

COVID-19 Impact on In-Person Courses FAQ

1. My class was adjusted to “Live Online” delivery. What is the difference between “Live Online” and in-person instructor led courses?

The only difference between in-person and Live Online delivery is that the interactions between the students and the instructor take place in a virtual environment. The classes are instructor led and feature the same exact courseware and lab exercises offered in our in-person classroom courses.

2. What is the difference between VMware’s “Live Online” and “On Demand” courses?

The main differences between these two courses are duration, flexibility, and the presence of a live instructor. Our “Live Online” courses feature a live instructor delivering the course virtually, and therefore the courses are scheduled for specific times and have a fixed duration. Our On Demand courses offer the same lectures, courseware, and lab exercises as our Live Online and in-person instructor led courses, but the lectures have been recorded to allow students the added flexibility to work through the courseware and labs at their own pace over a 30 day period.

3. What will I need to attend a “Live Online” course?

Students attending a “Live Online” course require a computer with speakers to view and hear the lecture, and an internet connection for connectivity at a minimum. A webcam and a microphone may offer a richer interactive experience; however, these items are not required.

4. What will I need to attend an On Demand course?

Students attending an On Demand course require a computer with an internet connection and functioning speakers or headphones.

5. I’d prefer an in-person classroom experience. When will VMware Education begin offering in-person instructor led courses again?

All previously scheduled in-person classroom courses have been shifted to Live Online delivery to preserve the health and safety of all during the current situation. We are continuously monitoring the situation and will provide updates through our VMware Education blog posted [here](#).

6. Can I change from “Live Online” instructor led delivery to an “On Demand” course?

If you would like to discuss options for adjusting course enrollment or you have other questions, please contact us:

- 1-866-377-4710 or eduoperations@vmware.com
- Contact your [VMware Education sales representative](#)

Note, this does not include classes delivered by a VMware Education partner – contact them directly for information and instructions.

