

TERMS AND CONDITIONS FOR VMWARE, INC. AND VMWARE INTERNATIONAL  
LIMITED INVOICES

INVOICE TERMS

This invoice is subject to the terms and conditions specified in the applicable agreement between VMware and Customer, or, if none exists, to the then-current applicable standard VMware terms for the quoted products or services, copies of which are available here:

- \* Software - VMware's EULA for the applicable software product posted at [www.vmware.com/download/eula](http://www.vmware.com/download/eula)
- \* Hosted Services – VMware's Terms of Service for the applicable hosted service posted at [www.vmware.com/download/eula](http://www.vmware.com/download/eula)
- \* Support and Subscription Services - VMware's Standard Support Programs and Subscription Services terms and conditions posted at <http://www.vmware.com/support/policies>
- \* Consulting Services - VMware's Standard Consulting Services Terms posted at <http://www.vmware.com/files/pdf/services/consserv-pso-credits-datasheet.pdf>.

The foregoing terms shall prevail over any additional or conflicting terms in any purchase order issued to VMware by the Customer in connection with this invoice.