

STREAMLINING THE CLOUD JOURNEY WITH A ROBUST BCP-DR

SHRIRAM VALUE SERVICES

INDUSTRY IT & ITES | HEADQUARTERS CHENNAI, TAMIL NADU

“The distinct advantage of VMware solutions is simpler adoption and easier manageability features. It has enabled our IT teams to have a greater visibility into the datacentre resources to ensure efficient usage. Over and above that, the vRealize Suite has allowed us to predict the issues in the datacentre and take care of them before they occur. The Site Recovery Manager has drastically improved our disaster-recovery planning by reducing the recovery time objective from 2.5 hours to just about 30 minutes for our mission critical workloads.”

V Sendil Kumar,
Vice President - IT,
Shriram Value Services

Customer Profile

Shriram Group is a leading financial services conglomerate in India. The IT requirements of the Group's various financial services and insurance entities are catered by Shriram Value Services (SVS) – Group's IT and ITeS arm – from datacentres based out of Chennai and Mumbai. The group faced business continuity challenge in meeting the recovery time objective (RTO) during the Chennai cyclone of December 2016. Being able to migrate to the DR seamlessly and also maintain the RTO, SVS decided to move to a private cloud platform with VMware Site Recovery Manager for strengthening the disaster recovery and business continuity planning of the Group companies.

Key Challenges

- Robust disaster recovery mechanism to ensure business continuity
- Easier monitoring of the infrastructure utilisation to ensure optimal resource performance
- Reduction of the high RTO to ensure resumption of normal operations after an IT service shutdown
- Agile movement of virtual machines to DR in case of any disaster to ensure rapid recovery and minimal disruption to business continuity
- Seamless integration of the IT infrastructure into a private cloud

VMware Solutions

- VMware vCloud Suite®
- VMware Site Recovery Manager™

Business Benefits



Virtualized storage allows SAP application instances to run along with other core application instances



Increase in productivity as new applications can be added to virtualized setup without causing any down-time



Cost savings moving to a virtualized setup compared to replacing legacy application



Overall backup process has been simplified



Complete redundancy and high availability with lesser hardware requirements