

Ricoh

INDUSTRY Technology

HEADQUARTERS Tokyo, Japan

RICOH

“Workspace ONE was the only EMM that can provide convenience with single sign-on while realizing a high security level and operability. We can face the next challenge of workstyle innovation and acquire new knowledge.”

HIROYUKI SUZUKI, MANAGER,
SECURITY CONTROL DEPARTMENT,
DIGITAL TRANSFORMATION DIVISION, RICOH

STRATEGIC IT PRIORITIES



Empower the
Digital Workspace

Transforming device management

Founded in 1936, Ricoh has become a global provider of equipment including printers, copiers, and fax machines. With nearly 100,000 employees worldwide, Ricoh wanted to broaden its work environment to help employees be productive from any location and device. At the same time, the company still needed to maintain the security of its internal platforms without burdening employees with inconvenient login tools.

Business needs

- Give Ricoh employees the ability to productively work and innovate when they are out of the office
- Keep endpoints highly secure with management tools to prevent Ricoh data from unsafe exposure
- Maintain simple and reliable login tools to keep remote work accessible and easy to use for employees

Impact

- Boosts platform security with full device and application visibility for administrators through VMware Workspace ONE®
- Improves productivity with SSO support, allowing Ricoh employees to quickly get to work remotely
- Reduces workload for operating electronic certificates via automatic management

