VMware Success 360™

Accelerators

Expertise is all around you

Surround Yourself with Expertise
Get the Help You Need
See Your Way to Success
Choose the Right Assistance

VMware Cloud Foundation+™
VMware Aria Automation™
VMware vSphere®
VMware Horizon®

VMware Workspace ONE® UEM
VMware NSX®
VMware Tanzu® Observability™ by Wavefront
Expert-on-Demand Accelerators

You're surrounded by expertise.

VMware Success 360 provides specialized assistance through all the stages of your journey with VMware solutions. Accelerators help you address a variety of challenges – from onboarding and adoption to consumption and optimization.

You can also leverage VMware expertise through live remote workshops. In these workshops, a VMware subject matter expert will guide you through or build for you a new feature, capability or configuration in your system.

Modular and easy to access, Accelerators provide a personalized, frictionless, efficient way to get to your desired outcomes.
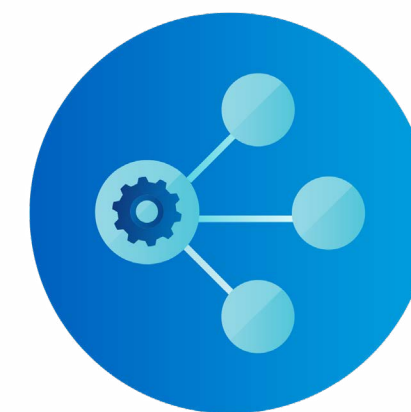
ONBOARD   **ADOPT**   **CONSUME**   **OPTIMIZE**

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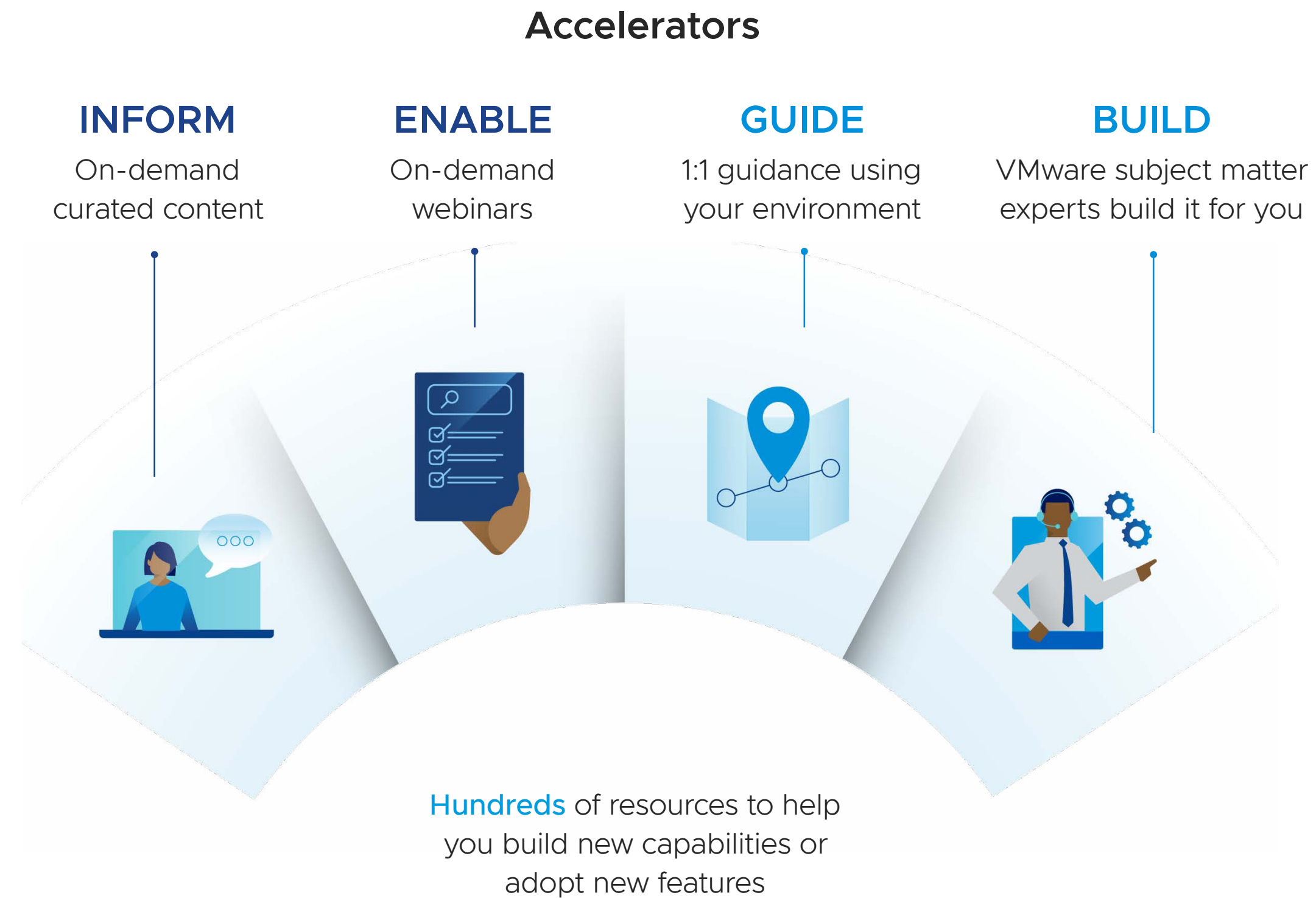
Get as much or as little help as you need

Accelerators offer varying levels of support so you get the right amount of help in the right format.

" What **should I think** about before implementing VMware Cloud™ on AWS?

" How do **I configure** VMware Cloud on AWS?

" Can you **help me configure** my VMware Cloud on AWS?

" **Can you configure** VMware Cloud on AWS?

Accelerators

INFORM
On-demand curated content

ENABLE
On-demand webinars

GUIDE
1:1 guidance using your environment

BUILD
VMware subject matter experts build it for you

Hundreds of resources to help you build new capabilities or adopt new features

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VMware Workspace ONE® UEM
VMware NSX®
VMware Tanzu® Observability™ by Wavefront
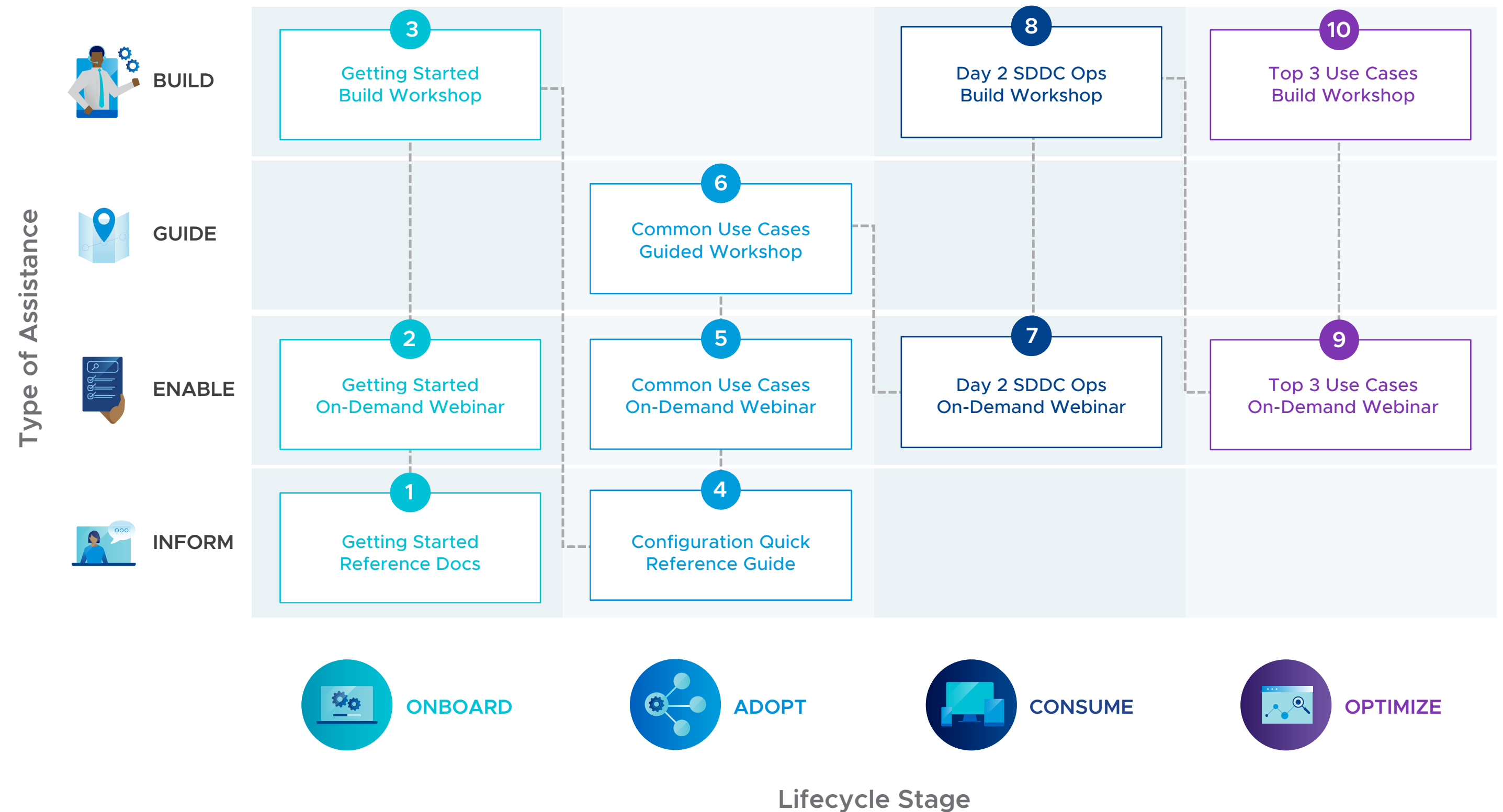Expert-on-Demand Accelerators

See your way to success

Accelerators are organized into Success Pathways that can help you achieve your desired outcomes faster.

This is an example of a Success Pathway for using VMware Aria Operations (on-premises or cloud) to enable continuous performance optimization in your SDDC or VMware Cloud environment. It includes reference materials, on-demand webinars, as well as guide and build workshops with VMware subject matter experts who will assist with specific capabilities in your environment. It helps you get started with VMware Aria Operations and understand common use cases. You will receive assistance for customizing several aspects of VMware Aria Operations, including policies, tags/custom groups, super metrics, access control, certificates, and management packs.

A VMware subject matter expert will provide guidance to address specific performance and capacity issues. They will enable you with deeper troubleshooting capabilities for your environment using VMware Aria Operations. You will also receive assistance with the configuration of a single cluster instance into your existing environment.

Success Pathways often have multiple types of assistance for the same activity. This allows you to choose the type of assistance you want, or you can choose them all.

Success Pathway for Continuous Performance Optimization with Aria Operations

Type of Assistance

BUILD
3 — Getting Started Build Workshop
8 — Day 2 SDDC Ops Build Workshop
10 — Top 3 Use Cases Build Workshop

GUIDE
6 — Common Use Cases Guided Workshop

ENABLE
2 — Getting Started On-Demand Webinar
5 — Common Use Cases On-Demand Webinar
7 — Day 2 SDDC Ops On-Demand Webinar
9 — Top 3 Use Cases On-Demand Webinar

INFORM
1 — Getting Started Reference Docs
4 — Configuration Quick Reference Guide

ONBOARD   ADOPT   CONSUME   OPTIMIZE

Lifecycle Stage

Surround Yourself with Expertise

Get the Help You Need

See Your Way to Success

Choose the Right Assistance

VMware Cloud Foundation+™

VMware Aria Automation™
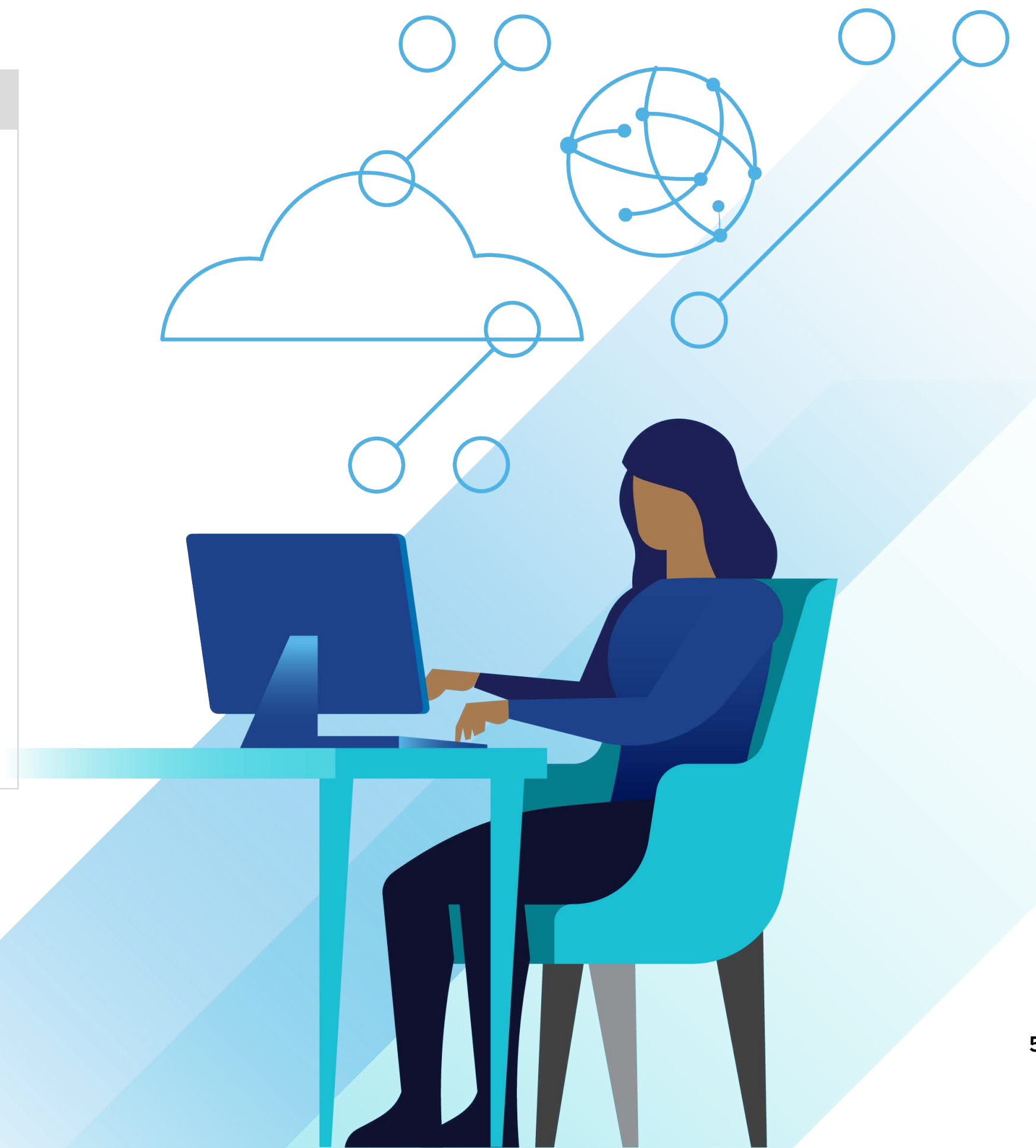
VMware vSphere®

VMware Horizon®

VMware Workspace ONE® UEM

VMware NSX®

VMware Tanzu® Observability™ by Wavefront

Expert-on-Demand Accelerators

Choose the right assistance

Hundreds of specialized resources are available to help you with onboarding, adopting, consuming, and optimizing your VMware technology. Click on a product below to see an example of a Success Pathway.

Select A Product To See An Example Success Pathway

VMware Cloud Foundation	VMware Aria Automation	VMware vSphere
VMware Horizon	VMware Workspace ONE UEM	VMware NSX
	VMware Tanzu Observability by Wavefront	

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VMware vSphere®
VMware Horizon®

VMware Workspace ONE® UEM
VMware NSX®
VMware Tanzu® Observability™ by Wavefront
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VMware Cloud Foundation+

ONBOARD

VMware Cloud Foundation Deployment Interactive Simulations
VMware Cloud Foundation Deployment On-Demand Webinar, Guided Workshop
VMware Cloud Universal Reference Documents, On-Demand Webinar, Guided Workshop
VMware Cloud Foundation+ Solution Resource Documents
VMware Cloud Foundation+ Activation On-Demand Webinar, Guided Workshop, Build Workshop
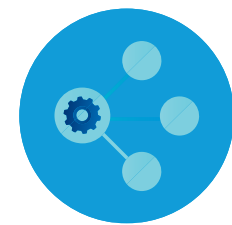
ADOPT

VMware Cloud Foundation Use Cases On-Demand Webinar, Guided Workshop
VMware Cloud Foundation Networking Interactive Simulation
VMware Cloud Foundation Networking On-Demand Webinar, Guided Workshop
VMware Cloud Foundation Managing Hosts and Workload Domains Interactive Simulation
VMware Cloud Foundation Managing Hosts and Workload Domains On-Demand Webinar, Guided Workshop
VMware Cloud Foundation Lifecycle Management Interactive Simulation
VMware Cloud Foundation Lifecycle Management and Maintenance Procedures On-Demand Webinar, Guided Workshop
VMware Cloud Foundation Security Reference Architecture
VMware Cloud Foundation Security On-Demand Webinar, Guided Workshop

CONSUME

VMware Cloud Foundation Workload Migration Strategies Whitepaper
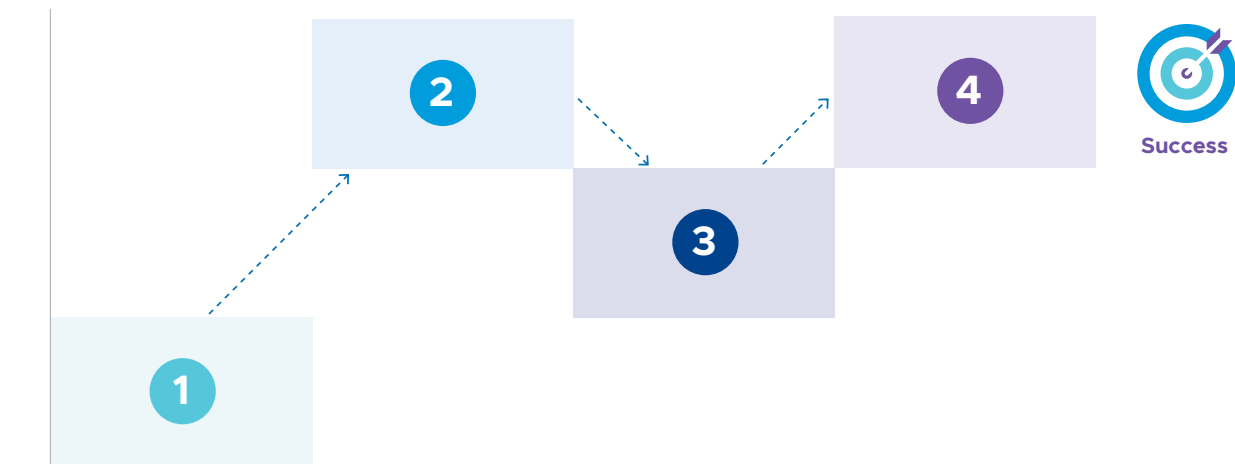VMware Cloud Foundation Migration Strategy On-Demand Webinar, Guided Workshop

OPTIMIZE

VMware Cloud Foundation Scaling Whitepaper
VMware Cloud Foundation On-Demand Webinar, Guided Workshop

Success Pathway
Building a Private Cloud with
VMware Cloud Foundation+

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VMware Aria Automation™
VMware vSphere®
VMware Horizon®

VMware Workspace ONE® UEM
VMware NSX®
VMware Tanzu® Observability™ by Wavefront
Expert-on-Demand Accelerators

VMware Aria Automation

ONBOARD

VMware Aria Automation Getting Started On-Demand Webinar

VMware Aria Automation Getting Started Build Workshop
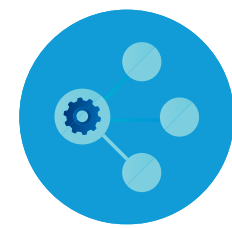
ADOPT

VMware Aria Automation for Extensibility Using Custom Workflows with VMware Aria Automation Orchestrator™ On-Demand Webinar

VMware Aria Automation for Extensibility Using Custom Workflows with Aria Automation Orchestrator Guided Workshop

CONSUME

VMware Aria Automation Custom Lifecycle using Aria Automation Orchestrator on-Demand Webinar

VMware Aria Automation with Terraform for Provisioned Workloads Guided Workshop

VMware Aria Automation Custom Lifecycle Guided Workshop

OPTIMIZE

VMware Aria Automation Custom Day-2 Actions On-Demand Webinar

VMware Aria Automation Custom Day-2 Actions Guided Workshop

VMware Aria Automation Guest Customization with Advance Cloud Templates Guided Workshop

Success Pathway
DevOps for Infrastructure with VMware Aria Automation
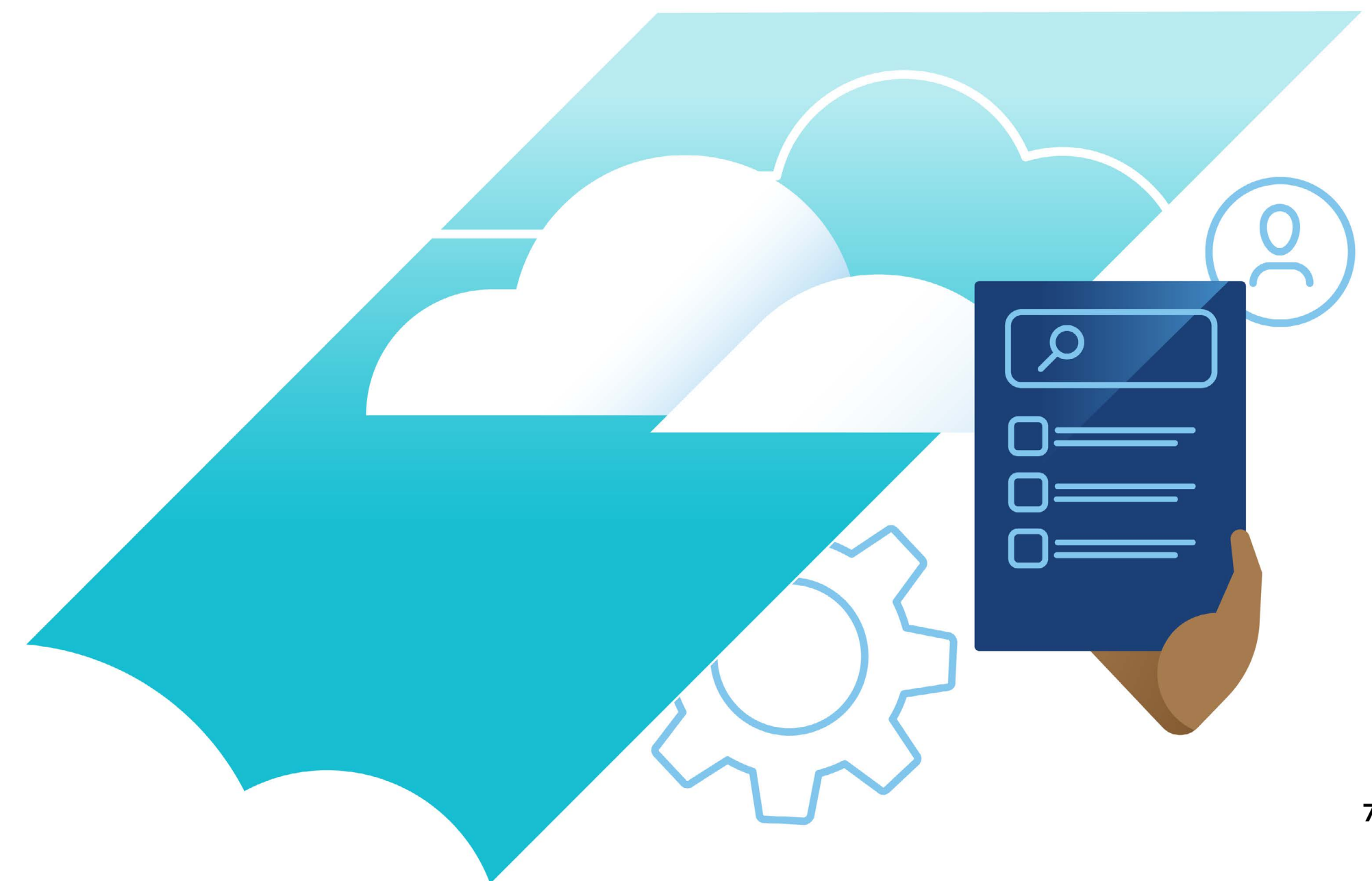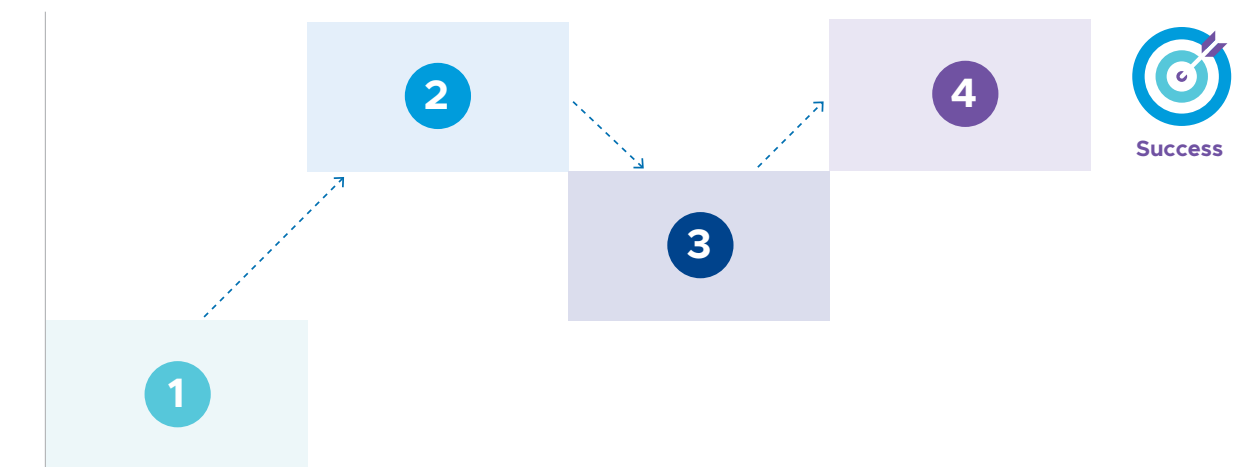
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VMware Aria Automation™
VMware vSphere®
VMware Horizon®

VMware Workspace ONE® UEM
VMware NSX®
VMware Tanzu® Observability™ by Wavefront
Expert-on-Demand Accelerators

VMware vSphere

ONBOARD

vSphere and VMware vSAN™ Reference Architectures Website
vSphere General Architecture and Deployment On-Demand Webinar
vSphere General Architecture and Deployment Guided Workshop
vSphere What's New Guided Workshop
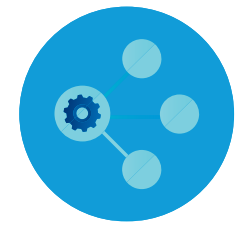
ADOPT

vSphere Documentation References
Converting a Cluster to Use VMware vSphere® Lifecycle Manager™ Images Interactive Simulation
Updating a vSphere Lifecycle Manager Image and Remediation Interactive Simulation
Restoring VMware vCenter Server® From a File-Based Backup Interactive Simulation
Configuring vCenter Server File-Based Backup Schedule Interactive Simulation
vSphere Day-2 Guided Workshop

CONSUME

vSphere Upgrade Activity Path Website
Upgrading a vSphere Cluster to vSphere 7 Interactive Simulation
vCenter Upgrade Stage One Interactive Simulation
vCenter Upgrade Stage Two Interactive Simulation
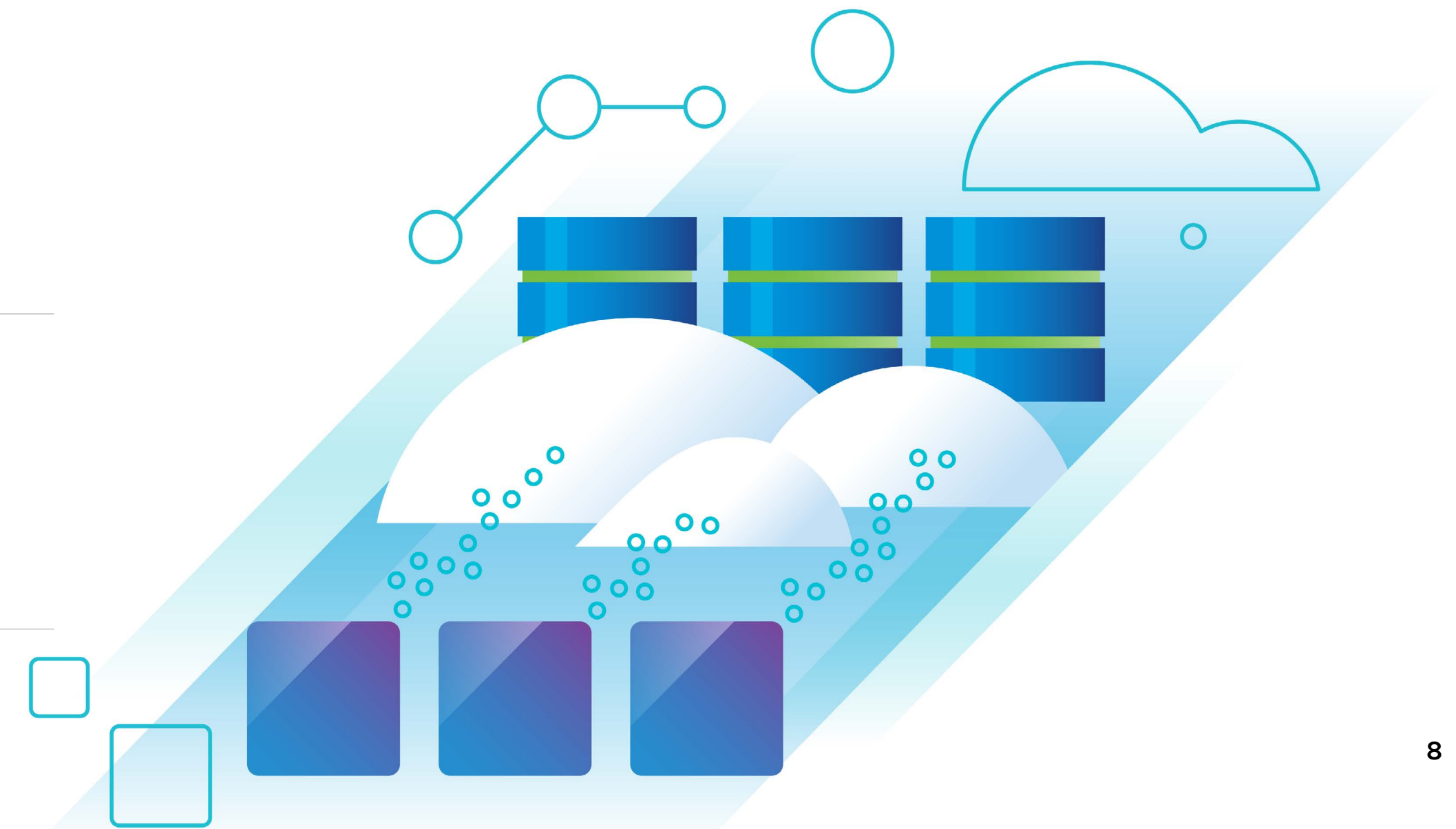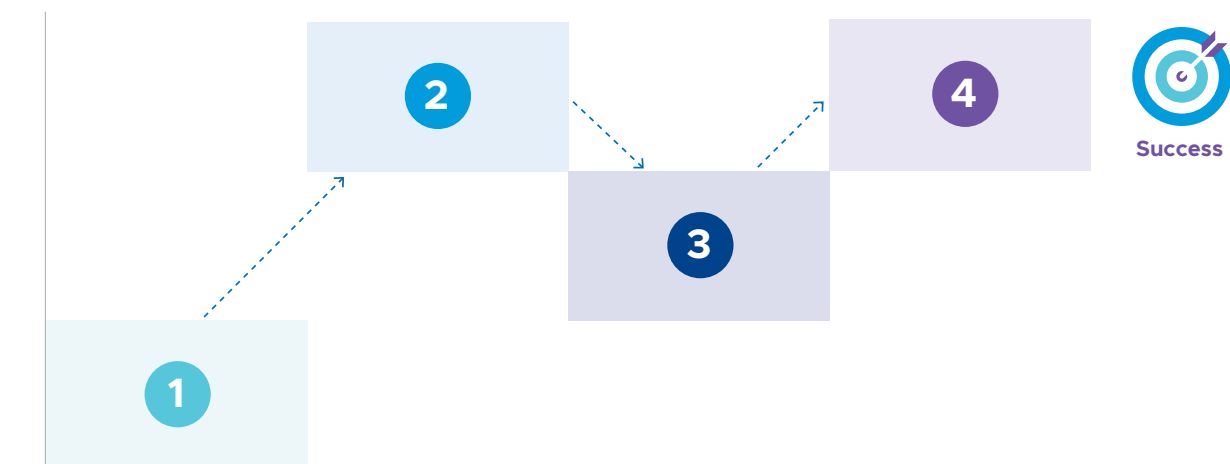vSphere 7 Upgrade Guided Workshop

OPTIMIZE

vSphere Monitoring Documentation
vSphere and vSAN Performance Best Practices Whitepaper
vSphere Performance and Monitoring On-Demand Webinar
vSphere Performance and Monitoring Guided Workshop

Success Pathway
Compute Virtualization with VMware vSphere

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VMware vSphere®
VMware Horizon®

VMware Workspace ONE® UEM
VMware NSX®
VMware Tanzu® Observability™ by Wavefront
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VMware Horizon

ONBOARD

Horizon Technical Overview

Horizon Cloud Control Plane On-Demand Webinar

Horizon Cloud Control Plane Installation Build Workshop

VMware Unified Access Gateway™ Technical Overview

Unified Access Gateway Installation Build Workshop
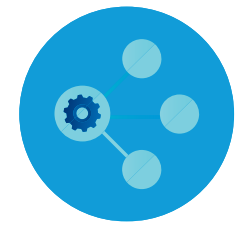
ADOPT

App Volumes Installation Build Workshop

App Volumes Applications Guided Workshop

App Volumes Applications Implementation

CONSUME

Dynamic Environment Manager Technical Overview

Dynamic Environment Manager Architecture Overview and Installation Options On-Demand Webinar

Dynamic Environment Manager Installation Build Workshop

Dynamic Environment Manager User Profiles Implementation Build Workshop
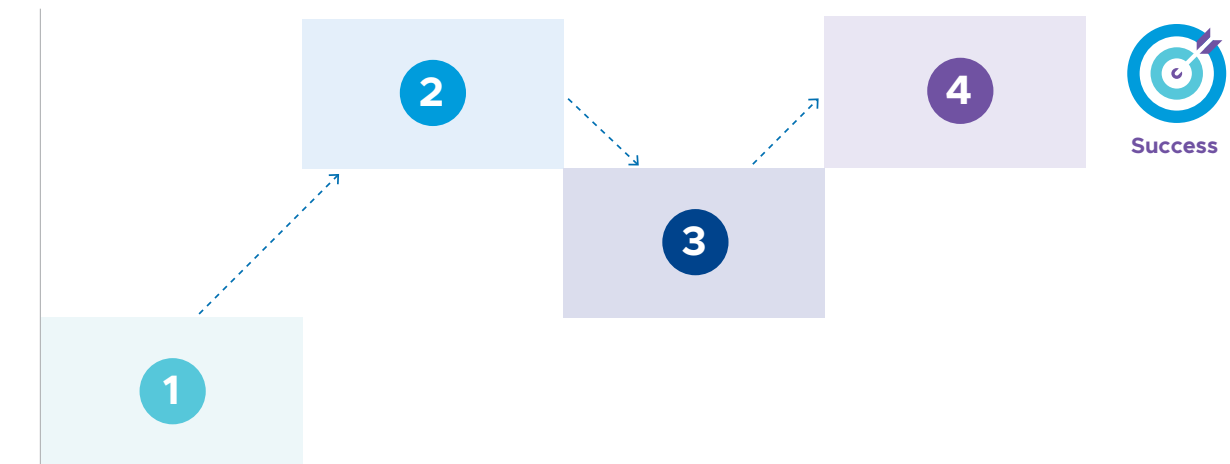
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Horizon Enhance User Experience On-Demand Webinar

Horizon Enhance User Experience Build Workshop

Define Horizon Service Offerings Build Workshop

Horizon Virtual Desktops and Published Apps Build Workshop

Success Pathway
Remote Workforce with VMware Horizon

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VMware vSphere®
VMware Horizon®

VMware Workspace ONE® UEM
VMware NSX®
VMware Tanzu® Observability™ by Wavefront
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VMware Workspace ONE UEM
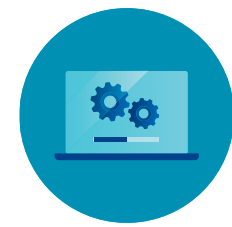
ONBOARD

Workspace ONE UEM On-Premises Installation Build Workshop
Workspace ONE UEM Key Integrations and Applications Demo – Certification Authentication
Workspace ONE UEM Enterprise Integration Guided Workshop
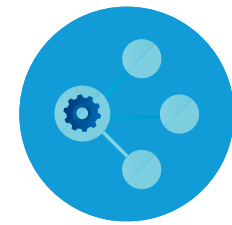
ADOPT

VMware Workspace ONE® Access™ Mobile Applications and Single Sign-On On-Demand Webinar
VMware Workspace ONE® Access™ Mobile Applications and Single Sign-On Build Workshop
Workspace ONE Access Multi-Factor Authentication On-Demand Webinar
Workspace ONE Access Multi-Factor Authentication Build Workshop

CONSUME

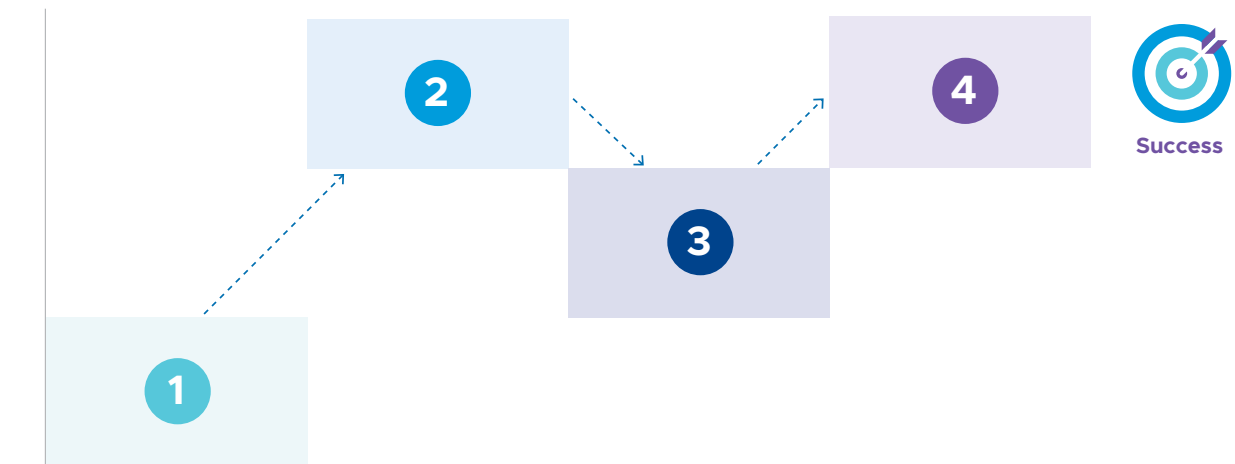Workspace ONE UEM Mobile Email Management Guided Workshop

OPTIMIZE

Workspace ONE UEM and VMware Workspace ONE® Assist™ Guided Workshop
Workspace ONE® Intelligence™ Walkthrough Build Workshop

Success Pathway
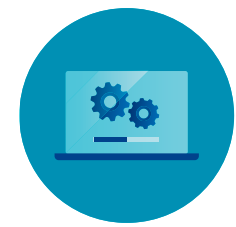Mobility Management with VMware Workspace ONE UEM

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VMware Aria Automation™
VMware vSphere®
VMware Horizon®

VMware Workspace ONE® UEM
VMware NSX®
VMware Tanzu® Observability™ by Wavefront
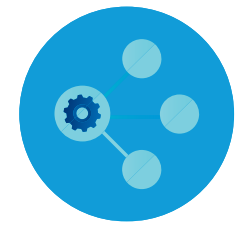Expert-on-Demand Accelerators

VMware NSX

ONBOARD

Getting Started with VMware NSX Hands On Lab
Onboard NSX Guided Workshop
NSX Build Workshop

ADOPT

NSX Micro-Segmentation and Zero Trust Model White Paper
NSX for Micro-Segmentation Guided Workshop
NSX for Micro-Segmentation Build Workshop
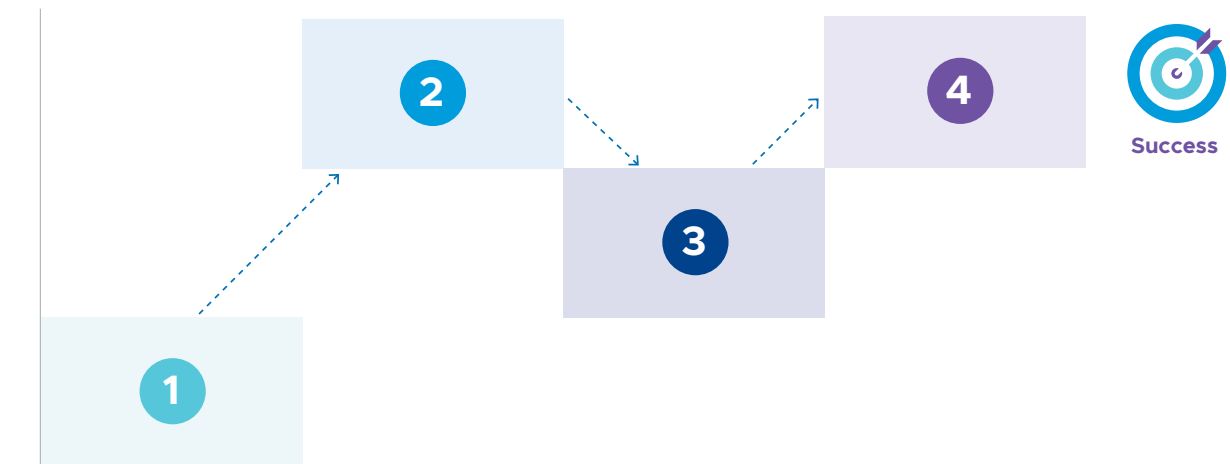
CONSUME

N/A

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NSX Security Using VMware NXS® Intelligence™ and VMware Aria Operations™ for Networks Videos and Hand On Labs
NSX Security Guided Workshop
NSX Security Build Workshop

Success Pathway
Secure Applications with VMware NSX Micro-Segmentation

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VMware vSphere®
VMware Horizon®

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VMware NSX®
VMware Tanzu® Observability™ by Wavefront
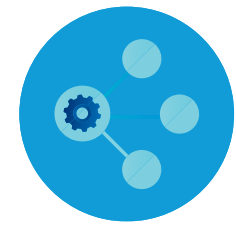Expert-on-Demand Accelerators

VMware Tanzu Observability by Wavefront

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Tanzu Observability Overview On-Demand Webinar

Tanzu Observability Guided Workshop

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Tanzu Observability for Kubernetes Monitoring and Cloud Performance and Cost Optimization Technical Resources

Tanzu Observability to Improve Prometheus Reliability On-Demand Webinar

CONSUME

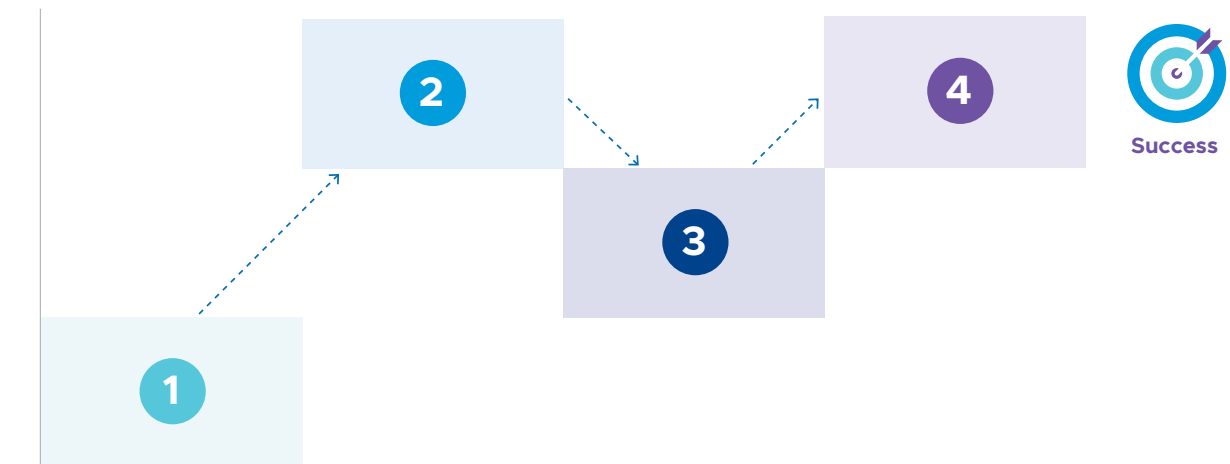Tanzu Observability for Multi-Cloud Operations On-Demand Webinar

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Tanzu Observability Lessons from IT On-Demand Webinar

Tanzu Observability for App and Microservice Observability Overview

Success Pathway
Multi-Cloud Observability with VMware Tanzu Observability by Wavefront

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Expert-on-Demand Accelerators

Expert-on-Demand Accelerators

Flexible ad-hoc assistance when you need it

Assistance Varies by Technology

VMware Workspace ONE® UEM

VMware Workspace ONE® Access™

VMware Horizon® Cloud Service™

Application Packaging

VMware Dynamic Environment Manager™

VMware Aria Automation™

VMware Aria Operations™

VMware vSphere®

VMware Cloud Foundation™

VMware NSX®

VMware NSX® Advanced Load Balancer™

Designed with flexibility in mind, Expert-on-Demand Accelerators provide you with ad-hoc assistance from a VMware subject matter expert when you need it. The assistance provided varies by VMware technology and may focus on installation and configuration. There are 2 options, a one-hour Guide Workshop or an eight-hour Build Workshop.

Accelerators are key components of VMware Success 360.

To learn more about how VMware Success 360 can help you get continuous value from your VMware investments, visit

VMware.com/Success360

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