

VMware Carbon Black Cloud™

Sub-Processors

VMware may hire other companies to provide certain services on its behalf. Sub-processors who may process Content (as defined in the General Terms) are itemized below. VMware affiliates may also process Content. As set forth in the Data Processing Addendum, VMware has adequate data transfer mechanisms in place with each sub-processor. The list below does not apply to pre-release versions.

VMware Carbon Black Cloud Audit and Remediation

Sub-Processor	Country	Services Performed	HQ Address	DPO contact	Data Transfer Mechanism
Amazon Web Services, Inc.	USA Germany Japan Australia United Kingdom	Hosting provider and platform services	410 Terry Avenue North, Seattle, WA 98109 USA	aws-EU- privacy@amazon.com	Standard Contractual Clauses

VMware Carbon Black Cloud End Point Standard

Sub-Processor	Country	Services Performed	HQ Address	DPO contact	Data Transfer Mechanism
Amazon Web Services, Inc.	USA Germany Japan Australia United Kingdom	Hosting provider and platform services	410 Terry Avenue North, Seattle, WA 98109 USA	aws-EU- privacy@amazon.com	Standard Contractual Clauses
Avira, Inc.	Germany and USA*	Suspicious file detonation services (optional service)	German HQ: Kaplaneiweg 1, 88069 Tettwang, Germany US HQ: 75 E Santa Clara St., Suite 600, 6th floor, San Jose, CA 94070 USA	data- privacy@avira.com	Standard Contractual Clauses

* The country listed is the sub-processor's primary location. VMware purchases the sub-processor's standard offering and thus the sub-processor controls the country in which data is stored.

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Sub-Processors

VMware Carbon Black Cloud Enterprise EDR

Sub-Processor	Country	Services Performed	HQ Address	DPO contact	Data Transfer Mechanism
Amazon Web Services, Inc.	USA Germany Japan Australia United Kingdom	Hosting provider and platform services	410 Terry Avenue North, Seattle, WA 98109 USA	aws-EU-privacy@amazon.com	Standard Contractual Clauses

VMware Carbon Black Cloud Managed Detection

Sub-Processor	Country	Services Performed	HQ Address	DPO contact	Data Transfer Mechanism
Amazon Web Services, Inc.	USA	Hosting provider and platform services	410 Terry Avenue North, Seattle, WA 98109 USA	aws-EU-privacy@amazon.com	Standard Contractual Clauses

VMware Carbon Black Cloud Managed Detection and Response

Sub-Processor	Country	Services Performed	HQ Address	DPO contact	Data Transfer Mechanism
Amazon Web Services, Inc.	USA	Hosting provider and platform services	410 Terry Avenue North, Seattle, WA 98109 USA	aws-EU-privacy@amazon.com	Standard Contractual Clauses

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Sub-Processors

VMware Carbon Black Cloud Workload

Sub-Processor	Country	Services Performed	HQ Address	DPO contact	Data Transfer Mechanism
Amazon Web Services, Inc.	USA Germany Japan Australia United Kingdom	Hosting provider and infrastructure services	410 Terry Avenue North, Seattle, WA 98109 USA	aws-EU-privacy@amazon.com	Standard Contractual Clauses

VMware Carbon Black Cloud Prevention™

Sub-Processor	Country	Services Performed	HQ Address	DPO contact	Data Transfer Mechanism
Avira, Inc.	Germany	Security Services – Threat Detection and Protection	Kaplaneiweg 1, 88069 Tettnang, Germany	data-privacy@avira.com	Standard Contractual Clauses
Salesforce.com, Inc.	USA	Customer support ticketing system	Salesforce Tower, 415 Mission Street, 3rd Floor, San Francisco, CA 94105 USA	privacy@salesforce.com	Standard Contractual Clauses and Binding Corporate Rules
Amazon Web Services, Inc.	USA Germany Japan Australia United Kingdom	Hosting provider and infrastructure services	410 Terry Avenue North, Seattle, WA 98109 USA	aws-EU-privacy@amazon.com	Standard Contractual Clauses

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Sub-Processors

VMware Carbon Black Cloud Container™

Sub-Processor	Country	Services Performed	HQ Address	DPO contact	Data Transfer Mechanism
Amazon Web Services, Inc.	USA Germany Japan Australia	Hosting provider and platform services	410 Terry Avenue North, Seattle, WA 98109 USA	aws-EU-privacy@amazon.com	Standard Contractual Clauses
Mongo DB, Inc.	USA Germany Japan Australia	Cloud-based database services used to process and store customer event and alert data	1633 Broadway, 38 th Floor, New York, NY 10019	privacy@mongodb.com	Standard Contractual Clauses

VMware may use additional sub-processors for customer support – see the sub-processor listing for [VMware Support Services](#).

If you would like to receive updates to this sub-processor list, please go <http://pages.cloud.vmware.com/sub-processor-communications>, and enable notifications for this sub-processor list.