



VMware ACE Jumpstart

Overview

This workshop is designed to maximize your time and resources by helping you quickly understand and utilize the capabilities of VMware ACE.

Deliverables

- Present an interactive proof of concept workshop to facilitate knowledge transfer on VMware ACE architecture, administration, operations and best practices
- Provide a standard installation of a single VMware ACE to promote open discussion and aid in testing

Target Audience

- Architects and administrators new to VMware ACE

Roles and Responsibilities

- **VMware Certified Professional Consultant**
Conducts workshop and transfers knowledge of best practices
- **Customer Project Manager**
Plans and coordinates all IT functions involving VMware use
- **Customer Systems Administrator**
Responsible for server hardware, storage and networking
- **Customer Server Administrator**
Responsible for operating system and applications

Benefits

- Speed deployment and execution of virtual desktop environments using VMware ACE
- Mitigate risk by leveraging experienced consultants and proven best practices

Key Activities

Action	Responsibility
Kickoff call	All
Technical architecture overview	Consultant
Installation and configuration	Consultant
Deployment of ACE package	Consultant
Use scenarios and administration	Consultant
Wrap up session	All

Pricing and Scope

- Up to 2 days on-site
- Maximum of 5 participants
- VMware ACE Jumpstart will be delivered by a Certified Professional Consultant from VMware or from a VMware Authorized Consulting (VAC) partner
- Contact your local VMware representative for pricing information

Requirements

- VMware supported hardware and operating system environment to install VMware ACE
- Conference room with projector and networked desktops/laptops running MS Windows 2000 or higher

For More Information

More information about VMware software and services can be found at <http://www.vmware.com> and from your local VMware representative.

VMware warrants that it will perform these workshop services in a reasonable manner using generally accepted industry standards and practices. THE EXPRESS WARRANTY SET FORTH ABOVE IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS, IMPLIED, STATUTORY OR OTHERWISE WITH RESPECT TO THE SERVICES AND DELIVERABLES PROVIDED BY VMWARE, OR AS TO THE RESULTS WHICH MAY BE OBTAINED THEREFROM, AND VMWARE DISCLAIMS ALL IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. VMWARE WILL NOT BE LIABLE FOR ANY THIRD-PARTY SERVICES OR PRODUCTS IDENTIFIED OR REFERRED TO BY CUSTOMER BY VMWARE. VMWARE WILL NOT BE LIABLE FOR ANY LOST PROFITS OR BUSINESS OPPORTUNITIES, LOSS OF USE, BUSINESS INTERRUPTION, LOSS OF DATA, OR ANY OTHER INDIRECT, SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES ARISING UNDER THIS AGREEMENT UNDER ANY THEORY OF LIABILITY, WHETHER BASED IN CONTRACT, TORT, NEGLIGENCE, PRODUCT LIABILITY OR OTHERWISE, REGARDLESS OF WHETHER VMWARE HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. VMWARE'S AGGREGATE LIABILITY UNDER THIS AGREEMENT WILL NOT, IN ANY EVENT, EXCEED THE FEES PAID BY CUSTOMER TO VMWARE UNDER THIS AGREEMENT. All materials provided under this workshop are copyrighted by VMware ("Workshop Materials"). VMware grants the customer of this workshop a license to use and make reasonable internal company copies of any Workshop Materials strictly for the purpose of facilitating such company's understanding, utilization and operation of its licensed VMware product(s). Except as set forth expressly in the sentence above, there is no transfer of any intellectual property rights or any other license granted under the terms of this workshop. If Customer issues a purchase order or other ordering document, the terms and conditions of which are in addition to or inconsistent with the terms and conditions of this Agreement, the terms and conditions of such purchase order or other ordering document will not be binding and will not modify this Agreement.