

VMWARE IT ACADEMY PROGRAM AGREEMENT

This VMware IT Academy Program Agreement (the “Agreement”) governs VMware Academy’s participation in the VMware IT Academy Program and is entered into as of the Effective Date by and between the institution identified in the “Name of Institution” field on the online registration form (“ACADEMY”), and either VMware, Inc. having an office at 3401 Hillview Avenue, Palo Alto, California 94304 (if ACADEMY is located in the United States) or VMware International Limited located at Parnell House, Barrack Square, Ballincollig, County Cork, Ireland (if ACADEMY is located outside the United States (“VMware”). As used herein, “Effective Date” means the date that VMware authorizes ACADEMY to join the VMware IT Academy Program.

WHEREAS, ACADEMY desires to offer certain VMware training courses (“VMware Authorized Courses”) and training courseware (“VMware Authorized Courseware”); and

WHEREAS, VMware desires to supply training criteria and courseware to ACADEMY;

NOW, therefore, in consideration of the mutual promises contained herein, the parties agree as follows:

1. **ACADEMY OBLIGATIONS.** During the term of this Agreement,
 - 1.1 ACADEMY shall obtain the VMware Authorized Courseware for the VMware Authorized Courses at the VMware IT Academy Program website at <https://www.vmware.com/company/research/it-academy.html>, consistent with the rights and obligations described at that site, after ACADEMY has signed a separate subscription agreement with Kivuto Solutions, Inc. and paid corresponding fees;
 - 1.2 ACADEMY will comply with the end user license agreement (EULA) applicable to the Courseware;
 - 1.3 ACADEMY will comply with the VMware IT Academy Program Guide, including but not limited to the requirements for qualified instructors;
 - 1.4 ACADEMY will deliver the VMware Authorized Courses using VMware Authorized Courseware, and will use best efforts to ensure that it does not deliver or resell VMware Authorized Courseware to individuals who are not enrolled in its institution;
 - 1.5 ACADEMY shall not develop or deliver training courses on VMware products that directly compete with those offered by VMware;
 - 1.6 ACADEMY shall deliver VMware Authorized Courses according to its academic calendar. Requirements for course duration listed on the website must be adhered to, and an ACADEMY is not permitted to reduce time prescribed by VMware for the course duration.
 - 1.7 ACADEMY shall provide a classroom and appropriate computing environment for each VMware Authorized Course it delivers, meeting VMware’s published classroom configuration, hardware and software requirements for each VMware Authorized Course as stated on the VMware IT Academy Program website and Program Guide. Such requirements may be revised from time to time by VMware.
 - 1.8 ACADEMY agrees that VMware’s representative(s) may audit the classroom configuration and delivery of training during ACADEMY’s normal business hours, without prior notice.
 - 1.9 ACADEMY shall defend, indemnify, and hold harmless VMware from and against all liabilities, claims, costs, fines, and damages of any type (including attorneys’ fees) arising out of or in any way related to

ACADEMY's delivery of services and/or representations made by ACADEMY to its students.

2 **VMWARE OBLIGATIONS.** During the term of this Agreement:

- 2.1 VMware, through Kivuto Solutions, Inc., will supply ACADEMY with one (1) Not for Resale ("NFR") version of each of the VMware software products as described on the VMware IT Academy Program website, solely for internal use in accordance with the terms of the VMware end-user license agreement ("EULA") accompanying the product.
- 2.2 VMware, through Kivuto Solutions, Inc., will provide the Authorized Courseware via the VMware IT Academy Program web site solely for use by the ACADEMY to perform its obligations under this Agreement and consistent with the EULA accompanying the Courseware.

3 **COPYRIGHTS AND TRADEMARKS.**

- 3.1 ACADEMY understands and agrees that VMware owns all right, title and interest, including, without limitation, the copyright to the VMware Authorized Courseware. ACADEMY agrees that it shall not remove or obscure the notice of copyright appearing in each published copy of the VMware Authorized Courseware. ACADEMY shall immediately notify VMware of any infringing copy or reproduction of VMware Authorized Courseware it may discover, and ACADEMY shall not distribute or assist in distributing such infringing copy or reproduction.
- 3.2 During the term of this Agreement, and provided ACADEMY complies with the terms and conditions of this Agreement, ACADEMY shall have the right to identify itself as a VMware IT Academy.
- 3.3 During the term of this Agreement, ACADEMY may refer to VMware products using the VMware product trademarks in compliance with VMware's published trademark usage guidelines located at <https://www.vmware.com/content/dam/digitalmarketing/vmware/en/pdf/company/vmware-it-academy-logo.pdf> ("Guidelines"), provided the reference is not misleading and does not indicate or imply VMware's endorsement, testing, or approval of any other product or of any other service offered by ACADEMY. All such VMware trademarks shall bear the designation "TM" or the designation "®", as specified by VMware in the Guidelines. ACADEMY shall obtain VMware's written approval prior to the commencement of any other use of a VMware trademark or trade name. VMware reserves the right to amend any VMware trademark, service mark or logo. ACADEMY agrees to ensure that its use of any such mark and/or logo is amended accordingly. ACADEMY shall not use any VMware service mark during the term of this Agreement or thereafter. All goodwill and reputation which accrues to any marks of VMware in the course of ACADEMY's use of such marks hereunder shall automatically vest in VMware without any separate or additional consideration of any kind to ACADEMY. ACADEMY shall not adopt, use, register, make application or attempt to register any acronym, trademark, service mark, logo, trade name or other marketing name of VMware or any confusingly similar mark, URL, Internet domain name, or symbol as part of its own name or the name of any of its affiliates or the names of any products it markets.
- 3.4 ACADEMY agrees that VMware may reference ACADEMY as a VMware Academy Partner, subject to ACADEMY's trademark and logo usage guidelines provided by ACADEMY.

4 **CONFIDENTIALITY.**

- 4.1 The term "Confidential Information" means any information or materials provided by one party to the other party which are in tangible form and labeled "Confidential" or the like, or, if disclosed orally, are identified as being confidential at the time of disclosure and, within two (2) weeks thereafter, are

summarized, appropriately labeled and provided in tangible form. Notwithstanding the foregoing marking requirements, the terms and conditions of this Agreement (including, without limitation, all fees and other pricing information), VMware software, and the VMware Authorized Courseware, other instructor training materials and instructor notes shall be deemed Confidential Information of VMware, whether or not marked confidential.

- 4.2 Each party shall treat as confidential all Confidential Information of the other party and shall not use such Confidential Information except to exercise its rights and perform its obligations under this Agreement. Without limiting the foregoing, each of the parties shall use at least the same degree of care it uses to prevent the disclosure of its own confidential information of like importance, but in no event less than reasonable care, to prevent the disclosure of Confidential Information of the other party.
- 4.3 Neither party shall disclose the Confidential Information of the other party to any third party without the prior written consent of the other party. Notwithstanding the foregoing, each party may disclose the Confidential Information of the other party without the prior written consent of the other party: (a) if the receiving party is requested or required to disclose any of the disclosing party's Confidential Information under a subpoena, court order, statute, law, rule, regulation or other similar requirement (a "Legal Requirement"); (b) to legal counsel of the parties; (c) in confidence, to accountants, banks, and financing sources and their advisors; (d) in connection with the enforcement of this Agreement or rights under this Agreement; or (e) in confidence, in connection with an actual or proposed merger, acquisition, or similar transaction. If the receiving party is requested or required to disclose any of the disclosing party's Confidential Information in connection with a Legal Requirement, the receiving party will, to the extent not precluded by law, provide prompt written notice of such Legal Requirement to the disclosing party so that the disclosing party may seek an appropriate protective order or other appropriate remedy or waive compliance with the provisions of this Agreement.

Neither party shall have an obligation to maintain the confidentiality of information that: (a) was rightfully known to the receiving party prior to receipt of such confidential information from the disclosing party; (b) is or becomes generally known to the public through no fault of the receiving party; (c) is rightfully received from a third party without a duty of confidentiality; (d) is independently developed by the receiving party without breach of any confidentiality obligations; or (e) is or was disclosed by the disclosing party generally without restriction on disclosure.

- 4.4 Each party's obligation under this Section shall survive the expiration or earlier termination of this Agreement and shall extend to the earlier of such time as the Confidential Information protected hereby falls into the public domain through no fault of the obligated party or three (3) years after termination of this Agreement.

5 TERM AND TERMINATION.

- 5.1 This Agreement shall take effect on the Effective Date, and unless terminated earlier as provided herein, shall continue for a period of twelve (12) months from the Effective Date. Thereafter, this Agreement shall automatically renew for successive twelve (12) month periods provided ACADEMY remains in compliance with its obligations as set forth in this Agreement. Either party shall have the right to terminate this Agreement at any time, without cause, on the giving of thirty (30) days prior written notice. Neither party shall be responsible to the other for any costs or damages resulting from the termination of this Agreement.
- 5.2 Upon expiration or termination of this Agreement, ACADEMY shall immediately: (a) cease using, offering, and delivering VMware Authorized Courses, VMware Authorized Courseware, and any other courses regarding VMware software products or services; (b) cease use of the VMware IT Academy Partner name; (c) cease to represent itself as a VMware IT Academy Partner; and (d) cease use of

VMware's trademarks and logos. Termination or expiration of this Agreement shall not relieve either party of obligations incurred prior to such termination or expiration.

6 WARRANTIES/LIMITED WARRANTIES.

- 6.1 ACADEMY warrants that it will perform its obligations hereunder and deliver the VMware Authorized Courses in a timely, professional and workmanlike manner consistent with the standards of the industry. VMware warrants that it will perform its obligations hereunder in a timely, professional, and workmanlike manner consistent with the standards of the industry.
- 6.2 THE FOREGOING LIMITED WARRANTIES ARE IN LIEU OF ALL OTHER WARRANTIES AND CONDITIONS, EXPRESS, IMPLIED, STATUTORY, OR OTHERWISE, INCLUDING ALL IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, OR NONINFRINGEMENT.

7 LIMITATION OF LIABILITY.

EXCEPT FOR A BREACH OF SECTION 4 (CONFIDENTIALITY) OR MISAPPROPRIATION OF VMWARE'S INTELLECTUAL PROPERTY RIGHTS, AND WITHOUT LIMITING ACADEMY'S INDEMNIFICATION OBLIGATIONS HEREIN, NEITHER VMWARE NOR ACADEMY SHALL HAVE LIABILITY TO THE OTHER FOR ANY SPECIAL, CONSEQUENTIAL, EXEMPLARY, INCIDENTAL, OR INDIRECT DAMAGES (INCLUDING, BUT NOT LIMITED TO, LOSS OF PROFITS, REVENUES, DATA AND/OR USE), EVEN IF ADVISED OF THE POSSIBILITY THEREOF. BECAUSE SOME JURISDICTIONS DO NOT ALLOW THE EXCLUSION OR LIMITATION OF CONSEQUENTIAL OR INCIDENTAL DAMAGES, THE ABOVE LIMITATION MAY NOT APPLY. EXCEPT AS OTHERWISE PROVIDED BY LAW, THE ENTIRE LIABILITY OF VMWARE, AND THE SOLE AND EXCLUSIVE REMEDY OF ACADEMY, FOR ANY CLAIM WHATSOEVER, SHALL, IN THE AGGREGATE, NOT EXCEED FIVE HUNDRED U.S. DOLLARS.

8 GENERAL.

- 8.1 Except as expressly granted herein, no license regarding the use of VMware's copyrights, patents, trademarks or trade names is granted or will be implied.
- 8.2 If any provision in this Agreement is found to be invalid, unlawful or unenforceable, the remaining terms will continue to be valid and enforceable to the fullest extent permitted by law.
- 8.3 Any waiver of the provisions of this Agreement or of a party's rights or remedies under this Agreement must be in writing to be effective. Failure or delay by a party to enforce the provisions of this Agreement or its rights or remedies at any time, will not be construed and will not be deemed to be a waiver of such party's rights under this Agreement and will not in any way affect the validity of the whole or any part of this Agreement or prejudice such party's right to take subsequent action.
- 8.4 Neither this Agreement, nor any terms and conditions contained herein, shall be construed as creating a partnership, joint venture, franchise or agency relationship between VMware and ACADEMY. ACADEMY is an independent business and agrees that it shall not make any representation that might indicate to any third party that ACADEMY has authority to act on VMware's behalf or to bind VMware to any representation or warranty. ACADEMY shall not hold itself out as an agent of VMware or attempt to bind VMware to any third party agreement.

- 8.5 Neither party will incur any liability to the other party on account of any loss or damage resulting from

any delay or failure to perform all or any part of this Agreement if such delay or failure is caused, in whole or in part, by events, occurrences, or causes beyond the control and without negligence of the parties. Such events, occurrences, or causes will include, without limitation, acts of God, strikes, lockouts, riots, acts of war, earthquake, fire and explosions, but the inability to meet financial obligations is expressly excluded.

- 8.6 This Agreement and any rights or obligations of ACADEMY under it may not be assigned, subcontracted or otherwise transferred by ACADEMY, in whole or in part, whether voluntary or by operation of law, including by way of sale of assets, merger or consolidation, without prior written consent from VMware, which consent will not be unreasonably withheld. Subject to the foregoing, this Agreement will be binding upon and will inure to the benefit of the parties and their respective successors and assigns.
- 8.7 Any notice required or permitted under the terms of this Agreement or required by law must be in writing and must be delivered either: (a) in person, (b) by first class registered mail, or air mail, as appropriate, posted and fully prepaid to the appropriate address as set forth in this section, (c) via confirmed facsimile, or (d) by reputable overnight courier service to the address set forth in this section. Notices will be considered provided at the earlier of the time of receipt or five (5) business days after being sent. Appropriate addresses shall be, for VMware: the address set forth in the preamble to this Agreement; and for ACADEMY, ACADEMY's business address as initially identified in the online registration form and then-currently on file with VMware, sent to the attention of "Legal Counsel" with a copy to the contact initially identified on the online registration form and then-currently on file with VMware.
- 8.8 If ACADEMY is located in the U.S., this Agreement will be governed by the laws of the State of California and the United States of America, without regard to conflict of law principles. The parties hereby consent to the exclusive jurisdiction of the state and federal courts located in Santa Clara County, California for resolution of any disputes arising out of this Agreement. If ACADEMY is located outside the U.S., this Agreement is governed and will be interpreted by the laws of England and Wales, and the parties hereby consent to the exclusive jurisdiction of the courts in England.
- 8.9 If either VMware or ACADEMY employs attorneys to enforce any rights arising out of or relating to this Agreement, the prevailing party shall be entitled to recover costs and reasonable attorneys' fees.
- 8.10 ACADEMY may not export or re-export any VMware software, accompanying documentation, or the VMware Authorized Courseware except in compliance with the United States Export Administration Act and the related rules and regulations and similar non-U.S. government restrictions, if applicable.
- 8.11 This Agreement may be executed in counterparts, each of which so executed will be deemed to be an original and such counterparts together will constitute one and the same agreement. This Agreement may be executed and delivered by facsimile and the parties agree that such facsimile execution and delivery shall have the same force and effect as delivery of an original document with original signatures, and that each party may use such facsimile signatures as evidence of the execution and delivery of this Agreement by all parties to the same extent that an original signature could be used.
- 8.12 This Agreement, including referenced exhibits and websites, constitutes the entire agreement between the parties with respect to the subject matter hereof and supersedes all previous communications, representations, understandings and agreements, either oral or written. No terms, provisions or conditions of any purchase order, acknowledgement or other business form that ACADEMY may issue to VMware in connection with this Agreement will have any effect on, or otherwise modify, the rights, duties or obligations of the parties under this Agreement, regardless of any failure of VMware to object to such terms, provisions or conditions. VMware hereby rejects any such additional or conflicting terms and conditions on any ACADEMY purchase order, acknowledgement or other business form.

8.13 This Agreement shall not be modified except by a written agreement dated subsequent to the Effective Date of this Agreement and signed on behalf of ACADEMY and VMware by their respective duly authorized representatives.

END OF AGREEMENT