

Veeam Software Corporation Support Statement

Veeam Software Corporation confirms that we will support customers running:

- Veeam Backup & Replication
- Veeam ONE
- Veeam Reporter
- Veeam Monitor
- nworks MP Microsoft Ops Mgr
- nworks SPI HP Operations Mgr
- Veeam Business View
- Veeam Reporter Free Edition
- Veeam Monitor Free Edition
- Veeam FastSCP
- Veeam RootAccess
- Veeam Stencils for Microsoft Visio

on supported Operating Systems in a VMware virtual machine environment.

Veeam Software Corporation will provide unqualified support for (products listed above) product(s) running in a VMware virtual environment in an identical manner as with (products listed above) products running on any other major x86 based systems without initially requiring reproduction of issues on native hardware.

Should Veeam Software Corporation suspect that the virtualization layer is the root cause of an incident; the customer will be required to contact the appropriate VMware support provider to resolve the VMware issue.

While Veeam Software Corporation products are expected to function properly in a VMware virtual environment, there may be performance implications which can invalidate (products listed above) typical sizing and recommendations.