an NPIV HBA

You can check to be sure I/O traffic is actually going through an NPIV HBA in various ways. For example, you can check the Fibre Channel switch traffic on the virtual port. Another approach is to use the ESXi Shell to check the /proc nodes of the HBA to get the reqs details.

For example, a QLogic HBA updates the Total reqs value when I/O goes through that HBA.

In the following command, replace the final number 6 with the number of the HBA you want to check. You can determine the number to use by following the instructions in “Identifying HBAs in a Host System” on page 2.

```
# cat /proc/scsi/qla2xxx/6
```

Virtual Port 1 SCSI LUN Information:

(0:10): Total reqs 10, Pending reqs 0, flags 0x0, 2:0:1000,
Confirming Creation of a VPORT

You can use various methods to be sure a VPORT is created when an NPIV-enabled virtual machine is powered on.

To use the esxcli command

For ESXi 5.x hosts, use the vSphere CLI to run the esxcli storage core adapter list command.

The following sample output indicates that VPORTs are present.

```
vmhba34 lpfc820 link-up fc.2024000c29889a28:2824000c29889a28 () virtual
vmhba35 lpfc820 link-up fc.2024000c29889a28:2824000c29889a29 () virtual
```

If you use ESXi Shell, you can run the cat command to check the /proc nodes of the physical HBA for the VPORT.

To check the /proc nodes of QLogic HBAs

For QLogic, run the following command.

Replace the final number with the number of the HBA you want to check. You can determine the number to use by following the instructions in “Identifying HBAs in a Host System” on page 2.

```
# cat /proc/scsi/qla2xxx/
```

```
FC Port Information for Virtual Ports:
Virtual Port index = 1
Virtual Port 1:VP State = <ACTIVE>, Vp Flags = 0x0
scsi-qla2-port-3=500601609020fd54:500601601020fd54:a00000:1000: 1;
scsi-qla2-port-4=500601609020fd54:500601601020fd54:a10000:1000: 1;
Virtual Port 1 SCSI LUN Information:
  ( 0:10): Total reqs 10, Pending reqs 0, flags 0x0, 2:0:1000,
```

To check the /proc nodes of Emulex HBAs

For Emulex, run the following command.

Replace the final number with the number of the HBA you want to check. You can determine the number to use by following the instructions in “Identifying HBAs in a Host System” on page 2.

```
# cat /proc/scsi/lpfc820/3
```

```
SLI Rev: 3
  NPIV Supported: VPIs max 127  VPIs used 1
  RPIs max 512  RPIs used 13
Vports list on this physical port:
  Vport DID 0x2f0901, vpi 1, state 0x20
    Portname: 48:19:00:0c:29:00:00:0d  Nodename: 48:19:00:0c:29:00:00:0b
```

You can also check the Fibre Channel switches for the WWPN of the VPORT.

To check the Brocade switch for the VPORT WWPN

1. Run the switchshow command:

```
admin> switchshow
...
17 17 id  N2  Online  F-Port 10:00:00:00:c9:36:5a:bb
18 18 id  N4  Online  F-Port 2 NPIV public
19 19 id  N4  Online  F-Port 2 NPIV public
20 20 id  N2  Online  F-Port 10:00:00:00:c9:4e:ab:da
```
Run the portloginshow command:

```
admin> portloginshow 18
```

```
Type  PID     World Wide Name        credit df_sz cos
===================================================== 
fe  4f1201 28:24:00:0c:29:88:9a:28    16  2048   c   scr=3
fe  4f1200 10:00:00:00:c9:50:ee:66    16  2048   c   scr=3
ff  4f1201 28:24:00:0c:29:88:9a:28    12  2048   c   d_id=FFFFFC
ff  4f1200 10:00:00:00:c9:50:ee:66    12  2048   c   d_id=FFFFFC
```

You can also use the nsshow command.

```
admin> nsshow
```

```
Type Pid    COS     PortName                NodeName                 TTL(sec)
N    a00401;      3;28:d9:00:0c:29:00:02:97;28:d9:00:0c:29:00:01:97; na
Fabric Port Name: 20:04:00:05:1e:02:6e:0f
Permanent Port Name: 28:d9:00:0c:29:00:02:97 <= Vport WWPN
Port Index: 4
Share Area: No
Device Shared in Other AD: No
The Local Name Server has 4 entries }
```

If you are using QLogic switches, you can check the Fibre Channel switch for the WWPN of the VPORT.

**To check the QLogic switch for the VPORT WWPN**

Run the show ns command.

```
#> show ns
```

```
Seq Domain    Port   Port No  ID        PortID        PortWWN                 NodeWWN
--- ------    ------ ---- --- -------                 -------
1   182 (0xb6) b60200 N    3   21:00:00:e0:8b:88:e2:8b 20:00:00:e0:8b:88:e2:8b
2   182 (0xb6) b60300 N    3   21:00:00:e0:8b:80:83:4b 20:00:00:e0:8b:80:83:4b
3   182 (0xb6) b60700 N    3   21:00:00:1b:32:00:4b:34 20:00:00:1b:32:00:4b:34
4   182 (0xb6) b60900 N    3   50:06:01:60:41:e0:1d:98 50:06:01:60:41:e0:1d:98
5   182 (0xb6) b60b00 N    3   50:06:01:68:41:e0:1d:98 50:06:01:68:41:e0:1d:98
6   182 (0xb6) b60c00 N    3   21:01:00:1b:32:20:4b:34 20:01:00:1b:32:20:4b:34
7   182 (0xb6) b60c01 N    3   28:33:00:0c:29:00:00:34 28:33:00:0c:29:00:00:34 <= Vport WWPN
8   182 (0xb6) b60d00 N    3   21:01:00:1b:32:20:95:36 20:01:00:1b:32:20:95:36
9   182 (0xb6) b60e00 N    3   21:00:00:e0:8b:92:0b:90 20:00:00:e0:8b:92:0b:90
10  182 (0xb6) b60f00 N    3   21:01:00:e0:8b:a8:85:81 20:01:00:e0:8b:a8:85:81
```

**Interpreting Error Messages**

This section provides information to help you interpret the most common error messages seen in an NPIV environment.

**Driver Load Time Errors**

The `VportGetInfo` information in the server’s log files provides information about the NPIV support at various levels in the system. On ESXi hosts, look for this information in `/var/log/messages`.
System with No Problems

When the system has no problems, the VportGetInfo messages are similar to the example below for each physical HBA in the system that has NPIV support.

Example Output

```
vmkernel: 0:00:00:57.292 cpu6:1040)SCSI: VportGetInfo:748: GetInfo for adapter vmhba2,
[0x3f8ae380], max_vports=64, vports_inuse=0, linktype=0, state=1, failreason=0,
rv=0, sts=0
```

HBA Without NPIV Support

When the HBA does not NPIV support, the rv value is less than 0. The typical value is -1. To resolve this problem, use an HBA with NPIV support.

Example Output

```
vmkernel: 0:00:00:41.167 cpu6:1039)SCSI: VportGetInfo:748: GetInfo for adapter vmhba0,
[0x3f8a6980], max_vports=0, vports_inuse=0, linktype=0, state=0, failreason=0,
rv=-1, sts=bad001f
```

Other Problems

If the value of state is 0 and the value of failreason is non-zero, see Table 4 for details on the meaning of the message.

Example Output

```
vmkernel: 0:00:00:53.379 cpu6:1040)SCSI: VportGetInfo:748: GetInfo for adapter vmhba1,
[0x3f8aca00], max_vports=64, vports_inuse=0, linktype=0, state=0, failreason=2,
rv=0, sts=0
```

Table 4. Failure Codes

<table>
<thead>
<tr>
<th>failreason Value</th>
<th>Reason for Failure</th>
<th>Remedy for the Failure</th>
</tr>
</thead>
<tbody>
<tr>
<td>0</td>
<td>Unknown failures</td>
<td>Unknown reason, contact tech support</td>
</tr>
<tr>
<td>1</td>
<td>Fibre Channel link is down</td>
<td>Check the physical links from your machine to the Fibre Channel switch</td>
</tr>
<tr>
<td>2</td>
<td>Fabric does not support NPIV</td>
<td>Enable NPIV capability on the Fibre Channel switch port</td>
</tr>
<tr>
<td>3</td>
<td>Fabric does not have resources</td>
<td>Remove some VPORTs from the Fibre Channel fabric</td>
</tr>
<tr>
<td>4</td>
<td>Fabric LOGOUT initiated</td>
<td></td>
</tr>
<tr>
<td>5</td>
<td>HBA does not have enough resources</td>
<td>Check and update the Fibre Channel HBA firmware</td>
</tr>
</tbody>
</table>
Virtual Machine Start Time Errors

In some cases, you might find an error recorded in the VMkernel log when an NPIV virtual machine is powered on.

Example Log Entry

```
vmkernel: 0:01:12:35.280 cpu3:1083)SCSI: VportDiscovery:489: NPIV vport rescan complete, [0:21]
          (0x3f8e8268) [0x2bb66e8] status=0xbad0001
```

Generally, this means that the NPIV code in the VMkernel is not able to find any devices on the VPORT. There are a number of possible causes. To track down the cause, make the following checks:

- Check zoning in the configuration of the switch to be sure correct access is set for the NPIV WWN LUNs.
- Check the switch port to be sure it has NPIV capability enabled.
- Check the LUN’s HostID to be sure it matches the physical HBA and virtual HBA in the storage array.