

Certificate

KPMG Cert GmbH

Umweltgutachterorganisation

Barbarossaplatz 1a, 50674 Cologne, Germany

certifies that

VMware, Inc.

3401 Hillview Avenue

Palo Alto, California 94304

United States

with its service areas in scope as listed in the appendix of the certificate has established and applies an **information security management system** for the scope

“The information security management system (ISMS) supporting the management of the infrastructure and services used to support VMware’s in-scope cloud services. Assets within the scope of the ISMS include information, software, databases, hardware, and employees supporting the in-scope VMware cloud services.”

This is in accordance with the Statement of Applicability, version 2.5 dated 23rd May 2023. A certification audit conducted by KPMG, documented in a report, has verified that the management system complies with the requirements of the following standard:

DIN EN ISO/IEC 27001:2017 (technically equivalent to ISO/IEC 27001:2013)

In addition to this certification, the organization uses the standards **ISO/IEC 27017:2015** and **ISO/IEC 27018:2019** as a source for the control set as defined in the SoA, for a part of the scope.

Certificate number	12550223
Certificate valid from	3 rd February 2023
Certificate updated	9 th August 2023
Certificate valid until	2 nd May 2024



Wilhelm Dolle
Managing Director



Georg Hartmann
Certification body

Certificate

Appendix to Certificate No. 12550223, updated 9th August 2023

The following service areas are included in the scope of this certificate.

For all these service areas, **DIN EN ISO/IEC 27001:2017** and **ISO/IEC 27017:2015** have been used as a source for the control set as defined in the Statement of Applicability.

Service Areas

Carbon Black Cloud
Carbon Black Hosted EDR
Cloud Services Engagement Platform and VMware Developer Platform
HCX+
Horizon Cloud Service
NSX Advanced Load Balancer with Cloud Services: <ul style="list-style-type: none"> • NSX Advanced Load Balancer Cloud Services • NSX Advanced Load Balancer Hosted Controller Service
NSX Threat Intelligence Cloud Service
Pivotal Tracker
SASE (SD-WAN, CWS, Secure Access, GSM, and Maestro)
Super Collider
VMware App Launchpad
VMware Aria Automation previously VMware vRealize Automation: <ul style="list-style-type: none"> • VMware Aria Automation Assembler previously VMware vRealize Automation Cloud Assembly • VMware Aria Automation Pipelines previously VMware vRealize Automation Code Stream • VMware Aria Automation Service Broker • VMware Aria Hub & Graph previously Project Ensemble • VMware Aria Operations for Logs previously VMware vRealize Log Insight Cloud • VMware Aria Subscription previously VMware vRealize Cloud Subscription Manager VMware Aria Operations for Networks previously VMware vRealize Network Insight Cloud VMware Aria Operations previously VMware vRealize Operations Cloud
VMware Aria Automation for Secure Clouds
VMware Aria Cost powered by CloudHealth
VMware Aria Operations for Applications
VMware Cloud Director service
VMware Cloud Disaster Recovery
VMware Cloud Flex Storage
VMware Cloud on AWS (VMC on AWS)
VMware Cloud on Dell EMC

Certificate

VMware Cloud Partner Navigator
VMware Lab Platform
VMware NSX Defender and NSX Detonator
VMware Skyline
VMware Tanzu Mission Control
VMware Tanzu Service Mesh & Secure App IX
VMware vSphere+
Workspace ONE: <ul style="list-style-type: none">• Workspace ONE Access, Hub Services, and Identity Services• Workspace ONE Assist / VMware RemoteHelp• Workspace ONE Intelligence / Workspace ONE Cloud Admin Hub• Workspace ONE Unified Endpoint Management (UEM)

Certificate

For the following services, **ISO/IEC 27018:2019** has been used as a source for the control set as defined in the Statement of Applicability.

Service Areas

Carbon Black Cloud
Carbon Black Hosted EDR
Cloud Services Engagement Platform and VMware Developer Platform
HCX+
Horizon Cloud Service
NSX Advanced Load Balancer with Cloud Services: <ul style="list-style-type: none"> • NSX Advanced Load Balancer Cloud Services • NSX Advanced Load Balancer Hosted Controller Service
Pivotal Tracker
SASE (SD-WAN, CWS, Secure Access, GSM, and Maestro)
VMware App Launchpad
VMware Aria Automation previously VMware vRealize Automation: <ul style="list-style-type: none"> • VMware Aria Automation Assembler previously VMware vRealize Automation Cloud Assembly • VMware Aria Automation Pipelines previously VMware vRealize Automation Code Stream • VMware Aria Automation Service Broker • VMware Aria Hub & Graph previously Project Ensemble • VMware Aria Operations for Logs previously VMware vRealize Log Insight Cloud • VMware Aria Subscription previously VMware vRealize Cloud Subscription Manager
VMware Aria Operations for Networks previously VMware vRealize Network Insight Cloud
VMware Aria Operations previously VMware vRealize Operations Cloud
VMware Aria Automation for Secure Clouds
VMware Aria Cost powered by CloudHealth
VMware Aria Operations for Applications
VMware Cloud Director service
VMware Cloud Disaster Recovery
VMware Cloud Flex Storage
VMware Cloud on AWS (VMC on AWS)
VMware Cloud on Dell EMC
VMware Cloud Partner Navigator
VMware Lab Platform
VMware NSX Defender and NSX Detonator
VMware Skyline
VMware Tanzu Mission Control

Certificate

VMware Tanzu Service Mesh & Secure App IX
VMware vSphere+
Workspace ONE: <ul style="list-style-type: none">• Workspace ONE Access, Hub Services, and Identity Services• Workspace ONE Assist / VMware RemoteHelp• Workspace ONE Intelligence / Workspace ONE Cloud Admin Hub• Workspace ONE Unified Endpoint Management (UEM)