



VMware Carbon Black Cloud™

Sub-processors

Last Updated: June 1, 2022

VMware may hire other companies to provide certain services on its behalf. Sub-processors who may process Content (as defined in the Terms of Service) are itemized below. VMware affiliates may also process Content. As set forth in the Data Processing Addendum, VMware has adequate data transfer mechanisms in place with each sub-processor. The list below does not apply to pre-release versions.

VMware Carbon Black Cloud Audit and Remediation

Sub-processor	Country	Services Performed	Website
Amazon Web Services, Inc.	USA Germany Japan Australia United Kingdom	Hosting provider and platform services	https://aws.amazon.com/

VMware Carbon Black Cloud Endpoint Standard

Sub-processor	Country	Services Performed	Website
Amazon Web Services, Inc.	USA Germany Japan Australia United Kingdom	Hosting provider and platform services	https://aws.amazon.com/
Avira, Inc.	Germany and USA*	Suspicious file detonation services (optional service)	https://www.avira.com/

VMware Carbon Black Cloud Enterprise EDR

Sub-processor	Country	Services Performed	Website
Amazon Web Services, Inc.	USA Germany Japan Australia United Kingdom	Hosting provider and platform services	https://aws.amazon.com/

VMware Carbon Black Cloud Managed Detection

Sub-processor	Country	Services Performed	Website
Amazon Web Services, Inc.	USA	Hosting provider and platform services	https://aws.amazon.com/

VMware Carbon Black Cloud Managed Detection and Response

Sub-processor	Country	Services Performed	Website
Amazon Web Services, Inc.	USA	Hosting provider and platform services	https://aws.amazon.com/

VMware Carbon Black Cloud Workload

Sub-processor	Country	Services Performed	Website
Amazon Web Services, Inc.	USA, Australia, Germany, Japan, United Kingdom	Hosting provider and infrastructure services	https://aws.amazon.com/

VMware Carbon Black Cloud Prevention™

Sub-processor	Country	Services Performed	Website
Avira, Inc.	Germany	Security Services – Threat Detection and Protection	https://www.avira.com/
Salesforce.com, Inc.	USA	Customer support ticketing system	https://salesforce.com
Amazon Web Services, Inc.	USA, Australia, Germany, Japan, United Kingdom	Hosting provider and infrastructure services	https://aws.amazon.com/

VMware Carbon Black Cloud Container™

Sub-processor	Country	Services Performed	Website
Amazon Web Services, Inc.	USA, Australia, Germany, Japan	Hosting provider and infrastructure services	https://aws.amazon.com/
Mongo DB, Inc.	USA, Australia, Germany, Japan	Cloud-based database services used to process and store customer event and alert data	https://mongodb.com/

* The country listed is the sub-processor's primary location. VMware purchases the sub-processor's standard offering and thus the sub-processor controls the country in which data is stored.

VMware may use additional sub-processors for customer support and other back office functions – see the sub-processor listing for [VMware Support Services](#).

If you would like to receive updates to this sub-processor list, please go to <http://pages.cloud.vmware.com/sub-processor-communications>, and enable notifications for this sub-processor list.