



# VMware Horizon® Service

## Sub-Processors

VMware may hire other companies to provide certain services on its behalf. Sub-processors who may process Content (as defined in the General Terms) are itemized below. VMware affiliates may also process Content. As set forth in the Data Processing Addendum, VMware has adequate data transfer mechanisms in place with each sub-processor. The list below does not apply to pre-release versions.

Sub-Processor	Country	Services Performed	HQ Address	DPO contact	Data Transfer Mechanism
Amazon Web Services, Inc. <sup>1</sup>	USA, Japan, Germany, Australia, United Kingdom	Data Center Provider (Cloud Monitoring Service)	410 Terry Avenue North, Seattle, WA 98109 USA	Aws-EU-privacy@amazon.com	Standard Contractual Clauses
Amazon Web Services, Inc.	USA <sup>2</sup>	Data Center Provider (Self Service Portal)	410 Terry Avenue North, Seattle, WA 98109 USA	Aws-EU-privacy@amazon.com	Standard Contractual Clauses
Amazon Web Services, Inc. (Gov Cloud)	USA	Data Center Provider for Horizon Service FedRAMP environment	410 Terry Avenue North, Seattle, WA 98109 USA	Aws-EU-privacy@amazon.com	Standard Contractual Clauses
Microsoft Corporation	USA	Database Services for Horizon Service FedRAMP environment	One Microsoft Way, Redmond, WA 98052 USA	<a href="#">Data Subjects Webform</a>	Standard Contractual Clauses
Microsoft Corporation <sup>3</sup>	USA, Australia, Ireland, Japan, United Kingdom, Germany	Data Center Provider, (Control Plane, HLCM, Operations Console, Universal Broker)	One Microsoft Way, Redmond, WA 98052 USA	<a href="#">Data Subjects Webform</a>	Standard Contractual Clauses
MongoDB, Inc.	USA, Australia, Japan, United Kingdom, Ireland, Germany  USA, Ireland, Japan	Stores configuration information (Used for Horizon Cloud Service)  Database Services (Used for Horizon Cloud Service next-gen)	1633 Broadway, 38 <sup>th</sup> Floor, New York, NY 10019 USA	privacy@mongodb.com	Standard Contractual Clauses

ControlUp, Inc.	USA and Ireland <sup>4</sup> or Germany  Germany	Provides the VMware Advanced Monitoring™ feature. Based on customer's location.  Provides Scoutbees features. Based on customer's location.	Sderot nim 2, Azrieli Rishonim Mali, 4 <sup>th</sup> Floor, rishon LeTsiyon, 7546302 Israel	privacy@controlup.com	Standard Contractual Clauses
Anunta Tech Inc.	USA India	Customer support for the VMware Horizon® Accelerator™ service.	9201 Corporate Blvd., Suite 440, Rockville, MD USA	grievance@anuntatech.com	Standard Contractual Clauses

VMware Workspace ONE® Access™ functionality can be integrated with this service and may use additional sub-processors. See the sub-processor listing for [VMware Access](#).

Workspace ONE® Intelligence™ delivers monitoring functionality for entitled customers and may use additional sub-processors. See the sub-processor listing for [Workspace ONE](#).

If you deploy on your VMware Cloud™ on AWS environment, please also refer to the sub-processor listing for [VMware Cloud on AWS](#).

<sup>1</sup> This sub-processor applies irrespective of which deployment method the customer selects.

<sup>2</sup> The country indicated is the sub-processor's primary location - VMware purchases the sub-processor's standard offering and thus the sub-processor controls the country in which data is stored.

<sup>3</sup> This sub-processor only applies to the Azure deployment model.

<sup>4</sup> Data is stored in both locations.

VMware may use additional sub-processors for customer support – see the sub-processor listing for [VMware Support Services](#).

If you would like to receive updates to this sub-processor list, please go <http://pages.cloud.vmware.com/sub-processor-communications>, and enable notifications for this sub-processor list.



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