

Leading Transformation in a Rapidly Changing World

VMware IT Performance Annual Report 2023



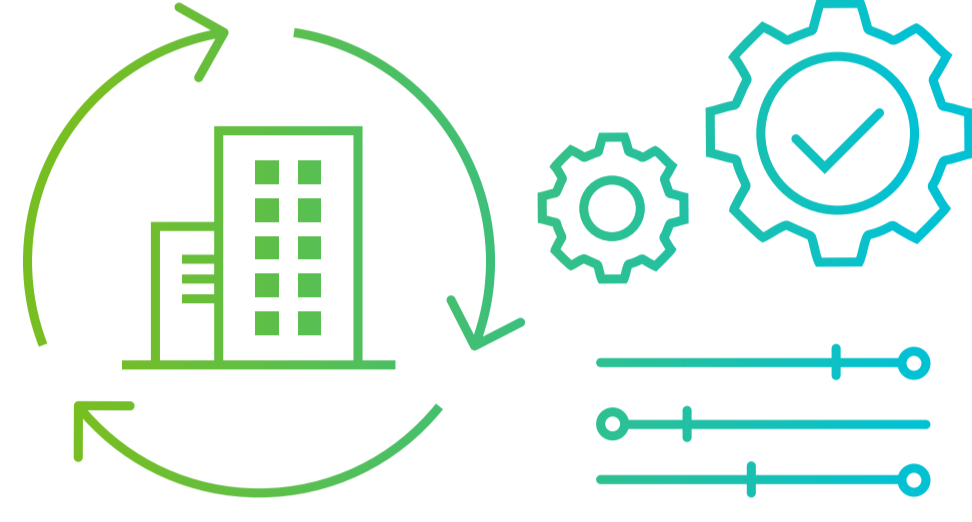
The newly released VMware IT Performance Annual Report (ITAR) 2023, “[Leading Transformation in a Rapidly Changing World](#),” provides practical steps for building a resilient, future-ready organization. Featuring insights from VMware leaders on the company’s own transformation journey, the report offers key takeaways.

Here’s what we learned:

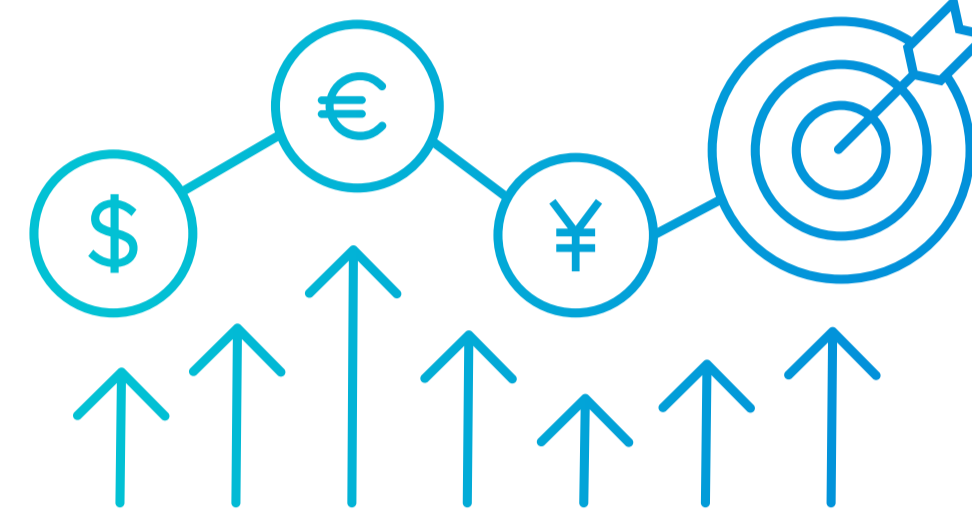
Multi-Cloud Chaos

Apps are scattered across multiple clouds, and our colleagues are more likely to work from their backyard as they are from an office.

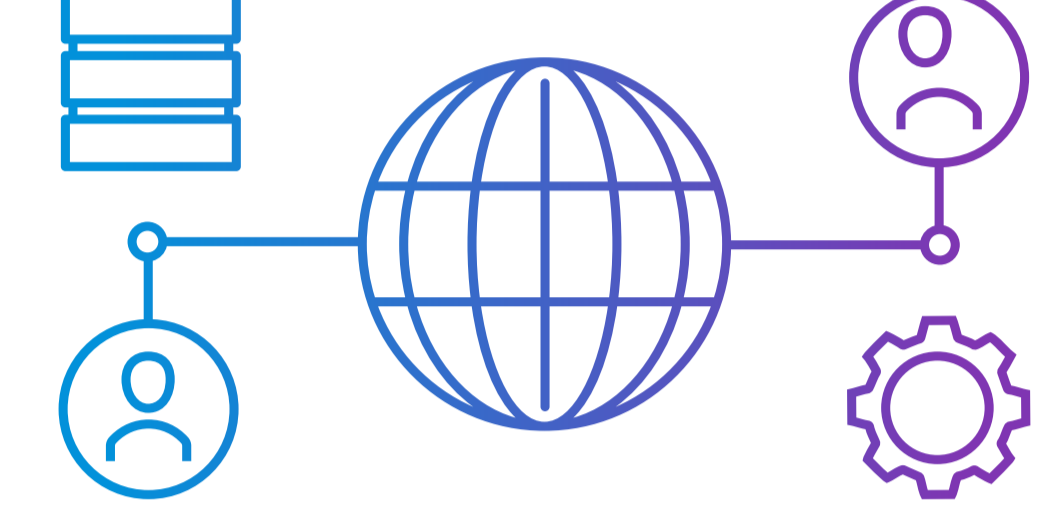
Factors driving digital transformation



Resiliency and business continuity



Rising customer expectations/as-a-service economy



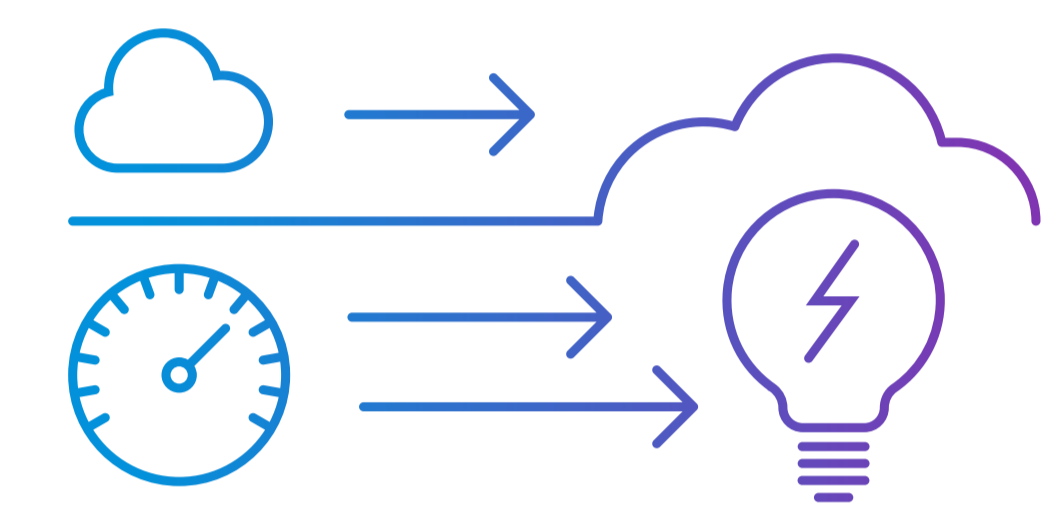
Globalization and distributed workforce



Data as an asset to drive insight



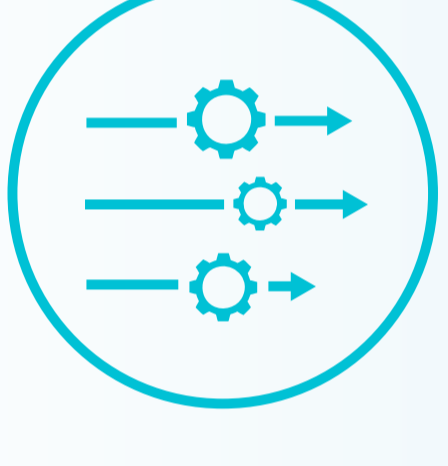
New sources of value to drive revenue growth



Increased speed of innovation

Cloud Focus

As we develop and refactor our workloads to be more cloud native, we must rethink how we host them.



40%
improvement in response time



25%
improvement in developer productivity

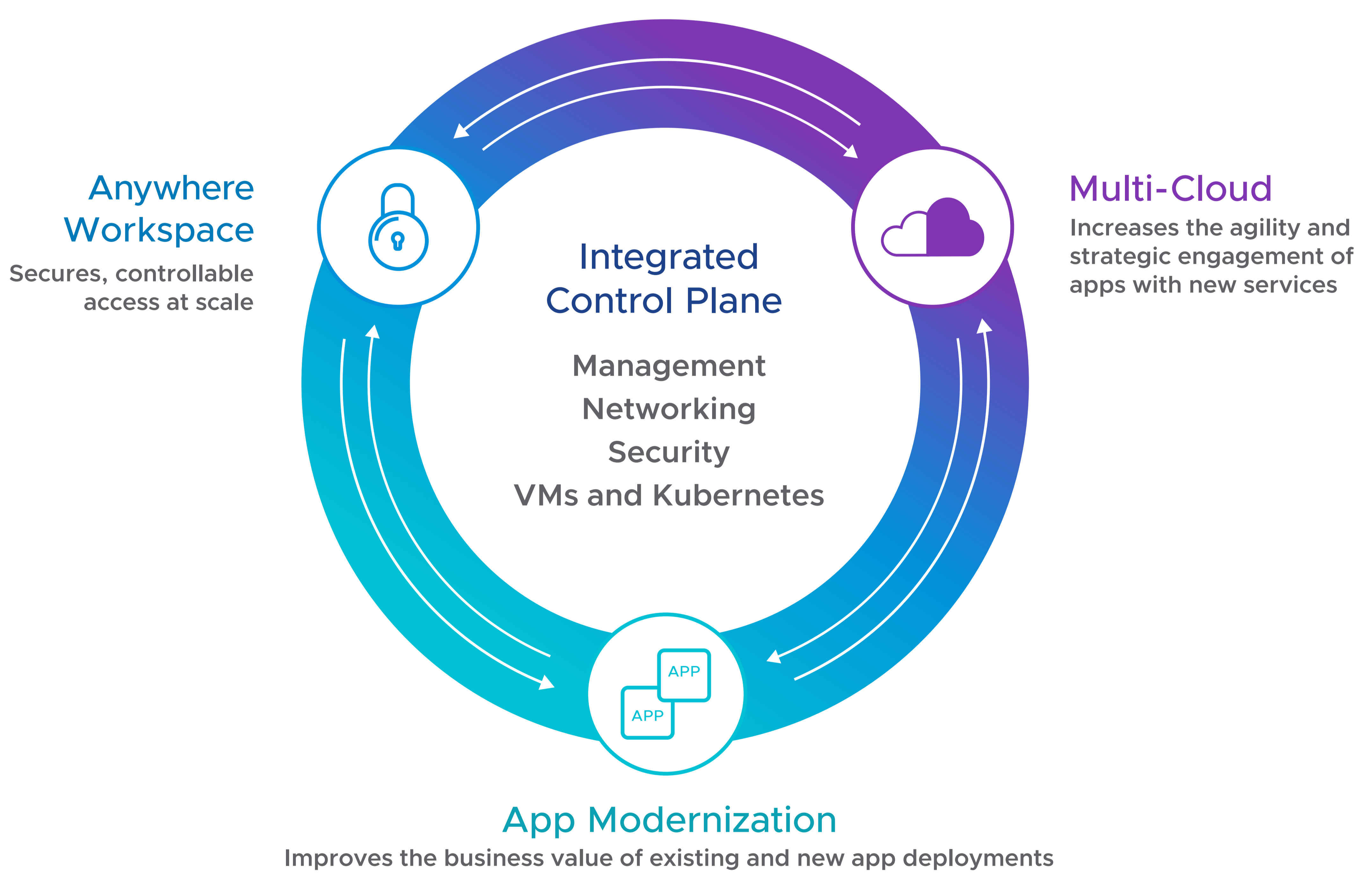


99.99%
improvement in service availability

Systems Are Part of the Equation

We needed to build systems with new digital capabilities and wanted to accelerate the delivery with a focus on critical aspects such as resiliency, performance, security, privacy and compliance.

How we help customers transform

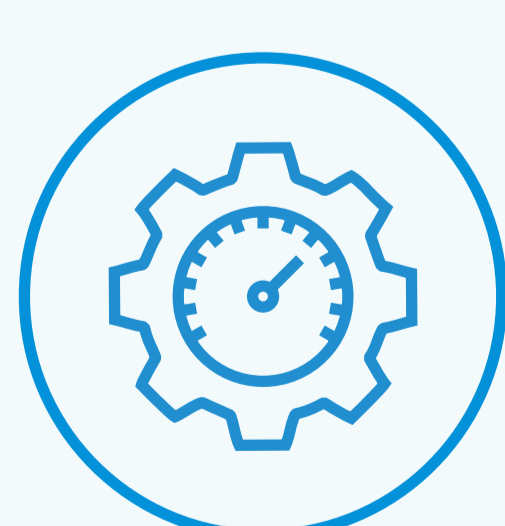


Focus on People

By employing a digital employee mindset, companies can realize a variety of advantages that attract the best talent—and offer a superior work life once onboarded—regardless of location.



44%
Improved reliability and redundancy



43%
Enhanced employee productivity



41%
Improved onboarding for remote employees



40%
Simplified management over employee endpoints



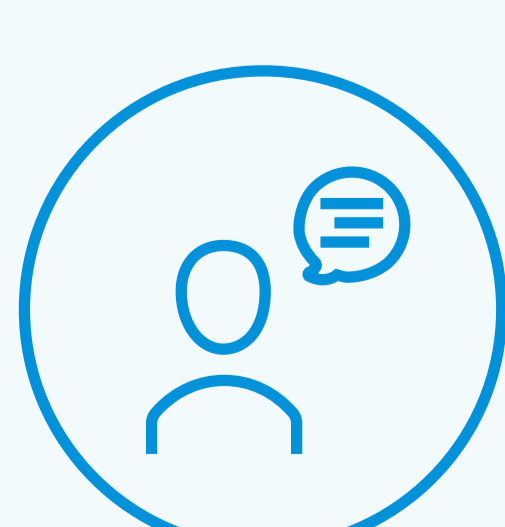
40%
Cost savings from license consolidation



38%
Reduction of attack surface



38%
Faster root-cause analysis and remediation



37%
Improved ability to capture more employee feedback



34%
Better insight into devices

[Download the report](#) for more guidance on what it takes to become cloud smart and future ready.