

Application Discovery Manager Repository Reference Guide

vCenter Application Discovery Manager 6.2.1

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About This Book

The *VMware vCenter™ Application Discovery Manager Repository Reference Guide* provides information about setting up and configuring the Application Discovery Manager (ADM) external repository. It describes the table structure and dependencies within the ADM external database and also illustrates the tables. To help you with the custom reports, the book provides examples of reports that can be generated from the ADM external database.

Intended Audience

This document is part of the VMware vCenter Application Discovery Manager documentation set, and is intended for use by corporate Information Technology (IT) personnel who need to monitor enterprise applications and resources and make decisions about acquiring, allocating, and modifying these resources. Readers of this guide are expected to be familiar with these topics:

- Oracle database
- SQL

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Introduction

This chapter introduces the VMware vCenter™ Application Discovery Manager (ADM) repository and provides an overview that includes descriptions of data collection, table types, and key fields.

This chapter includes the following topics:

- [“Overview”](#) on page 7
- [“Synchronizing the External Database”](#) on page 8

Overview

The ADM provides standard reports based on the data collected and stored in the ADM Repository. The schema of the new ADM External Database is simple to understand and allows you to write reporting queries over it without disrupting the performance of the other ADM services.

How Data Is Collected

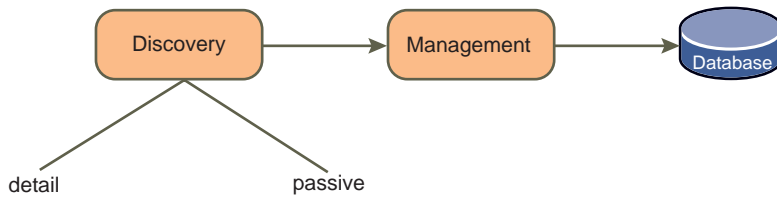
The ADM collects, manages, and stores data through the components listed in [Table 1-1](#).

Table 1-1. ADM Components

Component	Description
Active Discovery-Unix	Collects data from the configuration objects in your data center. The following discovery types apply: <ul style="list-style-type: none"> ■ IP discovery: Detects hosts or other configuration items with a specific IP address when passive discovery fails to discover them. ■ Detail discovery: Extends the information obtained using passive and IP discovery. It uses common network protocols to remotely query servers in the managed network and obtains supplementary information about network hosts that is added to the database.
Active Discovery-Windows	A discovery engine that uses WMI based discovery policies for performing active discovery on Windows machines.
Passive Discovery	Passively observes the network traffic by performing a deep-packet analysis to discover applications and component relationships in physical and virtual environments. Passive discovery also allows you to do the following: <ul style="list-style-type: none"> ■ Map dependencies. ■ Count the activity of these dependencies. ■ Identify services.
Aggregator	Receives data from the discovery components and reconciles the data before transferring it to the database component. The aggregator also provides the user interface for using ADM and is the integration point for various integrations, for example, ERDB.
Database	An Oracle RDBMS used to store discovered data and ADM configuration.

[Figure 1-1](#) illustrates how data is collected and stored in the ADM database.

Figure 1-1. Collection, Management, and Storage of ADM Data



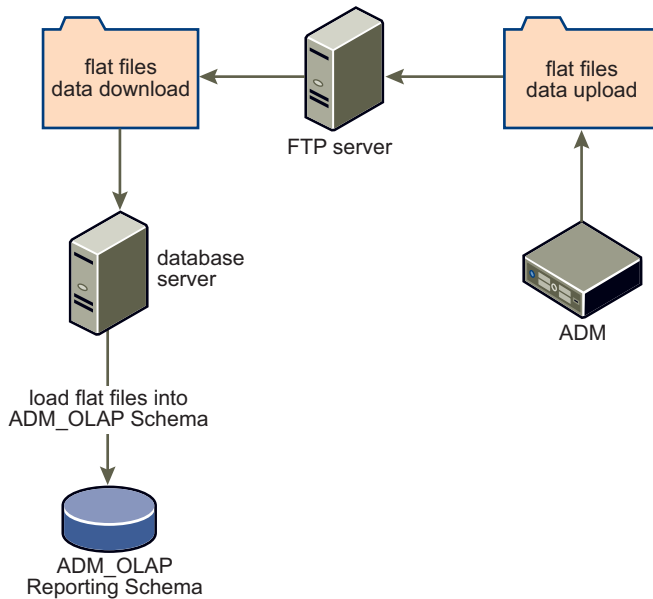
The data stored in the ADM database cannot be customized or manipulated for creating custom reports. Therefore, ADM provides functionality for exporting the data into an ADM external repository, from which custom reports are created.

The data transferred to the external repository is not real-time data. It is synchronized at regular intervals as defined in the External Reports Scheme Configuration policy.

Synchronizing the External Database

Figure 1-2 illustrates how the ADM external database is synchronized with the ADM repository through the ETL (Extract-Transform-Load) process. Extraction and transformation is done through ADM and loading is done by the adm_olap component on the external database host.

Figure 1-2. External Database Synchronization Process



The synchronization process comprises of the following steps:

- 1 The synchronization is triggered according to the settings in the External Reports Scheme Configuration policy.
- 2 ADM checks the status of the replication to ensure that the previous synchronization and that any report requests against the external database has completed.
- 3 ADM extracts the data files for the load process as follows:
 - a The Report Schema is extracted and translated to .csv files.
 - b The data files are compressed and placed together in a single Zip archive.
 - c The Zip file is uploaded to the assigned FTP server.
- 4 The system running the external database periodically checks the FTP server for data files based on the synchronization schedule defined on the external database system.

- 5 When a data file is found, the following process takes place on the external database system:
 - a The latest Zip file is downloaded.
 - b The Zip file is extracted to the decompressed .csv data files.
 - c The database loading is performed using the database specific loader.

Performance and Scalability

The following steps indicate the amount of time required to complete each process:

- Extraction and flat file creation: This step utilizes the ADM resources to the maximum. Therefore, it is scheduled to extract the data at night or some other period of low resource consumption and to allow enough time to complete.
- Transferring the data files: This step involves uploading of the flat files from the ADM Repository appliance to the external database host. This step does not consume many ADM resources. However, the transfer time might vary greatly because of network conditions at the external database host site.
- Loading the database: This step might take few hours to complete.

Set Up the External Reports Scheme Configuration Policy

2

The ADM Console provides the necessary functionality to:

- [“Set Up and Monitor the External Reports Scheme Configuration Policy”](#) on page 11
- [“Check the Status of the Synchronization Process”](#) on page 13

Set Up and Monitor the External Reports Scheme Configuration Policy

The External Reports Scheme Configuration policy defines the FTP site where the database files are sent and how often extraction is performed. The External Reports Scheme Configuration provides functionality for running the policy automatically at a scheduled time, or starting the synchronization now.

This policy only controls the following steps of the synchronization process:

- Database data extraction
- Database files creation
- Posting the database files to the FTP site

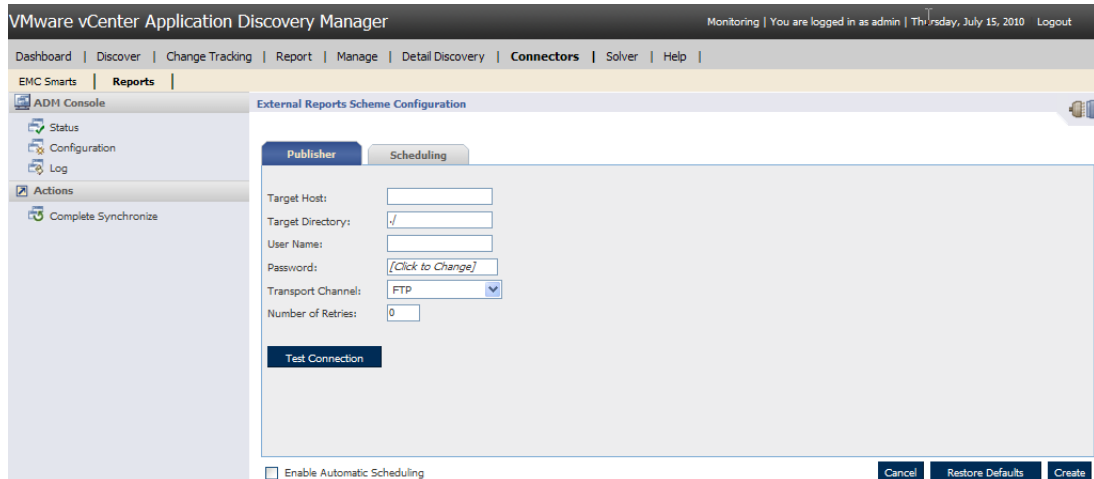
You must configure the external database host to retrieve the data files from the FTP site and complete the synchronization process. [Chapter 3, “External Database Setup,”](#) on page 15 provides complete details.

Creating the External Reports Scheme Configuration Policy

To set up the External Reports Scheme Configuration policy

- 1 Log in to the ADM Console as *admin* user.
- 2 From the ADM Console, navigate to **Connectors > Reports** and click **Configuration** in the left pane.

- 3 In the **Publisher** tab, enter the FTP site to which the data files are published as shown below.



where:

- **Target Host:** The system hosting the FTP server.
- **Target Directory:** The directory on the FTP server host to which the files are sent.
- **User Name:** The name of a user with access to the FTP server.
- **Password:** The password associated with the user name.

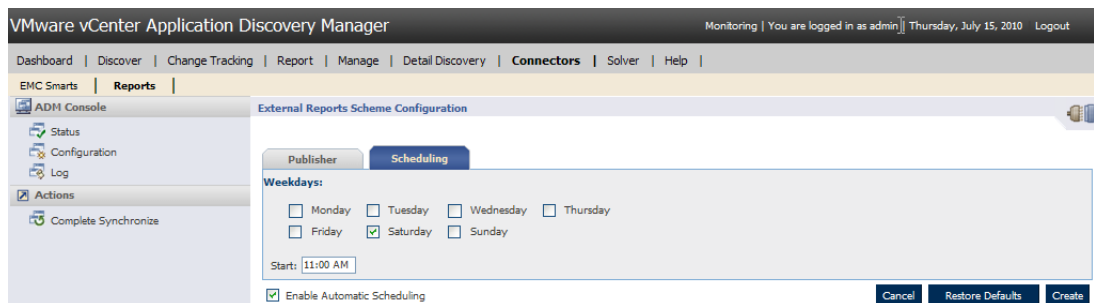
NOTE Ensure that the user name and password are the same, as used to configure the synchronization on the external database system as described in [“Installing and Configuring the External Database for Oracle”](#) on page 16 for Oracle databases user and [“Installing and Configuring the External Database for MS SQL”](#) on page 20 for MS SQL Server users.

- **Transport Channel:** Allows user to choose between FTP and Secured FTP (SFTP) for data upload from the drop-down menu.
 - **Number of Retries:** The number of times the synchronization process attempts, in case of failure.
- 4 Click **Test Connection** to test the connection to the FTP server based on the publishing credential you entered. If you have entered invalid credentials or if the FTP server is down, the test times out or fails.
 - 5 Click **Create policy**. If you have previously defined the policy, click **Update**.

Running the Synchronization Process at Scheduled Times

To schedule the synchronization process

- 1 After creating the External Reports Scheme Configuration policy, select the **Enable Automatic Scheduling** option at the bottom of the page as shown below.



- 2 In the **Scheduling** tab, select one or more days of the week to schedule the start of the synchronization.

- 3 Enter the time of day the synchronization occurs.
In the above example the synchronization automatically begins every Saturday at 11:00 A.M.
- 4 Click **Update** to save the setting.

Running the Synchronization Process Now

To start the synchronization process on demand

After creating the External Reports Scheme Configuration policy, click **Complete Synchronization** under the **Actions** menu in the left pane.

IMPORTANT If an existing synchronization process has not completed, then ADM does not start the synchronization process.

Check the Status of the Synchronization Process

The ADM Console displays the status of the External Reports Schema Configuration policy that includes the following synchronization steps:

- Extraction of the database file.
- Creation of the database file.
- Posting the database files to the FTP site.

To check the status of the synchronization process

- 1 Log in to the ADM Console as *admin* user.
- 2 From the ADM Console, navigate to **Connectors > Reports** and click **Status** in the left pane.
- 3 The display pane lists the following parameters:
 - **Last Sync. Time:** The last time the external database was synchronized with the ADM repository. The time is based on the location of the appliance.
 - **Synchronization Status:** The status of the synchronization process.

NOTE Status of the synchronization process is one of the following:

- **Idle:** The process is idle. Nothing is currently running.
 - **Sync in progress:** The ADM synchronization process is in progress.
 - **Complete:** The ADM synchronization is complete and the FTP files are loaded to the FTP Server.
-

- **Scheduled Synchronization Status:** the status of the synchronization schedule.

NOTE Status of the synchronization schedule is one of the following:

- **Active:** The synchronization schedule is set and runs at the scheduled time.
 - **Not Active:** There is no schedule associated with the policy.
-

- **Populated Elements:** Lists the elements that were populated to the external database during the last synchronization.
 - **Count:** Gives the number of elements that were populated to the external database.
- 4 Click **Log** in the left pane to view the messages, describing the events of the synchronization process.

External Database Setup

To use the external database functionality you need to perform the following steps:

- [“External Database System Requirements”](#) on page 15
- [“Installing and Configuring the External Database for Oracle”](#) on page 16
- [“Installing and Configuring the External Database for MS SQL”](#) on page 20
- [“Manually Loading Data to the External Database”](#) on page 23
- [“Checking the Status of the External Database Load Process”](#) on page 23
- [“Upgrading the External Database”](#) on page 24

External Database System Requirements

To incorporate an external database into your ADM environment, you need the following components:

- Access to an FTP server.
- The external reporting database client has to be installed on the same server as the database.
- The hardware and software requirements as follows.

Minimum Hardware Requirements

Ensure that your system meets the following hardware requirements:

- 2 GB memory.
- Dual core 1.8 GHZ CPU.
- 500 MB for the client installation. If the data Zip files are retained on the server, more disk space is needed.
- 1 GB for the database instance.

Software Requirements

The software requirements for each type of database are as follows:

Oracle as the External Database

Ensure the system meets the following requirements when using Oracle as external database:

- Red Hat Enterprise Linux 4.0
- Oracle 10g R2 (10.2.0.1.0)
- Perl with the Archive::Zip module:

Perl is bundled with RHEL 4.0, but the Archive::Zip module for handling Zip files needs to be installed manually.

To verify that the Archive::Zip module is loaded, run the following:

```
perl -MArchive::Zip -e 'print'
```

If the result is: `Archive::Zip module is installed`, then the module is installed correctly.

If the result starts with: `can't find Archive/Zip`, then it is not installed.

To install this, execute the following command from the command prompt, with root permissions:

```
cpan -i Archive::Zip
```

- Perl with Expect module:

To install, run the following:

```
yum install perl-Expect
```

MS SQL as the External Database

Ensure the system meets the following requirements when using MS SQL as the external database:

- Windows 2003 Service Pack 2
- MS SQL 2005
- psftp installed and added to the PATH env properties
- Perl with the Archive::Zip module

Common Perl distribution for Windows is ActivePerl from ActiveState. The necessary Archive::Zip module is bundled with ActivePerl.

Installing and Configuring the External Database for Oracle

Use the following procedures to install and configure the external database for Oracle.

Install the Client-Side Script

To install the client-side script

- 1 Copy the ADM external database installation file (`adm_olap_v.X.X-XXX.zip`, where `v.X.X-XXX` is the ADM version and build number) from [http://downloads.vmware.com/Application Discovery Manager](http://downloads.vmware.com/Application%20Discovery%20Manager).
- 2 Log in to the Linux Server.
- 3 Change directories to the location of the installation file.
- 4 Unzip the `adm_olap_v.X.X-XXX.zip` to a directory of your choice.
A directory named `adm_olap` is created with all the client-side scripts in it.
- 5 Change the `adm_olap` directory permission to allow read access to all users.

To enable read permission, in Linux run:

```
chmod 777 -R adm_olap
```

Create the External Reporting Database User

To create an external reporting database user

NOTE You must have database administrator permissions to create an `adm_olap` user and have `$ORACLE_HOME/bin` in the `PATH` to install and configure the host on which the external database is installed.

- 1 Switch to a user with oracle permissions for example:

```
$ su - oracle
$Password:
```

- 2 Change directory to `unzip_path/adm_olap/schema/oracle/`:

```
cd unzip_path/adm_olap/schema/oracle/
```

where `unzip_path/adm_olap/schema/oracle/` is the directory in which the `adm_olap_v.X.X-XXX.zip` file was extracted.

- 3 Log in to the SQLplus server:

```
$ sqlplus '/as sysdba'
SQL*Plus: Release 10.1.0.2.0 - Production on Wed Dec 12 14:17:01 2007
Copyright (c) 1982, 2004, Oracle. All rights reserved.
Connected to:
Oracle Database 10g Release 10.1.0.2.0 - Production
```

- 4 Verify that the instance is running, the database is mounted, and the listener is started.

- 5 Run the SQL script to create the `adm_olap` user:

```
sql> @create_olap_user.sql
```

```
User created.
Grant succeeded.
```

NOTE The user created here must be the same user that was defined when setting up the External Reports Scheme Configuration policy. The External Reports Scheme Configuration defines the FTP server where the extracted data files are transferred and how often the synchronization occurs.

- 6 Type **quit** to exit the `sqlplus` prompt.

Create the adm_olap Tables

To create the adm_olap tables

NOTE The `adm_olap` schema creation is meant to be managed by the client Database Administrator (DBA). Simple SQL scripts are provided to support the basic ADM tables. To support additional information add external tables. Changes to the tables provided with ADM are overwritten with each load. The scripts are located where the `adm_olap_v.X.X-XXX.zip` file was extracted followed by `/schema/oracle`.

- 1 Log in to SQLplus as `adm_olap`:

```
sqlplus adm_olap/adm_olap
```

- 2 Run the SQL script to create the tables:

```
SQL> @create_tables.sql
```

- 3 Type **quit** to exit the `sqlplus` prompt.

NOTE Do not add constraints. With the constraints turned on, the loader fails to load the data.

Configure the Synchronization Process

To configure the synchronization process

- 1 Configure the `sync.properties` file located in the `adm_olap` directory:

NOTE An example file, `sync.properties.example`, is provided in `adm_olap`, to use as a template to configure the synchronization process.

- a Make a copy of the `sync.properties.example` file and name it `sync.properties`:

```
cp sync.properties.example sync.properties
```

- b In the `sync.properties` file, modify the FTP information. Enter the proper credentials, host remote directory, and whether or not to delete the files from the FTP server after the synchronization process completes:

```
ftp.user=ftp-user
ftp.password=ftp-password
ftp.host=ftp-hostname
ftp.dir=remote-dir
ftp.local.dir=tmp
# filter FTP files: consider only files starting with the prefix.
ftp.file.prefix=adm_olap
# delete files from FTP when done?
ftp.delete.files=true
```

- c In the `sync.properties` file, ensure that the loader information points to the Oracle:

```
loader.exec=./load_oracle.pl
loader.dir=load
loader.data.dir=data
```

NOTE Use the same user credentials when setting up the External Reports Scheme Configuration policy as described in [“Creating the External Reports Scheme Configuration Policy”](#) on page 11

- d In the `sync.properties` file, modify the archiving if necessary:

```
# archive option will save a local copy of the compressed data at the specified directory
archive=true
archive.dir=archive
```

`archive` and `archive.dir` defines whether or not to store the zipped files locally for history tracking.

You can add the hooks if necessary. `hook.before.load=` and `hook.after.load=` allow custom behavior just before the data loading and after the loading is complete. Such hooks are used to add or drop indices, to add client specific data for loading together with ADM data, or any other desired actions. The property contains the path to an executable script:

```
# This can be used, for example, to remove indexes before the data loading
# and re-create the indexes after the load is complete.
#hook.before.load=
#hook.after.load=
```

- 2 Configure the database loader for Oracle.

The Oracle loader script is configured using the `oracle.properties` file, that is located in the `unzip_path/adm_olap/load/` directory. An example file, `oracle.properties.example`, has been provided in `unzip_path/adm_olap/load/`:

- a Make a copy of the `oracle.properties.example` file and name it `oracle.properties`:

```
cp oracle.properties.example oracle.properties
```

- b If you had defined a custom `adm_olap` user name and password when you had created the database user as described in [“Create the External Reporting Database User”](#) on page 17, then change the user name and password credentials accordingly:

```
user.id=adm_olap/adm_olap
```

- c Change the `delete.data.files` parameter to `=true` if you want to delete the data files after they are loaded. If you keep the default, you need additional dataspace than defined in [“External Database System Requirements”](#) on page 15:

```
delete.data.files=false
```

- 3 Load the time data.

The current `adm_olap` schema has a time dimension table that is static. Fill the time table once and leave it unchanged thereafter. Perform the following steps before the loader first run:

```
cd adm_olap
unzip static_data/time.csv.zip -d data/
```

The `time.csv` data is loaded the next time the synchronization process runs.

- 4 Test the configuration to ensure that you have installed and configured the client correctly:

- a Run a complete synchronization from the ADM Console as described in [“Running the Synchronization Process Now”](#) on page 13.
- b After the upload completes, log in as a user with Oracle permissions, on the system on which the database is installed.
- c Change directories to `unzip_path/adm_olap/` and run the synchronization process:

```
cd <unzip_path>/adm_olap/
chmod 755 sync_adm_olap.pl
$ ./sync_adm_olap.pl
```

NOTE For secure FTP, use the `sync_adm_olap_sftp_oracle.pl` script instead of `sync_adm_olap.pl`

- 5 Schedule the synchronization process on Linux.

- a Log in as a user with oracle permissions and enter:

```
crontab -e
```

- b Verify the following information. It has to be part of the `crontab` for it to run properly:

```
PATH=... <oracle home full path/bin>
ORACLE_SID=<>
ORACLE_HOME=<>
<cron expression><install dir>/adm_olap/sync_adm_olap.pl >>
<install_dir>/adm_olap/log/sync.log 2>&1
```

NOTE For secure FTP, use the `sync_adm_olap_sftp_oracle.pl` script instead of `sync_adm_olap.pl` and for more information about cron expression please contact your unix admin.

The following is an example of a cron entry in Linux, where the process is scheduled to run after every 15 minutes:

```
PATH=...
ORACLE_SID=...
ORACLE_HOME=...
*/15 * * * * <install dir>/adm_olap/sync_adm_olap.pl >> <install dir>/adm_olap/log/sync.log
2>&1
```

Installing and Configuring the External Database for MS SQL

Use the following procedures to install and configure the external database for MS SQL.

Install the Client-Side Scripts

To install the client-side script

NOTE You must have administrator privileges to install the client-side scripts on Windows.

- 1 Copy the ADM external database installation file (`adm_olap_v.X.X-XXX.zip`) from [http://downloads.vmware.com/Application Discovery Manager](http://downloads.vmware.com/Application%20Discovery%20Manager).
- 2 Unzip the `adm_olap_v.X.X-XXX.zip` to a directory of your choice.
A directory named `adm_olap` is created with all the client-side scripts in it.

Install the External Database for MS SQL Server

To install the external database for MS SQL

NOTE You can use either SQL Server Management Studio or SQLCMD command to run the installation scripts. The following steps demonstrate the commands using SQLCMD.

- 1 From the Windows **Start** menu, select **Run** and type **cmd**. The command prompt appears.
- 2 Change directories to `unzip_path/adm_olap/schema/sqlserver/`:
`cd <path>\adm_olap\schema\sqlserver`
- 3 Run the `create_database.sql` script to create the ADM external database:
`sqlcmd -S <serverName> -i create_database.sql`
- 4 Run the `create_olap_schema.sql` script to create the `adm_olap` schema:
`sqlcmd -S <serverName> -i create_olap_schema.sql`
- 5 Run the `create_adm_olap_login.sql` script to create the login:
`sqlcmd -S <serverName> -i create_adm_olap_login.sql`
- 6 Run the `create_user_for_login.sql` script to create the login user:
`sqlcmd -S <serverName> -i create_user_for_login.sql`

NOTE The user created here, must be the same user that was defined when setting up the External Reports Scheme Configuration policy. The External Reports Scheme Configuration policy defines the FTP server where the extracted data files are transferred and how often the synchronization occurs.

- 7 Run the `create_tables.sql` script to create the `adm_olap` tables:
`sqlcmd -S <serverName> -i create_tables.sql`

NOTE Do not add constraints. With the constraints turned on, the loader fails to load the data.

Configure the Synchronization Process

To configure the synchronization process

- 1 Configure the `sync.properties` file located in the `unzip_path/adm_olap` directory.

NOTE An example file, `sync.properties.example`, is provided in `unzip_path/adm_olap` to use as a template for configuring.

- a Make a copy of the `sync.properties.example` file and name it `sync.properties`:


```
copy sync.properties.example sync.properties
```
- b In the `sync.properties` file, modify the FTP information. Enter the proper credentials, host remote directory, and whether or not to delete the files from the FTP server after the synchronization process completes:

```
ftp.user=ftp-user
ftp.password=ftp-password
ftp.host=ftp-hostname
ftp.dir=remote-dir
ftp.local.dir=tmp
# filter FTP files: consider only files starting with the prefix.
ftp.file.prefix=adm_olap
# delete files from FTP when done?
ftp.delete.files=true
```

NOTE Use the same user credentials when setting up the External Reports Scheme Configuration policy as described in [“Creating the External Reports Scheme Configuration Policy”](#) on page 11

- c In the `sync.properties` file, ensure that the loader information points to the MS SQL Server:

```
loader.exec=load_sqlserver.pl
loader.dir=load
loader.data.dir=data
```

where:

`loader.dir` and `loader.exec` provide the location and script to run for loading the data.

`loader.data.dir` is the data directory where the decompressed files are stored (relative to the `unzip_path/adm_olap` directory).

`unzip_path/adm_olap/data` is the default directory and is left unchanged.

- d In the `sync.properties` file, modify the archiving if necessary:

```
# archive option will save a local copy of the compressed data at the specified directory
archive=true
archive.dir=archive
```

`archive` and `archive.dir` defines whether or not to store the zipped files locally for history tracking.

You can add the hooks if necessary. `hook.before.load=` and `hook.after.load=` allow custom behavior just before the data loading and after the loading is complete. Such hooks are used to add or drop indices, to add client specific data for loading together with ADM data, or any other desired actions. The property contains the path to an executable script:

```
# This can be used, for example, to remove indexes before the data loading
# and re-create the indexes after the load is complete.
#hook.before.load=
#hook.after.load=
```

2 Configure the database loader for MS SQL Servers.

The SQL Server loader script is configured using the `sqlserver.properties` file, that is located in the `unzip_path/adm_olap/load/` directory. An example file, `sqlserver.properties.example`, is provided in `unzip_path/adm_olap/load/`:

- a Make a copy of the `sqlserver.properties.example` file and name the file as `sqlserver.properties`.
- b Change the `delete.data.files` parameter to `=true` if you want to delete the data files after they are loaded. If you keep the default, you need additional dataspace than is defined in [“External Database System Requirements”](#) on page 15:

```
delete.data.files=false
```

3 Load the time data.

The current `adm_olap` schema has a time dimension table that is static. Fill the time table once and leave it unchanged thereafter. To have the loader load the time data upon initiation:

Unzip the `static_data/time.csv.zip` file into the `unzip_path/adm_olap/data` directory.

The `time.csv` data is loaded the next time the synchronization process runs.

4 Test your configuration:

- a Run a complete synchronization from the ADM Console as described in [“Running the Synchronization Process Now”](#) on page 13.
- b After the upload completes, log in as a user with administrator permissions, on the system on which the database is installed.
- c From the Windows **Start** menu, select **Run** and type **cmd**. The command prompt appears.
- d Change directories to `unzip_path\adm_olap\` and run the synchronization process:

```
cd <unzip_path>\adm_olap\  
<perl_dir>\bin\perl.exe <install_dir>\adm_olap\sync_adm_olap.pl
```

NOTE For secure FTP, use the `sync_adm_olap_sftp_sqlserver.pl` script instead of `sync_adm_olap.pl`

To avoid id key verification for the first time by creating the id key, run `psftp` manually against the FTP server using command line `psftp -pw password user@host`. Type **yes** when prompted.

5 Schedule the synchronization process to run automatically for the MS SQL database:

NOTE For the Windows scheduled task functionality, the flexibility to schedule tasks is limited. The schedules available are daily, weekly, monthly, and one time only, when the computer starts, or when the user logs in.

- a From the Windows **Start** menu, navigate to **Setting > Control Panel > Scheduled tasks**.
- b Double-click **Add Scheduled Task** to open the **Schedule Task Wizard**.
- c Click **Next** to select the task you are scheduling.
- d Browse to the `unzip_path/adm_olap` directory and select `sync_adm_olap.pl`.

NOTE For secure FTP, use the `sync_adm_olap_sftp_sqlserver.pl` script instead of `sync_adm_olap.pl`

- e Enter a name for the `syn_adm_olap.pl` task schedule.
- f Select how often you want to run the task from the options and click **Next**.
- g Depending on the interval selected, define the time, days, and the date to start the task.

- h Enter the user credentials of the host administrator to ensure that environment settings are configured correctly.
- i If the user name and password is recognized, a message is displayed confirming the task has been scheduled.
- j Select **Open advanced properties for this task when I click Finish** option.
- k Click **Finish**.
- l From the Windows **Start** menu, navigate to **Setting > Control Panel > Scheduled tasks**.
- m Right-click the task and click **Properties**. The task Properties dialog appears.
- n The script is a Perl script and has to be run by Perl. Change the **Run** field to obtain the full path of the perl executable. For example:

```
C:\Perl\bin\perl.exe <install_dir>\adm_olap\sync_adm_olap.pl
```

 where: C:\Perl\bin\ is the Perl installation directory.
 If Perl is installed in another location, be sure to use the correct path.
- o View the loader logs under `unzip_path\adm_olap\load\sqlserver\log`

NOTE The user can log into the external database by typing **adm_olap** in the **Username** and **Password** fields.

Manually Loading Data to the External Database

The data files are manually loaded to the external database.

To load the zip files manually for Oracle

- 1 Unzip the contents of the zip file to the `unzip_path/adm_olap/data` directory:

```
unzip adm_olap_v.X.X-XXX.zip -d adm_olap/data/
```
- 2 Change directories to the loader base directory and run the loader script:

```
cd <unzip_path>/adm_olap/load/
./load_oracle.pl
```

To load the zip files manually for MS SQL Server

- 1 From Windows Explorer, copy the `adm_olap_v.X.X-XXX.zip` file to `unzip_path\adm_olap\data\` folder.
- 2 Right-click the `adm_olap_v.X.X-XXX.zip` file and unzip it to the same location.
- 3 From the Windows **Start** menu, select **Run** and type **cmd**. The command prompt appears.
- 4 Change directories to the loader base directory and run the loader script:

```
cd <unzip_path>\adm_olap\load\
load_sqlserver.pl
```

Checking the Status of the External Database Load Process

Use the following log files to check the status of the load process to the external database:

- For Oracle, check: `/unzip_path/adm_olap/load/oracle/log`
- For MS.SQL, check: `unzip_path\adm_olap\load\sqlserver\log`

Upgrading the External Database

IMPORTANT The upgrade process requires a complete uninstall of the existing database version and an installation of the new database version.

Perform the following steps to upgrade the external database.

Upgrading for MS SQL

When upgrading the external database for MS SQL:

- 1 Optionally, record the **Scheduled Task** configuration:
 - a From the Windows **Start** menu, navigate to **Setting > Control Panel > Scheduled tasks** and open the **sync_adm_olap** task.
 - b Record the configuration for later use.
- 2 Delete the **sync_adm_olap** task.
 - a From the Windows **Start** menu, navigate to **Setting > Control Panel > Scheduled tasks** and open the **sync_adm_olap** task.
 - b Right-click the **sync_adm_olap** task and click **Delete**.
- 3 Ensure that synchronization is not currently running as follows:
 - a Log in to the ADM Console as *admin* user.
 - b From the ADM Console, navigate to **Connectors > Reports > External Reports Scheme Integration Status**.
 - c If **Synchronization Status** indicates synchronization in progress, wait till it completes and then proceed with the upgrade.

IMPORTANT The following step clears the data in the external report database. The data is recovered once you perform a full synchronization after the upgrade is complete.

Ensure that SQL scripts are associated with SQL Server Management Studio before continuing.

- 4 Execute the following SQL scripts located in the `adm_olap/scheme/sqlserver` folder using the `user/password adm_olap/adm_olap` (To execute, double-click the script):
 - `drop_constraints.sql`
 - `truncate_data.sql`
 - `drop_tables.sql`
- 5 Execute the following SQL scripts located in the `adm_olap/scheme/sqlserver` folder using a user with administrator permissions (To execute, double-click the script):
 - `drop_olap_schema.sql`
 - `drop_database.sql`
- 6 Backup the old `adm_olap` folder that includes the `sync.properties` and `sqlserver.properties` files (It contains your configuration settings).
- 7 Proceed with the installation instructions in [“Installing and Configuring the External Database for MS SQL”](#) on page 20.



CAUTION Do not copy the new configuration files over the backed up configuration files. Use the backed up configuration files only as a reference to manually update the new file.

Upgrading for Oracle

When upgrading the external database for Oracle:

- 1 Ensure the **sync_adm_olap** task is removed from the cron job as follows:
 - a At the command prompt, type:


```
crontab -e
```
 - b Delete the task from the file.
 - c Save and exit.
- 2 Log in to the ADM Console as *admin* user.
- 3 From the ADM Console, navigate to **Connectors > Reports > External Reports Scheme Integration Status** and check if the **Synchronization Status** is complete. If the status is **sync in progress**, wait for it to complete.
- 4 Backup the folder in which you originally installed the *adm_olap* files. This folder includes the *sync.properties* and the *oracle.properties* files, that contains your configuration settings.

IMPORTANT The data in the external report database is lost as a result of the following step. The data is recovered once you perform a full synchronization after the upgrade is complete.

- 5 Execute the following scripts located in *adm_olap/scheme/oracle*:
 - `sqlplus adm_olap/adm_olap @ drop_constraints.sql`
 - `sqlplus adm_olap/adm_olap @ truncate_data.sql`
 - `sqlplus adm_olap/adm_olap @ drop_tables.sql`
- 6 Backup the old *adm_olap* folder (includes the *sync.properties* and *oracle.properties* files, and contains your configuration settings).
- 7 Proceed with the installation instructions in [“Installing and Configuring the External Database for Oracle”](#) on page 16.



CAUTION Do not copy the new configuration files over the backed up configuration files. Use the backed up configuration files only as a reference to manually update the new file.

ADM ERD Schema

This chapter illustrates the table structure and dependencies within the ADM external database. It also describes the tables within the external database in alphabetical order:

This chapter includes the following topics:

- [“Overview of External Database Tables”](#) on page 28
- [“Address”](#) on page 29
- [“Change_Log”](#) on page 29
- [“CPU”](#) on page 29
- [“Database”](#) on page 30
- [“Dependency”](#) on page 30
- [“Group_Membership”](#) on page 31
- [“Installed_Software”](#) on page 32
- [“IP_Route”](#) on page 32
- [“Java_EE”](#) on page 33
- [“Network_Element”](#) on page 33
- [“Network_Interface”](#) on page 34
- [“Port”](#) on page 35
- [“Property”](#) on page 35
- [“Service”](#) on page 36
- [“Storage_Device”](#) on page 36
- [“Switch_Address_Forwarding”](#) on page 37
- [“Time”](#) on page 37
- [“Usage_Metric”](#) on page 38
- [“Usage_Metric_Baseline”](#) on page 38
- [“Virtual_System_Settings”](#) on page 38

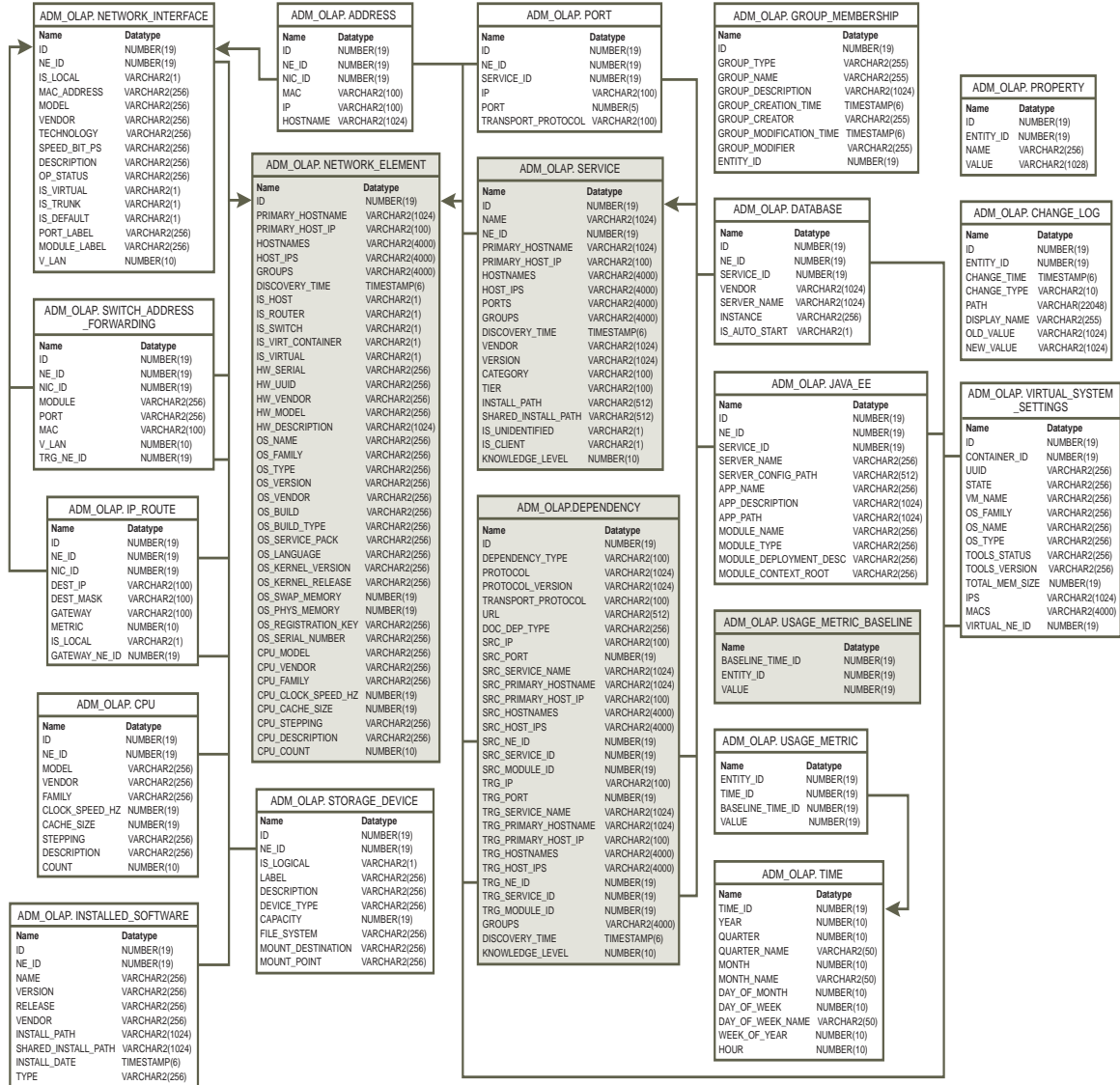
Overview of External Database Tables

This chapter provides information about the external database tables.

Database Structure and Dependencies

Figure 4-1 illustrates the structure and dependencies of the ADM external database. The arrows originate from a foreign key and arrow head points to the table keys.

Figure 4-1. External Database Structure and Dependencies



NOTE Some of the commonly accessed data is duplicated in many tables to avoid redundant joins.

You can join the relation ENTITY_ID (in Group_Membership table, Usage_Metric table, and so on) with Network_Element table, Service table, and Dependency table although it is not shown in the ERD as a foreign key.

For display purpose, some data is aggregated to a comma-separated list. For example:

- HOSTNAMES: A flat list of one or more host names.
- HOST_IPS: A flat list of all IPs of a host.
- GROUPS: A flat list of the entity belongs to.

Address

Address table contains information about a network element consisting of the host name, IP address, and MAC address. [Table 4-1](#) lists the contents of the Address table.

Table 4-1. Address Table

Name	Datatype	Description
ID	NUMBER(19)	Unique identifier for each record of the Address table (primary key)
NE_ID	NUMBER(19)	Network element identifier (foreign key)
NIC_ID	NUMBER(19)	Network interface identifier (foreign key)
MAC	VARCHAR2(100)	MAC address
IP	VARCHAR2(100)	IP address
HOSTNAME	VARCHAR2(1024)	Host name

Change_Log

Change_Log table captures the changes to entity data. [Table 4-2](#) lists the contents of the Change_Log table.

Table 4-2. Change_Log Table

Name	Datatype	Description
ID	NUMBER(19)	Unique identifier for each record of the Change_Log table (primary key)
ENTITY_ID	NUMBER(19)	Network element identifier (foreign key)
CHANGE_TIME	TIMESTAMP(6)	Time of change
CHANGE_TYPE	VARCHAR2(10)	Type of change (Added, Modified, Removed)
PATH	VARCHAR(22048)	Path to the changed data
DISPLAY_NAME	VARCHAR2(255)	Name of the data property changed
OLD_VALUE	VARCHAR2(1024)	Old value
NEW_VALUE	VARCHAR2(1024)	New value

CPU

CPU table contains the processor information for a network element. The information is identical to the information in the network element table unless the machine has multiple types of processors. [Table 4-3](#) lists the contents of the CPU table.

Table 4-3. CPU Table

Name	Datatype	Description
ID	NUMBER(19)	Unique identifier for each record of the CPU table (primary key)
NE_ID	NUMBER(19)	Network element identifier (foreign key)
MODEL	VARCHAR2(256)	Processor model
VENDOR	VARCHAR2(256)	Processor vendor
FAMILY	VARCHAR2(256)	Processor family
CLOCK_SPEED_HZ	NUMBER(19)	Max clock speed in Hertz
CACHE_SIZE	NUMBER(19)	Cache size in Bytes
STEPPING	VARCHAR2(256)	Processor version

Table 4-3. CPU Table (Continued)

Name	Datatype	Description
DESCRIPTION	VARCHAR2(256)	Name of the processor
COUNT	NUMBER(10)	Processor count detected by the operating system (multi-core CPU is usually detected by the operating system as several separate CPUs)

Database

Database table contains database server and instance information. Several instances might exist for each server. [Table 4-4](#) lists the contents of the Database table.

Table 4-4. Database Table

Name	Datatype	Description
ID	NUMBER(19)	Unique identifier for each record of the Database table (primary key)
NE_ID	NUMBER(19)	Network element identifier (foreign key)
SERVICE_ID	NUMBER(19)	Service identifier (foreign key)
VENDOR	VARCHAR2(1024)	Vendor of the database
SERVER_NAME	VARCHAR2(1024)	Name of the database server
INSTANCE	VARCHAR2(256)	Database instance
IS_AUTO_START	VARCHAR2(1)	Flag identifying the database as auto start (values: Y or N)

Dependency

Dependency table represents the relationship between a source host or service and target host or service. [Table 4-5](#) lists the contents of the Dependency table.

Table 4-5. Dependency Table

Name	Datatype	Description
ID	NUMBER(19)	Unique identifier for each record of the Dependency table (primary key)
DEPENDENCY_TYPE	VARCHAR2(100)	Network connection or documented dependency
PROTOCOL	VARCHAR2(1024)	Network connection protocol (for example, HTTP, FTP, and so on)
PROTOCOL_VERSION	VARCHAR2(1024)	Version of the protocol
TRANSPORT_PROTOCOL	VARCHAR2(100)	Transport protocol (values: TCP or UDP)
URL	VARCHAR2(512)	Documented dependency URL
DOC_DEP_TYPE	VARCHAR2(256)	Type of the documented dependency
SRC_IP	VARCHAR2(100)	Source IP address of the dependency
SRC_PORT	NUMBER(19)	Source port of the dependency
SRC_SERVICE_NAME	VARCHAR2(1024)	Source service name
SRC_PRIMARY_HOSTNAME	VARCHAR2(1024)	Source primary host name (see Network Element table)
SRC_PRIMARY_HOST_IP	VARCHAR2(100)	Source primary IP address (see Network Element table)
SRC_HOSTNAMES	VARCHAR2(4000)	Source host names (see Network Element table)
SRC_HOST_IPS	VARCHAR2(4000)	Source IP addresses (see Network Element table)

Table 4-5. Dependency Table (Continued)

Name	Datatype	Description
SRC_NE_ID	NUMBER(19)	Source network element identifier (foreign key)
SRC_SERVICE_ID	NUMBER(19)	Source service identifier (foreign key)
SRC_MODULE_ID	NUMBER(19)	Source module identifier (java_ee, database), usually of a documented dependency (foreign key)
TRG_IP	VARCHAR2(100)	Target IP address of the dependency
TRG_PORT	NUMBER(19)	Target port of the dependency
TRG_SERVICE_NAME	VARCHAR2(1024)	Target service name
TRG_PRIMARY_HOSTNAME	VARCHAR2(1024)	Target primary host name (see Network Element table)
TRG_PRIMARY_HOST_IP	VARCHAR2(100)	Target primary IP address (see Network Element table)
TRG_HOSTNAMES	VARCHAR2(4000)	Target host names (see Network Element table)
TRG_HOST_IPS	VARCHAR2(4000)	Target IP addresses (see Network Element table)
TRG_NE_ID	NUMBER(19)	Target network element identifier
TRG_SERVICE_ID	NUMBER(19)	Target service identifier
TRG_MODULE_ID	NUMBER(19)	Target module (java_ee, database), usually of a documented dependency
GROUPS	VARCHAR2(4000)	Comma-separated list of all groups the element belongs to
DISCOVERY_TIME	TIMESTAMP(6)	Time the element was first added to the system
KNOWLEDGE_LEVEL	NUMBER(10)	Indicates the level of knowledge of the dependency. Value of zero indicates speculative information only (used to filter out speculative information)

Group_Membership

The groups within ADM contain entities as members. Group_Membership table identifies an entity (network element, service, dependency) as a member of a group. Table 4-6 lists the contents of the Group_Membership table.

Table 4-6. Group_Membership Table

Name	Datatype	Description
ID	NUMBER(19)	Group identifier is unique to groups but not to entity memberships (primary key)
GROUP_TYPE	VARCHAR2(255)	Group type
GROUP_NAME	VARCHAR2(255)	Group name
GROUP_DESCRIPTION	VARCHAR2(1024)	Group description
GROUP_CREATION_TIME	TIMESTAMP(6)	Group creation time
GROUP_CREATOR	VARCHAR2(255)	Group creator user name
GROUP_MODIFICATION_TIME	TIMESTAMP(6)	Group last modification time
GROUP_MODIFIER	VARCHAR2(255)	Group last modifier user name
ENTITY_ID	NUMBER(19)	The data contains foreign key to entity types: Network Element, Service, Dependency

Installed_Software

Installed_Software table contains the information of software installed on a network element. Installed software can appear as both installed software and as a service on the network. Software information might also exist in the service table. [Table 4-7](#) lists the contents of the Installed_Software table.

Table 4-7. Installed_Software Table

Name	Datatype	Description
ID	NUMBER(19)	Unique identifier for each record of the Installed_Software table (primary key)
NE_ID	NUMBER(19)	Network element identifier (foreign key)
NAME	VARCHAR2(256)	Software name
VERSION	VARCHAR2(256)	Software version
RELEASE	VARCHAR2(256)	Software release number
VENDOR	VARCHAR2(256)	Software vendor
INSTALL_PATH	VARCHAR2(1024)	Path of the installation
SHARED_INSTALL_PATH	VARCHAR2(1024)	Path of the shared installation
INSTALL_DATE	TIMESTAMP(6)	Date of installation
TYPE	VARCHAR2(256)	Type of software (for example, application, driver, patch and so on)

IP_Route

IP_Route table contains IP (layer 3) routing information for a network element. [Table 4-8](#) lists the contents of the IP_Route table.

Table 4-8. IP_Route Table

Name	Datatype	Description
ID	NUMBER(19)	Unique identifier for each record of the IP_Route table (primary key)
NE_ID	NUMBER(19)	Network element identifier (foreign key)
NIC_ID	NUMBER(19)	Network interface identifier (foreign key)
DEST_IP	VARCHAR2(100)	Destination IP address
DEST_MASK	VARCHAR2(100)	Destination subnet mask
GATEWAY	VARCHAR2(100)	Gateway IP address
METRIC	NUMBER(10)	Priority value
IS_LOCAL	VARCHAR2(1)	Flag identifying the IP address as local (values: Y or N)
GATEWAY_NE_ID	NUMBER(19)	Gateway network element identifier (foreign key)

Java_EE

Java_EE table contains Java Enterprise Edition components such as Application Server, JEE Application, and modules (jar, war, ear, and so on). [Table 4-9](#) lists the contents of the Java_EE table.

Table 4-9. Java_EE Table

Name	Datatype	Description
ID	NUMBER(19)	Unique identifier for each record of the Java_EE table (primary key)
NE_ID	NUMBER(19)	Network element identifier (foreign key)
SERVICE_ID	NUMBER(19)	Service identifier (foreign key)
SERVER_NAME	VARCHAR2(256)	Application server name
SERVER_CONFIG_PATH	VARCHAR2(512)	Server configuration path
APP_NAME	VARCHAR2(256)	JEE application name
APP_DESCRIPTION	VARCHAR2(1024)	JEE application description
APP_PATH	VARCHAR2(1024)	JEE application path
MODULE_NAME	VARCHAR2(256)	JEE module name
MODULE_TYPE	VARCHAR2(256)	JEE module type (for example, jar, war, ear and so on)
MODULE_DEPLOYMENT_DESC	VARCHAR2(256)	Deployment descriptor
MODULE_CONTEXT_ROOT	VARCHAR2(256)	Context root (war only)

Network_Element

Network_Element table contains computer system information, which could be any combination of host, router, and switch. [Table 4-10](#) lists the contents of the Network_Element table.

Table 4-10. Network_Element Table

Name	Datatype	Description
ID	NUMBER(19)	Unique identifier for each record of the Network_Element table (primary key)
PRIMARY_HOSTNAME	VARCHAR2(1024)	Primary host name
PRIMARY_HOST_IP	VARCHAR2(100)	Primary IP address of the host
HOSTNAMES	VARCHAR2(4000)	Comma-separated list of all host names
HOST_IPS	VARCHAR2(4000)	Comma-separated list of all IP addresses
GROUPS	VARCHAR2(4000)	Comma-separated list of all groups the network element belongs to
DISCOVERY_TIME	TIMESTAMP(6)	Time the network element was first added to the system
IS_HOST	VARCHAR2(1)	Flag identifying the network element as a host (values: Y or N)
IS_ROUTER	VARCHAR2(1)	Flag identifying the network element as a router (values: Y or N)
IS_SWITCH	VARCHAR2(1)	Flag identifying the network element as a switch (values: Y or N)
IS_VIRT_CONTAINER	VARCHAR2(1)	Flag identifying the network element as virtual container (values: Y or N)
IS_VIRTUAL	VARCHAR2(1)	Flag identifying the network element as a virtual machine (values: Y or N)
HW_SERIAL	VARCHAR2(256)	Serial number of the target host

Table 4-10. Network_Element Table (Continued)

Name	Datatype	Description
HW_UUID	VARCHAR2(256)	UUID of the target host
HW_VENDOR	VARCHAR2(256)	Hardware vendor
HW_MODEL	VARCHAR2(256)	Hardware model
HW_DESCRIPTION	VARCHAR2(1024)	Description of the hardware
OS_NAME	VARCHAR2(256)	Operating system name
OS_FAMILY	VARCHAR2(256)	Operating system family
OS_TYPE	VARCHAR2(256)	Operating system type
OS_VERSION	VARCHAR2(256)	Operating system version
OS_VENDOR	VARCHAR2(256)	Operating system vendor
OS_BUILD	VARCHAR2(256)	Operating system build
OS_BUILD_TYPE	VARCHAR2(256)	Operating system build type
OS_SERVICE_PACK	VARCHAR2(256)	Operating system service pack
OS_LANGUAGE	VARCHAR2(256)	Operating system language
OS_KERNEL_VERSION	VARCHAR2(256)	Operating system kernel version
OS_KERNEL_RELEASE	VARCHAR2(256)	Operating system kernel release
OS_SWAP_MEMORY	NUMBER(19)	Swap memory size used by the operating system in Bytes
OS_PHYS_MEMORY	NUMBER(19)	Physical memory as detected by the operating system in Bytes
OS_REGISTRATION_KEY	VARCHAR2(256)	Operating system registration key
OS_SERIAL_NUMBER	VARCHAR2(256)	Operating system serial number
CPU_MODEL	VARCHAR2(256)	Processor model
CPU_VENDOR	VARCHAR2(256)	Processor vendor
CPU_FAMILY	VARCHAR2(256)	Processor family
CPU_CLOCK_SPEED_HZ	NUMBER(19)	Maximum processor speed in Hertz
CPU_CACHE_SIZE	NUMBER(19)	Processor cache size in Bytes
CPU_STEPPING	VARCHAR2(256)	Processor version
CPU_DESCRIPTION	VARCHAR2(256)	Processor description
CPU_COUNT	NUMBER(10)	Processor count as detected by the operating system (multi-core CPU is usually detected by the operating system as several separate CPUs)

Network_Interface

Network_Interface table contains network interface card or switch port information. [Table 4-11](#) lists the contents of the Network_Interface table.

Table 4-11. Network_Interface Table

Name	Datatype	Description
ID	NUMBER(19)	Unique identifier for each record of the Network_Interface table (primary key)
NE_ID	NUMBER(19)	Network element identifier (foreign key)
IS_LOCAL	VARCHAR2(1)	Flag identifying the IP address assigned to the NIC as local (values: Y or N)
MAC_ADDRESS	VARCHAR2(256)	MAC address of the NIC

Table 4-11. Network_Interface Table (Continued)

Name	Datatype	Description
MODEL	VARCHAR2(256)	Model of the NIC
VENDOR	VARCHAR2(256)	Vendor of the NIC
TECHNOLOGY	VARCHAR2(256)	Networking technology used (for example, WAN, Ethernet and so on)
SPEED_BIT_PS	VARCHAR2(256)	Speed in bits per second
DESCRIPTION	VARCHAR2(256)	Description of the NIC
OP_STATUS	VARCHAR2(256)	Operation status
IS_VIRTUAL	VARCHAR2(1)	Flag identifying the NIC as virtual (values: Y or N)
IS_TRUNK	VARCHAR2(1)	Flag identifying VLAN trunking (values: Y or N)
IS_DEFAULT	VARCHAR2(1)	Flag identifying the NIC as default (values: Y or N)
PORT_LABEL	VARCHAR2(256)	Switch port label
MODULE_LABEL	VARCHAR2(256)	Switch module label
V_LAN	NUMBER(10)	Number of Virtual LANs

SPEED_BIT_PS was speed_mb in version 5.3 of ADM

Port

Port table represents a logical network port to which a service binds to (for example, an HTTP server binds to port 80). [Table 4-12](#) lists the contents of the Port table.

Table 4-12. Port Table

Name	Datatype	Description
ID	NUMBER(19)	Unique identifier for each record of the Port table (primary key)
NE_ID	NUMBER(19)	Network element identifier (foreign key)
SERVICE_ID	NUMBER(19)	Service identifier (foreign key)
IP	VARCHAR2(100)	IP address
PORT	NUMBER(5)	Port number
TRANSPORT_PROTOCOL	VARCHAR2(100)	Transport protocol (values: TCP or UDP)

Property

Property table contains general purpose properties (name-value pairs), such as URLs on HTTP servers and tables on database-related dependencies. [Table 4-13](#) lists the contents of the Property table.

Table 4-13. Property Table

Name	Datatype	Description
ID	NUMBER(19)	Unique identifier for each record of the Property table (primary key)
ENTITY_ID	NUMBER(19)	The data contains foreign key to entity types: Network Element, Service, Dependency
NAME	VARCHAR2(256)	Property name
VALUE	VARCHAR2(1028)	Property value

Service

Service table contains information about a software service running on the network element (usually exposed through a network port). [Table 4-14](#) lists the contents of the Service table.

Table 4-14. Service Table

Name	Datatype	Description
ID	NUMBER(19)	Unique identifier for each record of the Service table (primary key)
NAME	VARCHAR2(1024)	Service name if known (null if unknown)
NE_ID	NUMBER(19)	Network element identifier (foreign key)
PRIMARY_HOSTNAME	VARCHAR2(1024)	Primary host name of the containing host (see Network Element table)
PRIMARY_HOST_IP	VARCHAR2(100)	Primary IP address of the containing host (see Network Element table)
HOSTNAMES	VARCHAR2(4000)	Comma-separated list of all hosts (see Network Element table)
HOST_IPS	VARCHAR2(4000)	Comma-separated list of all host IP addresses (see Network Element table)
PORTS	VARCHAR2(4000)	Ports that consume the service
GROUPS	VARCHAR2(4000)	Comma-separated list of all groups the element belongs to
DISCOVERY_TIME	TIMESTAMP(6)	Time the element was first added to the system
VENDOR	VARCHAR2(1024)	Service vendor
VERSION	VARCHAR2(1024)	Service version
CATEGORY	VARCHAR2(100)	Category of the service (for example, application server, database server, web server, and so on)
TIER	VARCHAR2(100)	Tier of the service (for example, application, database, and so on)
INSTALL_PATH	VARCHAR2(512)	Installation path
SHARED_INSTALL_PATH	VARCHAR2(512)	Shared installation path
IS_UNIDENTIFIED	VARCHAR2(1)	Flag indicating the service as unidentified service (values: Y or N)
IS_CLIENT	VARCHAR2(1)	Flag identifying the service as client service (values: Y or N)
KNOWLEDGE_LEVEL	NUMBER(10)	Indicates the level of knowledge of the service. A value of zero indicates speculative information only (used to filter out speculative information)

Storage_Device

Storage_Device table represents network element storage device. It contains both logical drives (such as partitions) and physical drives. [Table 4-15](#) lists the contents of the Storage_Device table.

Table 4-15. Storage_Device Table

Name	Datatype	Description
ID	NUMBER(19)	Unique identifier for each record of the Storage_Device table (primary key)
NE_ID	NUMBER(19)	Network element identifier (foreign key)
IS_LOGICAL	VARCHAR2(1)	Flag identifying the volume as logical volume (values: Y or N)

Table 4-15. Storage_Device Table (Continued)

Name	Datatype	Description
LABEL	VARCHAR2(256)	Label assigned to the volume
DESCRIPTION	VARCHAR2(256)	Description of the storage device
DEVICE_TYPE	VARCHAR2(256)	Type of storage device (for example, CD-ROM, removable disc, and so on)
CAPACITY	NUMBER(19)	Size of the storage device in Bytes
FILE_SYSTEM	VARCHAR2(256)	File system type (for example, NTFS, CDFS, and so on)
MOUNT_DESTINATION	VARCHAR2(256)	Name of the mount destination machine
MOUNT_POINT	VARCHAR2(256)	Path of the mount machine

Switch_Address_Forwarding

Switch_Address_Forwarding table contains address forwarding information of a switch (layer 2). [Table 4-16](#) lists the contents of the Switch_Address_Forwarding table.

Table 4-16. Switch_Address_Forwarding Table

Name	Datatype	Description
ID	NUMBER(19)	Unique identifier for each record of the Switch_Address_Forwarding table (primary key)
NE_ID	NUMBER(19)	Network element identifier (foreign key)
NIC_ID	NUMBER(19)	Network interface identifier (foreign key)
MODULE	VARCHAR2(256)	Switch module
PORT	VARCHAR2(256)	Switch port
MAC	VARCHAR2(100)	Forward MAC address
V_LAN	NUMBER(10)	Virtual LAN
TRG_NE_ID	NUMBER(19)	Forward network element identifier (foreign key)

Time

Time table contains the time information. [Table 4-17](#) lists the contents of the Time table.

Table 4-17. Time Table

Name	Datatype	Description
TIME_ID	NUMBER(19)	Human readable number: YYYYMMDDHH (primary key)
YEAR	NUMBER(10)	Year (YYYY)
QUARTER	NUMBER(10)	Quarter (1-4)
QUARTER_NAME	VARCHAR2(50)	Quarter name (Q1-2008)
MONTH	NUMBER(10)	Month number (1-12)
MONTH_NAME	VARCHAR2(50)	Month name (January-December)
DAY_OF_MONTH	NUMBER(10)	Day of the month (1-31)
DAY_OF_WEEK	NUMBER(10)	Day of the week (1-7)
DAY_OF_WEEK_NAME	VARCHAR2(50)	Day (Sunday-Saturday)
WEEK_OF_YEAR	NUMBER(10)	Week of the year (1-52)
HOUR	NUMBER(10)	Hour of the day (0-23)

Usage_Metric

Usage_Metric table is a multi-dimensional OLAP fact table for capturing the demand of Dependency, Service, and Network Element. The granularity of the data is of a single hour. Together with the time table and the related entities, it is sliced and diced as needed. [Table 4-18](#) lists the contents of the Usage_Metric table.

Table 4-18. Usage_Metric Table

Name	Datatype	Description
ENTITY_ID	NUMBER(19)	The data contains foreign key to entity types: Network Element, Service, and Dependency
TIME_ID	NUMBER(19)	Time identifier (foreign key)
BASELINE_TIME_ID	NUMBER(19)	Baseline time identifier contains the hour part of the TIME_ID. The baseline is for 24 hours (foreign key)
VALUE	NUMBER(19)	The number of network transactions in the given time (hour granularity)

Usage_Metric_Baseline

Usage_Metric_Baseline table describes the baseline usage composed of the entity's usage metric accumulated within the first 24 hours after it is detected by the system. [Table 4-19](#) lists the contents of the Usage_Metric_Baseline table.

Table 4-19. Usage_Metric_Baseline Table

Name	Datatype	Description
BASELINE_TIME_ID	NUMBER(19)	Hour part of the TIME_ID (primary key)
ENTITY_ID	NUMBER(19)	The data contains foreign key to entity types: Network Element, Service, and Dependency
VALUE	NUMBER(19)	Number of network transactions

Virtual_System_Settings

Virtual_System_Settings table represents the virtual system settings on a specific virtual container machine. [Table 4-20](#) lists the contents of the Virtual_System_Settings table (Introduced in version 6.0 of ADM).

Table 4-20. Virtual_System_Settings Table

Name	Datatype	Description
ID	NUMBER(19)	Unique identifier for each record of the Virtual_System_Settings table (primary key)
CONTAINER_ID	NUMBER(19)	Network element identifier on which the current virtual system settings reside (foreign key)
UUID	VARCHAR2(256)	Unique identifier of the virtual host
STATE	VARCHAR2(256)	State of the virtual host
VM_NAME	VARCHAR2(256)	Name of the virtual host
OS_FAMILY	VARCHAR2(256)	Operating system family of the virtual host
OS_NAME	VARCHAR2(256)	Operating system name of the virtual host
OS_TYPE	VARCHAR2(256)	Operating system type of the virtual host
TOOLS_STATUS	VARCHAR2(256)	VMware tools status
TOOLS_VERSION	VARCHAR2(256)	VMware tools version
TOTAL_MEM_SIZE	NUMBER(19)	Total memory of the virtual host

Table 4-20. Virtual_System_Settings Table (Continued)

Name	Datatype	Description
IPS	VARCHAR2(1024)	List of IP addresses that are available on the virtual host
MACS	VARCHAR2(4000)	List of MAC addresses that are available on the virtual host
VIRTUAL_NE_ID	NUMBER(19)	Network element identifier of the virtual host connected on the other side (foreign key)

ADM Custom Reports

This chapter provides information on [“Creating Custom Reports”](#) on page 41.

Creating Custom Reports

Most reports are generated from the four core tables demonstrated in [Figure 4-1](#). The reports cover inventory, dependency, and usage. The rest of the data is joined for special reports without much complication. The following are examples of reports that are generated from the ADM external database.

Host Inventory

The following script generates a report of all hosts that were discovered between 4:54 P.M., October 29, 2006 and 5:04 P.M., October 13, 2007:

```
select ne.host_ips, ne.hostnames, ne.groups, ne.discovery_time
from network_element ne
where discovery_time between
to_date('2006-29-10 16:54:00', 'yyyy-dd-mm hh24:mi:ss') and to_date('2007-13-10 17:04:00',
'yyyy-dd-mm hh24:mi:ss')
```

Connection Inventory

For the specified type of connection, source service, and IP addresses, the report displays the connection type, version, source service, source host, port, IP address, and discovery date:

```
select dep.protocol, dep.groups, dep.src_service_name, dep.src_hostnames, dep.src_port,
dep.trg_service_name, dep.trg_hostnames, dep.trg_port, dep.discovery_time
from dependency dep
where discovery_time between
to_date('2006-29-10 16:54:00', 'yyyy-dd-mm hh24:mi:ss') and to_date('2007-13-10 17:04:00',
'yyyy-dd-mm hh24:mi:ss')
```

Most Used Services

This report list the 10 most used services used for a selected date and time:

```
select * from
(
select service.primary_host_ip, service.primary_hostname, service.name, service.version,
service.vendor, service.category, max(value)as peak, sum(value) as transactions
from usage_metric metric inner join service service on service.id = metric.entity_id
where metric.time_id between 2006102916 and 2007101317 and service.name is not null
group by service.name, service.version, service.vendor, service.category,
service.primary_hostname, primary_host_ip
)
where rownum <= 10
```

Application Dependency

For the specified Business Application, this report shows each host and service the application depends on and each host and service that depends on it (if any):

```
select distinct 0 as degree, grp.group_name, service.name, service.version, service.vendor,
               service.category, service.primary_host_ip, service.primary_hostname,
               service.discovery_time
from dependency dep inner join group_membership grp on grp.entity_id = dep.id
inner join service service on service.id =dep.src_service_id
where service.name is not null and grp.group_name = '111'
union
select distinct 1 as degree, grp.group_name, service.name, service.version, service.vendor,
               service.category,
               service.primary_host_ip, service.primary_hostname, service.discovery_time
from dependency dep inner join group_membership grp on grp.entity_id = dep.id
inner join service service on service.id =dep.trg_service_id
where service.name is not null and grp.group_name = '111'
```

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