Using PSO Credits to Register for VMware Explore 2022 US and VMware Explore 2022 Europe

**General Information**

Customers may purchase passes to VMware Explore 2022 US using their PSO credits as of **May 03, 2022** and to VMware Explore 2022 Europe as of **June 28, 2022**.

Credits required for purchase:

- **VMware Explore 2022 US** (August 29 - September 01, 2022): 24 credits per pass
- **VMware Explore 2022 Europe** (November 07 - 10, 2022): 20 credits per pass

**Restrictions**

Only Active/non-expired credit accounts may be used to purchase VMware Explore passes.

A limited number of passes are available for purchase with PSO & Training credits. These will sell out.

A maximum of 10 passes may be purchased per company.

Accounts will not be extended for the sole purpose of attending VMware Explore.

Discounts are not applicable when using PSO credits to purchase passes to VMware Explore events.

**Passes purchased with PSO credits are final.** No refunds or exchanges will be permitted.

**Frequently Asked Questions**

**How do I register for VMware Explore using my PSO credits as payment?**

To register for VMware Explore using PSO credits, please follow the steps below:
1. Log into VMware Learning. 
   Note: Your PSO Credit account must be activated, if you have not already done so use your activation email to activate.

2. Purchase your registration pass using the following links:
   - VMWare Explore 2022 US - VMware Explore 2022 US
   - VMWare Explore 2022 Europe - VMware Explore 2022 Europe

3. Log in or Create an account if you have not already done so at https://events.vmware.com/web/login.

4. Redeem your registration pass and complete your registration.

Can I purchase VMware Explore passes using post-paid vouchers?

Postpaid vouchers cannot be used for VMware Explore passes as they are postpaid in nature whereas VMware Explore is a prepaid event.

- FED and SLED customers receive a significant discount on passes through our general registration path accessible through our main website https://www.vmware.com/explore/us.html
- Please register using your company/school email address to receive appropriate discounts.

I am registering for the event through MyLearn and attempting to get my registration code, but I am receiving an error message, how can I fix this or work around this?

There are several reasons why you may receive an error:

- You may be attempting to register for the event using a personal email address (i.e., gmail.com, etc.) rather than using the email address associated with your credits account to purchase the pass.

- Your credit account has reached the limit of 10 passes purchased per company. If you see this as an error or would like to inquire about purchasing more, please use the Virtual Assistant or contact PSOCredits@vmware.com.
• If none of the above reasons apply to your situation, please use the Virtual Assistant or contact us at PSOCredits@vmware.com.