SUCCESS STORY

Gentle Giant Moving Company Stops Ransomware Attacks

Summary
Gentle Giant is a full service moving company that was founded in 1980 and has grown significantly since. With offices in the greater Boston area as well as across the country, the three person IT team works to protect the moving company from advanced attacks. After being targeted twice in one year by ransomware, IT Director Brian Shea and his team knew they needed to replace antivirus (AV) with stronger prevention against threats.

Replacing Traditional Antivirus
With ransomware on the rise, Gentle Giant Moving Company was spending too much time remediating threats. Their signature-based antivirus solution wasn’t able to keep up and it showed.

“Anyone who works in IT and has had to deal with a ransomware breakout will let you know it’s a huge time sink depending on how bad it is,” said Rich Pelkie, Help Desk Engineer. “Traditional AV wasn’t cutting it. We would often get alerts too late, or not even get them at all.”

The team set out to find a solution that would proactively identify and stop malicious behavior unique to ransomware.

Gaining Back Control
The team began evaluating solutions that would provide them with more control while also being simple enough for their three person team to leverage efficiently.

“Because we’re a small IT team… we pretty much do a little bit of everything,” said Julie Villada, Systems Administrator. “So when I evaluated CB Defense, it had a few extra features that felt like it would benefit our small team. The UI was easy to use, deployment was a lot simpler and it gave us more control over applications.”

INDUSTRY
Moving Services

COMPANY SIZE
200+ employees

SECURITY CHALLENGES
+ Staying ahead of the threat landscape
+ Signature-based antivirus wasn’t sufficient

PRODUCT
Cb Defense

KEY BENEFITS
+ Stopped ransomware attacks
+ Gained control over applications
Ease of use was certainly a strong requirement for the team as they move quickly across multiple tasks daily. Rich Pelkie also noted the visibility Carbon Black provides as a strong benefit.

“I really like the web-based console, said Pelkie. “The ability to hop on and research an event from anywhere, any internet connected device is great.”

**Conclusion**

Since deploying Carbon Black the Gentle Giant Moving Company team feels as though they have a significantly more stable environment and can “rest easy at night”. They no longer worry about viruses or ransomware attacks like they did with their previous solution.

“Since we brought Carbon Black into our environment we have had zero infections, zero outbreaks,” concludes Brian Shea.

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IT Director  
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