



# Knowledge and Skills Assessment

## At a glance

Actionable insights identify gaps in IT skills to optimize your VMware investments.

## Key Benefits

- Understand the current state of your team's IT skills as they relate to VMware solutions
- Get the most out of your VMware solutions via actionable training recommendations
- Empower your team for continued IT skills success

## Contact Us

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Keeping up with rapid change is a dilemma for many organizations today. Businesses continually make strategic decisions and technology investments that will take them into the future. With the accelerated pace of innovation, organizations must also provide the training that will keep their IT staff up to date on technology advancements and at the top of their game.

## Knowledge and Skills Assessment overview

The VMware Knowledge and Skills Assessment is a complimentary service that helps identify gaps in technology skills within your IT organization. This service provides insight into:

- The current state of your team's IT skills on VMware solutions
- Deeper IT skills analysis per participating employee, segmented by role
- Recommended VMware training courses and learning paths for short- and long-term IT project success

By using the assessment's results, your organization can understand the skills landscape across your teams and prioritize technical training based on current projects. VMware Learning will partner with your organization to implement the assessment's recommendations based on current budgets.

## Knowledge and Skills Assessment process

### Step 1: Inform

VMware Learning experts will schedule a meeting to understand your business or project-specific objectives. We will help you determine the individuals and/or teams in your organization to participate in the process.

**Our Knowledge and Skills Assessment is based on our core technology areas:**

- Multi-Cloud
- Cloud/Edge Infrastructure & Management
- Anywhere Workspace
- App Platform
- Networking
- Security

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The assessment is structured as a self-assessment. It is designed to gauge the confidence and knowledge level when using VMware solutions. In the guided evaluation process, participants will provide the following information:

- Explain their primary job role and departmental function
- Identify the VMware solution(s) related to their job role
- Understand the skill level with the features of the various VMware products and solutions

**Step 2: Identify**

VMware Learning Specialists get to work on data analysis and validation. Your organization's Knowledge and Skills Assessment will include:

- An examination of each participant's skillsets relative to VMware recommended benchmarks
- Classification of VMware skill proficiency on a per-function and per-participant basis
- Deeper dives, on a per-team and per-participant basis, on specific task achievement strengths and improvement opportunities
- The right mix of VMware training courses and learning paths for each participant to accelerate IT team and organizational success

**Step 3: Individualize**

We provide an individualized assessment of each participant's current skill level relative to VMware solutions and recommendations for addressing identified skills gaps. The following items will be discussed during the results meeting:

- Detailed, comprehensive and validated findings by job function and VMware solution
- An interactive discussion with the Learning Specialist to ask questions and review short-/long-term IT projects and priorities
- An in-depth analysis of the IT team and participant skill gaps with action plans on how to remediate
- Joint planning on a 12- to 18-month implementation plan that accommodates your timelines and budget
- Recommendations of best practices for building your internal expertise and centers of excellence through paths to achieve VMware accreditation

It is not uncommon for an organization to conduct multiple assessments during a 12- to 18-month period. Further or subsequent assessments can also measure quantitative progress in team skills.

#### Step 4: Report

The assessment's analysis will be presented by the VMware Learning Specialist, so you can hear the results firsthand and get answers to any questions you may have.

### Schedule your complimentary Knowledge and Skills Assessment

Contact one of our [Learning Specialists](#) directly to arrange your complimentary VMware Learning Knowledge and Skills Assessment.