Q&A With Kaas Tailored’s Joe Mrazik

Featuring Joe Mrazik, Network Administrator at Kaas Tailored

Tell us about your process for choosing Carbon Black.
Prior to enlisting Carbon Black, we had a compromised machine and engaged our current legacy
AV solution, but found results inconclusive. Despite all the AV tools we ran on that machine, the
compromise was undiscoverable and it ultimately migrated to the domain controllers. The team
fought for an entire week before we gained stability in the system. Due to the amount of time
that was wasted on the process, we evaluated our existing security infrastructure and realized our
legacy AV was not fulfilling our needs. As we began to look for a new security vendor, someone
mentioned Carbon Black as an alternative to consider. After comparing Carbon Black to our current
solution, it made sense to switch. The value I’ve seen in the past few months continues to validate
why we went with Carbon Black.

What is the value you’ve seen since using Carbon Black?
As for many teams, phishing attacks are the most popular form of attack. At Kaas Tailored, an
employee clicked on a malicious email, which sent an email notification to the IT team within 30
seconds. This notification told us exactly what happened and allowed our team to solve the issue
promptly. It was at that moment that I realized the power we had using Carbon Black. When the
issue came up again with another employee, CB Defense took care of it immediately. The sense of
relief that the team experienced after these phishing attacks was overwhelming. The CB Defense
interface and UI have gone through multiple iterations since we’ve had it, making it easier to under-
stand and use. CB Defense tells me exactly what happens, when it happens, and I no longer need
to chase after unnecessary reports or logs.

“CB Defense tells me exactly what happens when it happens. I no longer
need to chase after unnecessary reports or logs.”
- Joe Mrazik, Network Administrator

How would you describe the value you have received from Carbon Black’s
User Exchange community?
At one point while using CB Defense, we had client updates depleting the bandwidth of our
network. I submitted a ticket to the User Exchange community and was promptly given a guided
solution to solve the problem, saving my team time and effort. I enjoy the User Exchange because I
know there’s an actual Carbon Black employee or customer out there willing to help.

How have your learnings from the greater security community influenced
your security practice?
Since working in this industry and using CB Defense, I’ve come to learn and appreciate the fact
that there are tools out there that will help you do your job. The endpoint has become extremely
important, and with all the other security products I’ve ever used, I felt I was always missing infor-
mation or digging through log files to find anything relevant. Today, it would be difficult to find a
security product that matches Carbon Black.

About Carbon Black
Carbon Black (NASDAQ: CBLK) is a leading provider of next-generation endpoint security delivered
via the cloud. Leveraging its big data and analytics cloud platform – the CB Predictive Security Cloud
– Carbon Black consolidates prevention, detection, response, threat hunting and managed services
into a single platform with a single agent and single console, making it easier for organizations to
consolidate security stacks and achieve better protection. As a cybersecurity innovator, Carbon Black
has pioneered multiple endpoint security categories, including application control, endpoint detection
and response (EDR), and next-generation antivirus (NGAV) enabling customers to defend against the
most advanced threats. More than 4,300 global customers, including 35 of the Fortune 100, trust
Carbon Black to keep their organizations safe.

Carbon Black and CB Predictive Security Cloud are registered trademarks or trademarks of Carbon
Black, Inc. in the United States and other jurisdictions.