Using VMware Prepaid Credits to register for VMware Explore 2023 in Las Vegas and Barcelona

General Information

Customers with VMware Prepaid Credits (also known as PSO Credits or Professional Services Credits) may now redeem credits for VMware Explore 2023 in Las Vegas and Barcelona.

Credits required for purchase:
- **VMware Explore 2023 Las Vegas** (August 21 – 24, 2023): **29** credits per pass
  - Registration opens April 25, 2023
- **VMware Explore 2023 Barcelona** (November 6 – 9, 2023): **25** credits per pass
  - Registration opens June 27, 2023

Credit Redemption and Registration Instructions

Part 1: Redeem credits for a VMware Explore registration code

1. Log into VMware Learning.
   Note: Your PSO Credit account must be activated. If you have not already done so, use your activation email to activate.
2. Use the following links to redeem credits for a VMware Explore pass:
   a. VMware Explore 2023 Las Vegas
   b. VMware Explore 2023 Barcelona
3. Click "Continue" in the lower right-hand corner

Home > Services > VMware Learning

VMware Learning

VMware Explore 2023 Barcelona

VMware is happy to announce that customers with **VMware Prepaid Credits** may now redeem credits for VMware Explore 2023 Barcelona. For a limited time customers who have active VMware Prepaid Credits accounts may apply credits to VMware Explore 2023 Barcelona registration fees. Some limitations apply and all requests for credit redemption must be processed **before November 10, 2023**.

Please note that the following online process **is not** a substitute for VMware Explore 2023 Barcelona registration. This site enables customers who have an active VMware Prepaid Credits account to apply credits to conference registration fees. After completing the credit redemption process below, you will receive a Registration Code for each person paid for using credits. When you use the Registration Code while registering for VMware Explore 2023 Barcelona, you will be recognized as pre-paid.

Restrictions:

- There are a limited number of passes which can be purchased with PSO Credits.
- Extensions will not be granted for the sole purpose of attending VMware Explore.
- Discounts are not applicable when using PSO Credits to purchase passes to VMware Explore events.
- Tickets purchased with PSO Credits are non-refundable and only transferable.

To redeem credits for VMware Explore 2023 Barcelona, click 'Continue' below.

Click here for step-by-step guide on how to purchase VMware Explore passes with Credits

Click here to view the frequently asked questions on using PSO credits to register for VMware Explore

Returning User? Please resend my pre-paid Registration Code(s)

Continue

vmware® **EXPLORE**

4. Click on "Click here to pre-pay for VMware Explore 2023 [EVENT]"

Home > Services > VMware Learning > Introduction > **New/Existing Account**

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VMware Explore 2023 Barcelona

Existing myEducation Account

If you are a coordinator for your VMware Prepaid Credits account, you have a myEducation account. Also, if you have registered for VMware Education Services, you have a myEducation account. Sign in to pre-pay for VMware Explore 2023 Barcelona with VMware Prepaid Credits.

Click here to pre-pay for VMware Explore 2023 Barcelona

Help me remember my login details

Please resend my pre-paid Registration Code(s)

New myEducation Account

If you don't have a myEducation account, you'll need to create an account to pre-pay for VMware Explore 2023 Barcelona using VMware Prepaid Credits.

Sign up now

5. Select the number of passes and click "Continue"

Home > Services > VMware Learning > Introduction > Sign-In > **Purchase Options**

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VMware Explore 2023 Barcelona

Customer Information
Name:
Email:

Referral Code
[   ] Apply
[optional]

Purchase Options

Item	Quantity	Price
⦿ VMworld 2023 Barcelona Individual Pass	1 ⌄	25

<- Back   Continue

6. Apply the payment from your PS (Professional Services) Credit account(s) and by typing in the displayed number of credits from the "Purchase Selection" section into the "Amount" box and then click the "Apply Payment" button.

Home > Services > VMware Learning > Introduction > Sign-In > Purchase Options > **Apply Payment**

VMware Learning

VMware Explore 2023 Barcelona

Customer Information
Name:
Email:

Purchase Selection

Item	Quantity	Price
VMworld 2023 Barcelona Individual Pass	1	25
	Total Due:	----------
		25

Payment Options

Note: Tickets purchased with PSO Credits are final, no refunds or exchanges will be permitted.

1. Choose from one or more existing payment accounts

ID	Expiration	Description	Balance	Amount
10	05/10/2023	Unknown (PSO Credits)		

Apply Payment

7. Save the registration codes that are generated to use in Part 2 of the instructions below for the VMware Explore registration process.

Part 2: Register for VMware Explore using your registration code(s)

1. Visit the applicable VMware Explore website and click on the "Register" button
   a. VMware Explore Las Vegas event website
   b. VMware Explore Barcelona event website

2. You will be required to login using your VMware ID. If you do not already have an account, you can create one here.
3. On the Orders page of the registration form, input your registration pass code generated from VMware Learning into the Discount Code field and complete your registration.

Restrictions

- Only active/non-expired credit accounts may be used to purchase VMware Explore passes.
- A limited number of passes are available for purchase with PSO & Training credits. These will sell out.
- A maximum of **15** passes may be purchased per company.
- Accounts will not be extended for the sole purpose of attending VMware Explore.
- Additional discounts are not applicable when using VMware credits to purchase passes to VMware Explore events.
- Passes purchased with credits are final. No refunds or exchanges will be permitted.

Frequently Asked Questions

I am attempting to redeem credits for the event and get my registration code through VMware Learning, but I am receiving an error message. Why am I receiving an error?

There are several reasons why you may receive an error:

- You may be attempting to register for the event using a personal email address (i.e., gmail.com, etc.) rather than using the email address associated with your credits account to purchase the pass.
- Your credit account has reached the limit of 15 passes purchased per company. If you see this as an error or would like to inquire about purchasing more, please use the Virtual Assistant or contact PSOCredits@vmware.com.
- If none of the above reasons apply to your situation, please use the Virtual Assistant or contact us at PSOCredits@vmware.com.

Can I purchase VMware Explore passes using post-paid vouchers?

Post-paid vouchers cannot be used for VMware Explore passes as they are post-paid in nature whereas VMware Explore is a pre-paid event.

- Federal and SLED customers may be eligible for a discount on the VMware Explore 2023 Las Vegas full event pass. Please visit the pricing page for full details on the "Education and Government" discounted rate. This discounted rate will be automatically applied through the general registration form when you register using a government or academic email domain as your registration email address.