VMware Success 360™

Accelerators

Expertise is all around you
You’re surrounded by expertise.

VMware Success 360 provides specialized assistance through all the stages of your journey with VMware solutions. Accelerators help you address a variety of challenges – from onboarding and adoption to consumption and optimization.

You can also leverage VMware expertise through live remote workshops. In these workshops, a VMware subject matter expert will guide you through or build for you a new feature, capability or configuration in your system.

Modular and easy to access, Accelerators provide a personalized, frictionless, efficient way to get to your desired outcomes.
Get as much or as little help as you need

Accelerators offer varying levels of support so you get the right amount of help in the right format.

What should I think about before implementing VMware Cloud™ on AWS?

How do I configure VMware Cloud on AWS?

Can you help me configure my VMware Cloud on AWS?

Can you configure VMware Cloud on AWS?

INFORM
On-demand curated content

ENABLE
On-demand webinars

GUIDE
1:1 guidance using your environment

BUILD
VMware subject matter experts build it for you

Hundreds of resources to help you build new capabilities or adopt new features
See your way to success

Accelerators are organized into Success Pathways that can help you achieve your desired outcomes faster.

This is an example of a Success Pathway for using VMware Aria Operations (on-premises or cloud) to enable continuous performance optimization in your SDDC or VMware Cloud environment. It includes reference materials, on-demand webinars, as well as guide and build workshops with VMware subject matter experts who will assist with specific capabilities in your environment. It helps you get started with VMware Aria Operations and understand common use cases. You will receive assistance for customizing several aspects of VMware Aria Operations, including policies, tags/custom groups, super metrics, access control, certificates, and management packs.

A VMware subject matter expert will provide guidance to address specific performance and capacity issues. They will enable you with deeper troubleshooting capabilities for your environment using VMware Aria Operations. You will also receive assistance with the configuration of a single cluster instance into your existing environment.

Success Pathways often have multiple types of assistance for the same activity. This allows you to choose the type of assistance you want, or you can choose them all.
Choose the right assistance

Hundreds of specialized resources are available to help you with onboarding, adopting, consuming, and optimizing your VMware technology. Click on a product below to see an example of a Success Pathway.

Select A Product To See An Example Success Pathway

- VMware Cloud Foundation
- VMware Aria Automation
- VMware vSphere
- VMware Horizon
- VMware Workspace ONE UEM
- VMware NSX
- VMware Tanzu Observability by Wavefront

VMware Cloud Foundation
VMware Aria Automation
VMware vSphere
VMware Horizon
VMware Workspace ONE UEM
VMware NSX
VMware Tanzu Observability by Wavefront
VMware Workspace ONE® UEM
VMware NSX®
VMware Tanzu® Observability™ by Wavefront
Expert-on-Demand Accelerators
VMware Cloud Foundation+

VMware Cloud Foundation+ Deployment Interactive Simulations
VMware Cloud Foundation+ Deployment On-Demand Webinar, Guided Workshop
VMware Cloud Foundation+ Universal Reference Documents, On-Demand Webinar, Guided Workshop
VMware Cloud Foundation+ Solution Resource Documents
VMware Cloud Foundation+ Activation On-Demand Webinar, Guided Workshop, Build Workshop

VMware Cloud Foundation+ Use Cases On-Demand Webinar, Guided Workshop
VMware Cloud Foundation+ Networking Interactive Simulation
VMware Cloud Foundation+ Networking On-Demand Webinar, Guided Workshop
VMware Cloud Foundation+ Managing Hosts and Workload Domains Interactive Simulation
VMware Cloud Foundation+ Managing Hosts and Workload Domains On-Demand Webinar, Guided Workshop
VMware Cloud Foundation+ Lifecycle Management Interactive Simulation
VMware Cloud Foundation+ Lifecycle Management and Maintenance Procedures On-Demand Webinar, Guided Workshop
VMware Cloud Foundation+ Security Reference Architecture
VMware Cloud Foundation+ Security On-Demand Webinar, Guided Workshop

VMware Cloud Foundation Workload Migration Strategies Whitepaper
VMware Cloud Foundation Migration Strategy On-Demand Webinar, Guided Workshop

VMware Cloud Foundation Scaling Whitepaper
VMware Cloud Foundation On-Demand Webinar, Guided Workshop

Success Pathway
Building a Private Cloud with VMware Cloud Foundation+

Surround Yourself with Expertise
Get the Help You Need
See Your Way to Success
Choose the Right Assistance

VMware Cloud Foundation+™
VMware Aria Automation™
VMware vSphere®
VMware Horizon®

VMware Workspace ONE® UEM
VMware NSX®
VMware Tanzu® Observability™ by Wavefront
Expert-on-Demand Accelerators

VMware Cloud Foundation+ Solution Resource Documents
VMware Cloud Foundation+ Activation On-Demand Webinar, Guided Workshop, Build Workshop

VMware Cloud Foundation+ Use Cases On-Demand Webinar, Guided Workshop
VMware Cloud Foundation+ Networking Interactive Simulation
VMware Cloud Foundation+ Networking On-Demand Webinar, Guided Workshop
VMware Cloud Foundation+ Managing Hosts and Workload Domains Interactive Simulation
VMware Cloud Foundation+ Managing Hosts and Workload Domains On-Demand Webinar, Guided Workshop
VMware Cloud Foundation+ Lifecycle Management Interactive Simulation
VMware Cloud Foundation+ Lifecycle Management and Maintenance Procedures On-Demand Webinar, Guided Workshop
VMware Cloud Foundation+ Security Reference Architecture
VMware Cloud Foundation+ Security On-Demand Webinar, Guided Workshop

VMware Cloud Foundation Workload Migration Strategies Whitepaper
VMware Cloud Foundation Migration Strategy On-Demand Webinar, Guided Workshop

VMware Cloud Foundation Scaling Whitepaper
VMware Cloud Foundation On-Demand Webinar, Guided Workshop
VMware Aria Automation

ONBOARD
- VMware Aria Automation Getting Started On-Demand Webinar
- VMware Aria Automation Getting Started Build Workshop

ADOPT
- VMware Aria Automation for Extensibility Using Custom Workflows with VMware Aria Automation Orchestrator™ On-Demand Webinar
- VMware Aria Automation for Extensibility Using Custom Workflows with Aria Automation Orchestrator Guided Workshop

CONSUME
- VMware Aria Automation Custom Lifecycle using Aria Automation Orchestrator on-Demand Webinar
- VMware Aria Automation with Terraform for Provisioned Workloads Guided Workshop
- VMware Aria Automation Custom Lifecycle Guided Workshop

OPTIMIZE
- VMware Aria Automation Custom Day-2 Actions On-Demand Webinar
- VMware Aria Automation Custom Day-2 Actions Guided Workshop
- VMware Aria Automation Guest Customization with Advance Cloud Templates Guided Workshop

Success Pathway
DevOps for Infrastructure with VMware Aria Automation
VMware vSphere

**ONBOARD**
- vSphere and VMware vSAN™ Reference Architectures Website
- vSphere General Architecture and Deployment On-Demand Webinar
- vSphere General Architecture and Deployment Guided Workshop
- vSphere What's New Guided Workshop

**ADOPT**
- vSphere Documentation References
- Converting a Cluster to Use VMware vSphere® Lifecycle Manager™ Images Interactive Simulation
- Updating a vSphere Lifecycle Manager Image and Remediation Interactive Simulation
- Restoring VMware vCenter Server® From a File-Based Backup Interactive Simulation
- Configuring vCenter Server File-Based Backup Schedule Interactive Simulation
- vSphere Day-2 Guided Workshop

**CONSUME**
- vSphere Upgrade Activity Path Website
- Upgrading a vSphere Cluster to vSphere 7 Interactive Simulation
- vCenter Upgrade Stage One Interactive Simulation
- vCenter Upgrade Stage Two Interactive Simulation
- vSphere 7 Upgrade Guided Workshop

**OPTIMIZE**
- vSphere Monitoring Documentation
- vSphere and vSAN Performance Best Practices Whitepaper
- vSphere Performance and Monitoring On-Demand Webinar
- vSphere Performance and Monitoring Guided Workshop

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**Success Pathway**
Compute Virtualization with VMware vSphere

1. Surround Yourself with Expertise
Get the Help You Need
See Your Way to Success
Choose the Right Assistance

2. VMware Cloud Foundation™
VMware Aria Automation™
VMware vSphere®
VMware Horizon®

3. VMware Workspace ONE® UEM
VMware NSX®
VMware Tanzu® Observability™ by Wavefront
Expert-on-Demand Accelerators

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VMWARE SUCCESS 360 | ACCELERATORS
VMware Horizon

**Success Pathway**
Remote Workforce with VMware Horizon

**ONBOARD**
- Horizon Technical Overview
- Horizon Cloud Control Plan On-Demand Webinar
- Horizon Cloud Control Plane Installation Build Workshop
- VMware Unified Access Gateway™ Technical Overview
- Unified Access Gateway Installation Build Workshop

**ADOPT**
- App Volumes Installation Build Workshop
- App Volumes Applications Guided Workshop
- App Volumes Applications Implementation

**CONSUME**
- Dynamic Environment Manager Technical Overview
- Dynamic Environment Manager Architecture Overview and Installation Options
- On-Demand Webinar
- Dynamic Environment Manager Installation Build Workshop
- Dynamic Environment Manager User Profiles Implementation Build Workshop

**OPTIMIZE**
- Horizon Enhance User Experience On-Demand Webinar
- Horizon Enhance User Experience Build Workshop
- Define Horizon Service Offerings Build Workshop
- Horizon Virtual Desktops and Published Apps Build Workshop

VMware Cloud Foundation™
VMware Aria Automation™
VMware vSphere®
VMware Horizon®
VMware Workspace ONE® UEM
VMware NSX®
VMware Tanzu® Observability™ by Wavefront
Expert-on-Demand Accelerators
VMware Workspace ONE UEM

- Workspace ONE UEM On-Premises Installation Build Workshop
- Workspace ONE UEM Key Integrations and Applications Demo – Certification Authentication
- Workspace ONE UEM Enterprise Integration Guided Workshop

- VMware Workspace ONE® Access™ Mobile Applications and Single Sign-On On-Demand Webinar
- VMware Workspace ONE® Access™ Mobile Applications and Single Sign-On Build Workshop
- Workspace ONE Access Multi-Factor Authentication On-Demand Webinar
- Workspace ONE Access Multi-Factor Authentication Build Workshop

- Workspace ONE UEM Mobile Email Management Guided Workshop

- Workspace ONE UEM and VMware Workspace ONE® Assist™ Guided Workshop
- Workspace ONE® Intelligence™ Walkthrough Build Workshop

Success Pathway
Mobility Management with VMware Workspace ONE UEM
VMware NSX

ONBOARD

Getting Started with VMware NSX Hands On Lab
Onboard NSX Guided Workshop
NSX Build Workshop

ADOPT

NSX Micro-Segmentation and Zero Trust Model White Paper
NSX for Micro-Segmentation Guided Workshop
NSX for Micro-Segmentation Build Workshop

CONSUME

N/A

OPTIMIZE

NSX Security Using VMware NXS® Intelligence™ and VMware Aria Operations™ for Networks Videos and Hand On Labs
NSX Security Guided Workshop
NSX Security Build Workshop

Success Pathway
Secure Applications with VMware NSX Micro-Segmentation
VMware Tanzu Observability by Wavefront

ONBOARD
- Tanzu Observability Overview On-Demand Webinar
- Tanzu Observability Guided Workshop

ADOPT
- Tanzu Observability for Kubernetes Monitoring and Cloud Performance and Cost Optimization Technical Resources
- Tanzu Observability to Improve Prometheus Reliability On-Demand Webinar

CONSUME
- Tanzu Observability for Multi-Cloud Operations On-Demand Webinar

OPTIMIZE
- Tanzu Observability Lessons from IT On-Demand Webinar
- Tanzu Observability for App and Microservice Observability Overview

Success Pathway
Multi-Cloud Observability with VMware Tanzu Observability by Wavefront
Expert-on-Demand Accelerators
Flexible ad-hoc assistance when you need it

**Assistance Varies by Technology**
- VMware Workspace ONE® UEM
- VMware Workspace ONE® Access™
- VMware Horizon® Cloud Service™
- Application Packaging
- VMware Dynamic Environment Manager™
- VMware Aria Automation™
- VMware Aria Operations™
- VMware vSphere®
- VMware Cloud Foundation™
- VMware NSX®
- VMware NSX® Advanced Load Balancer™

Designed with flexibility in mind, Expert-on-Demand Accelerators provide you with ad-hoc assistance from a VMware subject matter expert when you need it. The assistance provided varies by VMware technology and may focus on installation and configuration. There are 2 options, a one-hour Guide Workshop or an eight-hour Build Workshop.
Accelerators are key components of VMware Success 360.

To learn more about how VMware Success 360 can help you get continuous value from your VMware investments, visit VMware.com/Success360