

Announcements and Updates – September 2018

Welcome Academic Partners,

I would like to welcome you to the VMware IT Academy (vITA) September Newsletter! My name is Tom MacKay, Senior Director of the VMware Strategic Programs & Global Delivery organization, under the Worldwide Readiness & Customer Education Team of which vITA has recently become a part. Under my org, we have a number of programs such as VMware Global Onboarding.

What does this mean for all of you?

It means that my new team is in the process of reviewing the overall program and making strategic investments in expanding our content and certification approach to encompass more of the portfolio, hiring additional global team members including trainers, and most importantly, listening to you, our customers to hear what you think would be the most beneficial features of the program to you and your students. We have already had two roundtable sessions and heard some great feedback from you on what you need and how we can change and enhance the program. We have heard that certification is a high priority as well as job skills and train-the-trainer of our content. We have

also heard that in the past, we have been unclear about communicating things like:

- Articulation of the Program goals and vision
- Clear communications on course content and alignment with the academic calendar
- Alignment with the job skills & certifications in demand in the marketplace
- Expanded and refreshed VCA certification with a defined path to VCP certification
- How we will engage the community more

What I commit to all of you is that this team will be listening and acting on your direct input and shifting many of the areas above based on that feedback. We absolutely have our CEO Pat Gelsinger's support on building the program (I met with him personally 3 weeks ago), so we welcome your input into this new VMware IT Academy! Please reach out to me should you have any questions!

Thanks!



[Thomas MacKay](#),

*Senior Director, Strategic Programs and Global Delivery,
Worldwide Readiness and Customer Education (WWRACE)*

This is the place to keep pace with what's happening with IT Academy. VMware is committed to Education and supporting our

academic community through our VMware IT Academy program. Through course updates and changes, we are improving the Academy curriculum to make it more relevant for today's learner.

MESSAGE FROM THE HEAD OF THE CLASS

Pat Gelsinger, CEO VMware, visits IT Academy Egypt



Recently Pat Gelsinger, CEO of VMware travelled to Egypt to visit IT Academies and see for himself all the talent in the Middle East, Turkey, & Africa (META) region. In Egypt alone, we have 8 registered IT Academies and 11 VMware Educational labs at the following Universities: Ain Shams, German University Cairo (GUC), Menofia, Helwan, Fayum, British University Egypt (BUE), Banha, Mansora, Al-Azhar, Cairo, and Menoufia with future Academies in development. The VMware Leadership team was very impressed with the skills and passion of the team and they

look forward to working together.

COURSE NEWS

Software-Defined IT Using VMware, Solutions 3 NOW posted on Kivuto

This new Academic version of vSphere: Install, Configure, Manage, (plus 20 hours of optional introduction to vSAN and NSX) is **now** available through Kivuto on your webstore.

This course aligns to vSphere Foundations Exam (2V0-602) which is unproctored.

The ICM commercial course is also available until December 31, 2018 to give instructors enough time to prepare students.

IT Solutions for Digital Businesses, Solutions 2 course is also available through Kivuto, your IT Academy webstore. And, the Solutions 2 e-text is now also available through Kivuto.

If you haven't yet taken it, register for **Introduction to Virtualization, Solutions 1**. This is a free 8-hour micro- course developed in partnership with the Network Development Group (NDG).

See our [Data Sheet](#) for details

DID YOU KNOW?

Vouchers are valid for one year following the date of the download. Please read our [Program Guide](#) for details.

WHO DO I CALL FOR SUPPORT?

Support questions: itacademy-support@vmware.com

General program questions: it-academy@vmware.com

Kivuto support: elms-fusion@kivuto.com

NDG support: support@netdevgroup.com

Gilmore Global: vmwareitacademy@gilmore.ca

RAISE YOUR HAND

Have a suggestion? Send us an email itacademy@vmware.com

SHARE YOUR SUCCESS

We know you have graduates and super star students. Send us your success stories.

Please send your story to pkoepsel@vmware.com :

Be sure to include:

- Student First Name and Last Name
- IT Academy Attended
- Ten sentences (or less) sharing your story including:
 - Who: Student Name
 - What happened?
 - Where: (IT Academy)
 - When did it happen?
 - Why this accomplishment matters
 - Photo (optional)

WE WANT TO HEAR FROM YOU

Connect with us on social media.

If you want to add additional instructors or administrators to receive the newsletter, please email itacademy@vmware.com with their names and email addresses.

vmware®



[My VMware](#)