



## VMware vRealize® Operations Cloud™

### Sub-processors

Last Updated: March 22, 2021

VMware may hire other companies to provide certain services on its behalf. Sub-processors who may process Content (as defined in the Terms of Service) are itemized below. VMware affiliates may also process Content. As set forth in the Data Processing Addendum, VMware has adequate data transfer mechanisms in place with each Sub-processor. The list below does not apply to pre-release versions.

Sub-processor	Country	Services Performed
Amazon Web Services, Inc.	USA, Australia, Germany, Canada	Hosting Provider and Platform Service
Amazon Web Services, Inc.	USA, Australia, Germany, Canada	Infrastructure Services
Pendo.io, Inc.	USA*	Customer Insight Platform

\*The country listed is the sub-processor's primary location. VMware purchases the sub-processor's standard offering and thus the sub-processor controls the country in which data is stored.

### VMware vRealize AI Cloud

Sub-processor	Country	Services Performed
Amazon Web Services, Inc.	USA	Hosting Provider and Platform Service
Amazon Web Services, Inc.	USA	Infrastructure Services

VMware may use additional sub-processors for customer support – see the sub-processor listing for [Global Support Services](#).

If you would like to receive updates to this sub-processor list, please go <http://pages.cloud.vmware.com/sub-processor-communications>, and enable notifications for this sub-processor list.