

VMWARE PRODUCT GUIDE

FEBRUARY 2016

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1. TERMS APPLICABLE TO ALL PRODUCTS

The terms set forth in this VMware Product Guide (“**Product Guide**”) apply to any VMware products licensed by you (“**You**”) under an end user license agreement or software license agreement (“**License Agreement**”) that references this Product Guide. For the purposes of this Product Guide, “**VMware**” means VMware, Inc., a Delaware corporation, if You are purchasing Software for use in the United States and VMware International Limited, a company organized and existing under the laws of Ireland, for all other purchases.

The terms of this Product Guide shall supersede and control over any conflicting or additional terms and conditions of any License Agreement, order document, acknowledgement or confirmation, or other document issued by You, unless VMware executes a written agreement with You expressly stating: (a) that such document shall modify this Product Guide; or (b) that the terms of such other document shall supersede and control in the event of any inconsistency.

The license term for the Software shall be perpetual unless otherwise specified herein or in the applicable order form.

For deployments of Software on maritime vessels, the country where the vessel’s home port is located is recognized as the territory for which the Software must be licensed in a License Agreement. Global deployment rights are therefore not required for maritime vessels deploying Software and operating under normal conditions.

For all Software described in section 6 (Desktop and End User Computing) and section 7 (Horizon Bundles), the territorial restrictions in the applicable License Agreement do not apply to any component of the Software that is installed on a “**Mobile Device**”. In this section a “**Mobile Device**” means PC laptops, Mac laptops and mobile devices, including but not limited to mobile phones, smartphones, tablet computer and similar mobile computing devices, personal digital assistants, enterprise digital assistants, ruggedized devices, and any similar or similarly functioning mobile electronic devices, whether owned by You or by Your authorized individual users.

As used in this Product Guide:

“**Documentation**” means that documentation that is generally provided to You by VMware with the Software, as revised by VMware from time to time, and which may include end user manuals, operation instructions, installation guides, release notes, and on-line help files regarding the use of the Software.

“**Software**” means the VMware computer programs listed on VMware’s commercial price list to which You acquire a license under an ordering document accepted by VMware, together with any software code relating to the foregoing that is provided to You pursuant to a support and subscription service contract and that is not subject to a separate license agreement.

LICENSE METRIC SUMMARY TABLE

This table lists the applicable license metrics for the VMware products included in this Product Guide. These notes are for reference purposes only. Please refer to the product specific section of the Product Guide for more information.

PRODUCTS	LICENSE METRIC	CATEGORY
All Airwatch Products	Per Device or Named User	DESKTOP AND END USER COMPUTING
NSX Platform	Per Virtual Machine or Per Processor	DATA CENTER AND CLOUD INFRASTRUCTURE
Pivotal RabbitMQ, formerly known as VMware vFabric RabbitMQ	Per Processor	CLOUD APPLICATION PLATFORM
Pivotal Spring, Spring Enterprise and Spring Server	Per Processor and/or Machines	CLOUD APPLICATION PLATFORM

Pivotal tc Server and Web Server	Per Processor	CLOUD APPLICATION PLATFORM
Server SAN Suite	See Product Guide Section	VMWARE SUITES
Socialcast On Premise	Per Named User	DESKTOP AND END USER COMPUTING
VMware vRealize Log Insight	Per Operating Systems Instance, Per Processor	INFRASTRUCTURE AND OPERATIONS MANAGEMENT
VMware vRealize Operations 6.0 Advanced	Per Operating Systems Instance	INFRASTRUCTURE AND OPERATIONS MANAGEMENT
VMware vRealize Operations 6.0 Standard	Per Virtual Machine	INFRASTRUCTURE AND OPERATIONS MANAGEMENT
VMware vRealize Operations 6.0 Enterprise	Per Operating Systems Instance	INFRASTRUCTURE AND OPERATIONS MANAGEMENT
VMware App Volumes	Per Concurrent User	DESKTOP AND END USER COMPUTING
VMware Continuent	See Product License Notes section below	DATA CENTER AND CLOUD INFRASTRUCTURE
VMware EVO SDDC	Per Processor	VMWARE SUITES
VMware Fusion & Fusion Pro	Per Computer	DESKTOP AND END USER COMPUTING
VMware Horizon Advanced, VMware Horizon Enterprise and VMware Horizon Application Management	Per Named User or Per Concurrent User	DESKTOP AND END USER COMPUTING
VMware Horizon Air Desktop Platform	Per Concurrent User	DESKTOP AND END USER COMPUTING
VMware Horizon for Linux	Per Concurrent User	DESKTOP AND END USER COMPUTING
VMware Horizon FLEX	Per Device	DESKTOP AND END USER COMPUTING
VMware Horizon View Standard Edition	Per Concurrent User	DESKTOP AND END USER COMPUTING
VMware Horizon View Manager	Per Managed Concurrent Connections	DESKTOP AND END USER COMPUTING
VMware Horizon Workspace	Per Named User	DESKTOP AND END USER COMPUTING
VMware Identity Manager	Per Named User	DESKTOP AND END USER COMPUTING
VMware Mirage	Per Named User	DESKTOP AND END USER COMPUTING
VMware Service Manager	Per Concurrent User and/or Named User	IT SERVICE MANAGER
VMware Spring	Per Processor and/or Machine	CLOUD APPLICATION PLATFORM
VMware ThinApp	See Product Guide section	DESKTOP AND END USER COMPUTING

VMware ThinApp Virtualization Packager	Per Device or Per Named User	DESKTOP AND END USER COMPUTING
VMware User Environment Manager	Per Named User or Per Concurrent User	DESKTOP AND END USER COMPUTING
VMware vRealize Operations Management Pack for EPIC	Per Instance of EPIC System Pulse	INFRASTRUCTURE AND OPERATIONS MANAGEMENT
VMware vRealize Operations Management Pack for MEDITECH	Per Instance	INFRASTRUCTURE AND OPERATIONS MANAGEMENT
VMware vCenter Server	Per Server	INFRASTRUCTURE AND OPERATIONS MANAGEMENT
VMware vCenter Site Recovery Manager	Per Protected Virtual Machine	INFRASTRUCTURE AND OPERATIONS MANAGEMENT
VMware vCloud Director	Per Powered-On Virtual Machine	DATA CENTER AND CLOUD INFRASTRUCTURE
VMware vCloud Networking and Security	Per Secured Virtual Machine	SECURITY PRODUCTS
VMware vCloud NFV	Per Processor	INFRASTRUCTURE AND OPERATIONS MANAGEMENT
VMware vFabric Hyperic	Per Machine	CLOUD APPLICATION PLATFORM
VMware vFabric Postgres 9.1	Per Virtual Machine	CLOUD APPLICATION PLATFORM
VMware vFabric Postgres 9.2 and 9.3	Per Virtual Machine	CLOUD APPLICATION PLATFORM
VMware Virtual SAN	See Product Guide section	DATA CENTER AND CLOUD INFRASTRUCTURE
VMware vRealize Business – On Premise Software Edition or Term On Premise (Standard, Advanced and Enterprise Editions)	Per Named User, Per Operating Systems Instance or Per Processor	VMWARE IT BUSINESS MANAGEMENT
VMware vRealize Code Stream Management Pack for DevOps	See Product Guide section	INFRASTRUCTURE AND OPERATIONS MANAGEMENT
VMware vRealize Operations for Horizon	Per Named User or Per Concurrent User	DESKTOP AND END USER COMPUTING
VMware vSphere	Per Processor	DATA CENTER AND CLOUD INFRASTRUCTURE
VMware vSphere Remote Office Branch Office	Per Virtual Machine	DATA CENTER AND CLOUD INFRASTRUCTURE
VMware vSphere Storage Appliance	Per Instance	DATA CENTER AND CLOUD INFRASTRUCTURE
VMware Workspace Suite – On Premise	Per Named User	DESKTOP AND END USER COMPUTING
VMware Workstation Player	See Product Guide section	DESKTOP AND END USER COMPUTING
VMware Workstation Pro	Per Computer	DESKTOP AND END USER COMPUTING

PRODUCT BUNDLES AND SUITES SUMMARY TABLE

This table lists the applicable components for VMware product bundles and suites. These notes are for reference purposes only. Please refer to your specific order form for complete product information.

DESCRIPTION OF SOFTWARE
SERVER SAN SUITE
VMware Virtual SAN Advanced edition; EMC ScaleIO
VMWARE EVO SDDC
VMware EVO SDDC Manager, VMware vRealize Log Insight; VMware vRealize Operations Advanced edition; VMware NSX Platform; VMware Virtual SAN; VMware vSphere Enterprise Plus edition; VMware vCenter Server Standard edition; VMware Horizon Enterprise edition (optional add-on); VMware vRealize Automation Advanced edition (optional add-on)
VMWARE HORIZON ADVANCED EDITION
VMware vSphere Desktop, VMware vCenter Server, VMware Horizon View Manager, VMware Mirage, VMware Identity Manager Standard, VMware ThinApp Virtualization Packager, VMware ThinApp Client, VMware Workstation Pro and VMware Virtual SAN for Desktop Advanced
VMWARE HORIZON APPLICATION MANAGER
VMware Horizon Application Manager, VMware ThinApp Virtualization Packager and VMware ThinApp Client
VMWARE HORIZON APPLICATION MANAGEMENT
VMware User Environment Manager, VMware Identity Manager Standard, VMware App Volume and VMware vRealize Operations for Published Applications
VMWARE HORIZON AIR DESKTOP PLATFORM
VMware Horizon AIR Desktop Platform, VMware ThinApp, VMware vSphere Desktop and VMware vCenter Desktop
VMWARE HORIZON ENTERPRISE EDITION
VMware vSphere Desktop, VMware vCenter Server, VMware Horizon View Manager, VMware Mirage, VMware Identity Manager Standard, VMware ThinApp Virtualization Packager, VMware ThinApp Client, VMware App Volumes, VMware Workstation Pro, VMware Virtual SAN for Desktop Advanced, vRealize Operations for Horizon (including vRealize Operations for Published Applications), vRealize Orchestrator Plugin for Horizon, VMware User Environment Manager, and VMware Horizon for Linux
VMWARE HORIZON FLEX
VMware Horizon FLEX Policy Server, VMware Fusion Pro, VMware Workstation Player and VMware Mirage
VMWARE HORIZON FOR LINUX
VMware Horizon for Linux, VMware vSphere Desktop, VMware vCenter Server and VMware Horizon View Manager
VMWARE HORIZON VIEW STANDARD EDITION
VMware Horizon View Standard Edition: VMware vSphere Desktop, VMware vCenter Server, VMware Horizon View Manager, VMware ThinApp Virtualization Packager, VMware ThinApp Client and VMware Workstation Pro)
VMware Horizon View Standard Edition Add-On: VMware Horizon View Manager, VMware ThinApp Virtualization Packager, VMware ThinApp Client and VMware Workstation Pro
VMWARE IDENTITY MANAGER STANDARD
VMware Identity Manager Standard, VMware ThinApp Virtualization Packager, VMware ThinApp Client, VMware Workstation Pro
VMWARE IDENTITY MANAGER ADVANCED
VMware Identity Manager Advanced, specified functionality from Airwatch Green Management Bundle (see product guide section for inclusions), ThinApp Virtualization Packager, VMware ThinApp Client,
VMWARE MIRAGE
VMware Mirage, VMware ThinApp Virtualization Packager, VMware ThinApp Client, and VMware Workstation Pro
VMWARE THINAPP
VMware ThinApp Suite: ThinApp Virtualization Packager, VMware ThinApp Client and VMware Workstation Pro
VMWARE V CLOUD NFV
VMware vCloud Director for Service Provider, VMware vRealize Operations Insight Advanced, VMware vSphere with Operations Management Enterprise Plus, VMware Virtual SAN Standard

VMWARE V CLOUD SUITE
VMware vCloud Suite Standard: VMware vSphere Enterprise Plus, VMware vRealize Operations Standard and VMware vRealize Automation Standard
VMware vCloud Suite Advanced: VMware vSphere Enterprise Plus, VMware vRealize Operations Advanced, VMware vRealize Automation Advanced and VMware vRealize Business for vSphere
VMware vCloud Suite Enterprise: VMware vSphere Enterprise Plus, VMware vRealize Operations Enterprise, vCenter Site Recovery Manager Enterprise, VMware vRealize Automation Enterprise and VMware vRealize Business for vSphere
VMWARE VREALIZE
VMware vRealize Suite Advanced (VMware vRealize Log Insight, VMware vRealize Business Advanced, VMware vRealize Automation Advanced, VMware vRealize Operations Advanced)
VMware vRealize Suite Enterprise (VMware vRealize Log Insight, VMware vRealize Business Enterprise, VMware vRealize Automation Enterprise, VMware vRealize Operations Enterprise)
VMware vRealize Automation Advanced Public Cloud Extension
VMware vRealize Automation Enterprise Public Cloud Extension
VMWARE VREALIZE OPERATIONS
VMware vRealize Operations Standard: VMware vRealize Operations Manager
VMware vRealize Operations Advanced: VMware vRealize Operations Manager, VMware vFabric Hyperic, VMware vRealize Configuration Manager and VMware vRealize Infrastructure Navigator
VMware vRealize Operations Enterprise: VMware vRealize Operations Manager, VMware vFabric Hyperic, VMware vRealize Configuration Manager and VMware vRealize Infrastructure Navigator
VMware vRealize Operations Enterprise Plus: VMware vCenter Operations Manager Adapter Pack for 3 rd Party monitoring tools (25 License Pack), VMware vRealize Operations Enterprise (25 Operating System Instance Pack), VMware vRealize Operations Regulatory Compliance Option (25 Operating System Instance Pack)
VMware vRealize Operations Insight (VMware vRealize Log Insight, VMware vRealize Operations Advanced)
VMWARE VSPHERE
VMware vSphere Essentials Starter Kit: VMware vCenter Server 5 Essentials and VMware vSphere 5 for 1 processor
VMware vSphere Essentials Plus for Retail and Branch Offices, Starter Kit: VMware vCenter Server 5 Essentials and VMware vSphere 5 Essentials Plus for 1 processor
VMWARE VSPHERE WITH OPERATIONS MANAGEMENT
VMware vSphere with Operations Management Standard: VMware vSphere Standard and VMware vRealize Operations Standard
VMware vSphere with Operations Management Enterprise: VMware vSphere Enterprise and VMware vRealize Operations Standard
VMware vSphere with Operations Management Enterprise Plus: VMware vSphere Enterprise Plus and VMware vRealize Operations Standard
VMWARE WORKSPACE SUITE
VMware Horizon Enterprise Edition, Horizon FLEX and AirWatch Yellow Management Bundle
VMWARE WORKSPACE PORTAL
VMware Workspace Portal, VMware ThinApp Virtualization Packager, VMware ThinApp Client, VMware Workstation Pro

2. DATA CENTER AND CLOUD INFRASTRUCTURE

2.1 VMware vSphere

Definitions

“**Powered-On Virtual Machine**” means a Virtual Machine in an active power state and executing computing instructions.

“**Processor**” means a single, physical chip that houses a central processing unit that can execute computer programs.

“**Server**” means a hardware system capable of running the Software. A hardware partition or blade is considered a separate hardware system.

2.1.1 General License Notes

You may use the Software on a Server that contains up to the maximum number of Processors for which you have paid the applicable license fees.

Hosting Rights and Restrictions. Notwithstanding anything to the contrary in this EULA, You may use the Software to deliver “internally developed applications” as a service to third parties via an internal or external network. An “internally developed application” is: (i) a computer application that you have created or developed, and (ii) a third party computer application(s) that (a) is ancillary to your application-based service, and (b) cannot be accessed directly by end users of your application-based service. Except as expressly provided in this paragraph and Section 3.1 of the EULA, the use of the Software for any other types of hosting or for the benefit of any third party in any manner is strictly prohibited unless You are an authorized participant in a VMware program that is governed by a separate set of terms and conditions which authorizes such activity.

vSphere API for Array Integration (VAAI). You may use storage arrays that are certified for VAAI only with the following editions: VMware vSphere Standard, VMware vSphere Enterprise, VMware vSphere Enterprise Plus, VMware vSphere with Operations Management Standard, VMware vSphere Operations Management Enterprise, VMware vSphere with Operations Management Enterprise Plus, VMware vCloud Suite Standard, VMware vCloud Suite Advanced, VMware vCloud Suite Enterprise, VMware vSphere ROBO Standard and VMware vSphere ROBO Advanced.

vSphere Virtual Volumes (VVOL). You may use storage arrays that are certified for VVOL only with the following editions: VMware vSphere Standard, VMware vSphere Enterprise, VMware vSphere Enterprise Plus, VMware vSphere with Operations Management Standard, VMware vSphere Operations Management Enterprise, VMware vSphere with Operations Management Enterprise Plus, VMware vCloud Suite Standard, VMware vCloud Suite Advanced, VMware vCloud Suite Enterprise, VMware vSphere ROBO Standard and VMware vSphere ROBO Advanced.

vSphere API for Storage Awareness (VASA). You may use storage arrays that are certified for VASA only with the following editions: VMware vSphere Standard, VMware vSphere Enterprise, VMware vSphere Enterprise Plus, VMware vSphere with Operations Management Standard, VMware vSphere Operations Management Enterprise, VMware vSphere with Operations Management Enterprise Plus, VMware vCloud Suite Standard, VMware vCloud Suite Advanced, VMware vCloud Suite Enterprise, VMware vSphere ROBO Standard and VMware vSphere ROBO Advanced.

vSphere Storage Policy Based Management (SPBM). You may only use this feature with the following editions: VMware vSphere Standard, VMware vSphere Enterprise, VMware vSphere Enterprise Plus, VMware vSphere

with Operations Management Standard, VMware vSphere Operations Management Enterprise, VMware vSphere with Operations Management Enterprise Plus, VMware vCloud Suite Standard, VMware vCloud Suite Advanced, VMware vCloud Suite Enterprise, VMware vSphere ROBO Standard and VMware vSphere ROBO Advanced.

vSphere API for Third Party Multipathing. You may use multipathing extensions module only with the following editions: VMware vSphere Standard, VMware vSphere Enterprise, VMware vSphere Enterprise Plus, VMware vSphere with Operations Management Standard, VMware vSphere Operations Management Enterprise, VMware vSphere with Operations Management Enterprise Plus, VMware vCloud Suite Standard, VMware vCloud Suite Advanced, VMware vCloud Suite Enterprise, VMware vSphere ROBO Standard and VMware vSphere ROBO Advanced.

vSphere Auto Deploy. You may use this feature only if You have licensed VMware vSphere Enterprise Plus and VMware vSphere with Operations Management Enterprise Plus editions.

vSphere View Accelerator. You may use this feature only if You have licensed VMware vSphere Enterprise Plus and VMware vSphere with Operations Management Enterprise Plus editions.

vSphere Replication. You may use this feature only if You have licensed any of the following editions of VMware vSphere: VMware vSphere Standard, VMware vSphere with Operations Management Standard, VMware vSphere with Operations Management Enterprise, VMware vSphere with Operations Management Enterprise Plus, VMware vSphere Enterprise, VMware vSphere Enterprise Plus, VMware vSphere Essentials Plus or VMware vSphere Essentials Plus for Retail and Branch Offices.

vSphere Data Protection. You may use this feature only if You have licensed any of the following editions of VMware vSphere: VMware vSphere Standard, VMware vSphere with Operations Management Standard, VMware vSphere with Operations Management Enterprise, VMware vSphere with Operations Management Enterprise Plus, VMware vSphere Enterprise, VMware vSphere Enterprise Plus, VMware vSphere Essentials Plus or VMware vSphere Essentials Plus for Retail and Branch Offices.

vSphere Big Data Extensions. You may use this feature only if You have licensed any of the following editions of VMware vSphere: VMware vSphere with Operations Management Enterprise, VMware vSphere with Operations Management Enterprise Plus, VMware vSphere Enterprise, and VMware vSphere Enterprise Plus.

vSphere Big Data Extensions – Log Files. You acknowledge that correspondence and log files generated in conjunction with a request for support services may contain sensitive, confidential or personal information. You are solely responsible for taking the steps necessary to protect such data prior to sending it to VMware or any third party, including obfuscating the logs or otherwise guarding such information prior to sending it to VMware, Your organization or any third party.

Data Privacy – Customer Experience Improvement Program.

The Software allows you to participate in VMware’s Customer Experience Improvement Program. If you choose to participate in this program, you agree that VMware may collect and use non-personal, technical data about your IT environment (“Usage Data”) on a regular basis in accordance with the VMware vSphere Administration Guide: <https://www.vmware.com/support/pubs/vsphere-esxi-vcenter-server-6-pubs.html>

Usage Data will be used by VMware to: better understand your business needs; improve the quality, reliability and functionality of our products and services; analyze deployment metrics; compile benchmarking and industry statistics; provide you with recommendations and information about VMware products and services; facilitate the provisioning of updates and support; conduct internal forecasting; improve VMware responses to customer requirements; and fulfill and/or comply our contractual and legal requirements. Usage Data are and shall remain the sole and exclusive property of VMware and its licensors.

vSphere Virtual Desktop Infrastructure. If You have purchased an uncapped or unlimited quantity of licenses to the Software under a VMware Enterprise License Agreement, You may not use the Software to create a virtual desktop infrastructure (e.g., hosted desktop solution).

2.1.2 Product Edition/Suite Specific License Notes

VMware vSphere Essentials and VMware vSphere Essentials Plus (collectively, the “Essentials Kit”)

In addition to the general license notes above, if You purchase a license to VMware vSphere as a part of the Essentials Kit, the following terms apply:

You may only use VMware vSphere included in the Essential Kit for up to three (3) Servers, with each Server having up to two (2) Processors. If you use VMware vCenter Server to manage Servers running a copy of VMware vSphere provided with the Essentials Kit, such Servers may only be managed by VMware vCenter Server provided with the Essentials Kit.

VMware vSphere Remote Office Branch Office Standard

VMware vSphere Remote Office Branch Office Advanced (collectively, the “vSphere ROBO editions”)

Notwithstanding the language above, if You purchase a license to VMware vSphere as a part of the vSphere ROBO editions, the following terms apply:

You may only use VMware vSphere included in the vSphere ROBO editions for up to the number of Virtual Machines You purchased. You may not use more than a single 25 Virtual Machine pack of the vSphere ROBO editions in each Authorized Location. “Authorized Locations” means Your remote physical locations but not including Your on-line stores, Your data centers, or similar types of locations.

VMware vSphere Hypervisor

Notwithstanding the terms above, if You receive a license to VMware vSphere as a part of VMware vSphere Hypervisor, the following terms apply:

You may not use any programmatic interface, which can be called remotely (APIs), provided with your license to VMware vSphere Hypervisor. You must obtain a paid license to VMware vSphere to use such programmatic interfaces (APIs).

VMware vSphere Desktop

In addition to the general license notes above, if You purchase a license to VMware vSphere as a part of VMware vSphere Desktop, the following terms apply:

You may only use VMware vSphere Desktop to host (i) a virtual desktop infrastructure for up to the number of Desktop Virtual Machines for which You have paid the applicable license fees, (ii) a Terminal Services Session or remote desktop services host for the purpose of hosting session based desktops or remoting applications, and (iii) associated desktop management and monitoring tools. VMware vSphere Desktop is not subject to a processor limitation. “**Desktop Virtual Machine**” is a hosted Virtual Machine with one of the following Windows operating systems: XP, Vista, 7, 8 or Server.

VMware View Enterprise, VMware Horizon View, VMware Horizon Editions and VMware Horizon for Linux

“**Active Connection**” means with respect to Horizon View and Horizon for Linux, any connections to Powered On Desktop Virtual Machines, Terminal Services Sessions and physical computers.

“**Concurrent Users**” means the total number of users accessing or using the Software at any given time to maintain an Active Connection to their workspace or desktop through an endpoint device.

“Desktop Virtual Machine” is a hosted Virtual Machine with one of the following Microsoft Windows operating systems: XP, Vista, 7, 8, or Server, or with the supported Linux operating systems as identified in the product Documentation.

“Named User” means Your single designated employee or Third Party Agents who have been authorized by You to use the Software in accordance with the terms of this Agreement.

“Powered On Desktop Virtual Machine” means a Desktop Virtual Machine receiving a remote connection from a device or running locally on a device.

“Terminal Services Session” means a Microsoft Windows terminal services session running a valid Microsoft Windows license.

“Virtual Machine” means a software container that can run its own operating system and execute applications like a physical machine.

In addition to the general license notes above, if You purchase a license to VMware vSphere as a part of VMware View Enterprise, VMware Horizon View Standard, VMware Horizon Advanced, VMware Horizon Enterprise or VMware Horizon for Linux, the following terms apply:

You may only use VMware vSphere Desktop for up to the total number of Concurrent Users or Named Users in the Horizon Editions for which You have paid the applicable license fees. Your use of VMware vSphere Desktop is limited to hosting Desktop Virtual Machines, Terminal Services Sessions, remote desktop services host and running VMware products which are included in VMware View Enterprise, VMware Horizon Editions, VMware Horizon for Linux or third party connection brokers and desktop management and monitoring tools.

2.2 VMware vSphere Essentials Plus with vSphere Storage Appliance

Definitions

“Instance” means a single installation of the Software on a physical server or Virtual Machine.

“Virtual Machine” means a software container that can run its own operating system and execute applications like a physical machine.

License Notes

You may use the Software for up to the number of Instances for which you have paid the applicable license fees.

2.3 VMware vCloud Director

Definitions

“Powered-On Virtual Machine” means a Virtual Machine in an active power state and executing computing instructions.

“Processor” means a single, physical chip that houses a central processing unit that can execute computer programs.

License Notes

You may use the Software for up to the number of Powered-On Virtual Machines for which you have paid the applicable license fees, unless you purchase the Software as a part of the VMware vCloud Suite.

2.4 VMware vSphere Storage Appliance

Definitions

“**Cluster**” means a group of Servers consisting of up to three (3) Servers.

“**Instance**” means a single installation of the Software on a physical server or Virtual Machine.

“**Server**” means a hardware system capable of running the Software. A hardware partition or blade is considered a separate hardware system.

“**Virtual Machine**” means a software container that can run its own operating system and execute applications like a physical machine.

2.4.1 General License Notes for VMware vSphere Storage Appliance

You may use the Software for up to the number of Instances for which you have paid the applicable license fees. You may use a validly licensed Instance of VMware vCenter Server to manage multiple Clusters that are each running an Instance of VMware vSphere Storage Appliance.

2.4.2 Product Edition/Suite Specific License Notes

VMware vSphere Storage Appliance for VMware vSphere Essentials Plus

In addition to the general license notes above, if You purchase a license to VMware vSphere Storage Appliance for VMware vSphere Essentials Plus, the following terms apply:

If you obtain a license to VMware vSphere Storage Appliance for VMware vSphere Essentials Plus as a part of your license to VMware vSphere Essentials Plus, you may use VMware vSphere Storage Appliance for VMware vSphere Essentials Plus only on a single Cluster. You must use a validly licensed Instance of VMware vCenter Server to manage each Cluster that is running an Instance of VMware vSphere Storage Appliance for VMware vSphere Essentials Plus.

VMware vSphere Storage Appliance for VMware vSphere Essentials Plus for Retail and Branch Offices (“VSA for ROBO”)

In addition to the general license notes above, if You purchase a license to VSA for ROBO, the following terms apply:

If you obtain a license to VSA for ROBO, you may use VSA for ROBO only on a single Cluster. You must use a validly licensed Instance of VMware vCenter Server to manage each Cluster that is running an Instance of VSA for ROBO.

2.5 VMware NSX Platform

Definitions

“**Processor**” means a single, physical chip that houses a central processing unit that can execute computer programs.

“**Tool Box**” means certain software tools that VMware may provide to You from time to time for support purposes.

“**Usage File**” means the real-time encrypted file produced by the Software for each service which produces information specifically relating to Your usage of the Software.

“Virtual Machine” or **“VM”** means a software container that can run its own operating system and execute applications like a physical machine.

License Notes

Notwithstanding anything to the contrary in this EULA for evaluation licenses, Your use of the evaluation NSX Software is only permitted in a non-production environment and for a period of sixty (60) days.

If You purchased a usage based subscription license (**“Usage-Based License”**), the license fee for Your Usage-Based License will be calculated based on the reports provided to VMware by the Usage File.

If You purchased a subscription term license, You may use the Software for the term of the subscription up the amount of Virtual Machines per month for which You have paid the applicable license fees.

If You purchased a perpetual license, You may use the Software for the amount of Processors for which You have paid the applicable license fees.

APIs and Third Party Applications. You may use the APIs included with the Software only to integrate the Software with Your cloud management, network management and billing systems. Any use of the APIs or other portions of the Software for other services (including but not limited to protocols, traffic engineering, L4-L7) must be certified for use in writing by VMware and will be subject to Your payment of additional fees. You may not use the Software, including the APIs, with any third party applications written specifically for the Software unless otherwise authorized in writing by VMware, which authorization may be conditioned on the payment of additional fees to VMware for such use.

Tool Box. You may internally use the Tool Box only to obtain support from VMware pursuant to the Services Terms. The Tool Box shall be deemed **“Software”** for the purposes of the EULA.

NSX for vSphere. NSX for vSphere is for vSphere environments only and includes the features set forth in the applicable Documentation. Additional features in NSX for Multi-Hypervisor are licensed separately and may be subject to additional fees by VMware.

2.6 VMware Virtual SAN

Definitions

“Authorized Locations” means Your remote physical locations but not including Your on-line stores, Your data centers, or similar types of locations.

“Cluster” is a software grouping of Servers running vSphere for the purpose of resource sharing.

“Concurrent Users” means the total number of users accessing or using the Software at any given time.

“Customer Support Data” means the support bundles, log files and other data generated in conjunction with your request for support services.

“Direct Attached JBOD” means a JBOD that is directly attached to a single Server and expands the capacity of only that Server.

“Flash Devices” means a diskless form of assembling flash memory to store digital information.

“Hard Disk Drive” means a data storage device used for storing digital information persistently using rotating magnetic disks.

“JBOD” means an enclosure that contains a number of storage devices such as magnetic disks and/or solid state disks and an architecture that makes the disks available as individual devices to the servers to which the JBOD is physically connected.

“Named Users” means your employee or Third Party Agent who has been authorized by you to use the software in accordance with the terms of this agreement.

“Processor” means a single, physical chip that houses a central processing unit that can execute computer programs.

“Rack” means a frame or enclosure for mounting or containing a number of compute servers (or blades) and optionally a number of networking equipment, storage devices (e.g., JBODs), power and cooling modules.

“Server” means a hardware system capable of running the Software. A hardware partition or blade is considered a separate hardware system.

License Notes

VMware Virtual SAN Standard

If you purchase a license to VMware Virtual SAN Standard, the following terms apply:

You may use the Software in Clusters with up to the number of Processors for which you have paid the applicable license fees.

For each Cluster that is running the Software, you must have a license for every Processor in that Cluster, even if individual Servers do not include disks that are allocated to the virtual SAN datastore.

Use of the Software is limited to storage devices internal to Servers or Servers with a Direct Attached JBOD. All such internal storage drives may be (i) Hard Disk Drives used for data persistency or (ii) Flash Devices used for performance caching purposes. Flash Devices may only be used for performance caching purposes, not data persistency. Servers in each Cluster that is running the Software may be simultaneously connected to, and make use of, other storage solutions from VMware or third parties regardless of their location.

For each Cluster that is running the Software, the vSphere Distributed Switch may be used for network management purposes regardless of the vSphere edition. The use of the vSphere Distributed Switch is limited to each Cluster running the Software, unless the vSphere Distributed Switch is licensed with the appropriate vSphere edition. The use of the vSphere Distributed Switch in relation to the Software requires the Software to be enabled and properly licensed in the Cluster.

VMware Virtual SAN Standard for Desktop

If you purchase a license to VMware Virtual SAN for Desktop, the following terms apply:

You may only use VMware Virtual SAN for Desktop in Clusters running virtual desktop virtual machines for up to the number of Concurrent Users or Named Users for which you have paid the applicable license fees. VMware Virtual SAN for Desktop is not subject to a processor limitation.

Use of the Software is limited to storage devices internal to Servers or to Servers with a Direct Attached JBOD. All such internal storage drives may be (i) Hard Disk Drives used for data persistency or (ii) Flash Devices used for performance caching purposes. Flash Devices may only be used for performance caching purposes, not data persistency. Servers in each Cluster that is running the Software may be simultaneously connected to, and make use of, other storage solutions from VMware or third parties regardless of their location.

For each Cluster that is running the Software, the vSphere Distributed Switch may be used for network management purposes regardless of the vSphere edition. The use of the vSphere Distributed Switch is limited to each Cluster running the Software, unless the vSphere Distributed Switch is licensed with the appropriate vSphere edition. The use of the vSphere Distributed Switch in relation to the Software requires the Software to be enabled and properly licensed in the Cluster.

VMware Virtual SAN Advanced

If you purchase a license to VMware Virtual SAN Advanced, the following terms apply:

You may use the Software in Clusters with up to the number of Processors for which you have paid the applicable license fees.

For each Cluster that is running the Software, you must have a license for every Processor in that Cluster, even if individual Servers do not include disks that are allocated to the virtual SAN datastore.

Use of the Software is limited to storage devices internal to Servers or to Servers with a Direct Attached JBOD. All such internal storage drives may be Flash Devices used for both data persistency and performance caching purposes. Servers in each Cluster that is running the Software may be simultaneously connected to, and make use of, other storage solutions from VMware or third parties regardless of their location.

For each Cluster that is running the Software, the vSphere Distributed Switch may be used for network management purposes regardless of the vSphere edition. The use of the vSphere Distributed Switch is limited to each Cluster running the Software, unless the vSphere Distributed Switch is licensed with the appropriate vSphere edition. The use of the vSphere Distributed Switch in relation to the Software requires the Software to be enabled and properly licensed in the Cluster.

VMware Virtual SAN Advanced for Desktop

If you purchase a license to VMware Virtual SAN Advanced add-on for Desktop, the following terms apply:

You may only use VMware Virtual SAN Advanced for Desktop in Clusters running virtual desktop virtual machines for up to the number of Concurrent or Named Users for which you have paid the applicable license fees. VMware Virtual SAN Advanced for Desktop is not subject to a processor limitation.

Use of the Software is limited to storage devices internal to Servers or to Servers with a Direct Attached JBOD. All such internal storage drives may be (i) Hard Disk Drives used for data persistency or (ii) Flash Devices used for performance caching purposes. Flash Devices may be used for both performance caching purposes and data persistency. Servers in each Cluster that is running the Software may be simultaneously connected to, and make use of, other storage solutions from VMware or third parties regardless of their location.

VMware Virtual SAN for Remote Office Branch Office

If you purchase a license to VMware Virtual SAN for Remote Office Branch Office, the following terms apply:

You may only use VMware Virtual SAN for Remote Office Branch Office in Clusters running Virtual Machines for up to the number of Virtual Machines for which you have paid the applicable license fees. VMware Virtual SAN for Remote Office Branch Office is not subject to a processor limitation.

You may not use more than a single 25 Virtual Machine pack of the VMware Virtual SAN Remote Office Branch Office edition in each Authorized Location.

Use of the Software is limited to storage devices internal to Servers or to Servers with a Direct Attached JBOD. All such internal storage drives may be (i) Hard Disk Drives used for data persistency or (ii) Flash Devices used for performance caching purposes. Flash Devices may only be used for performance caching purposes, not data persistency. Servers in each Cluster that is running the Software may be simultaneously connected to, and make use of, other storage solutions from VMware or third parties regardless of their location.

For each Cluster that is running the Software, the vSphere Distributed Switch may be used for network management purposes regardless of the vSphere edition. The use of the vSphere Distributed Switch is limited to each Cluster running the Software, unless the vSphere Distributed Switch is licensed with the appropriate vSphere edition. The use of the vSphere Distributed Switch in relation to the Software requires the Software to be enabled and properly licensed in the Cluster.

Support Bundles

Virtual SAN includes a feature which enables you to collect and send Customer Support Data through the Virtual SAN Health Tool's user interface ("Support Feature").

Virtual SAN's Support Feature does not allow you to review, obfuscate or otherwise edit Customer Support Data prior to its collection and shipment to VMware. YOU REPRESENT AND WARRANT TO VMWARE THAT YOU WILL

NOT USE VIRTUAL SAN'S SUPPORT FEATURE IN SITUATIONS WHERE YOUR CUSTOMER SUPPORT DATA MIGHT CONTAIN DATA SUBJECT TO REGULATION OR LAW, INCLUDING BUT NOT LIMITED TO: INFORMATION DEEMED AS PERSONAL OR SENSITIVE INFORMATION (INCLUDING DATA SUBJECT TO THE LAWS IMPLEMENTING THE EUROPEAN UNION'S DIRECTIVE ON PERSONAL DATA 95/46/EC), FINANCIAL INFORMATION (INCLUDING INFORMATION GOVERNED BY PAYMENT CARD INDUSTRY STANDARDS AND THE GRAHAM-LEACH-BLILEY ACT) AND/OR PROTECTED HEALTH INFORMATION (INCLUDING INFORMATION GOVERNED BY THE UNITED STATES HEALTH INFORMATION PRIVACY AND PORTABILITY ACT).

Customer Experience Improvement Program

The Software allows you to participate in VMware's Customer Experience Improvement Program. If you choose to participate in this program, you agree that VMware may collect and use non-personal, technical data about your environment ("Usage Data") on a regular basis. To learn more details about the program, please see the VMware Virtual SAN Administration Guide: <http://pubs.vmware.com/vsphere-60/topic/com.vmware.Icbase/PDF/virtual-san-60-administration-guide.pdf>

Usage Data will be used by VMware to: better understand your business needs; improve the quality, reliability and functionality of our products and services; analyze deployment metrics; compile benchmarking and industry statistics; provide you with recommendations and information about VMware products and services; facilitate the provisioning of updates and support; conduct internal forecasting; improve VMware responses to customer requirements; and fulfill and/or comply our contractual and legal requirements. Usage Data are and shall remain the sole and exclusive property of VMware and its licensors.

2.7 VMware vSphere Data Protection Advanced

Definitions

"Operating Systems Instance" means a single installation of an operating system on a non-virtualized physical server.

"Processor" means a single, physical chip that houses a central processing unit that can execute computer programs.

"Server" means a hardware system capable of running software. A hardware partition or blade is considered a separate hardware system.

"Virtual Machine" means a software container that can run its own operating system and execute applications like a physical machine.

License Notes

You may use the Software to back up an unlimited number of Virtual Machines hosted by a Server if (i) you have a license to the Software for each Processor in the host Server and (ii) such host Server is virtualized. If such host Server is a non-virtualized physical server, the following restriction applies: You may use the Software for up to the number of Operating Systems Instances for which you have paid the applicable license fees. Please also see vSphere Data Protection paragraph in Section 2.1.1 for additional details.

2.8 VMware vCenter Support Assistant

Customer Data

Support Requests Data. VMware vCenter Support Assistant allows you to provide VMware with relevant bundles, correspondence, log files and other data generated in conjunction with a request for support services (“Support Data”). Support Data will be treated in accordance with the VMware Support and Subscription Services “SNS” Terms and Conditions.

You acknowledge that Support Data may contain sensitive, confidential or personal information. You are solely responsible for considering all applicable privacy laws prior to sending any Support data, and you agree that prior to providing Support Data to VMware, you shall take all steps necessary to scrub, remove and/or obfuscate any confidential, sensitive or personal information from Support Data.

Support Data provided to VMware may be transferred, stored and processed by VMware in the United State or any other country in which VMware or its affiliates, subsidiaries or service providers maintain facilities.

Proactive Support. vCenter Support Assistant allows you to receive proactive support and advanced notification of potential issues. If you choose to participate in Support Assistant’s proactive support program, you agree that VMware may monitor and collect unstructured log files, diagnostic data and technical information about your vCenter Servers, ESXi hosts and vSphere environment (“Usage Data”) on a regular basis.

Usage Data may include, but is not limited to: file patterns, error and warning information; diagnostic commands; information about hosts; vCenter Server instances; information about virtual machines, network switches and datastores; proxies used; login attempts; product features used and changed; configuration information; inventory information; and product license information. Usage Data will be used by VMware to: improve the quality, reliability and functionality of our product and services; understand the use and deployment of our products and services and your business needs; facilitate the provisioning of updates and support; provide you with proactive support services; improve VMware responses to customer requirements; and provide you with information about VMware products and services. Usage Data are the sole and exclusive property of VMware.

YOU AGREE THAT YOU WILL NOT USE PROACTIVE SUPPORT IN SITUATION WHERE USAGE DATA MIGHT CONTAIN PERSONAL, HIGHLY-CONFIDENTIAL OR SENSITIVE INFORMATION. SUCH INFORMATION INCLUDES, BUT IS NOT LIMITED TO: CREDIT CARD INFORMATION, FINANCIAL INFORMATION, PROTECTED HEALTH INFORMATION, GOVERNMENT CLASSIFIED INFORMATION OR OTHER REGULATED DATA.

When you use vCenter Support Assistant proactive support, you may choose to subscribe to monthly email supports by providing VMware with your email address. Email addresses provided to VMware for proactive support will only be used to provide you with monthly reports. You may choose to unsubscribe from monthly reports at any time by removing your email address from the Contact Details section of the vCenter Support Assistant’s appliance.

2.9 VMware Software Manager

By downloading and using VMware Software Manager, you agree that your data may be processed in accordance with the VMware Software Manager Privacy Policy: <http://www.vmware.com/help/vsm-privacy-policy.html>

2.10 VMware Continuent

Definitions

“**Database Cluster(s)**” means more than one Database Server providing a single database service.

“**Database Server(s)**” means a single instance of a database management system.

License Notes

VMware Continuent for Replication, VMware Continuent for Disaster Recovery, and VMware Continuent for Clustering:

You may use the Software with up to the total number of Database Servers for which You have paid the applicable license fees. For avoidance of doubt, a Database Server license is required for each source Database Server and for each target Database Server.

VMware Continuent for Analytics and Big Data:

You may use the Software with up to the total number of target Database Clusters for which You have paid the applicable license fees.

3. INFRASTRUCTURE AND OPERATIONS MANAGEMENT

3.1 VMware vCenter Server

Definitions

“**Instance**” means a single installation of the Software on a physical server or Virtual Machine.

“**Processor**” means a single, physical chip that houses a central processing unit that can execute computer programs.

“**Server**” means a hardware system capable of running the Software. A hardware partition or blade is considered a separate hardware system.

“**VMware Virtualization Software Product**” means a VMware product that enables Virtual Machines to run on a Server, including, VMware vSphere, VMware ESX, VMware ESXi, GSX Server and VMware Server.

3.1.1 General License Notes

You may use the Software for information processing and computing purposes to perform management operations on distributed Servers that are activated for management by the Software, provided that a validly licensed copy of VMware vSphere is installed on each such Server.

You may transfer the Software between Your Servers, provided the same Software license may not run concurrently.

3.1.2 Product Edition/Suite Specific License Notes

VMware vCenter Server Foundation

You cannot connect multiple instances of VMware vCenter Server to the same Single Sign On (SSO) federation.

VMware vSphere Essentials and VMware vSphere Essentials Plus (collectively, the “**Essentials Kit**”):

In addition to the general license notes above, if You purchase a license to VMware vCenter Server as a part of the Essentials Kit, the following terms apply:

You may only use VMware vCenter Server included in the Essential Kit solely to manage up to three (3) Servers, with each Server having up to two (2) Processors. You may only use VMware vCenter Server provided with the Essentials Kit to manage Servers running a copy of VMware vSphere included with the Essentials Kit.

You cannot connect multiple instances of VMware vCenter Server to the same Single Sign On (SSO) federation.

VMware View Enterprise, VMware Horizon View and VMware Horizon Editions

“**Desktop Virtual Machine**” is a hosted Virtual Machine with one of the following Windows operating systems: XP, Vista, 7, 8, 10 or server.

“**Powered On Desktop Virtual Machine**” means a Desktop Virtual Machine receiving a remote connection from a device or running locally on a device.

In addition to the general license notes above, if You purchase a license to VMware vCenter Server Desktop as a part of VMware View Enterprise, VMware Horizon View, VMware Horizon Advanced or VMware Horizon Enterprise the following terms apply:

Your use of VMware vCenter Server Desktop included in VMware View Enterprise or VMware Horizon Editions is limited to managing Servers that are solely hosting Desktop Virtual Machines, Terminal Services Sessions, remote desktop services host and running VMware products which are included in VMware View Enterprise, VMware Horizon Editions or third party connection brokers and desktop management and monitoring tools.

VMware vCenter Server Virtual Appliance

In addition to the general license notes above, the following terms apply to the license to VMware vCenter Server Virtual Appliance provided with this EULA:

You may only download the number of copies of VMware vCenter Server Virtual Appliance that are reasonably necessary for You to exercise the license granted to you in Section 2.1.

3.2 VMware vRealize Suite

Definitions

“Operating Systems Instance” means a single installation of an operating system on a non-virtualized physical server or Virtual Machine.

“Processor” means a single, physical chip that houses a central processing unit that can execute computer programs.

License Notes

VMware vRealize Suite – Advanced and Enterprise

You may use the VMware vRealize Suite for up to the number of Operating Systems Instances or Processors for which you have paid the applicable license fees. The number of Operating Systems Instances is calculated as the average number of Operating Systems Instances used during the immediately preceding 365 days.

If you purchase a license to the VMware vRealize Suite on a per Processor basis, you will receive a license for 50 Operating Systems Instances. You may only use these 50 Operating Systems Instances on a Processor licensed as part of the vRealize Suite.

You do not consume any Operating Systems Instance or Processor licenses when using the Advanced Service Designer (ASD) feature of VMware vRealize Automation for the delivery of IT services not specifically related to an Operating Systems Instance. For example, some common use cases of the ASD feature that do not consume Operating Systems Instance or Processor licenses include: new employee onboarding process, adding users to Active Directory, configuring a storage LUN, and network configuration.

Any use of the ASD feature in the provisioning and management of an Operating Systems Instance consumes one of the Operating Systems Instance licenses for each Operating Systems Instance under management. For example, some common use cases of the ASD feature that consume Operating Systems Instance licenses include using ASD to provision a Solaris container or mainframe based virtual machine or any other Operating Systems Instance.

3.3 VMware vRealize Operations Insight

Definitions

“Processor” means a single, physical chip that houses a central processing unit that can execute computer programs.

License Notes

You may use VMware vRealize Operations Insight for up to the number of Processors for which you have paid the applicable license fees.

3.4 VMware vRealize Automation Public Cloud Extension

Definitions

“**Operating Systems Instance**” means a single installation of an operating system on a non-virtualized physical server or Virtual Machine.

License Notes

VMware vRealize Automation Public Cloud Extension – Advanced and Enterprise

You may use VMware vRealize Automation Public Cloud Extension for up to the number of Operating Systems Instances for which you have paid the applicable license fees. The number of Operating Systems Instances is calculated as the maximum number of Operating Systems Instances under management. The VMware vRealize Automation Public Cloud Extension is limited to being used to manage public cloud workloads.

3.5 VMware vRealize Operations Public Cloud Extension

Definitions

“**Operating Systems Instance**” means a single installation of an operating system on a non-virtualized physical server or Virtual Machine.

License Notes

VMware vRealize Operations Public Cloud Extension – Advanced and Enterprise

You may use VMware vRealize Operations Public Cloud Extension for up to the number of Operating Systems Instances for which you have paid the applicable license fees. The number of Operating Systems Instances is calculated as the average number of Operating Systems Instances used during the immediately preceding 365 days. The VMware vRealize Operations Public Cloud Extension is limited to being used to manage public cloud workloads.

3.6 VMware EVO:RAIL

Definitions

“**Hyper-Converged Infrastructure Appliance (HCIA)**” means a single, integrated, physical appliance that integrates hardware and EVO:RAIL to deliver compute virtualization, network virtualization and software-defined storage for infrastructure services.

License Notes

You may run EVO:RAIL only on the HCIA with which you purchased EVO:RAIL. Your license and any associated support services are restricted solely to the HCIA with which you purchased EVO:RAIL and is non-transferable to any additional hardware or appliance(s).

If you disable any core functionality in EVO:RAIL, Your software warranty and support policy will no longer be valid.

You must purchase support and subscription services for EVO:RAIL under the Services Terms in order to receive any upgrades or updates for the VMware applications in EVO:RAIL. If You purchase support and subscription services for EVO:RAIL, You will receive support and subscription services for the VMware applications in EVO:RAIL as set forth in the Services Terms as a part of EVO:RAIL, and You will not be entitled to receive any support or subscription services for the VMware applications in EVO:RAIL on a standalone basis.

EVO:RAIL vSphere Loyalty Program. Participation in and eligibility for the EVO:RAIL vSphere Customer Loyalty Program is subject to the terms and conditions contained at the following website:

<http://www.vmware.com/files/pdf/products/evorail/vmware-evorail-vsphere-loyalty-prog-faqs.pdf>

EVO:RAIL Lab Systems. EVO:RAIL Lab Systems licenses are limited to test and development environments only and are prohibited from running applications or virtual machines in a production environment.

3.7 VMware vCenter Site Recovery Manager

Definitions

“Managed Virtual Machine” means a Protected Virtual Machine.

“Protected Virtual Machine” means a Virtual Machine that is part of a vCenter Site Recovery Manager protection group.

“Storage Replication Adapters” means, software created by third party storage partners and distributed under its respective end user license agreements that enables communication between the Software and such partners’ replication products.

“Virtual Machine” means a software container that can run its own operating system and execute applications like a physical machine.

License Notes

This paragraph shall not apply to VMware vCenter Site Recovery Manager licenses purchased as a part of the VMware vCloud Suite. Except as otherwise authorized by a previous VMware-approved license model, You may use VMware vCenter Site Recovery Manager for up to the number of Protected Virtual Machines as determined by the edition of VMware vCenter Site Recovery Manager. For vCenter Site Recovery Manager Standard Edition, you may use VMware vCenter Site Recovery Manager subject to the following restrictions: (a) protect up to seventy-five (75) Virtual Machines within a physical facility or building; and (b) for each running copy of vCenter Site Recovery Manager Standard Edition, manage up to seventy-five (75) Protected Virtual Machines (**“SRM Standard Edition Restriction”**). If at any given time, the number of Protected Virtual Machines in subsections (a) or (b) exceeds seventy-five (75), You are required to upgrade all Your VMware vCenter Site Recovery Manager Standard Edition licenses to vCenter Site Recovery Manager Enterprise Edition. Notwithstanding the foregoing, the SRM Standard Edition Restriction shall not apply if a failover of Protected Virtual Machines causes the number of Protected Virtual Machines to exceed the SRM Standard Edition Restriction within a physical facility or building for a reasonable period of time.

3.8 VMware vRealize Automation

Definitions

“**Instance**” means a single installation of the Software on a physical server or Virtual Machine.

“**Managed Desktop**” means a desktop system running or being managed or monitored by the Software.

“**Operating Systems Instance**” means a single installation of an operating system on a non-virtualized physical server or Virtual Machine.

“**Virtual Machine**” means a software container that can run its own operating system and execute applications like a physical machine.

3.8.1 General License Notes

You may not use any components of the VMware vRealize Automation other than as part of the VMware vRealize Automation.

The vRealize Automation multi-tenancy capability provides complete isolation of services and resources for consumers. However, the multi-tenancy capability in the software is designed for enterprise customers with central administration of cloud services (e.g., a managed services model) where certain fabric infrastructure objects are shared across tenants, such as endpoints, compute resources, reservations, managed machines, networking, machine prefixes, build profiles or the data dictionary.

You understand that any log files generated in order to obtain support from VMware may contain sensitive, confidential or personal information. You should consider obfuscating the logs before sending them to VMware.

Data Privacy

Customer Experience Improvement Program. VMware vRealize Automation allows you to participate in a Customer Experience Improvement Program. If you choose to participate in this program by enabling data collection in the “Telemetry” tab in the vRealize Appliance management console, you agree that VMware may collect and use anonymized, technical data about your vRealize Automation environment (“**Usage Data**”) on a regular basis in accordance with the VMware vRealize Automation Administration Guide: <https://www.vmware.com/support/pubs/vrealize-automation-pubs.html>

Usage Data will be used by VMware to: improve the quality, reliability and functionality of our products and services; understand the use and deployment of vRealize Automation and your business needs; facilitate the provisioning of updates and support; and improve VMware responses to customer requirements. Usage Data are the sole and exclusive property of VMware.

3.8.2 Product Edition/Suite Specific License Notes

VMware vRealize Automation – Advanced and Enterprise Editions

In addition to the general license notes above, if You purchase a license to VMware vRealize Automation, you may use VMware vRealize Automation for up to the number of Operating Systems Instances for which You have paid the applicable license fees. The number of Operating Systems Instances is calculated as the maximum number of Operating Systems Instances under management. An Operating Systems Instance is considered under VMware vRealize Automation management if a new Operating Systems Instance is provisioned or an existing Operating Systems Instance is imported. Moving an Operating Systems Instance to a new location does not remove it from VMware vRealize Automation management. To remove an Operating Systems Instance from VMware vRealize Automation management it must be deleted.

VMware vRealize Automation for Desktop

In addition to the general license notes above, if You purchase a license to VMware vRealize Automation for Desktop, you may use VMware vRealize Automation for Desktop to manage up the total number of Managed Desktops for which You have paid the applicable license fees.

XaaS Feature

You do not consume any VMware vRealize Automation OSI licenses when using the XaaS feature for the delivery of IT services not specifically related to an OSI. For example, some common use cases of the XaaS feature that do not consume OSI licenses include: new employee onboarding process, adding users to Active Directory, configuring a storage LUN, and network configuration.

Any use of the XaaS feature in the provisioning and management of an OSI consumes one of the OSI licenses for each OSI under management. For example, some common use cases of the XaaS feature that consume OSI licenses include using XaaS to provision a Solaris container or mainframe based virtual machine or any other OSI.

3.9 VMware vCloud Connector Core

Offline Data Transfer. You may use this feature only if you have an active subscription to VMware vCloud Air. Please see the VMware vCloud Air Terms of Service and Service Description for additional restrictions that apply to you regarding Offline Data Transfer.

3.10 VMware vRealize - Log Insight

Definitions

“Operating Systems Instance” means a single installation of an operating system on a non-virtualized physical server or Virtual Machine. For the purposes of VMware vRealize Log Insight only, the definition of Operating Systems Instance also includes a single system identified by an IP address that has the ability to generate log messages, including but not limited to, virtualized physical servers, storage arrays and network devices.

“Processor” means a single, physical chip that houses a central processing unit that can execute computer programs.

“Virtual Machine” means a software container that can run its own operating system and execute applications like a physical machine.

License Notes

You may use the Software for up to the number of Processors or Operating Systems Instances for which you have paid the applicable license fees. The number of Operating Systems Instances is calculated as the average number of Operating Systems Instances during the immediately preceding 365 calendar days. The Software must be licensed for the Processors or the Operating Systems Instances that are providing data, including any log file, to a centralized server or cluster of servers. A license is not required for (i) installations of the Software that are solely for disaster recovery, VMware vRealize Log Insight online archive analysis, or additional members of a VMware vRealize Log Insight cluster; or (ii) a centralized VMware vRealize Log Insight server which is solely configured to collect data.

Log Files and Support Data. You acknowledge that correspondence, log files and other data generated in conjunction with either a request for support services or your involvement in the Customer Experience

Improvement Program (collectively, “Support Data”) may contain sensitive, confidential or personal information. By participating in the Customer Experience Improvement Program, you acknowledge and agree that your Support Data may be collected, processed, stored and transferred in accordance with the VMware vRealize Log Insight Installation and Administration Guide (<http://pubs.vmware.com/log-insight-25/index.jsp>). You are solely responsible for taking all steps necessary to both: 1) consider all applicable privacy laws prior to sending any Support Data to VMware; and 2) remove or otherwise protect any confidential, sensitive or personal information from the Support Data, including obfuscating the logs or otherwise guarding such information. Information collected by VMware may be transferred, stored and processed by VMware in the United States or any other country in which VMware or its affiliates, subsidiaries or service providers maintain facilities.

3.11 VMware vRealize Operations Management Pack for EPIC

Definitions

“**Instance**” means a single installation of the Software on a physical server or Virtual Machine.

License Notes

You may use VMware vRealize Operations Management Pack for EPIC for up to the number of Instances of EPIC System Pulse for which you have paid the applicable license fees. You may only use VMware vRealize Operations Management Pack for EPIC together with vRealize Operations Enterprise for which you have paid the applicable license fees.

3.12 VMware vRealize Code Stream

Definitions

“**Operating Systems Instance**” means a single installation of an operating system on a non-virtualized physical server or Virtual Machine.

“**Processor**” means a single, physical chip that houses a central processing unit that can execute computer programs.

License Notes

You may use the VMware vRealize Code Stream for up to the number of Operating Systems Instances or Processors for which you have paid the applicable license fees. The number of Operating Systems Instances is calculated as the average number of Operating Systems Instances used during the immediately preceding 365 days.

3.13 VMware Health Analyzer Collector

VMware Health Analyzer Collector may only be used by VMware personnel, VMware’s authorized subcontractors and authorized VMware partners.

3.14 VMware vRealize Operations Management Pack for MEDITECH

Definitions

“**Instance**” means a single installation of the Software on a physical server or Virtual Machine.

License Notes

You may use VMware vRealize Operations Management Pack for MEDITECH for up to the number of Instances of MEDITECH for which you have paid the applicable license fees. You may only use VMware vRealize Operations Management Pack for MEDITECH together with vRealize Operations Enterprise for which you have paid the applicable license fees or with vCloud Suite Enterprise for which you have paid the applicable license fees.

3.15 VMware vRealize Code Stream Management Pack for IT DevOps

License Notes

You may use the Software for up to the number of licences to VMware vRealize Automation Advanced edition or Enterprise edition for which you have paid the applicable license fees. A separate VMware vRealize Code Stream Management Pack for IT DevOps license is required for each end point it manages.

4. SECURITY PRODUCTS

4.1 VMware vCloud Networking and Security

Definitions

“**Processor**” means a single, physical chip that houses a central processing unit that can execute computer programs.

“**Secured Virtual Machine**” means a Virtual Machine that is defined as protected in the Documentation for VMware vCloud Networking and Security.

License Notes

You may use the Software for up to the number of Secured Virtual Machines for which you have paid the applicable license fees, unless you purchase the Software as a part of the VMware vCloud Suite.

VMware vShield Endpoint. You may use this feature only as a part of Your license to any of the following editions of VMware vSphere: VMware vSphere Standard, VMware vSphere Standard with Operations Management, VMware vSphere Enterprise, VMware vSphere Enterprise Plus, VMware vSphere Essentials Plus and VMware vSphere Essentials Plus for Retail and Branch Offices.

5. VMWARE SUITES

5.1 VMware vCloud Suite

Definitions

“**Operating Systems Instance**” means a single installation of an operating system on a non-virtualized physical server or Virtual Machine.

“**Processor**” means a single, physical chip that houses a central processing unit that can execute computer programs.

“**Server**” means a hardware system capable of running the Software. A hardware partition or blade is considered a separate hardware system.

5.1.1 General License Notes for VMware vCloud Suite

– Standard, Advanced and Enterprise (collectively, the “vCloud Suite”)

You may use the VMware applications in the vCloud Suite that are not VMware vSphere (“**Non-vSphere Applications in the vCloud Suite**”) to manage an unlimited number of Virtual Machines, provided that such managed Virtual Machines reside on a Processor that is running a copy of VMware vSphere licensed to You under the same vCloud Suite edition as the Non-vSphere Applications in the vCloud Suite. Your license to use the Non-vSphere Applications in the vCloud Suite is subject to Your compliance with the terms and conditions of Your license to VMware vSphere set forth below.

If you downgrade the version of VMware vSphere from the version provided with the vCloud Suite, you may continue to use the Non-vSphere Applications in the vCloud Suite, provided that You comply with the terms of the EULA.

You must purchase support and subscription services for the vCloud Suite under the Services Terms in order to receive any upgrades or updates for the VMware applications in the vCloud Suite. If You purchase support and subscription services for the vCloud Suite, You will receive support and subscription services for the VMware applications in the vCloud Suite as set forth in the Services Terms as a part of the vCloud Suite, and You will not be entitled to receive any support or subscription services for the VMware applications in the vCloud Suite on a standalone basis.

If You purchased new licenses of vCloud Suite on or after March 12, 2015, VMware vCloud Networking Security and VMware vCloud Director are not part of the vCloud Suite and you may not download or use either VMware vCloud Networking Security or VMware vCloud Director under those vCloud Suite licenses.

5.1.2 License Notes for VMware vSphere Enterprise Plus licensed as a part of the VMware vCloud Suite

You may use VMware vSphere on a Server that contains up to the maximum number of Processors for which you have paid the applicable license fees. If You exceed the number of Processors permitted under Your license to VMware vSphere, You must purchase additional licenses for the same vCloud Suite edition under which You received VMware vSphere.

Hosting Rights and Restrictions. Notwithstanding anything to the contrary in this EULA, You may use VMware vSphere to deliver “internally developed applications” as a service to third parties via an internal or external network. An “internally developed application” is: (i) a computer application that you have created or developed, and (ii) a third party computer application(s) that (a) is ancillary to your application-based service, and (b) cannot be accessed directly by end users of your application-based service. Except as expressly provided

in this paragraph and Section 3.1 of the EULA, the use of VMware vSphere for any other types of hosting or for the benefit of any third party in any manner is strictly prohibited unless You are an authorized participant in a VMware program that is governed by a separate set of terms and conditions which authorizes such activity.

vSphere API for Array Integration (VAAI). You may use storage arrays that are certified for VAAI only with the following editions: VMware vSphere Standard, VMware vSphere Enterprise, VMware vSphere Enterprise Plus, VMware vSphere with Operations Management Standard, VMware vSphere Operations Management Enterprise, VMware vSphere with Operations Management Enterprise Plus, VMware vCloud Suite Standard, VMware vCloud Suite Advanced, VMware vCloud Suite Enterprise, VMware vSphere ROBO Standard and VMware vSphere ROBO Advanced.

vSphere Virtual Volumes (VVOL). You may use storage arrays that are certified for VVOL only with the following editions: VMware vSphere Standard, VMware vSphere Enterprise, VMware vSphere Enterprise Plus, VMware vSphere with Operations Management Standard, VMware vSphere Operations Management Enterprise, VMware vSphere with Operations Management Enterprise Plus, VMware vCloud Suite Standard, VMware vCloud Suite Advanced, VMware vCloud Suite Enterprise, VMware vSphere ROBO Standard and VMware vSphere ROBO Advanced.

vSphere API for Storage Awareness (VASA). You may use storage arrays that are certified for VASA only with the following editions: VMware vSphere Standard, VMware vSphere Enterprise, VMware vSphere Enterprise Plus, VMware vSphere with Operations Management Standard, VMware vSphere Operations Management Enterprise, VMware vSphere with Operations Management Enterprise Plus, VMware vCloud Suite Standard, VMware vCloud Suite Advanced, VMware vCloud Suite Enterprise, VMware vSphere ROBO Standard and VMware vSphere ROBO Advanced.

vSphere Storage Policy Based Management (SPBM). You may only use this feature with the following editions: VMware vSphere Standard, VMware vSphere Enterprise, VMware vSphere Enterprise Plus, VMware vSphere with Operations Management Standard, VMware vSphere Operations Management Enterprise, VMware vSphere with Operations Management Enterprise Plus, VMware vCloud Suite Standard, VMware vCloud Suite Advanced, VMware vCloud Suite Enterprise, VMware vSphere ROBO Standard and VMware vSphere ROBO Advanced.

vSphere API for Third Party Multipathing. You may use multipathing extensions module only with the following editions: VMware vSphere Standard, VMware vSphere Enterprise, VMware vSphere Enterprise Plus, VMware vSphere with Operations Management Standard, VMware vSphere Operations Management Enterprise, VMware vSphere with Operations Management Enterprise Plus, VMware vCloud Suite Standard, VMware vCloud Suite Advanced, VMware vCloud Suite Enterprise, VMware vSphere ROBO Standard and VMware vSphere ROBO Advanced.

vSphere Big Data Extensions – Log Files. You acknowledge that correspondence and log files generated in conjunction with a request for support services may contain sensitive, confidential or personal information. You are solely responsible for taking the steps necessary to protect such data prior to sending it to VMware or any third party, including obfuscating the logs or otherwise guarding such information prior to sending it to VMware, Your organization or any third party.

Data Privacy – Customer Experience Improvement Program.

The Software allows you to participate in VMware's Customer Experience Improvement Program. If you choose to participate in this program, you agree that VMware may collect and use non-personal, technical data about your IT environment ("Usage Data") on a regular basis in accordance with the VMware vSphere Administration Guide: <https://www.vmware.com/support/pubs/vsphere-esxi-vcenter-server-6-pubs.html>

Usage Data will be used by VMware to: better understand your business needs; improve the quality, reliability and functionality of our products and services; analyze deployment metrics; compile benchmarking and industry statistics; provide you with recommendations and information about VMware products and services; facilitate the provisioning of updates and support; conduct internal forecasting; improve VMware responses to customer requirements; and fulfill and/or comply our contractual and legal requirements. Usage Data are and shall remain the sole and exclusive property of VMware and its licensors.

vSphere Virtual Desktop Infrastructure. If You have purchased an uncapped or unlimited quantity of licenses to the Software under a VMware Enterprise License Agreement, You may not use the Software to create a virtual desktop infrastructure (e.g., hosted desktop solution).

5.1.3 License Notes for VMware vRealize Operations licensed as a part of the VMware vCloud Suite

You may use vRealize Hyperic in vCloud Suite to monitor any component of the VMware vCloud Suite to which You are entitled so long as Your use of vRealize Hyperic is through a license to vRealize Operations Advanced or vRealize Operations Enterprise edition.

If You are provided with access to regulatory compliance content with the Software, You may only use such content if You paid the applicable fees.

ALTHOUGH THE SOFTWARE MAY INCLUDE SPECIFIC TECHNICAL AND CONFIGURATION GUIDANCE FOR REGULATORY COMPLIANCE, IT IS NOT A COMPREHENSIVE REGULATORY COMPLIANCE SOLUTION AND SHOULD NOT BE CONSTRUED AS LEGAL OR REGULATORY ADVICE. YOU SHOULD CONSULT YOUR REGULATORY COMPLIANCE EXPERT, LEGAL COUNSEL, OR AUDITOR FOR ANSWERS TO SPECIFIC COMPLIANCE QUESTIONS AND TO HELP YOU UNDERSTAND YOUR REGULATORY COMPLIANCE OBLIGATIONS.

5.1.4 License Notes for VMware vRealize Automation licensed as a part of the VMware vCloud Suite

You may not use any components of the VMware vRealize Automation other than as part of the VMware vCloud Suite. You do not consume any Processor licenses when using the Advanced Service Designer (ASD) feature of VMware vRealize Automation for the delivery of IT services so long as those services (a) are not specifically related to an Operating Systems Instance and (b) are delivered into the same datacenter where the vSphere Processor licenses purchased as part of the VMware vCloud Suite are deployed. For example, some common use cases of the ASD feature that are not specifically related to an Operating Systems Instance include: new employee onboarding process, adding users to Active Directory, configuring a storage LUN, and network configuration.

Any use of the ASD feature in the provisioning and management of an Operating Systems Instance needs to be placed on a Processor licensed for vSphere as part of a VMware vCloud Suite license. For example, some common use cases of the ASD feature that provision or manage an Operating Systems Instance include using ASD to provision a Solaris container or mainframe based virtual machine or any other Operating Systems Instance.

You understand that any log files generated in order to obtain support from VMware may contain sensitive, confidential or personal information. You should consider obfuscating the logs before sending them to VMware.

If you purchase a license of VMware vRealize Automation as part of the vCloud Suite Standard, you are subject to the following restrictions for VMware vRealize Automation:

You may not use VMware vRealize Automation for reclamation, chargeback and multi-tenancy. You may not use VMware vRealize Automation with multi-vendor software provisioning mechanisms other than cloning.

5.1.5 License Notes for VMware vRealize Business capabilities

licensed as a part of the VMware vCloud Suite Advanced or Enterprise Editions

You may use the Software for up to the number of Processor for which You have paid the applicable license fees.

vRealize Reference Database

At any time, You may choose to refresh Your reference database. By refreshing Your reference database, You agree that VMware may collect anonymized and aggregated technical data about your vRealize Business environment in accordance with the [vRealize Business Reference Data Administration Guide](#) available at

<https://www.vmware.com/pdf/itbms-ReferenceDataAdminGuide.pdf>. Data collected may include, for example, server make, model and configuration information; details about Your vCenter infrastructure and cost values manually inserted into the user interface by Your Users. Collected data will be used by VMware for product development and improvement purposes and the enhancement of the reference data used by vRealize Business customers.

5.2 VMware vSphere with Operations Management

Definitions

“**Processor**” means a single, physical chip that houses a central processing unit that can execute computer programs.

“**Server**” means a hardware system capable of running the Software. A hardware partition or blade is considered a separate hardware system.

5.2.1 General License Notes for VMware vSphere with Operations Management – Standard, Enterprise and Enterprise Plus (collectively, “vSOM”)

Your license to use the VMware applications provided with vSOM that are not VMware vSphere (“**Non-vSphere Applications**”) is restricted solely to the Virtual Machines that reside on a Processor that is running a copy of VMware vSphere licensed to You as a part of vSOM. Your license to use the Non-vSphere Applications is subject to Your compliance with the terms and conditions of Your license to VMware vSphere set forth below.

If you downgrade the version of VMware vSphere from the version provided with vSOM, you may continue to use the Non-vSphere Applications in vSOM, provided that You comply with the terms of the EULA.

You must purchase support and subscription services for vSOM under the Services Terms in order to receive any upgrades or updates for the VMware applications in vSOM. If You purchase support and subscription services for vSOM, You will receive support and subscription services for the VMware applications in vSOM as set forth in the Services Terms as a part of vSOM, and You will not be entitled to receive any support or subscription services for the VMware applications in vSOM on a standalone basis.

5.2.2 License Notes for VMware vSphere licensed as a part of vSOM

You may use VMware vSphere on a Server that contains up to the maximum number of Processors for which you have paid the applicable license fees. If You exceed the number of Processors permitted under Your license to VMware vSphere, You must purchase additional licenses for the same vSOM edition under which You received VMware vSphere.

Hosting Rights and Restrictions. Notwithstanding anything to the contrary in this EULA, You may use VMware vSphere to deliver “internally developed applications” as a service to third parties via an internal or external network. An “internally developed application” is: (i) a computer application that you have created or developed, and (ii) a third party computer application(s) that (a) is ancillary to your application-based service, and (b) cannot be accessed directly by end users of your application-based service. Except as expressly provided in this paragraph and Section 3.1 of the EULA, the use of VMware vSphere for any other types of hosting or for the benefit of any third party in any manner is strictly prohibited unless You are an authorized participant in a VMware program that is governed by a separate set of terms and conditions which authorizes such activity.

vSphere API for Array Integration (VAAI). You may use storage arrays that are certified for VAAI only with the following editions: VMware vSphere Standard, VMware vSphere Enterprise, VMware vSphere Enterprise Plus, VMware vSphere with Operations Management Standard, VMware vSphere Operations Management Enterprise, VMware vSphere with Operations Management Enterprise Plus, VMware vCloud Suite Standard, VMware vCloud Suite Advanced, VMware vCloud Suite Enterprise, VMware vSphere ROBO Standard and VMware vSphere ROBO Advanced.

vSphere Virtual Volumes (VVOL). You may use storage arrays that are certified for VVOL only with the following editions: VMware vSphere Standard, VMware vSphere Enterprise, VMware vSphere Enterprise Plus, VMware vSphere with Operations Management Standard, VMware vSphere Operations Management Enterprise, VMware vSphere with Operations Management Enterprise Plus, VMware vCloud Suite Standard, VMware vCloud Suite Advanced, VMware vCloud Suite Enterprise, VMware vSphere ROBO Standard and VMware vSphere ROBO Advanced.

vSphere API for Storage Awareness (VASA). You may use storage arrays that are certified for VASA only with the following editions: VMware vSphere Standard, VMware vSphere Enterprise, VMware vSphere Enterprise Plus, VMware vSphere with Operations Management Standard, VMware vSphere Operations Management Enterprise, VMware vSphere with Operations Management Enterprise Plus, VMware vCloud Suite Standard, VMware vCloud Suite Advanced, VMware vCloud Suite Enterprise, VMware vSphere ROBO Standard and VMware vSphere ROBO Advanced.

vSphere Storage Policy Based Management (SPBM). You may only use this feature with the following editions: VMware vSphere Standard, VMware vSphere Enterprise, VMware vSphere Enterprise Plus, VMware vSphere with Operations Management Standard, VMware vSphere Operations Management Enterprise, VMware vSphere with Operations Management Enterprise Plus, VMware vCloud Suite Standard, VMware vCloud Suite Advanced, VMware vCloud Suite Enterprise, VMware vSphere ROBO Standard and VMware vSphere ROBO Advanced.

vSphere API for Third Party Multipathing. You may use multipathing extensions module only with the following editions: VMware vSphere Standard, VMware vSphere Enterprise, VMware vSphere Enterprise Plus, VMware vSphere with Operations Management Standard, VMware vSphere Operations Management Enterprise, VMware vSphere with Operations Management Enterprise Plus, VMware vCloud Suite Standard, VMware vCloud Suite Advanced, VMware vCloud Suite Enterprise, VMware vSphere ROBO Standard and VMware vSphere ROBO Advanced.

vSphere Auto Deploy. You may use this feature only if You have licensed VMware vSphere with Operations Management Enterprise Plus.

vSphere View Accelerator. You may use this feature only if You have licensed VMware vSphere with Operations Management Enterprise Plus.

vSphere Big Data Extensions. You may use this feature only if You have licensed VMware vSphere with Operations Management Enterprise or VMware vSphere with Operations Management Enterprise Plus.

vSphere Big Data Extensions – Log Files. You acknowledge that correspondence and log files generated in conjunction with a request for support services may contain sensitive, confidential or personal information. You are solely responsible for taking the steps necessary to protect such data prior to sending it to VMware or any third party, including obfuscating the logs or otherwise guarding such information prior to sending it to VMware, Your organization or any third party.

Data Privacy – Customer Experience Improvement Program.

The Software allows you to participate in VMware’s Customer Experience Improvement Program. If you choose to participate in this program, you agree that VMware may collect and use non-personal, technical data about your IT environment (“Usage Data”) on a regular basis in accordance with the VMware vSphere Administration Guide: <https://www.vmware.com/support/pubs/vsphere-esxi-vcenter-server-6-pubs.html>

Usage Data will be used by VMware to: better understand your business needs; improve the quality, reliability and functionality of our products and services; analyze deployment metrics; compile benchmarking and industry statistics; provide you with recommendations and information about VMware products and services; facilitate the provisioning of updates and support; conduct internal forecasting; improve VMware responses to customer requirements; and fulfill and/or comply our contractual and legal requirements. Usage Data are and shall remain the sole and exclusive property of VMware and its licensors.

vSphere Virtual Desktop Infrastructure. If You have purchased an uncapped or unlimited quantity of licenses to the Software under a VMware Enterprise License Agreement, You may not use the Software to create a virtual desktop infrastructure (e.g., hosted desktop solution).

5.2.3 License Notes for VMware vRealize Operations licensed as a part of vSOM

If You are provided with access to regulatory compliance content with the Software, You may only use such content if You paid the applicable fees.

ALTHOUGH THE SOFTWARE MAY INCLUDE SPECIFIC TECHNICAL AND CONFIGURATION GUIDANCE FOR REGULATORY COMPLIANCE, IT IS NOT A COMPREHENSIVE REGULATORY COMPLIANCE SOLUTION AND SHOULD NOT BE CONSTRUED AS LEGAL OR REGULATORY ADVICE. YOU SHOULD CONSULT YOUR REGULATORY COMPLIANCE EXPERT, LEGAL COUNSEL, OR AUDITOR FOR ANSWERS TO SPECIFIC COMPLIANCE QUESTIONS AND TO HELP YOU UNDERSTAND YOUR REGULATORY COMPLIANCE OBLIGATIONS.

5.3 VMware vRealize Operations

Definitions

“Cluster” is a software grouping of Servers running vSphere for the purpose of resource sharing.

“Operating Systems Instance” means a single installation of an operating system on a non-virtualized physical server or Virtual Machine.

“Processor” means a single, physical chip that houses a central processing unit that can execute computer programs.

“Server” means a hardware system capable of running the Software. A hardware partition or blade is considered a separate hardware system.

“Virtual Machine” means a software container that can run its own operating system and execute applications like a physical machine.

5.3.1 General License Notes

For Your license to each edition of the VMware vRealize Operations, the number of permitted Virtual Machines or Operating Systems Instances, as applicable (each, a “License Unit”) is calculated as the average number of License Units used during the immediately preceding 365 days.

If You are provided with access to regulatory compliance content with the Software, You may only use such content if You paid the applicable fees.

Customers who purchased a license of VMware Virtual SAN Standard, VMware Virtual SAN Advanced, VMware Virtual SAN Standard for Desktop, VMware Virtual SAN Advanced for Desktop, or VMware Software bundles that include VMware Virtual SAN may enhance the use of the Software with the Management Pack for Storage Devices (MPSD) only in the same Clusters licensed to run the VMware Virtual SAN Software.

ALTHOUGH THE SOFTWARE MAY INCLUDE SPECIFIC TECHNICAL AND CONFIGURATION GUIDANCE FOR REGULATORY COMPLIANCE, IT IS NOT A COMPREHENSIVE REGULATORY COMPLIANCE SOLUTION AND SHOULD NOT BE CONSTRUED AS LEGAL OR REGULATORY ADVICE. YOU SHOULD CONSULT YOUR REGULATORY COMPLIANCE EXPERT, LEGAL COUNSEL, OR AUDITOR FOR ANSWERS TO SPECIFIC COMPLIANCE QUESTIONS AND TO HELP YOU UNDERSTAND YOUR REGULATORY COMPLIANCE OBLIGATIONS.

All editions of the Software include VMware's endpoint operations agent. This agent provides the ability to perform operation system and application level monitoring. You may use this agent to monitor the health of the vCenter Server application regardless of the Software edition You have licensed. You may use this agent to perform operation system level monitoring only if you have licensed the Advanced or Enterprise edition of the Software. You may use this agent to perform application level monitoring only if you have licensed the Enterprise edition of the Software.

5.3.2 Product Edition/Suite Specific License Notes

VMware vRealize Operations 6.0 Standard

In addition to the general license notes above, if You purchase a license to the VMware vRealize Operations 6.0 Standard, the following terms apply:

You may use the Software for up to the number of Virtual Machines for which you have paid the applicable license fees.

VMware vRealize Operations 6.0 Advanced

In addition to the general license notes above, if You purchase a license to the VMware vRealize Operations 6.0 Advanced, the following terms apply:

You may use the Software for up to the number of Operating Systems Instances for which you have paid the applicable license fees.

VMware vRealize Operations may be enhanced with data from third party server, storage and networking monitoring tools, provided that the third party systems are integrated with or otherwise used in conjunction with the Virtual Machines, physical servers or VMware vSphere hosts managed by the VMware vRealize Operations Manager provided with the VMware vRealize Operations.

VMware vRealize Configuration Manager may only be used to manage your virtualized infrastructure, including VMware vSphere, VMware vCloud Networking and Security Suite, VMware vCenter Server and VMware vCloud Director, but not the operating systems and applications running as virtual machines on your virtualized infrastructure.

You may use only the VMware vFabric Hyperic platform plug-ins for Windows, Linux, AIX, Solaris, and HP-UX operating systems.

VMware vRealize Operations 6.0 Enterprise

In addition to the general license notes above, if You purchase a license to the VMware **vRealize** Operations 6.0 Enterprise, the following terms apply:

You may use the Software for up to the number of Operating Systems Instances for which you have paid the applicable license fees.

VMware vRealize Operations may be enhanced with third party infrastructure, operating systems and application monitoring tools, provided that the third party systems are integrated with or otherwise used in conjunction with the Virtual Machines, physical servers or VMware vSphere hosts managed by the VMware vRealize Operations Manager provided with the VMware vRealize Operations.

VMware vRealize Operations Advanced for VMware vSphere with Operations Management for HP (the “vRealize Operations for HP Edition”)

In addition to the general license notes above, if You purchase a license to the vRealize Operations for HP Edition, the following terms apply:

You may use the vRealize Operations for HP Edition for up to the number of Processors for which you have paid the applicable license fees.

You may only use the vRealize Operations for HP Edition to manage Hewlett Packard hardware that is running VMware vRealize Operations Management Standard, as long as your license to the vRealize Operations for HP Edition was purchased with the Hewlett Packard Oneview Management Pack.

You may only use the VMware vRealize Operations Manager Advanced component of the vRealize Operations for HP Edition, and You may not use any solution packs or adaptors provided with the vRealize Operations for HP Edition.

5.4 VMware vCloud NFV

Definitions

“**Processor**” means a single, physical chip that houses a central processing unit that can execute computer programs.

5.4.1 General License Notes for VMware vCloud Director for Service Provider

You may use the Software on a Server that contains up to the number of Processors for which you have paid the applicable license fees.

You may not deploy VMware vCloud for Service Provider in a production environment without having a current subscription for Mission Critical Support.

5.4.2 General License Notes for VMware vCloud NFV

If You have purchased a license for VMware vCloud NFV, the products included in that bundle are not licensed individually. Use of any Software included in the bundle will constitute use of a license for VMware vCloud NFV.

Each license note in the applicable section of this Product Guide for the following VMware Software is applicable to Your use of that respective Software when licensed as part of this VMware vCloud NFV bundle: VMware vRealize Operations Insight Advanced, VMware vSphere with Operations Management Enterprise Plus, and VMware Virtual SAN Standard.

5.5 VMware EVO SDDC

Definitions

“**Processor**” means a single, physical chip that houses a central processing unit that can execute computer programs.

“**Server**” means a hardware system capable of running the Software. A hardware partition or blade is considered a separate hardware system.

License Notes

You may use the Software on a Server that contains up to the number of Processors for which you have paid the applicable license fees. The components and/or features included in Your VMware EVO SDDC bundle are not licensed individually. You shall not deploy any of those components and/or features independently. Each license note in the applicable section of this Product Guide for the following VMware Software is applicable to Your use of that respective Software when licensed as part of this VMware EVO SDDC bundle or as an optional add-on to the bundle (at additional cost): VMware vRealize Log Insight; VMware vRealize Operations Advanced edition; VMware NSX Platform; VMware Virtual SAN; VMware vSphere Enterprise Plus edition; VMware vCenter Server Standard edition; VMware Horizon Enterprise edition (optional add-on); VMware vRealize Automation Advanced edition (optional add-on).

You cannot upgrade to a higher edition any component or product individually if purchased as part of the VMware EVO SDDC bundle.

5.6 Server SAN Suite

License Notes

VMware Virtual SAN Advanced edition. You may use the Software in Clusters with up to the number of Processors for which you have paid the applicable license fees. “Clusters” and “Processors” have the meanings given to them in section 2.6 of this Product Guide. In addition, the license notes for this Software in section 2.6 of this Product Guide apply to Your use of the Software when licensed as part of this suite.

EMC ScaleIO. Your use of this Software is subject to the standard EMC terms and conditions, including applicable license metric restrictions.

Each use of either VMware Virtual SAN or EMC ScaleIO will constitute the use of a license purchased for this suite.

6. DESKTOP AND END USER COMPUTING

6.1 VMware Workspace Portal

Definitions

“**Customer Application(s)**” means the software application(s) from a third party or developed by You.

“**Named User**” means Your employee or Third Party Agent who has been authorized by You to use the Software in accordance with the terms of this Agreement.

“**ThinApp(s)**” means a VMware virtualized application format created from and consisting of Customer Application(s) packaged by the ThinApp Packager Tool.

“**ThinApp Packager Tool**” means the VMware tool from the Software used to package Customer Application(s) into a ThinApp.

“**Third Party Agent**” means a third party delivering information technology services to You pursuant to a written contract with You.

License Notes

If You purchased a perpetual license for the Software, You may use the Software for up to the number of Named Users for which You have paid the applicable license fees.

If You purchased a subscription term license for the Software, You may use the Software for up to the total number of Named Users, and for the term of the subscription, for which You have paid the applicable license fees. Upon expiration or termination of Your subscription term license, You shall promptly cease use of the Software and Documentation and destroy (and certify to VMware in writing the fact of such destruction) or return to VMware all copies of the Software and Documentation then in Your possession or under Your control.

You will receive a single license to the ThinApp Packager Tool and VMware Workstation Pro for each license pack of VMware Workspace Portal purchased by You.

You may (i) use the ThinApp Packager Tool internally to package Customer Application(s) solely to create ThinApps; and (ii) distribute such ThinApps to Named Users within Your enterprise, without any further redistribution rights, in accordance with the licensing terms of the Customer Application.

You are responsible for all activities of your Named Users and for your Named Users’ compliance with this Agreement. You must have a separate VMware ThinApp license for each Named User.

You will display the following notice with each ThinApp: “Powered by VMware. Portions of this software contain VMware, Inc. technology. Copyright © 1999-2015 VMware, Inc. All Rights Reserved.”

You will defend, indemnify and hold harmless VMware from and against any loss, cost, liability or damage, including attorneys’ fees that VMware incurs or for which VMware becomes liable arising from or relating to: (i) Your breach of the VMware ThinApp EULA; and (ii) Your breach of the license terms and conditions of Customer Applications.

You may only use VMware Workstation Pro with the VMware ThinApp Packager provided with VMware Horizon Advanced or VMware Horizon Enterprise, and only Your IT administrator may use either copy of the VMware Workstation Pro or VMware ThinApp Packager provided with VMware Horizon Advanced or VMware Horizon Enterprise.

6.2 VMware Horizon View Manager

Definitions

“**Desktop Virtual Machine**” is a hosted Virtual Machine with one of the following Microsoft Windows operating systems: XP, Vista, 7, 8, and Server.

“**Powered On Desktop Virtual Machine**” means a Desktop Virtual Machine receiving a remote connection from a device or running locally on a device.

“**Terminal Services Session**” means a Microsoft Windows terminal services session running a valid Microsoft Windows license.

“**Virtual Machine**” means a software container that can run its own operating system and execute applications like a physical machine.

License Notes

You may use the Software to manage up to the total number of concurrent connections, including connections to Terminal Services Sessions, Powered On Desktop Virtual Machines, and physical computers, for which You have paid the applicable license fees. The Software only supports the following Microsoft Windows operating systems: XP, Vista, 7, 8, and Server. Your use of individual features included in a specific VMware View edition is limited to that edition. The use of individual features interchangeably between VMware View editions is strictly prohibited. You can use the Persona Management functionality of the Software on an unlimited number of physical computers, provided that you do not exceed the total number of concurrent connections under your license to the Software.

Customer Experience Improvement Program. If you choose to participate in VMware Horizon View Manager’s Customer Experience Improvement Program, you acknowledge and agree that technical data may be collected, processed, stored and transferred in accordance with the VMware Horizon View Administration Guide (<https://pubs.vmware.com/horizon-view-60/topic/com.vmware.horizon-view.administration.doc/GUID-4FDD21B3-5F28-419F-AA16-4C7578996A54.html>). You are solely responsible for considering all applicable laws prior to participating in the Customer Experience Improvement Program. Information collected by VMware may be transferred, stored and processed by VMware in the United States or any other country in which VMware or its affiliates, subsidiaries or service providers maintain facilities.

6.3 VMware Horizon Client for IOS

Definitions

“**App Store**” means an electronic store and its storefronts branded, and owned and/or controlled by Apple or an affiliate of Apple.

License Notes

You and VMware acknowledge that this EULA is concluded between You and VMware only, and not with Apple, and Apple is not responsible for the Software or the content thereof. To the extent that the Usage Rules set forth for the Software in Apple’s App Store Terms of Service are more restrictive, such Usage Rules shall apply.

You may use the Software only on an Apple-branded product running iOS (an “iOS Product”) that You own or control.

VMware and You acknowledge that Apple has no obligation whatsoever to furnish any maintenance and support services with respect to the Software.

The limited warranty in Section 7.1 of this EULA shall not apply to the Software. To the maximum extent permitted by applicable law, Apple will have no warranty obligation whatsoever with respect to the Software. NOTWITHSTANDING ANY OTHER SECTION OF THIS EULA, TO THE MAXIMUM EXTENT PERMITTED BY LAW,

VMWARE AND ITS LICENSORS PROVIDE THE SOFTWARE “AS IS,” WITHOUT ANY WARRANTIES OF ANY KIND, EXPRESS, IMPLIED, STATUTORY, OR IN ANY OTHER PROVISION OF THIS EULA OR COMMUNICATION WITH YOU, AND VMWARE AND ITS LICENSORS SPECIFICALLY DISCLAIM ANY IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, AND NON-INFRINGEMENT.

Except as otherwise determined by applicable law, Apple shall not be responsible for addressing any claims of You or any third party relating to the Software or Your possession and/or use of that Software, including, but not limited to: (i) product liability claims, (ii) any claim that the Software fails to conform to any applicable legal or regulatory requirement; and (iii) claims arising under consumer protection or similar legislation.

In the event of any third party claim that the Software or Your possession and use of the Software infringes that third party’s intellectual property rights, Apple is not responsible for the investigation, defense, settlement or discharge of any such intellectual property infringement claim.

You represent and warrant that (i) You are not located in a country that is subject to a U.S. Government embargo, or that has been designated by the U.S. Government as a “terrorist supporting” country; and (ii) You are not listed on any U.S. Government list of prohibited or restricted parties.

VMware’s address is VMware, Inc., 3401 Hillview Avenue, Palo Alto, California 94304, United States of America. Please direct any questions with respect to the Software by email to info@vmware.com or by calling (650) 427-5000. Notwithstanding the foregoing or any other provision, VMware is not obligated to provide any support or subscription services for the Software under this EULA, and You have no rights to any updates, upgrades or extensions or enhancements to the Software developed by VMware. You must comply with applicable third party terms of agreement when using the Software.

VMware and You acknowledge and agree that (i) Apple and its subsidiaries are third party beneficiaries of this EULA, and (ii) upon Your acceptance of the terms and conditions of this EULA, Apple will have the right (and will be deemed to have accepted the right) to enforce this EULA against You as a third party beneficiary thereof (provided that Apple’s such rights shall not in any manner reduce VMware’s rights).

Data Collection and Privacy.

- a) **Consent for Collection and Use of Data.** You understand that the Software has been developed, marketed and supported by VMware and its affiliates for use by Your Organization and its individual representatives, employees, customers and other users, including you. By downloading, installing, using and receiving customer support services for the Software, you acknowledge that any data you input into the Software, including without limitation personal, sensitive, confidential and technical data (“Data”), may be shared with and accessible by Your Organization. In order to protect the privacy, security and integrity of the Data and information in Your Organization’s instance of the Software, you acknowledge and understand that Your Organization may set policies that affect your ability to control, access, share, transfer and/or delete Data stored in the Software.
- b) **Log Files.** You acknowledge that correspondence and log files generated in conjunction with a request for support services may contain sensitive, confidential or personal information. You are solely responsible for taking the steps necessary to protect such data, including obfuscating the logs or otherwise guarding such information prior to sending it to VMware, Your Organization or any third party.

6.4 VMware Horizon Client for Windows Desktop

Data Collection and Privacy.

- a) **Consent for Collection and Use of Data.** You understand that the Software has been developed, marketed and supported by VMware and its affiliates for use by Your Organization and its individual representatives, employees, customers and other users, including you. By downloading, installing, using and receiving customer support services for the Software, you acknowledge that any data you input into the Software,

including without limitation personal, sensitive, confidential and technical data (“Data”), may be shared with and accessible by Your Organization. In order to protect the privacy, security and integrity of the Data and information in Your Organization’s instance of the Software, you acknowledge and understand that Your Organization may set policies that affect your ability to control, access, share, transfer and/or delete Data stored in the Software.

- b) **Log Files.** You acknowledge that correspondence and log files generated in conjunction with a request for support services may contain sensitive, confidential or personal information. You are solely responsible for taking the steps necessary to protect such data, including obfuscating the logs or otherwise guarding such information prior to sending it to VMware, Your Organization or any third party.

6.5 VMware ThinApp

Definitions

“**Customer Application(s)**” means the software application(s) from a third party or developed by You.

“**Device**” means any client hardware that enables an end user to run a ThinApp or the ThinApp Packager Tool.

“**Named User**” means Your single designated employee, Third Party Agent, or a single designated employee of Your designated customer who receives a Thinapp from You, who has been authorized by You to use the Software in accordance with the terms of this Agreement.

“**ThinApp**” means a VMware virtualized application format created from and consisting of Customer Application(s) packaged by the ThinApp Packager Tool.

“**ThinApp Packager Tool**” means the VMware tool from the Software used to package Customer Application(s) into a ThinApp.

6.5.1 General License Notes

You may use the Software internally to package Customer Application(s) solely to create ThinApps for end users within Your enterprise or to designated employees of Your designated customers, without any further redistribution rights, in accordance with the licensing terms of the Customer Application.

You must have a separate Software license for each Device or Named User, except for a Device or Named User running ThinApp in an authorized concurrent use environment.

You will display the following notice with each ThinApp: “Powered by VMware. Portions of this software contain VMware, Inc. technology. Copyright © 1999-2013 VMware, Inc. All Rights Reserved.”

You will defend, indemnify and hold harmless VMware from and against any loss, cost, liability or damage, including attorneys’ fees that VMware incurs or for which VMware becomes liable arising from or relating to: (i) Your breach of the EULA; and (ii) Your breach of the license terms and conditions of Customer Applications.

6.5.2 Product Edition/Suite Specific License Notes

VMware Workspace Portal

In addition to the general license notes above, if you purchase a license to the Software as part of VMware Workspace Portal, the following terms apply:

You may use the Software internally to package Customer Application(s) solely to create ThinApps for Named Users within Your enterprise, without any further redistribution rights, in accordance with the licensing terms of the Customer Application.

You are responsible for all activities of your Named Users and for your Named Users’ compliance with this Agreement. You must have a separate VMware ThinApp license for each Named User.

You will display the following notice with each ThinApp: “Powered by VMware. Portions of this software contain VMware, Inc. technology. Copyright © 1999-2013 VMware, Inc. All Rights Reserved.”

You will defend, indemnify and hold harmless VMware from and against any loss, cost, liability or damage, including attorneys’ fees that VMware incurs or for which VMware becomes liable arising from or relating to: (i) Your breach of the EULA; and (ii) Your breach of the license terms and conditions of Customer Applications.

VMware Mirage

In addition to the general license notes above, if You purchase a license to VMware ThinApp as a part of VMware Mirage, You may only use VMware ThinApp for up to the total number of Named Users for which You have paid the applicable license fees.

VMware Horizon View, VMware Horizon Editions, and VMware Horizon Suite

“**Active Connection**” means (i) with respect to Horizon View, any connections to Powered On Desktop Virtual Machines, Terminal Services Sessions and physical computers, (ii) with respect to Mirage, any provisioned desktop image, and (iii) with respect to Horizon Workspace, any user who has logged in and authenticated into their workspace (provided however that a downloaded desktop agent that is constantly syncing or a provisioned and accepted workspace on a mobile device will always be considered an Active Connection and will constitute one Concurrent User at all times).

“**Concurrent Users**” means the total number of users accessing or using the Software at any given time to maintain an Active Connection to their workspace or desktop through an endpoint device.

“**Desktop Virtual Machine**” is a hosted Virtual Machine with one of the following Microsoft Windows operating systems: XP, Vista, 7, 8, or Server.

“**Powered On Desktop Virtual Machine**” means a Desktop Virtual Machine receiving a remote connection from a device or running locally on a device.

“**Terminal Services Session**” means a Microsoft Windows terminal services session running a valid Microsoft Windows license.

“**Virtual Machine**” means a software container that can run its own operating system and execute applications like a physical machine.

In addition to the general license notes above, if You purchase a license to VMware ThinApp as a part of VMware Horizon View, VMware Horizon Advanced, or VMware Horizon Enterprise, You may only use VMware ThinApp for up to the total number of Concurrent Users for which You have paid the applicable license fees.

6.6 VMware ThinApp Virtualization Packager

Definitions

“**Customer Application(s)**” means the software application(s) from a third party or developed by You.

“**Device**” means any client hardware that enables an end user to run a ThinApp or the VMware ThinApp Virtualization Packager.

“**Named User**” means Your single designated employee or Third Party Agent who has been authorized by You to use the Software in accordance with the terms of this EULA.

“**ThinApp**” means a VMware virtualized application format created from and consisting of Customer Application(s) packaged by the VMware ThinApp Virtualization Packager.

License Notes

You may use the VMware ThinApp Virtualization Packager to create ThinApps for end users within Your enterprise, without any further redistribution rights, in accordance with the licensing terms of the Customer Application. You must have a separate VMware ThinApp Virtualization Packager license for each Device or Named User, except for a Device or Named User running ThinApp in an authorized concurrent use environment. Customer will display the following notice with each ThinApp: “Powered by VMware. Portions of this software contain VMware, Inc. technology. Copyright © 1999-2013 VMware, Inc. All Rights Reserved.”

6.7 VMware Workstation Pro

Definitions

“**Virtual Machine**” means a software container that can run its own operating system and execute applications like a physical machine.

License Notes

You may install and use the Software on a number of computers equal to the number of licenses purchased. Installing and running a single license of the Software on multiple computers is prohibited even if the computers are not running the Software concurrently. Concurrent use of the Software by multiple users on a single computer is prohibited.

You may use the Software to host application-based dedicated services to a third party, provided, such service does not provide computing or processing power (such as utility computing, grid computing or cloud computing) or any computer application-based service that is traded, rented, leased, or sold on a Virtual Machine basis.

Use of the Software has no Territory limitations.

Faculty and students of organizations that are members of the VMware Academic Program may use the Software for education and research. For information about the program please visit <http://www.vmware.com/partners/academic/program-overview.html>.

VMware Workstation Pro includes VMware Workstation Player and VMware Software Development Kit for VIX Application Programming Interface.

Limited Support and Subscription Services. Unless You have purchased additional VMware support and subscription services for the Software, VMware will provide you with limited web-based support services for the Software for a period of thirty (30) days after the date of purchase and VMware will provide you with the “VMware Complimentary Update Service” for a period of eighteen (18) months from the date of general availability of the Software. The “VMware Complimentary Update Service” is defined in the VMware Support and Subscription Services Terms and Conditions posted at http://www.vmware.com/files/pdf/support/support_terms_conditions.pdf.

Application Programming Interface (“APIs”). The APIs are provided for your personal use solely for the purpose of creating software that communicates with VMware Software (the “**Developer Software**”). You agree to defend, indemnify and hold harmless VMware, and any of its directors, officers, employees, Affiliates or agents, from and against any and all claims, losses, damages, liabilities and other expenses (including reasonable attorneys’ fees), arising from your use, modification and distribution of the distributable code and the Developer Software.

You will not (1) use the APIs to create, design or develop anything other than Developer Software; (2) make any more copies of the APIs than are reasonably necessary for the authorized use and backup and archival purposes; (3) modify, create derivative works of, reverse engineer, reverse compile, or disassemble the APIs, except that you may modify and create derivative works of, and distribute any code provided in the APIs that is designated by VMware in the APIs documentation as “distributable code” solely as part of your Developer Software; (4) distribute, sell, lease, rent, lend, or sublicense any part of the APIs to any third party except as designated herein and as necessary to distribute Developer Software or; (5) use the APIs to (a) create, design or develop software

or services to circumvent, enable, modify or provide access, permissions or rights which would violate the technical restrictions of VMware Software, any additional licensing terms provided by VMware via product documentation, email notification and/or policy change on VMware website, and/or the terms of the End User License Agreements of VMware products; (b) disable, remove, over-ride or modify the display of any VMware product End User License Agreements to the end customers; or (c) upload or otherwise transmit any material containing software viruses or other computer code, files or programs designed to interrupt, destroy, or limit the functionality of any software or hardware.

VMware Workstation Player. You may install and use VMware Workstation Player, for personal use, internal business use, or any use by You in the functions of Your employment on a number of computers equal to the number of licenses purchased, provided that you install and use VMware Workstation Player on the same computer on which VMware Workstation Pro is installed. Installing and using a single license of VMware Workstation Player on multiple computers is prohibited even if the computers are not running VMware Workstation Player concurrently.

6.8 VMware Fusion and VMware Fusion Pro

Definitions

“Commercial Use” means any internal business use or any use by You in the functions of Your employment.

“Mac Computer” means any Apple-branded products running Mac OS X.

6.8.1 General License Notes

VMware Fusion and VMware Fusion Pro. You may install and use VMware Fusion for personal, non-Commercial Use on any Mac Computer that you own or control.

If you are a commercial enterprise or educational institution, you may install and use VMware Fusion or VMware Fusion Pro on a number of computers that you own or control equal to the number of licenses purchased. You may not install or use the Software on multiple computers with a single license, even if the computers are not running the Software concurrently.

Use of the Software has no Territory limitations.

VMware Fusion includes VMware Software Development Kit for VIX Application Programming Interface.

In addition to the Software that is included in VMware Fusion, VMware Fusion Pro includes a commercial use license to VMware Workstation Player, as further described in Section 6.9 below.

Faculty and Students of organizations that are members of the VMware Academic Program may use the Software for education and research. For information about the program please visit <http://www.vmware.com/partners/academic/program-overview.html>.

Limited support and subscription services. Unless you have purchased additional VMware support and subscription services for the Software, VMware will provide you with limited web-based support services for the Software and the “VMware Complimentary Update Service” for a period of eighteen (18) months from the date of general availability of the Software. The “VMware Complimentary Update Service” is defined in the VMware Support and Subscription Services Terms and Conditions posted at http://www.vmware.com/files/pdf/support/support_terms_conditions.pdf.

Application Programming Interface (APIs). The APIs are provided for your personal use solely for the purpose of creating software that communicates with VMware Software (“**Developer Software**”). You agree to defend, indemnify and hold harmless VMware, and any of its directors, officers, employees, affiliates or agents, from

and against any and all claims, losses, damages, liabilities and other expenses (including reasonable attorneys' fees), arising from your use, modification and distribution of the distributable code and the Developer Software.

You will not (1) use the APIs to create, design or develop anything other than Developer Software; (2) make any more copies of the APIs than are reasonably necessary for the authorized use and backup and archival purposes; (3) modify, create derivative works of, reverse engineer, reverse compile, or disassemble the APIs, except that you may modify and create derivative works of, and distribute any code provided in the APIs that is designated by VMware in the APIs documentation as "distributable code" solely as part of your Developer Software; (4) distribute, sell, lease, rent, lend, or sublicense any part of the APIs to any third party except as designated herein and as necessary to distribute Developer Software or; (5) use the APIs to (a) create, design or develop software or services to circumvent, enable, modify or provide access, permissions or rights which would violate the technical restrictions of VMware Software, any additional licensing terms provided by VMware via product documentation, email notification and/or policy change on VMware website, and/or the terms of the End User License Agreements of VMware products; (b) disable, remove, over-ride or modify the display of any VMware product End User License Agreements to the end customers; or (c) upload or otherwise transmit any material containing software viruses or other computer code, files or programs designed to interrupt, destroy, or limit the functionality of any software or hardware.

6.8.2 Product Edition / Suite Specific License Notes

VMware Horizon Editions

In addition to the general license notes above, if You purchase VMware Fusion Pro as a part of VMware Horizon Advanced or VMware Horizon Enterprise, You may use VMware Fusion Pro for up to the number of the same "Named Users" or the same "Concurrent Users" for which you have paid the applicable license fees, as further described in the relevant Horizon Bundle section of this Product Guide.

6.9 VMware Workstation Player

Definitions

"**Commercial Use**" means any internal business use or any use by You in the functions of your employment.

6.9.1 General License Notes

You may install and use VMware Workstation Player for your own personal non-Commercial Use. If you purchased licenses for VMware Workstation Player or if You obtain the Software as part of VMware Fusion Pro, You may install and use the Software for Commercial Use on a number of computers equal to the number of licenses purchased. Installing and using a single license of the Software on multiple computers is prohibited even if the computers are not running the Software concurrently. Use of the Software has no Territory limitations.

If you obtain the Software as part of VMware Workstation Pro, then Section 6.7 applies to your use of VMware Workstation Player.

Faculty and Students of organizations that are members of the VMware Academic Program may use the Software for education and research. For information about the program, please visit

<http://www.vmware.com/partners/academic/program-overview.html>.

To embed the Software into your own product in order to sell a combined solution, you must enroll in VMware's Embedded OEM program and have a signed OEM Agreement with VMware. For information about the VMware Embedded OEM program, please visit <http://www.vmware.com/partners/programs/alliances/oem.html>.

6.9.2 Product Edition / Suite Specific License Notes

VMware Horizon Editions

In addition to the general license notes above, if You purchase VMware Workstation Player as a part of VMware Horizon Advanced or VMware Horizon Enterprise, You may use Workstation Player for up to the number of the same “Named Users” or the same “Concurrent Users” for which you have paid the applicable license fees, as further described in the relevant Horizon Bundle section of this Product Guide.

6.10 Socialcast On Premise

Definitions

“**Named User**” means the designated user who can access or use the Software.

“**Subscription Software**” means Software that is licensed for a specific term and includes Support Services (at the Support Services level purchased) for the duration of such term (“Subscription Term”).

“**Support Services**” means the technical support services offered by VMware for the Software pursuant to its then-current support policies.

License Notes

You may use the Software for up to the number of Named Users for which you have paid the applicable license fees.

For Subscription Software, You may use the Software solely during the Subscription Term. Upon expiration or termination of Your licenses to the Subscription Software, You shall promptly cease use of the Software and Documentation and destroy (and certify to VMware in writing the fact of such destruction) or return to VMware all copies of the Software and Documentation then in Your possession or under Your control.

This Socialcast on Premise EULA shall apply to your purchase of licenses to the Software for additional Named Users.

VMware shall not have any obligation to provide Support Services unless you have installed, and at the time you request Support Services are running, VMware’s then current release of the Software and have downloaded and installed all available updates to the Software within the last 60 days. You shall purchase the same level of Support Services for all Named Users.

Section 2.3 of the Socialcast on Premise EULA does not apply to the Software.

You agree that VMware may collect, use, store and transmit technical and related information about your use of the Software which may include internet protocol address, hardware identification, operating system, application software, peripheral hardware, and non-personally identifiable Software usage statistics and personally identifiable data (“**Collected Data**”) to facilitate the provisioning of updates, support, invoicing or online services to You. Collected Data is subject to the privacy policy at <http://www.socialcast.com> or such other website designated by VMware.

VMware may conduct no more than one (1) audit in any calendar quarter.

EVALUATION LICENSE. If You are licensing the Software for evaluation purposes, your use of the Software is only permitted in a non-production environment and for the evaluation period designated by VMware. Notwithstanding any other provision in the Socialcast on Premise EULA, an Evaluation License of the Software is provided “AS-IS” without support or warranty of any kind, expressed or implied.

6.11 VMware Mirage

Definitions

“**Named User**” means Your single designated employee or Third Party Agent who has been authorized by You to use or access the Software in accordance with the terms of this Agreement.

“**Device**” means any client or end point hardware that enables an end user to run the Software.

License Notes

If You purchased a perpetual license for the Software, You may only use VMware Mirage for up to the total number of Named Users or Devices for which You have paid the applicable license fees.

If You purchased a subscription term license for the Software, You may use the Software for up to the total number of Named Users or Devices, and for the term of the subscription, for which You have paid the applicable license fees. Upon expiration or termination of Your subscription term license, You shall promptly cease use of the Software and Documentation and destroy (and certify to VMware in writing the fact of such destruction) or return to VMware all copies of the Software and Documentation then in Your possession or under Your control.

6.12 VMware Mirage Windows Migration

Definitions

“**Device**” means any client hardware that enables an end user to run the Software.

License Notes

You may use the Software for up to the number of Devices for which You have paid the applicable license fees and solely for the purpose of migrating from one Windows operating system to another (e.g., Windows XP to 7). In the interest of clarity, You may only use the Software once per Device. If the Software is licensed to You for a limited term, You may use the Software solely during the specified license term. Upon expiration or termination of the term, You will promptly cease use of the Software and Documentation and destroy (and certify to VMware in writing the fact of such destruction) or return to VMware all copies of the Software and Documentation then in Your possession or under Your control.

6.13 VMware View Planner

You may use the VMware View Planner benchmarking tool solely for Virtual Desktop Infrastructure performance analysis. As discussed in the VMware View Planner Installation and User Guide, VMware View Planner must be installed concurrently with VMware vSphere and VMware View Server. Your use of VMware View Planner must comply with the VMware View Planner Run and Reporting Rules available at www.vmware.com/download/eula. Only You and/or authorized third parties may publish or publicly disseminate the results of Your performance testing and benchmark studies, provided that such performance testing and benchmarking studies conform to the VMware View Planner Run and Reporting Rules and the testing and benchmarking guidelines set forth in the EULA.

6.14 VMware vRealize Operations for Horizon

Definitions

“Active Connection” means any connections to Powered On Desktop Virtual Machines, Terminal Services Sessions and Published Applications.

“Concurrent Users” means the total number of users accessing or using the Software at any given time to maintain an Active Connection to their workspace or desktop through an endpoint device.

“Desktop Virtual Machine” is a hosted Virtual Machine with one of the following Microsoft Windows operating systems: XP, Vista, 7, 8 or Server.

“Powered On Desktop Virtual Machine” means a Desktop Virtual Machine receiving a remote connection from a device or running locally on a device.

“Published Application” means an application hosted on a central server and accessed by end users remotely or streamed to end user devices for local execution.

“Terminal Services Session” means a Microsoft Windows terminal services session running a valid Microsoft Windows license, including a Remote Desktop Session Host (RDSH) session.

“Virtual Machine” means a software container that can run its own operating system and execute applications like a physical machine.

License Notes

You may use the Software for up to the number of Concurrent Users for which you have paid the applicable license fees, which must be the same number of Concurrent Users who are connected to a virtual desktop powered by VMware Horizon, Citrix XenApp or Citrix XenDesktop.

You may use the Software to monitor: (1) Desktop Virtual Machines, (2) virtual desktop infrastructure that is used exclusively to support Desktop Virtual Machines, (3) Terminal Services Sessions for the purpose of monitoring session-based desktops or remote applications, and (4) VMware Virtual SAN for Desktop Advanced.

6.15 VMware Horizon Air Desktop Platform

Definitions

“Active Connection” means any connections to Powered On Desktop Virtual Machines, Terminal Services Sessions and physical computers.

“Concurrent Users” means the total number of users accessing or using the Software at any given time to maintain an Active Connection to their workspace or desktop through an endpoint device.

“Desktop Virtual Machine” is a hosted Virtual Machine with one of the following Microsoft Windows operating systems: XP, Vista, 7 or 8.

“Powered On Desktop Virtual Machine” means a Desktop Virtual Machine receiving a remote connection from a device or running locally on a device.

“Terminal Services Session” means a Microsoft Windows terminal services session running a valid Microsoft Windows license.

“Virtual Machine” means a software container that can run its own operating system and execute applications like a physical machine.

License Notes

In addition to the above license notes that apply to each component of the VMware Horizon Air Desktop Platform, if You purchase a license to VMware Horizon Air Desktop Platform, the following terms apply:

You may use the Software for up to the number of Concurrent Users for which you have paid the applicable license fees and who are connected to a virtual desktop powered by VMware Horizon Air Desktop Platform.

VMware vSphere Desktop

You may only use VMware vSphere Desktop for up to the total number of Concurrent Users for which You have paid the applicable license fees for the VMware Horizon Air Desktop Platform Software. Your use of VMware vSphere Desktop is limited to hosting Desktop Virtual Machines, Terminal Services Sessions, and remote desktop services hosting and running VMware products which are included in VMware Horizon Air Desktop Platform or third party connection brokers and desktop management and monitoring tools.

6.16 VMware vRealize Orchestrator Plugin for Horizon

Definitions

“Active Connection” means with respect to Horizon View, any connections to Powered On Desktop Virtual Machines, Terminal Services Sessions and physical computers.

“Desktop Virtual Machine” is a hosted Virtual Machine with one of the following Windows operating systems: XP, Vista, 7, 8 or Server.

“Concurrent Users” means the total number of users accessing or using the Software at any given time to maintain an Active Connection to their workspace or desktop through an endpoint device.

“Named User” means Your single designated employee or Third Party Agents who have been authorized by You to use the Software in accordance with the terms of this Agreement.

“Powered On Desktop Virtual Machine” means a Desktop Virtual Machine receiving a remote connection from a device or running locally on a device.

“Terminal Services Session” means a Microsoft Windows terminal services session running a valid Microsoft Windows license.

“Virtual Machine” means a software container that can run its own operating system and execute applications like a physical machine.

License Notes

You may only use the Software for up to the total number of Concurrent Users or Named Users in Horizon Enterprise Edition for which You have paid the applicable license fees.

6.17 AirWatch Management Suites, Standalone Products and Hosting Services

Definitions

“Customer Content” means any and all data, applications, files, information or materials accessed, transmitted, uploaded, published or displayed through the Software or Hosted Service by You, Your Users or any third party users and/or their Devices. It does not include Relationship Data or Usage Data.

“**Device**” means Your mobile device(s), including but not limited to mobile phone(s), smartphone(s), tablet computer and computing device(s), personal digital assistant(s) (PDAs), enterprise digital assistant(s) (EDAs), ruggedized devices, and any similar or similarly functioning electronic devices, which may be monitored and managed by the Software, whether owned by You or by Your Users.

“**Hosted Services**” mean the services provided by VMware to host, on VMware’s servers on Your behalf, the necessary Software to allow communication, control functions or share content with Devices via internet-based consoles.

“**Hosting Policy**” means VMware’s hosting policy governing the provision of Hosted Services, as amended from time to time by VMware and posted at <http://www.air-watch.com/downloads/pricing/hosting-services-policy.pdf>.

“**Named User**” means Your single designated employee or Third Party Agent who has been authorized by You to use the Software in accordance with the terms of this Agreement.

“**Personal Data**” means personally identifiable information from or about an individual either provided by Customer or Customer’s Users or a Device to VMware in connection with Your use of the Software or Hosted Service. Personal Data does not include information Relationship Data or Usage Data or anonymous or non-identifying data.

“**Relationship Data**” means personal information that VMware collects during the activation and maintenance of Your account. It may include names and contact details of Your personnel involved in maintaining the Software and/or Hosted Service. It does not include information collected through the publicly accessible portions of our webpages, which is subject to the privacy policy posted on those webpages.

“**Third Party Agent**” means a third party consultant or contractor of Yours who accesses and uses the Software on Your behalf solely for Your internal business operations, provided that such agent is bound by an agreement with You protecting VMware’s intellectual property with terms no less stringent than this Agreement and that You ensure that such third party use of the Software complies with the terms of this Agreement.

“**Usage Data**” means aggregated technical data about Your use and Your Users’ use of the Software and/or Hosted Services and Your User’s Devices, including but not limited to: AirWatch account identification number; Device make and model; Device operating systems; operating system versions; the total number Devices running; the number of active Devices; dates and times of AirWatch console logins; Device ownership type; application names, identifiers, versions, whether the application is public or managed; database actions taken; external calls, HTTP requests, browser load pages made by the Software and/or Hosted Service; errors made by applications running in this Software and/or Hosted Service; and the amount of memory and CPU usage across the Software and/or Hosted Service.

“**User**” means Your authorized individual user of a Device, the Software and/or the Hosted Services.

General License Notes for AirWatch Management Suites, Standalone Products and Hosting Services

License Metric. If you licensed the Software on a per Device basis, You may use the Software for up to the number of Devices specified in Your Order. You may transfer the Software from Device to Device, as long as You do not exceed the total number of Devices specified in Your Order. You may use the Software to monitor the Devices from an unlimited number of computers. If you licensed the Software on a per Named User basis, You may use the Software for up to the number of Named Users for which You have paid the applicable license fees. Each Named User may have a maximum of three (3) Devices which is managed by AirWatch Software or on which the AirWatch Software is installed.

License Term. You may use the Software for the period specified in Your Order. If You purchased the Software on a subscription basis (“Subscription License”), the term of Your subscription licenses shall be as specified in the Order (the “Subscription Period”). In the event You purchase additional Subscription Licenses during a Subscription Period, the additional Subscription Licenses shall be coterminous with the then current Subscription Period and the fees for the additional Subscription Licenses shall be prorated accordingly.

APN Certificate. You shall not use the Software without obtaining Your own Apple Push Notification services (APNs) Certificate from Apple Inc., if You use the Software to manage Devices running on Apple operating systems.

Hosted Services. If specified in Your Order, VMware will provide Hosted Services to You for the number of Devices and for the Hosted Services period specified in the Order, in accordance with the Hosting Policy. You agree to the terms of the Hosting Policy. With respect to any Hosted Services purchased in Your Order, the term “Software” will apply to the Hosted Services in the following sections of the License Agreement: 2.1 (Scope of License), 2.2 (Third Party Use), 2.6 (Open Source Software), 3 (Restrictions; Ownership), 7.2 (Disclaimer of Warranties), 8 (Intellectual Property Indemnification), 9 (Limitation of Liability), 10 (Termination), 11 (Confidential Information), and 12 (General).

Compliance. You are responsible for ensuring that Your Users comply with Your obligations under this Agreement. You will duly observe all of Your obligations under any relevant data protection law or regulation that may apply to the relationship contemplated under this Agreement, including, specifically, any obligation for You to provide notice, obtain consents or file registrations with applicable data protection authorities. You will configure the Software and/or Hosted Service in accordance with all applicable laws and regulations. Further, as required by applicable law or regulation, You will notify Your Users that any Customer Content provided as part of the Software and/or Hosted Services will be made available to a third party (i.e. VMware) as part of VMware providing the Software and/or Hosted Services.

Relationship & Usage Data. You agree that VMware may collect and process Relationship and Usage Data to manage Your account, send You service-related notifications, bill You for purchased services, enforce compliance with this Agreement, facilitate the provisioning of updates, improve of the Software and/or Hosted Service, better understand Your business needs and comply with our contractual obligations and applicable law. Relationship and Usage Data may be transferred to other companies in the VMware worldwide group of companies from time to time. To the extent that this information constitutes personal information, VMware shall be the controller of such personal information. To the extent at it acts as a controller, each party shall comply at all times with its obligations under the local legislation applicable in the Territory for the protection of individuals with regard to the processing of personal data. In this section, “controller” shall have the meaning given to it in the EU Directive 95/46/EC.

Data Transfer. You agree that Customer Content, Relationship Data and Usage Data collected or received by VMware in connection with the download, installation, configuration, maintenance, support and use of the Software or Hosted Service may be transferred, stored and processed in the United States or any other country in which VMware or its affiliates, subsidiaries or service providers maintain facilities. By downloading, installing, using the Software and/or Hosted Service or receiving customer support assistance, You consent to the worldwide processing of Your technical and Personal Data. VMware is enrolled in the U.S. Department of Commerce Safe Harbor Program and will remain enrolled in this program or another replacement program (or will adopt a solution which achieves compliance with the terms of Article 25 of Directive 95/46/EC or its replacement legislation) through the Term of this Agreement.

Subprocessing. You authorize VMware to subcontract processing of Customer Content under this Agreement to a third party provided that: (i) VMware will ensure any subcontractor VMware appoints will protect the Customer Content to a standard which is substantially equivalent to the standard that is set forth in this Agreement; and (ii) VMware will be responsible for the acts, errors and omissions of any subcontractor VMware appoints to process the Customer Content.

Indemnity for Customer Data. You will defend, indemnify and hold harmless VMware against any claims, losses, fines or damages arising from or relating to: (a) Customer Content; (b) any infringement or misappropriation of any intellectual property rights by You, Your customers, Users and suppliers; (c) violation of law by You or Users, including but not limited to any law or regulation relating to the privacy and/or security of Your Users and Devices; or (d) Your use of the Hosted Services (including any activities under Your account and any use by Your employees, personnel or Users) in violation of the Agreement. VMware will (a) provide You with notice of the claim within a reasonable period of time after learning of the claim; and (b) reasonably cooperate in response to Your requests for assistance. You may not settle or compromise any indemnified claim without VMware’s prior written consent.

Territory. You may use and access the Software from Devices located throughout the world, but You may only deploy the console component of the Software within the territory for which You have paid the applicable license fees.

VMware Software. To the extent that an AirWatch Management Suite includes VMware software or services, those components are governed by the terms identified for the software or service and available at <http://www.vmware.com/download/eula/>, including the applicable license notes for the on-premise software as set forth in this Product Guide.

VMware Identity Manager Advanced. Notwithstanding anything to the contrary in the license notes above, whether you licensed the AirWatch Software on a per Device basis or a per Named User basis, each license for the VMware Identity Manager Advanced Software may be used by only one single Named User. Any use of the VMware Identity Manager Advanced Software by a Named User on a Device will constitute use of a Device for the purposes of the AirWatch Software license metric.

AirWatch Management Suites. For each of AirWatch Green, Orange, Blue and Yellow Management Suites, You may only use the following functionality of the applicable AirWatch Management Suite for which you have paid the applicable fees:

AirWatch Green Management Bundle: Mobile Device Management, Container, Workspace, App Catalog,

AirWatch Orange Management Bundle: Mobile Device Management, Container, Workspace, App Catalog and Inbox (includes AirWatch Secure Email Gateway)

AirWatch Blue Management Suite: Mobile Device Management, Container, Workspace, App Catalog, Inbox (includes AirWatch Secure Email Gateway), App Wrapping, AirWatch Tunnel, NSX for AirWatch Integration, Browser, Content Locker View and VMware Identity Manager Advanced

AirWatch Yellow Management Bundle: Mobile Device Management, Container, Workspace, App Catalog, Inbox (includes AirWatch Secure Email Gateway), App Wrapping, AirWatch Tunnel, NSX for AirWatch Integration, Browser, Content Locker View and VMware Identity Manager Advanced, Telecom and Content Locker Collaborate (includes Content Locker View)

6.18 VMware App Volumes

Definitions

“Active Connection” means any connections to Powered On Desktop Virtual Machines, Terminal Services Sessions and physical computers.

“Concurrent Users” means the total number of users accessing or using the Software at any given time to maintain an Active Connection to their workspace or desktop through an endpoint device.

“Desktop Virtual Machine” is a hosted Virtual Machine with one of the following Microsoft Windows operating systems: XP, Vista, 7 or 8.

“Powered On Desktop Virtual Machine” means a Desktop Virtual Machine receiving a remote connection from a device or running locally on a device.

“Terminal Services Session” means a Microsoft Windows terminal services session running a valid Microsoft Windows license.

“Virtual Machine” means a software container that can run its own operating system and execute applications like a physical machine.

License Notes

You may use the Software for up to the number of Concurrent Users for which you have paid the applicable license fees.

6.19 VMware User Environment Manager

Definitions

“Active Connection” means any connections to Powered On Desktop Virtual Machines, Terminal Services Sessions and physical computers.

“Concurrent Users” means the total number of users accessing or using the Software at any given time to maintain an Active Connection to their workspace or desktop through an endpoint device.

“Desktop Virtual Machine” is a hosted Virtual Machine with one of the following Microsoft Windows operating systems: Vista, 7, 8, 10 or Server.

“Named User” means Your single designated employee or Third Party Agent who has been authorized by You to use the Software in accordance with the terms of this Agreement.

“Powered On Desktop Virtual Machine” means a Desktop Virtual Machine receiving a remote connection from a device or running locally on a device.

“Terminal Services Session” means a Microsoft Windows terminal services session running a valid Microsoft Windows license.

“Virtual Machine” means a software container that can run its own operating system and execute applications like a physical machine.

License Notes

You may use the Software for up to the number of Named Users or Concurrent Users for which you have paid the applicable license fees.

The Software may be used with the following operating system software:

Client:

- Windows Vista Business, Enterprise and Ultimate x86 and x64 SP2
- Windows 7 Professional, Enterprise and Ultimate x86 and x64 SP1
- Windows 8 Professional and Enterprise x86 and x64
- Windows 8.1 Professional and Enterprise x86 and x64 with update 1
- Windows 10 Professional and Enterprise x86 and x64

Server:

- Windows Server 2003 Standard and Enterprise x86 and x64 SP2
- Windows Server 2008 Standard and Enterprise x86 and x64 SP2
- Windows Server 2008 R2 Standard and Enterprise x64 SP1
- Windows Server 2012 Standard and Datacenter x64
- Windows Server 2012 R2 Standard and Datacenter x64 with update 1

6.20 VMware Identity Manager Standard

Definitions

“**Customer Application(s)**” means the software application(s) from a third party or developed by You.

“**Named User**” means Your employee or Third Party Agent who has been authorized by You to use the Software in accordance with the terms of this Agreement.

“**ThinApp(s)**” means a VMware virtualized application format created from and consisting of Customer Application(s) packaged by the ThinApp Packager Tool.

“**ThinApp Packager Tool**” means the VMware tool from the Software used to package Customer Application(s) into a ThinApp.

“**Third Party Agent**” means a third party delivering information technology services to You pursuant to a written contract with You.

License Notes

You may use the Software for up to the number of Named Users for which You have paid the applicable license fees.

You will receive a single license to the ThinApp Packager Tool and VMware Workstation Pro for each license pack of VMware Identity Manager Standard purchased by You.

You may (i) use the ThinApp Packager Tool internally to package Customer Application(s) solely to create ThinApps; and (ii) distribute such ThinApps to Named Users within Your enterprise, without any further redistribution rights, in accordance with the licensing terms of the Customer Application.

You are responsible for all activities of your Named Users and for your Named Users’ compliance with this Agreement. You must have a separate VMware ThinApp license for each Named User.

You will display the following notice with each ThinApp: “Powered by VMware. Portions of this software contain VMware, Inc. technology. Copyright © 1999-2015 VMware, Inc. All Rights Reserved.”

You will defend, indemnify and hold harmless VMware from and against any loss, cost, liability or damage, including attorneys’ fees that VMware incurs or for which VMware becomes liable arising from or relating to: (i) Your breach of the VMware ThinApp EULA; and (ii) Your breach of the license terms and conditions of Customer Applications.

You may only use VMware Workstation Pro with the VMware ThinApp Packager provided with VMware Horizon Advanced or VMware Horizon Enterprise, and only Your IT administrator may use either copy of the VMware Workstation Pro or VMware ThinApp Packager provided with the VMware Horizon Advanced or VMware Horizon Enterprise.

Customer Experience Improvement Program: The Software allows you to participate in VMware’s Customer Experience Improvement Program. If you choose to participate in this program, you agree that VMware may collect and use non-personal, technical data about your environment (“Usage Data”) on a regular basis.

6.21 VMware Identity Manager Advanced

Definitions

“**Customer Application(s)**” means the software application(s) from a third party or developed by You.

“Named User” means Your employee or Third Party Agent who has been authorized by You to use the Software in accordance with the terms of this Agreement.

“ThinApp(s)” means a VMware virtualized application format created from and consisting of Customer Application(s) packaged by the ThinApp Packager Tool.

“ThinApp Packager Tool” means the VMware tool from the Software used to package Customer Application(s) into a ThinApp.

“Third Party Agent” means a third party delivering information technology services to You pursuant to a written contract with You.

License Notes

You may use the Software for up to the number of Named Users for which You have paid the applicable license fees.

You may only use the features and functionality of the Airwatch Software provided with the Software as described under the heading VMware Identity Manager Advanced at www.vmware.com/products/identity-manager/pricing.html.

You will receive a single license to the ThinApp Packager Tool for each license pack of VMware Identity Manager Advanced purchased by You.

You may (i) use the ThinApp Packager Tool internally to package Customer Application(s) solely to create ThinApps; and (ii) distribute such ThinApps to Named Users within Your enterprise, without any further redistribution rights, in accordance with the licensing terms of the Customer Application.

You are responsible for all activities of your Named Users and for your Named Users’ compliance with this Agreement. You must have a separate VMware ThinApp license for each Named User.

You will display the following notice with each ThinApp: “Powered by VMware. Portions of this software contain VMware, Inc. technology. Copyright © 1999-2015 VMware, Inc. All Rights Reserved.”

You will defend, indemnify and hold harmless VMware from and against any loss, cost, liability or damage, including attorneys’ fees that VMware incurs or for which VMware becomes liable arising from or relating to: (i) Your breach of the VMware ThinApp EULA; and (ii) Your breach of the license terms and conditions of Customer Applications.

If you have licensed the Software as part of the Airwatch Blue or Yellow Management Suites, section 6.17 applies to your use of the VMware Identity Manager Advanced Software.

Customer Experience Improvement Program: The Software allows you to participate in VMware’s Customer Experience Improvement Program. If you choose to participate in this program, you agree that VMware may collect and use non-personal, technical data about your environment (“Usage Data”) on a regular basis.

Support Services: Notwithstanding anything to the contrary in the applicable EULA for the Software, if you have purchased support and subscription services for the Software, you will receive support and subscription services in accordance with the Airwatch Support Policy, as described at <https://www.vmware.com/support/acquisitions/airwatch.html>

7. HORIZON BUNDLES

7.1 VMware Horizon View Standard Edition

Definitions

“**Active Connection**” means any connections to Powered On Desktop Virtual Machines, Terminal Services Sessions and physical computers.

“**Concurrent Users**” means the total number of users accessing or using the Software at any given time to maintain an Active Connection to their desktop through an endpoint device.

“**Desktop Virtual Machine**” is a hosted Virtual Machine with one of the following Microsoft Windows operating systems: XP, Vista, 7, 8, 10 or Server.

“**Powered On Desktop Virtual Machine**” means a Desktop Virtual Machine receiving a remote connection from a device or running locally on a device.

“**Terminal Services Session**” means a Microsoft Windows terminal services session running a valid Microsoft Windows license.

“**Virtual Machine**” means a software container that can run its own operating system and execute applications like a physical machine.

License Notes

In addition to the above license notes that apply to each component of the VMware Horizon View Standard Edition bundle, if You purchase a license to VMware Horizon View Standard Edition, the following terms apply to all components of VMware Horizon View Standard Edition:

If You purchased a perpetual license for the Software, You may use the Software for up to the number of Concurrent Users for which you have paid the applicable license fees.

If You purchased a subscription term license for the Software, You may use the Software for up to the number of Concurrent Users, and for the term of the subscription, for which You have paid the applicable license fees. Upon expiration or termination of Your subscription term license, You shall promptly cease use of the Software and Documentation and destroy (and certify to VMware in writing the fact of such destruction) or return to VMware all copies of the Software and Documentation then in Your possession or under Your control.

7.2 VMware Horizon Advanced Edition

Definitions

“**Active Connection**” means (i) with respect to Horizon View, any connections to Powered On Desktop Virtual Machines, Terminal Services Sessions and physical computers, (ii) with respect to Mirage, any provisioned desktop image, and (iii) with respect to VMware Identity Manager Standard: (A) any user who has used the single-sign-on functionality of VMware Identity Manager Standard to authenticate into a Horizon hosted application or Hosted Desktop Virtual Machine, and/or (B) any user who has used the single-sign-on functionality of VMware Identity Manager Standard, for the eight (8) hour period after doing so, to log into an application other than a Horizon hosted application or a Horizon hosted Desktop Virtual Machine.

“**Concurrent Users**” means the total number of users accessing or using the Software at any given time to maintain an Active Connection to their workspace or desktop through an endpoint device.

“**Desktop Virtual Machine**” is a hosted Virtual Machine with one of the following Microsoft Windows operating systems: XP, Vista, 7, 8, 10 or Server.

“Named User” means Your single designated employee or Third Party Agents who have been authorized by You to use the Software in accordance with the terms of this Agreement.

“Powered On Desktop Virtual Machine” means a Desktop Virtual Machine receiving a remote connection from a device or running locally on a device.

“Terminal Services Session” means a Microsoft Windows terminal services session running a valid Microsoft Windows license.

“Virtual Machine” means a software container that can run its own operating system and execute applications like a physical machine.

License Notes

In addition to the above license notes that apply to each component of the VMware Horizon Advanced Edition bundle, if You purchase a license to VMware Horizon Advanced Edition, the following terms apply to all components of VMware Horizon Advanced Edition:

If You purchased a perpetual license for the Software, You may use the Software for up to the number of Named Users or Concurrent Users for which you have paid the applicable license fees.

If You purchased a subscription term license for the Software, You may use the Software for up to the number of Named Users or Concurrent Users, and for the term of the subscription, for which You have paid the applicable license fees. Upon expiration or termination of Your subscription term license, You shall promptly cease use of the Software and Documentation and destroy (and certify to VMware in writing the fact of such destruction) or return to VMware all copies of the Software and Documentation then in Your possession or under Your control.

7.3 VMware Horizon Enterprise Edition

Definitions

“Active Connection” means (i) with respect to Horizon View (for Microsoft Windows), User Environment Manager and Horizon for Linux, any connections to Powered On Desktop Virtual Machines, Terminal Services Sessions and physical computers, (ii) with respect to Mirage, any provisioned desktop image, and (iii) with respect to VMware Identity Manager Standard: (A) any user who has used the single-sign-on functionality of VMware Identity Manager Standard to authenticate into a Horizon hosted application or Hosted Desktop Virtual Machine, and/or (B) any user who has used the single-sign-on functionality of VMware Identity Manager Standard, for the eight (8) hour period after doing so, to log into an application other than a Horizon hosted application or a Horizon hosted Desktop Virtual Machine.

“Concurrent Users” means the total number of users accessing or using the Software at any given time to maintain an Active Connection to their workspace or desktop through an endpoint device.

“Desktop Virtual Machine” is a hosted Virtual Machine with one of the following Microsoft Windows operating systems: XP, Vista, 7, 8, 10 or Server.

“Named User” means Your single designated employee or Third Party Agents who have been authorized by You to use the Software in accordance with the terms of this Agreement.

“Powered On Desktop Virtual Machine” means a Desktop Virtual Machine receiving a remote connection from a device or running locally on a device.

“Terminal Services Session” means a Microsoft Windows terminal services session running a valid Microsoft Windows license.

“Virtual Machine” means a software container that can run its own operating system and execute applications like a physical machine.

License Notes

In addition to the above license notes that apply to each component of the VMware Horizon Enterprise Edition bundle, if You purchase a license to VMware Horizon Enterprise Edition, the following terms apply to all components of VMware Horizon Enterprise Edition:

If You purchased a perpetual license for the Software, You may use the Software for up to the number of Named Users or Concurrent Users for which you have paid the applicable license fees.

If You purchased a subscription term license for the Software, You may use the Software for up to the number of Named Users or Concurrent Users, and for the term of the subscription, for which You have paid the applicable license fees. Upon expiration or termination of Your subscription term license, You shall promptly cease use of the Software and Documentation and destroy (and certify to VMware in writing the fact of such destruction) or return to VMware all copies of the Software and Documentation then in Your possession or under Your control.

If you have purchased Concurrent User licenses for the Software, for each Concurrent User for which you have a license for the Software, You may use either VMware Horizon View (for Microsoft Windows) or VMware Horizon for Linux but not both at the same time.

7.4 VMware Horizon FLEX

Definitions

“Device” means any client hardware that enables an end user to run the Software.

License Notes

You may use the Software for up to the total number of Devices for which You have paid the applicable license fees.

You may install and use a license of the Software on a new or alternate Device, provided You have first uninstalled the Software from the original Device.

The license notes in this section apply to each of the individual components of the Software included in the VMware Horizon Flex bundle, and prevail to the extent of any inconsistency with the individual product sections elsewhere in this Product Guide. License Notes for individual components of the Software elsewhere in this Product Guide that are not inconsistent with this section will continue to apply to your Use of that Software.

7.5 VMware Workspace Suite

Definitions

“Device” means a mobile device, including but not limited to a mobile phone, smart phone, tablet computer, computing device, personal digital assistant (PDA), enterprise digital assistant (EDA), ruggedized device or any similar or similarly functioning electronic device, which may be monitored and managed by the Software, whether owned by You or a Named User.

“Named User” means Your single designated employee or Third Party Agent who has been authorized by You to use the Software in accordance with the terms of this Agreement.

“Third Party Agent” means a third party consultant or contractor of Yours who accesses and uses the Software on Your behalf solely for Your internal business operations, provided that such agent is bound by an agreement with You protecting VMware’s intellectual property with terms no less stringent than this Agreement and that You ensure that such third party use of the Software complies with the terms of this Agreement.

License Notes

In addition to the above license notes that apply to each component of the VMware Workspace Suite, if You purchase a license to VMware Workspace Suite, the following terms apply to all components of VMware Workspace Suite:

You may use the Software for up to the number of Named Users for which You have paid the applicable license fees.

For each Named User for which You use one or more of the VMware software products included in VMware Workspace Suite, You shall be deemed to have deployed one per Named User license for the Software.

For the VMware AirWatch Yellow Management Bundle Software product, each Named User may have a maximum of three (3) Devices that are managed by AirWatch Software or on which the AirWatch Software is installed.

7.6 VMware Horizon Application Management

Definitions

“Active Connection” means (i) with respect to VMware User Environment Manager, VMware App Volumes and VMware vRealize Operations for Published Applications, any connections to Powered On Desktop Virtual Machines, Terminal Services Sessions and physical computers, and (ii) with respect to VMware Identity Manager Standard: (A) any user who has used the single-sign-on functionality of VMware Identity Manager Standard to authenticate into a Horizon hosted application or Hosted Desktop Virtual Machine, and/or (B) any user who has used the single-sign-on functionality of VMware Identity Manager Standard, for the eight (8) hour period after doing so, to log into an application other than a Horizon hosted application or a Horizon hosted Desktop Virtual Machine.

“Concurrent Users” means the total number of users accessing or using the Software at any given time to maintain an Active Connection to their workspace or desktop through an endpoint device.

“Desktop Virtual Machine” is a hosted Virtual Machine with one of the following Microsoft Windows operating systems: XP, Vista, 7, 8 or Server.

“Named User” means Your single designated employee or Third Party Agents who have been authorized by You to use the Software in accordance with the terms of this Agreement.

“Powered On Desktop Virtual Machine” means a Desktop Virtual Machine receiving a remote connection from a device or running locally on a device.

“Terminal Services Session” means a Microsoft Windows terminal services session running a valid Microsoft Windows license.

“Virtual Machine” means a software container that can run its own operating system and execute applications like a physical machine.

License Notes

In addition to the above license notes that apply to each component of the VMware Horizon Application Management bundle, if You purchase a license to VMware Horizon Application Management, the following terms apply to all components of the VMware Horizon Application Management bundle:

You may use the Software for up to the number of Named Users or Concurrent Users for which you have paid the applicable license fees.

For avoidance of doubt, for each Named User or Concurrent User for which You use one or more of the VMware Software products included in the VMware Horizon Application Management bundle, You shall be deemed to have deployed one Named User license or one Concurrent User license (as applicable) for the Software. For example, if You license the VMware Horizon Application Management bundle on a per Concurrent User basis and You use the VMware User Environment Manager Software component of the bundle for a Concurrent User, You must deploy a separate Concurrent User license for the bundle to use the VMware Identity Manager Standard component of the bundle for another Concurrent User.

7.7 VMware Horizon for Linux

Definitions

“Active Connection” means any connection to a Powered On Desktop Virtual Machines or a physical computers.

“Concurrent Users” means the total number of users accessing or using the Software at any given time to maintain an Active Connection to their workspace or desktop through an endpoint device.

“Desktop Virtual Machine” is a hosted Virtual Machine with the Linux operating system.

“Powered On Desktop Virtual Machine” means a Desktop Virtual Machine receiving a remote connection from a device or running locally on a device.

“Virtual Machine” means a software container that can run its own operating system and execute applications like a physical machine.

License Notes

In addition to the above license notes that apply to each component of the VMware Horizon for Linux bundle, if You purchase a license to VMware Horizon for Linux, the following terms apply to all components of the VMware Horizon for Linux bundle:

You may use the Software for up to the number of Concurrent Users for which you have paid the applicable license fees.

8. CLOUD APPLICATION PLATFORM

8.1 Pivotal RabbitMQ, formerly known as VMware vFabric RabbitMQ

Definitions

“**Processor**” means a single physical chip that houses no more than six (6) processor cores that executes the instructions of the Software.

“**vFabric RabbitMQ Server Software**” means components of the Software that provide the messaging and other services on behalf of clients.

“**vFabric RabbitMQ Client Software**” means the components of the Software that execute in the user’s application process and consume the services provided by the vFabric RabbitMQ Server Software.

License Notes

You may install and use vFabric RabbitMQ Server Software on the number of Processors you have licensed or in a licensed vFabric Advanced Virtual Machine. You are permitted to use and reproduce the vFabric RabbitMQ Client Software on an unlimited number of computers solely for the purpose of accessing licensed vFabric RabbitMQ Server Software.

8.2 VMware vFabric Postgres 9.1

Definitions

“**Non-Production Use**” means use of the Software solely in a development environment for application development, proof of concept, quality-assurance, or other testing purposes.

“**Production Use**” means use of the Software in any manner other than for Non-Production Use.

“**Virtual CPU**” means a single unit of virtual processing power configured to a Virtual Machine.

License Notes

You may use the Software for Production Use only for up to the number of Virtual Machines for which you have paid the applicable license fees, and each Virtual Machine running the Software is not permitted to have more than two (2) Virtual CPUs per license. In addition, you may use the Software for Non-Production Use. If you run the Software in a Virtual Machine that has more than two (2) Virtual CPUs, then multiple licenses of the Software are required. The splitting of a license to the Software to run in two (2) Virtual Machines is strictly prohibited.

8.3 VMware vFabric Postgres 9.2 and 9.3

Definitions

“**Non-Production Use**” means use of the Software solely in a development environment for application development, proof of concept, quality-assurance, or other testing purposes.

“**Production Use**” means use of the Software in any manner other than for Non-Production Use.

“**Virtual CPU**” means a single unit of virtual processing power configured to a Virtual Machine.

License Notes

You may use the Software for Production Use only for up to the number of Virtual Machines for which you have paid the applicable license fees, and each Virtual Machine running the Software is not permitted to have more than two (2) Virtual CPUs per license. In addition, you may use the Software for Non-Production Use. If you run the Software in a Virtual Machine that has more than two (2) Virtual CPUs, then multiple licenses of the Software are required. The splitting of a license to the Software to run in two (2) Virtual Machines is strictly prohibited.

8.4 Pivotal tc Server and Web Server

Definitions

“**Processor**” means a single physical chip that houses no more than six (6) processor cores that executes the instructions of the Software.

License Notes

You may install and use the Software on the number of Processors, or in accordance with a Pivotal-approved licensing model, for which You have paid the applicable license fees.

8.5 VMware vFabric Hyperic

Definitions

“**Machine**” means, solely with respect to vFabric Hyperic product, a license to install and use on a Server, a Virtual Machine, or a network device.

“**Subscription Software**” means Software that is licensed for a specific term and includes support and subscription services, at the level purchased, for the duration of such term (“**Subscription Term**”). Support and subscription services for Subscription Software are subject to the Services Terms.

License Notes

You may install and use the Software on up to the number Machines, or in accordance with a VMware-approved licensing model, for which You have paid the applicable license fees.

For Subscription Software, You may use the Software only during the Subscription Term. You shall promptly cease all use of the Subscription Software upon expiration or termination of the Subscription Term.

8.6 VMware SpringSource

Definitions

“**Machine**” means, solely with respect to Hyperic products, a license to install and use on a server, a Virtual Machine, or a network device.

“**Non-Production Use**” means use of the Software solely in a development environment for proof of concept, quality-assurance, or other testing purposes.

“**Processor**” means a single physical chip that houses no more than six (6) processor cores that executes the instructions of the Software.

“Production Use” means use of the Software in a live environment with Your commercial applications for internal business purposes only.

“Subscription” means a license for the Software and Support Services that (i) is effective upon the date of purchase and terminates upon the expiration or termination of Support Services; and (ii) may be renewed upon mutual written agreement by the parties and payment of the applicable fees.

“Support Services” means the technical support services offered by VMware for the Software pursuant to its then-current support policies.

“Virtual Machine” means a software container that can run its own operating system and execute applications like a physical machine.

License Notes

For Software licensed on a Subscription basis, You may (i) install the Software on the number of Processors and/or Machines, for Non-Production or Production Use, as specified in an Order Form, or in accordance with a VMware-approved licensing model; and (ii) use the Software for Your internal business purposes during the term of the Subscription. Upon expiration or termination of a Subscription, You shall promptly cease use of the Software and product documentation and destroy (and certify to VMware in writing the fact of such destruction), or return to VMware all copies of the Software and product documentation then in Your possession or control.

8.7 Pivotal Spring, Spring Enterprise and Spring Server, formerly known as Spring

Definitions

“Machine” means, solely with respect to Hyperic products, a license to install and use on a server, a Virtual Machine, or a network device.

“Non-Production Use” means use of the Software solely in a development environment for proof of concept, quality-assurance, or other testing purposes.

“Processor” means a single physical chip that houses no more than six (6) processor cores that executes the instructions of the Software.

“Production Use” means use of the Software in a live environment with Your commercial applications for internal business purposes only.

“Subscription” means a license for the Software and Support Services that (i) is effective upon the date of purchase and terminates upon the expiration or termination of Support Services; and (ii) may be renewed upon mutual written agreement by the parties and payment of the applicable fees.

“Support Services” means the technical support services offered by VMware for the Software pursuant to its then-current support policies.

“Virtual Machine” means a software container that can run its own operating system and execute applications like a physical machine.

License Notes

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9. IT SERVICE MANAGER

9.1 VMware Service Manager

Definitions

“**Concurrent Users**” means a total number of users who can access or use the Software at any given time.

“**Instance**” means the Software that is installed on either a single physical server or Virtual Machine or on a cluster of multiple physical servers or Virtual Machines working together and accessible by a single network address and has its data stored in a single database.

“**Named Users**” means designated users who can access or use the Software.

“**Virtual Machine**” means a software container that can run its own operating system and execute applications like a physical machine.

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10. VMWARE IT BUSINESS MANAGEMENT

10.1 VMware vRealize Business Standard Edition

Definitions

“**Operating Systems Instance**” means a single installation of an operating system on a non-virtualized physical server or Virtual Machine.

“**Processor**” means a single, physical chip that houses a central processing unit that can execute computer programs.

“**Virtual Machine**” means a software container that can run its own operating system and execute applications like a physical machine.

License Notes

VMware vRealize Business Standard Edition

You may use the Software for up to the number of Operating Systems Instances or Processor for which You have paid the applicable license fees.

If you received the Software as part of your subscription to VMware vRealize Business Advanced or Enterprise, you may not deploy the Software after the term of your subscription to VMware vRealize Business Advanced or Enterprise has expired. Upon such expiration, you must destroy all copies of the Software received as part of such subscription.

As part of your license to the Software, You are entitled to VMware vRealize Automation Virtual Appliance, which is required to complete the installation of VMware vRealize Business Standard. You are only entitled to the vRealize Business component of VMware vRealize Automation Virtual Appliance.

vRealize Reference Database

At any time, You may choose to refresh Your reference database. By refreshing Your reference database, You agree that VMware may collect anonymized and aggregated technical data about your vRealize Business environment in accordance with the vRealize Business [Reference Data Administration Guide](https://www.vmware.com/pdf/itbms-ReferenceDataAdminGuide.pdf) available at <https://www.vmware.com/pdf/itbms-ReferenceDataAdminGuide.pdf>. Data collected may include, for example, server make, model and configuration information; details about Your vCenter infrastructure and cost values manually inserted into the user interface by Your Users. Collected data will be used by VMware for product development and improvement purposes and the enhancement of the reference data used by vRealize Business customers.

10.2 VMware vRealize Business Advanced Edition

Definitions

“**Named User**” means Your employee or Third Party Agent who has been authorized by You to use the Software in accordance with the terms of this EULA.

“**Operating Systems Instance**” means a single installation of an operating system on a non-virtualized physical server or Virtual Machine.

“**Processor**” means a single, physical chip that houses a central processing unit that can execute computer programs.

“Virtual Machine” means a software container that can run its own operating system and execute applications like a physical machine.

License Notes

VMware vRealize Business Advanced Edition

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If You purchased the Software on a per Processor basis, you may only manage IT services that are fully contained within those Processors. If You purchased the Software on a per Operating Systems Instance basis, you may only manage IT services that are fully contained within those Operating Systems Instances. Elements of IT services that run on the mainframe or are delivered via SaaS are not subject to the restrictions in this paragraph.

10.3 VMware vRealize Business Enterprise Edition

Definitions

“Named User” means Your employee or Third Party Agent who has been authorized by You to use the Software in accordance with the terms of this EULA.

“Operating Systems Instance” means a single installation of an operating system on a non-virtualized physical server or Virtual Machine.

“Processor” means a single, physical chip that houses a central processing unit that can execute computer programs.

“Virtual Machine” means a software container that can run its own operating system and execute applications like a physical machine.

License Notes

You may use the Software for up to the number of Named Users, Operating Systems Instances or Processors for which You have paid the applicable license fees. For the purposes of Your Order of the Software, the definition of “Named User” also includes a “User” as may be referenced in Your Order. If You purchase additional license rights for a “Read Only User,” such user will have only read rights to the Software. You may use the Software for only one production instance and one non-production instance for every Suite You have purchased. The number of Operating Systems Instances is calculated as the average number of Operating Systems Instances used during the immediately preceding 365 days.

If You purchased the Software on a per Processor basis, you may only manage IT services that are fully contained within those Processors. If You purchased the Software on a per Operating Systems Instance basis, you may only manage IT services that are fully contained within those Operating Systems Instances. Elements of IT services that run on the mainframe or are delivered via SaaS are not subject to the restrictions in this paragraph.

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11.1 General License Notes applicable to all Software containing certain third party components

Definitions

“**Commercial Features**” means those features of the Oracle components identified in Table 1-1 (Commercial Features In Java SE Product Editions) of the Program Documentation accessible at <http://www.oracle.com/technetwork/indexes/documentation/index.html>.

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HyTrust terms: <http://www.hytrust.com/terms/>

Rackware: <http://www.rackwareinc.com/wp-content/uploads/2015/09/RackWare-EULA-4-1-2015-0610.pdf>

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