South Eastern Health & Social Care Trust (SEHSCT) is one of six healthcare trusts within Northern Ireland. With the arrival of COVID-19, home care and community visits were prioritized, as it needed to remove non-essential staff from hospitals and enable more patients to be treated from home. Additionally, remote working capabilities needed to increase from a few hundred to several thousand.

Replicating the office to enable remote working
The trust had already deployed VMware Horizon® and VMware Workspace ONE®. When COVID-19 hit, it mobilized administrative staff to work from home without disruption. With VMware partner, Asystec, it also scaled its Horizon solution so onsite healthcare staff could access patient data.

Response to an unprecedented challenge
With Horizon, medical teams have access to the applications and patient data they need, meaning clinical staff in an area of the hospital without COVID-19 can remotely control devices in COVID wards, reducing the risk of infection. SEHSCT has also successfully established remote working, with users able to use their own devices to securely access applications.