VPAT for
VMware ESX-i 3.5 Documentation

Prepared By:

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**VPAT**

**Product:** VMware ESX-i 3.5 Web-based documentation

**Components covered:** Documentation at [http://pubs.vmware.com/vi3i_i35/wwhelp/wwimimpl/js/html/wwhelp.htm](http://pubs.vmware.com/vi3i_i35/wwhelp/wwimimpl/js/html/wwhelp.htm)

**Contact for more information:** [http://www.VMware.com](http://www.VMware.com)

**Date:** December, 2008

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### Summary of Voluntary Product Accessibility Template

<table>
<thead>
<tr>
<th>Criteria</th>
<th>Supporting Features</th>
<th>Remarks and Explanations</th>
</tr>
</thead>
<tbody>
<tr>
<td>Section 1194.21 Software Applications and Operating Systems</td>
<td>Not applicable</td>
<td></td>
</tr>
<tr>
<td>Section 1194.22 Web-based Internet Information and Applications</td>
<td>Supports with exceptions</td>
<td>This is applicable to the online help documentation. Please refer to the attached 1194.22 VPAT.</td>
</tr>
<tr>
<td>Section 1194.23 Telecommunications Products</td>
<td>Not Applicable</td>
<td></td>
</tr>
<tr>
<td>Section 1194.24 Video and Multimedia Products</td>
<td>Not Applicable</td>
<td></td>
</tr>
<tr>
<td>Section 1194.25 Self-contained, Closed Products</td>
<td>Not Applicable</td>
<td></td>
</tr>
<tr>
<td>Section 1194.26 Desktop and Portable Computers</td>
<td>Not Applicable</td>
<td></td>
</tr>
<tr>
<td>Section 1194.31 Functional Performance Criteria</td>
<td>Supports with Exceptions</td>
<td>Please reference the included 1194.22 and 1194.31 sections.</td>
</tr>
<tr>
<td>Section 1194.41 Information, Documentation and Support</td>
<td>Supports</td>
<td>Please reference the included 1194.41 section</td>
</tr>
</tbody>
</table>

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### Explanation of Supporting Features (second column on VPAT)

| Supports | |
|----------| Use this language when you determine the product fully meets the letter and intent of the |
### 1194.22 Web-based Internet information and applications

<table>
<thead>
<tr>
<th>Criteria</th>
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<tbody>
<tr>
<td>(a) A text equivalent for every non-text element shall be provided (e.g., via &quot;alt&quot;, &quot;longdesc&quot;, or in element content).</td>
<td>Supports with exceptions</td>
<td>Many non-text elements do not have equivalents. Status icons for tree items do not have descriptive</td>
</tr>
<tr>
<td>(b) Equivalent alternatives for any multimedia presentation shall be synchronized with the presentation.</td>
<td>Not applicable</td>
<td>ESXi 3.5 Documentation does not have multimedia presentations.</td>
</tr>
<tr>
<td>(c) Web pages shall be designed so that all information conveyed with color is also available without color, for example from context or markup.</td>
<td>Does not support</td>
<td>The selected tab is color-conveyed without a text equivalent.</td>
</tr>
<tr>
<td>(d) Documents shall be organized so they are readable without requiring an associated style sheet.</td>
<td>Does not support</td>
<td>Headings do not have heading tags. Associated links and bulleted items are not grouped with list tags.</td>
</tr>
<tr>
<td>(e) Redundant text links shall be provided for each active region of a server-side image map.</td>
<td>Not applicable</td>
<td>ESXi 3.5 Documentation does not have server-side image maps.</td>
</tr>
<tr>
<td>(f) Client-side image maps shall be provided instead of server-side image maps except where the regions cannot be defined with an available geometric shape.</td>
<td>Not applicable</td>
<td>ESXi 3.5 Documentation does not have client-side image maps.</td>
</tr>
<tr>
<td>(g) Row and column headers shall be identified for data tables.</td>
<td>Does not support</td>
<td>Column headers of data tables do not have <code>&lt;TH&gt;</code> tags.</td>
</tr>
<tr>
<td>(h) Markup shall be used to associate data cells and header cells for data tables that have two or more logical levels of row or column headers.</td>
<td>Does not support</td>
<td>Data tables with two levels of rows do not have “header” attributes.</td>
</tr>
<tr>
<td>(i) Frames shall be titled with text that facilitates frame identification and navigation</td>
<td>Does not support</td>
<td>Frames do not have “title” attributes.</td>
</tr>
<tr>
<td>(j) Pages shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz.</td>
<td>Supports</td>
<td>Pages do not flash or blink.</td>
</tr>
<tr>
<td>(k) A text-only page, with equivalent information or functionality, shall be provided to make a web site comply with the provisions of this part, when compliance cannot be accomplished in any other way. The content of the text-only page shall be updated whenever the primary page changes.</td>
<td>Not applicable</td>
<td></td>
</tr>
<tr>
<td>(l) When pages utilize scripting languages to display content, or to create interface elements, the information provided by the script shall be identified with functional text that can be read by Assistive Technology.</td>
<td>Supports</td>
<td>Interfaces are keyboard accessible.</td>
</tr>
<tr>
<td>(m) When a web page requires that an applet,</td>
<td>Not applicable</td>
<td>ESXi 3.5</td>
</tr>
</tbody>
</table>
plug-in or other application be present on the client system to interpret page content, the page must provide a link to a plug-in or applet that complies with §1194.21(a) through (l).

<table>
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<tr>
<td>(n) When electronic forms are designed to be completed on-line, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.</td>
</tr>
<tr>
<td>Does not support</td>
</tr>
<tr>
<td>The “Search” edit boxes do not have explicit labeling.</td>
</tr>
</tbody>
</table>

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<tr>
<td>(o) A method shall be provided that permits users to skip repetitive navigation links.</td>
</tr>
<tr>
<td>Does not support</td>
</tr>
<tr>
<td>Contents or index items do not have skip-over links to reach the main content frame.</td>
</tr>
</tbody>
</table>

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<td>(p) When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required.</td>
</tr>
<tr>
<td>Not applicable</td>
</tr>
<tr>
<td>The ESXi 3.5 Documentation does not have timed responses.</td>
</tr>
</tbody>
</table>

### 1194.31 Functional performance criteria

<table>
<thead>
<tr>
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</tr>
</thead>
<tbody>
<tr>
<td>(a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for assistive technology used by people who are blind or visually impaired shall be provided.</td>
</tr>
<tr>
<td>Supports with exceptions</td>
</tr>
<tr>
<td>Reference 1194.22</td>
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</tbody>
</table>

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<tbody>
<tr>
<td>(b) At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for assistive technology used by people who are visually impaired shall be provided.</td>
</tr>
<tr>
<td>Supports with exceptions</td>
</tr>
<tr>
<td>Reference 1194.22</td>
</tr>
</tbody>
</table>

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<tbody>
<tr>
<td>(c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for assistive technology used by people who are deaf or hard of hearing shall be provided.</td>
</tr>
<tr>
<td>Supports</td>
</tr>
<tr>
<td>The ESXi 3.5 Documentation does not require hearing to access content.</td>
</tr>
</tbody>
</table>

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<tr>
<td>(d) Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided.</td>
</tr>
<tr>
<td>Not applicable</td>
</tr>
<tr>
<td>The ESXi 3.5 Documentation does not have audio information.</td>
</tr>
</tbody>
</table>

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<tbody>
<tr>
<td>(e) At least one mode of operation and</td>
</tr>
<tr>
<td>Supports</td>
</tr>
<tr>
<td>The ESXi 3.5</td>
</tr>
</tbody>
</table>
Information retrieval that does not require user speech shall be provided, or support for assistive technology used by people with disabilities shall be provided.

Documentation does not require speech to access content.

(f) At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided.

Supports Interfaces are keyboard accessible.

### 1194.41 Information, Documentation and Support -Detail

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<tr>
<th>Criteria</th>
<th>Supporting Features</th>
<th>Remarks and explanations</th>
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<tbody>
<tr>
<td>(a) Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge.</td>
<td>Supports</td>
<td>Upon request, Product support documentation shall be made available in other printed or online formats that VMware has available at the time of the request, at no additional charge.</td>
</tr>
<tr>
<td>(b) End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge.</td>
<td>Supports</td>
<td>Upon request, Product support documentation shall be made available in other printed or online formats that VMware has available at the time of the request, at no additional charge.</td>
</tr>
<tr>
<td>(c) Support services for products shall accommodate the communication needs of end-users with disabilities.</td>
<td>Supports</td>
<td>Support is available online and via telephone. Deaf or hard of hearing users can use the national relay service to converse with VMWare representatives.</td>
</tr>
</tbody>
</table>