Professional Services for VMware Cloud DRaaS

Streamline and expedite your disaster recovery implementation

At a glance

Create and implement a cloud-based DRaaS strategy, leveraging VMware Cloud Disaster Recovery™, VMware Site Recovery™ or VMware Site Recovery Manager™, that enables protection and full recovery of your mission-critical workloads.

Key benefits

• Implement a comprehensive DR strategy quickly and efficiently

• Simplify DR operations

• Establish ongoing processes to validate DR plans and remove configuration drift

• Leverage a proven, scalable, and repeatable methodology

• Meet your RPO and RTO goals

Disasters and cyberattacks happen. To protect your business-critical applications and data you need to prepare for and be able to recover from these events. Disaster recovery as a service (DRaaS) provides a flexible and scalable cloud-based solution to manage disasters so that when an event does happen you can recover and be back in business when you need to be. Do you have a DR strategy or plan in place? Do you have the staff and time to implement your DR solution? Does your team have the required experience and skills?

Service overview

VMware Professional Services can help you create and implement a disaster recovery strategy, leveraging VMware Cloud Disaster Recovery, VMware Site Recovery or VMware Site Recovery Manager, that enables protection and full recovery of your business-critical workloads on a VMware Cloud.

First, we develop a comprehensive DR strategy based on your business goals and constraints. We identify recovery point objectives (RPOs) and recovery time objectives (RTOs), and define a high-level DR plan with specific execution tasks.

Then we discover and analyze the environments to be protected. This includes information on virtual workloads, applications, and virtual infrastructure. We evaluate packet flow between workloads. Based on packet flow we determine dependencies within each application and between applications, define protection groups, and establish restart priorities. We also assess any compliance and security requirements needed for the target environment.

Your DR strategy may consist of multiple DR plans. We define the scope of each DR plan as well as the recovery steps and sequence. Then we execute the DR plan(s) to validate failover.

To help you effectively manage and operate your DR solution, we provide best practices and standard operating procedures. This includes establishing ongoing processes to detect and manage configuration drift. We provide guidance on how to integrate these operating procedures with your existing procedures. We also help train your IT team through knowledge transfer.

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VMware Cloud DRaaS services				
Feature	**Essentials edition**	**Standard edition**	**Advanced edition**	**Enterprise edition**
Engagement length	1 week	3 weeks	6 weeks	Variable
Delivery method	Remote	Remote	Remote	Remote and/ or on site
Number of workloads	Up to 25	Up to 35	Up to 50	Variable
Number of protection groups	1	Up to 7	Up to 10	Variable
Number of DR plans	1	Up to 2	Up to 2	Variable
Readiness assessment	●	●	●	●
DRaaS deployment	●	●	●	●
Application discovery and dependency mapping			●	●
DR testing and validation	●	●	●	●
Network connectivity design and implementation				●
Standard operating procedures	●	●	●	●
Knowledge transfer	●	●	●	●

Supported cloud platforms for all offerings include VMware Cloud™ on AWS, Azure VMware® Solution, and Google Cloud VMware® Engine. The Enterprise offering additionally supports Oracle Cloud VMware® Solution and VMware Cloud™ on AWS GovCloud (US).

Benefits

VMware Professional Services can help streamline and expedite your DRaaS implementation. We can create and implement an end-to-end disaster recovery strategy that meets your RPO and RTO objectives, accelerate time-to-protection, and simplify disaster recovery operations. We use a proven, scalable, and repeatable approach to ensure your implementation is effective and successful, and establish ongoing processes to validate DR plans and remove configuration drift.