vmware IT ACADEMY

D2L Brightspace Course Assessments FAQs

VMware IT Academy has been onboarding institutions to its new D2L Brightspace learning management system. This system offers additional assessment functionality for courses beyond those of the previous system. Among other benefits, D2L Brightspace provides us the ability to offer course completion certificates as documentation to show that learners have successfully completed selected courses. This FAQ document will walk you through some of the questions you may have regarding this new functionality.

Q. Will all the certification-aligned courses have official assessments?

A. All Core Technical Skills courses will have assessment and course completion certificates to start, beginning with the Data Center Virtualization Core Technical Skills course in December 2021. However, we are working to add assessments on an ongoing basis to all certification-aligned courses via monthly updates.

Order of Assessment Rollout for Core Technical Skills Courses:

1. Data Center Virtualization Core Technical Skills
2. Modern Applications Core Technical Skills
3. Virtual Cloud Network Core Technical Skills
4. Digital Workspace Core Technical Skills
5. Cloud Management and Automation Core Technical Skills
6. Endpoint Security Core Technical Skills

Q. If I have previously completed a course, how do I obtain a course completion certificate?

A. To obtain a course completion certificate for a course you've already completed, you will need to return to the course and take the available section assessments. You do not need to repeat the course in full.

Q. Will instructors be able to see students' grades?

A. Today, the person who completes the assessment can see the grade. If you are an instructor and need to see your students' grades, then you will need to request that the student send you a screen capture with the test results. We are working on a solution to allow instructors to see student assessment results, to be released in the May–June 2022 timeframe.

Q. How many assessments are there per course?

A. There is one assessment per course section, plus a final assessment that includes the questions from all section assessments. To receive the course completion certificate, you must complete all the section assessments. The final assessment is optional.

Q. How many attempts will I have per assessment? Is there a time limit?

A. Each assessment (course sections and final) allows for two attempts with a two-hour time limit.

Q. What if I find an error in the test question? How can I report it?

A. We are always interested in improving the IT Academy. If you believe there to be an error, feel free to send an email to itacademy@vmware.com. Please be sure to include the course name, the section name, the test question, and your concern.

If you have additional questions regarding assessments, please contact itacademy@vmware.com.