

Carbon Black.



INDUSTRY

Moving Services

COMPANY SIZE

200+ employees

SECURITY CHALLENGES

- + Staying ahead of the threat landscape
- + Signature-based antivirus wasn't sufficient

PRODUCT

Cb Defense

KEY BENEFITS

- + Stopped ransomware attacks
- + Gained control over applications

SUCCESS STORY

Gentle Giant Moving Company Stops Ransomware Attacks

Summary

Gentle Giant is a full service moving company that was founded in 1980 and has grown significantly since. With offices in the greater Boston area as well as across the country, the three person IT team works to protect the moving company from advanced attacks. After being targeted twice in one year by ransomware, IT Director Brian Shea and his team knew they needed to replace antivirus (AV) with stronger prevention against threats.

Replacing Traditional Antivirus

With ransomware on the rise, Gentle Giant Moving Company was spending too much time remediating threats. Their signature-based antivirus solution wasn't able to keep up and it showed.

"Anyone who works in IT and has had to deal with a ransomware breakout will let you know it's a huge time sink depending on how bad it is," said Rich Pelkie, Help Desk Engineer. "Traditional AV wasn't cutting it. We would often get alerts too late, or not even get them at all."

The team set out to find a solution that would proactively identify and stop malicious behavior unique to ransomware.

Gaining Back Control

The team began evaluating solutions that would provide them with more control while also being simple enough for their three person team to leverage efficiently.

"Because we're a small IT team... we pretty much do a little bit of everything," said Julie Villada, Systems Administrator. "So when I evaluated CB Defense, it had a few extra features that felt like it would benefit our small team. The UI was easy to use, deployment was a lot simpler and it gave us more control over applications."



“ Since we brought Carbon Black into our environment we have had zero infections”

Brian Shea

IT Director

Gentle Giant Moving Company

Ease of use was certainly a strong requirement for the team as they move quickly across multiple tasks daily. Rich Pelkie also noted the visibility Carbon Black provides as a strong benefit.

“I really like the web-based console, said Pelkie. “The ability to hop on and research an event from anywhere, any internet connected device is great.”

Conclusion

Since deploying Carbon Black the Gentle Giant Moving Company team feels as though they have a significantly more stable environment and can “rest easy at night”. They no longer worry about viruses or ransomware attacks like they did with their previous solution.

“Since we brought Carbon Black into our environment we have had zero infections, zero outbreaks,” concludes Brian Shea.

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About Carbon Black

Carbon Black is a leading provider of next-generation endpoint security. Carbon Black serves more than 3,700 customers globally, including 30 of the Fortune 100. As a cybersecurity innovator, Carbon Black has pioneered multiple endpoint security categories, including application control, endpoint detection and response (EDR), and next-generation antivirus (NGAV). Leveraging its newly introduced big data and analytics cloud platform – the Cb Predictive Security Cloud – Carbon Black solutions enable customers to defend against the most advanced cyber threats, including malware, ransomware, and non-malware attacks. Deployed via the cloud, on premise, or as a managed service, customers use Carbon Black solutions to lock down critical systems, hunt threats, and replace legacy antivirus. For more information, please visit www.carbonblack.com or follow us on Twitter at [@CarbonBlack_Inc](https://twitter.com/CarbonBlack_Inc).

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