



Reducing Tool Count, Impactful ROI & Reduced Time to Value



Improved Visibility and Proactive Threat Assessment & Remediation



Automated Workflow, Vulnerability, and Software Management

World Outreach Church Works with VMware to Secure Their Anywhere Workspace

The goal of the IT department at World Outreach Church is to further the mission of the church and serve the congregation and local community while protecting the IT landscape against cybersecurity threats. World Outreach Church worked with VMware to better accomplish their mission by adopting VMware solutions Carbon Black Endpoint™ Advanced, Carbon Black Managed Detection & Response™, Workspace ONE Enterprise, & Workspace ONE Assist.

Challenges in visibility and end-to-end protection

World Outreach Church has a small IT department with a wide range of responsibilities ranging from deployment of end user devices, servers in the datacenter, and workloads in the cloud. The heterogenous environment of devices and operating systems in the church caused complexity in management and security for IT. There was a lack of visibility to which devices were secure with Next-Generation Antivirus and the environment had limited Endpoint Detection and Response at that time.



World Outreach Church is an interdenominational congregation and focuses on the beliefs that unite all Christians and is in the mainstream of the historic Christian faith. WOC has over 15,000 congregation members it serves globally.

INDUSTRY
Non-Profit

HEADQUARTERS
Murfreesboro, TN

VMWARE FOOTPRINT
VMware Carbon Black Cloud
Endpoint™ Advanced

VMware Carbon Black Managed
Detection & Response™

VMware Workspace ONE Enterprise®
VMware Workspace ONE Assist™

VMware vSphere®



This all changed once World Outreach Church deployed Carbon Black Endpoint Advanced & Carbon Black Managed Detection and Response. *“Carbon Black was a no-brainer for us and with the quality of the endpoint detection and response, we could see the entire kill chain of events and identify any potential threats”* (Patrick Vest, Cybersecurity & Data Recovery Specialist).

Reducing Multiple Tools and Time to Value

Multiple tools were being used for security, hardware & software troubleshooting, and supporting remote devices. Manual provisioning of devices, software, & patches were time consuming and inefficient. There was a lack of central visibility and management capabilities in the environment. By adopting Carbon Black Endpoint Advanced, Carbon Black Managed Detection & Response, Workspace ONE Enterprise, Workspace ONE Assist, & Professional Deployment Services the church was able to improve visibility, protect against zero-day attacks, speed mean-time-to-resolution (MTTR), and reduce time to value in supporting the environment.

Identifying and Automating Vulnerability Management

Identifying vulnerabilities on endpoints and workloads and then patching them was a manual process for the IT department. After deploying Carbon Black Endpoint Advanced and Workspace ONE Enterprise, the IT department had a centralized and automated approach to vulnerability management, saving them time & improving security efficacy in the environment. The IT team could identify, and narrow down which vulnerabilities were “truly” mission-critical and address any false positives in a quick and timely manner. Having Carbon Black Endpoint Advanced and Workspace ONE communicating together provided a “closed loop” operation in identifying and remediating potential vulnerabilities and threats for the IT department.

“Carbon Black Endpoint Advanced and Carbon Black Managed Detection and Response gives me more confidence in our security posture and peace of mind overall. At 3:00 AM when I’m asleep and a potential incident occurs, I know someone else is looking into it.”

PATRICK VEST
CYBERSECURITY & DATA RECOVERY SPECIALIST
WORLD OUTREACH CHURCH

Looking ahead

The partnership between VMware and World Outreach has delivered a great deal of value according to the IT team at World Outreach Church. “The integration of Carbon Black and Workspace ONE working together along with the team of people we got to work with on this project was the difference maker for us”, Patrick Vest says.

