

VMware View Manager 3

Easily Manage, Provision and Deploy Virtual Desktops Across the Enterprise

AT A GLANCE

View Manager 3, a key component of the VMware View 3 end-to-end Universal Client solution, offers a single console to manage, provision and securely deploy virtual desktops. With VMware View Manager, you can upgrade and patch desktops centrally from the datacenter and efficiently manage 100s or even 1000s of desktops - saving time and resources. Data, information and intellectual property remain in the datacenter and never have to leave – except with your permissions and security policies intact.

BENEFITS

- Easily manage and securely deploy virtual desktops from a single point of control.
- Save time and resources with rapid desktop provisioning and advanced image management.
- Lower total cost of ownership for desktops through centralized management and reduced storage requirements.
- Enterprise-class scalability and reliability.
- Unified Access to hosted desktops running on multiple platforms.
- Protect sensitive data and intellectual property with built-in security.
- Extend business continuity and disaster recovery to the desktop through integration with VMware Infrastructure 3.
- Enhance user experience with Virtual Printing, improved multimedia capabilities and flexible access options.

What is VMware View Manager ?

VMware View Manager 3 allows end users secure, flexible access to their virtual desktops in the datacenter, and provides administrators a single point of control to simply and cost-effectively manage, provision and deploy virtual desktops. Its intuitive and easy-to-use interface lets you manage thousands of desktops at once, reducing the time it takes to provision a new desktop or update and patch an existing desktop from hours to minutes.

How is VMware View Manager used in the Enterprise?

Centralized Desktop Management and Control

VMware View Manager 3 saves organizations time, money and resources by allowing desktops to be managed and maintained centrally. You can use VMware View Manager to replace traditional PCs with virtual desktops that run on servers in the datacenter and provision desktops from a single location, giving users their own personalized desktop environment, called "myView." Managing and supporting desktops centrally allows more agility, faster response times and reduces operational costs.

Desktop Backup and Disaster Recovery

View Manager 3 integrates with VMware Infrastructure 3, extending the reliability, automated back up, data protection and disaster recovery abilities traditionally reserved for server applications to the desktop. View Manager 3 is accessible remotely, eliminating the need for on-site desktop management and maintenance.

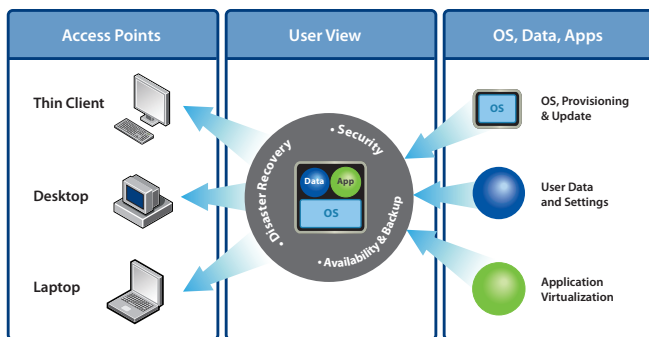
Delivering Desktops as a Secure Service

Delivering cost-effective desktop services securely to remote locations is easy with VMware View Manager 3. Access to confidential data and information is tightly controlled because all virtual desktops reside in a central location. View Manager 3 has strong network encryption that protects data in transit. Integration with RSA SecurID® enables support for two-factor authentication. These features can help reduce the risk of data leakage and malicious code intrusion and simplify regulatory compliance.

How Does VMware View Manager Work?

VMware View Manager 3 includes these components: View Connection Server, View Agent, View Client, View Portal and View Administrator.

- **View Connection Server:** Manages secure access to virtual desktops, works with vCenter Server to provide advanced management capabilities and installs on a Microsoft Windows 2003 server that is part of an Active Directory domain.



With VMware View Manager 3, organizations can increase control and reduce the costs of their desktop environments without sacrificing user flexibility or productivity.

- **View Agent:** Runs on each virtual desktop and is used for session management and single sign-on. This agent can be installed on a virtual machine template so that virtual desktops created from that template automatically include the agent.
- **View Client:** Runs on a Windows PC or a thin client and allows users to connect to their virtual desktops through the View Connection Server. After logging in, users can select from the list of virtual desktops for which they are authorized.
- **View Portal:** Alternatively, an end user can use the View Portal for Web browser access to the virtual desktop.
- **View Administrator:** Available through a Web browser and used by desktop administrators to make configuration settings, manage virtual desktops and set entitlements of desktops, users or groups.

Key Features

Simplified Desktop Management

- Deliver, manage and update all of your Windows desktops and applications in minutes from a single location.
- Use existing directory services infrastructure through Microsoft Active Directory integration.

Automated Desktop Provisioning

- Provision new desktops or groups of desktops and enforce desktop policies using a single management tool.
- Use templates to customize virtual pools of desktops and easily set policies or logoff parameters.

Advanced Virtual Desktop Image Management

- Access VMware View Composer and leverage linked clone technology to rapidly create or update desktop images.
- Roll out updates, patches and new applications without affecting user settings, data or applications, or disrupting users.

Enterprise-class Scalability and Reliability

- Cluster VMware View Manager servers together for redundancy and ensure no single point of failure.
- Scales up to thousands of connections on a single cluster and tens of thousands for multiple clusters.

Security

- Use built-in SSL VPN for secure tunneling to virtual desktops from unmanaged devices.
- Secure access with integrated RSA SecurID for two factor authentication.

Unified Access

- Securely access your personalized desktop hosted on a VMware Infrastructure, Windows Terminal Server, Blade PC environment or remote physical PCs.
- Load-balance multiple Windows Terminal Servers for optimal performance.

Virtual Printing

- Automatically discover, connect and print from virtual desktops to local printers without compatibility issues, bandwidth restraints or complicated user setup.
- Deliver high-quality printing with enhanced performance using compression technology, even over suboptimal network connections.

Familiar End-User Experience

- Provide a single, familiar view or “myView” of all applications and data, independent of location or device.
- Enjoy a rich multimedia user experience across a variety of media types and access local USB devices and other peripherals.

Support for a Wide Variety of Desktop Devices

- Extend the life of existing desktops, or move to a VMware Ready Certified thin client and realize further savings from reduced power consumption and longer desktop lifecycles.

How to Buy

PRODUCTS	VMWARE VIEW PREMIER	VMWARE VIEW ENTERPRISE	VMWARE VIEW PREMIER ADD-ON	VMWARE VIEW ENTERPRISE ADD-ON	VMWARE VIEW PREMIER UPGRADE
VI3 Enterprise	✓	✓			
vCenter Server	✓	✓			
View Manager	✓	✓	✓	✓	
View Composer	✓		✓		✓
ThinApp	✓		✓		✓
Offline Desktop*	✓		✓		✓

*Experimental

24 x 7 Gold and Platinum Support

VMware offers enterprise-class support to all VMware View Manager 3 customers. For customers that require additional services, VMware also offers several PSO engagements on best practices and getting started with your View Manager 3 deployment.

Find Out More

For information or to purchase VMware products, call 1-877-4VMWARE (outside of North America dial +1-650-427-5000), visit www.vmware.com/products, or search online for an authorized reseller. For detailed product specifications and systems requirements, please refer to the VMware View Manager 3 Administration Guide.

