



# SEHSCT Enables Remote Working and Supports Integrated Healthcare



South Eastern Health  
and Social Care Trust

## Industry

Healthcare

“Rolling out new technology is a continuous journey. VMware Horizon establishes a platform on which we can scale.”

Martin McPeake  
Senior ICT Operations Manager  
SEHSCT

## Strategic priorities

- Anywhere Workspace

## Partner

Asystec is an IT service provider with offices in Ireland and North America. It has had a dedicated VMware team since 2014.

## VMware footprint

- VMware Horizon®
- VMware Workspace ONE®

## Supporting preventative healthcare

South Eastern Health & Social Care Trust (SEHSCT) is one of six healthcare trusts within Northern Ireland. With the arrival of COVID-19, home care and community visits were prioritized, as it needed to remove non-essential staff from hospitals and enable more patients to be treated from home. Additionally, remote working capabilities needed to increase from a few hundred to several thousand.

## Replicating the office to enable remote working

The trust had already deployed VMware Horizon® and VMware Workspace ONE®. When COVID-19 hit, it mobilized administrative staff to work from home without disruption. With VMware partner, Asystec, it also scaled its Horizon solution so onsite healthcare staff could access patient data.

## Response to an unprecedented challenge

With Horizon, medical teams have access to the applications and patient data they need, meaning clinical staff in an area of the hospital without COVID-19 can remotely control devices in COVID wards, reducing the risk of infection. SEHSCT has also successfully established remote working, with users able to use their own devices to securely access applications.

