



VMware Professional Services Fast Time to Value Agile

For VMware Aria Universal Suite

At a glance

Fast Time to Value Agile for VMware Aria Universal Suite provides an accelerated way for your teams to implement many of the most critical capabilities available within the VMware Aria portfolio of cloud management solutions.

Key benefits

- Skilled resources available to supplement customer teams
- Experts in VMware technologies
- Wide variety of assistance available
- Learn from experts using proven methodology and best practice

SKU

PS-CLD-FTTV-VRCU-AGILE

Required Prerequisite SKU (one of the following):

PS-CLD-FTTV-VRCU-STD

PS-CLD-FTTV-VRCU-ADV

PS-CLD-FTTV-VRCU-ENT

Service overview

VMware Professional Services (PS) Fast Time to Value Agile for VMware Aria Universal Suite™ provides a rapid way for your team to quickly implement top capabilities to drive fast, critical services within the VMware Aria™ Solutions. With Fast Time to Value Agile for VMware Aria Universal Suite, your organization can receive 2 weeks of VMware Aria Universal Suite Professional Services.

The following activities are included in this service:

- VMware Agile Methodology: Backlog Refinement
- VMware Agile Methodology: Backlog Iteration/Implementation
- This service is designed to be an add-on to the VMware Professional Services Fast Time To Value for VMware Aria Universal Suite set of services. One of the following services must be sold with this service:
 - VMware Professional Services Fast Time To Value for VMware Aria Universal Suite Standard - PS-CLD-FTTV-VRCU-STD
 - VMware Professional Services Fast Time To Value Advanced for VMware Aria Universal Suite Advanced - PS-CLD-FTTV-VRCU-ADV
 - VMware Professional Services Fast Time To Value Enterprise for VMware Aria Universal Suite Advanced - PS-CLD-FTTV-VRCU-ENT

This service requires the following VMware products, with vendor-supported versions as agreed to by VMware and Customer at project kickoff, but limited to those that are in general availability (GA) on the date of service purchase:

- VMware Aria Automation™
- VMware Aria Operations™
- VMware Aria Operations™ for Logs

Service Delivery Description

Service activities will be entirely delivered remotely by VMware Professional Services. Due to the nature of some on-premises components and security aspects we require the Customer to join virtual sessions and engage their infrastructure, network, and security teams when appropriate to execute

required actions (i.e., firewall port configurations or appliance deployments) under VMware team supervision. The delivery team will also require validating the proper configurations and requirements are in place before proceeding with the remote installation.

Project Scope

This service covers only the following Cloud based products: VMware Aria Automation, VMware Aria Operations, VMware Aria Operations for Logs.

AGILE SPRINT PLANNING		
SPECIFICATION	PARAMETERS	DESCRIPTION
Future State Planning and Backlog Creation		Creation of the future state plans and backlog creation
Sprint Review and Iteration		Assistance with backlog sprint review and plan.

Out of Scope

The following are out of scope items for this project.

General

- Installation and configuration of custom or third-party applications and operating systems on deployed virtual machines.
- Operating system administration including the operating system itself or any operating system features or components.
- Management of change to virtual machines, operating systems, custom or third-party applications, databases, and administration of general network changes within Customer control.
- Remediation work associated with any problems resulting from the content, completeness, accuracy, and consistency of any data, materials, or information supplied by Customer.
- Installation or configuration of VMware products not included in the scope of this document.
- Installation and configuration of third-party software or other technical services that are not applicable to VMware components.
- Configuration of VMware products used for the service other than those implemented for the mutually agreed to use cases.
- Customer solution training other than the defined knowledge transfer session.

Estimated Schedule

VMware estimates that this phase of the project will not exceed 2 weeks. Additional phases, if any, of this project will be discussed during backlog creation, planning, and assessment. VMware will operate according to a schedule agreed to by both parties. Typically, services are performed during normal business hours and workdays (weekdays and non-holidays).

Project Activities

Phase 1: Assess and Plan

VMware leads a project kickoff meeting with Customer to assess initial backlog and priorities.

The objectives of the meeting are as follows:

- Review initial backlog and determine priorities communicated by Customer Product Owner
- Detail the requirements sprint
- Detail the design for sprint
- Detail the implementation logistics including the process for integrating VMware work products into Customer's environment
- Detail the methods for validating the Customer's environments
- Identify implementation risks such as potential changes to dependent components and consider options to mitigate those risks
- Itemize a mutually agreed upon project "Backlog" for sprint

Deliverables include:

- (Re)-Prioritized Backlog
- Draft Sprint Plan

Phase 2: Iterate and Deliver

- Iterate prioritized backlog and deliver work product(s). Delivery will follow the VMware Consulting Services Agile Methodology.

Deliverables include:

- Work product(s) as agreed within the backlog.

Learn more

Visit vmware.com/services.

Appendix

Service checklist

The following prerequisites are required to enable VMware to perform this Service:

- Backlog tracking tool such as JIRA or equivalent.
- Collaboration tools such as Confluence, Slack and GitHub, or their equivalent.
- Add standard prerequisites for the scope of work.
- Describe any additional prerequisite to this engagement.

Terms and conditions

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This service must be delivered and accepted within the first 12 months of purchase, or the service will be forfeited. Pricing for this service excludes travel and other expenses. For detailed pricing, contact your local VMware representative.