Q. What is VMware vCloud® Air™ Object Storage?
A. VMware vCloud® Air™ Object Storage is extremely scalable, cost-efficient, and dependable cloud-based storage solution for unstructured data. The service is simple to use, easy to set up and has built-in resiliency. You can easily scale up to Exabyte and generate real-time intelligence from custom metadata.

Q. Do I need to purchase and use vCloud Air compute services to use Object Storage?
A. Object Storage services offered by VMware vCloud Air are standalone services. Sign up just for vCloud Air Object Storage powered by Google Cloud Platform or use it along with other services on vCloud Air. Object Storage is an API driven service and you can access buckets and objects in Object Storage APIs from on-premises, vCloud Air VPC, Dedicated Cloud or any other service.

Q. Who will own the billing relationship for the Object Storage powered by Google?
A. Object Storage (powered by Google Cloud Platform) is just like any other VMware vCloud Air OnDemand service. VMware will meter and bill customers on service consumption. The service available under VMware vCloud Air terms of service (ToS), and is fully supported by VMware’s Global Shared Services (GSS) team.

Q. Where is the data stored in Object Storage?
A. The data uploaded to Object Storage powered by Google Cloud Platform will be stored in Google datacenters. However, this data will be governed by VMware terms of service.

Q. Should I work directly with Google to obtain support?
A. No, you will work directly with VMware Global Support Services (GSS) team.

Q. Are there any capacity limits or usage restrictions?
A. You can create an unlimited number of buckets in Object Storage powered by Google Cloud Platform. Upload and manage as many objects as you want in these buckets.

Q. Where can I find pricing for vCloud Air Object Storage?
A. For budgetary guidance, you can go to the pricing calculator to review pricing.

Q. How do I upload large amounts of data into the service at once?
A. APIs exist to break down your data into manageable chunks, for an easier, more pleasant, upload experience. The API Reference guide will provide you the details, necessary to get started.

Q. What are the availability and durability characteristics of Object Storage powered by Google Cloud Platform?
A. The service will provide 11 9’s of durability and a minimum of 99.9% uptime, in any given year.

Q. Is the data stored in Object Storage encrypted?
A. Yes, data is encrypted in Object Storage powered by Google Cloud Platform.
Q. How many locations will be enabled for the service?
A. Object Storage powered by Google Cloud Platform is Generally Available globally (US, EMEA and APJ).

Q. Can I use Offline data transfer devices to seed data?
A. No, Offline Data Transfer is not available at this time.

Q. Can I access Object Storage via private line connectivity?
A. No, Direct Connect capability is not available at this time.

Q. How do I access the APIs? Is there specific support for use of the APIs?
A. Information on accessing the APIs can be found in the Object Storage API Reference guide.