

VMware Customer Connect™ Pacesetter Program

PACESETTER BENEFITS

Provide your feedback to our design teams and influence the new features within VMware Customer Connect.

BECOME A PACESETTER

Register *now* to join the Pacesetter Program. 4, 2021 at 11:30am – 12:30pm

VMware Customer Connect

VMware Customer Connect is a new digital experience. It integrates all VMware digital engagements (MyVMware, VMware Communities, VMware Learning, VMware Docs, VMware Knowledge Base, and more) into a single unified experience personalized to you. As part of our redesign efforts, we would like to share our ideas and new capabilities with you and get your feedback on how we can improve your experience.

Become A VMware Customer Connect Pacesetter

As a VMware Customer Connect Pacesetter you will gain access to the newest features and updates before anyone else. You will have an opportunity to engage with our design teams and provide feedback on the features you find most valuable. You must become a registered Pacesetter Program member to participate. Join our Pacesetter Program *now*.



Figure 1: The VMware Customer Connect ecosystem.

Join Our Pacesetter Events

Your feedback matters! There are several ways you can participate. Join us for one or more Pacesetter events and provide feedback to our design teams. There is no requirement to join all events, participate in whichever ones you can. Space is limited and is available on a first come, first served basis.

VMware Customer Connect Self-Service 1:1 Sessions – Skyline Health Diagnostics is a powerful troubleshooting tool that can run in your environment and capture important information directly from logs. Whether you are a DIY whiz who loves to self-solve, or prefer engaging with VMware Support, Skyline Health Diagnostics is a valuable source of data which can help you dramatically reduce the time and effort taken to parse

through logs. At Customer Connect, we are all about providing you with the right tool, at the right time and place, to make your support experience a breeze. We would like to hear your thoughts and feedback on how you use the tool and the contexts in which it can provide maximum effectiveness.

Starting in June 2021 through July 2021

VMware Customer Connect Success™ Feedback Session – Join us to learn about our new Connect Success experience on VMware Customer Connect. This interactive session will be an opportunity for you to see how we can help keep your VMware goals on track with success planning and insights into key health metrics.

July 22, 2021 at 11:30am – 12:30pm ET

Register for this session [now!](#)

Gain Early Access to VMware Customer Connect

As a Pacesetter member you will have early access to design ideas and provide direct feedback to our design team. Registration is required to participate. Join [now](#).

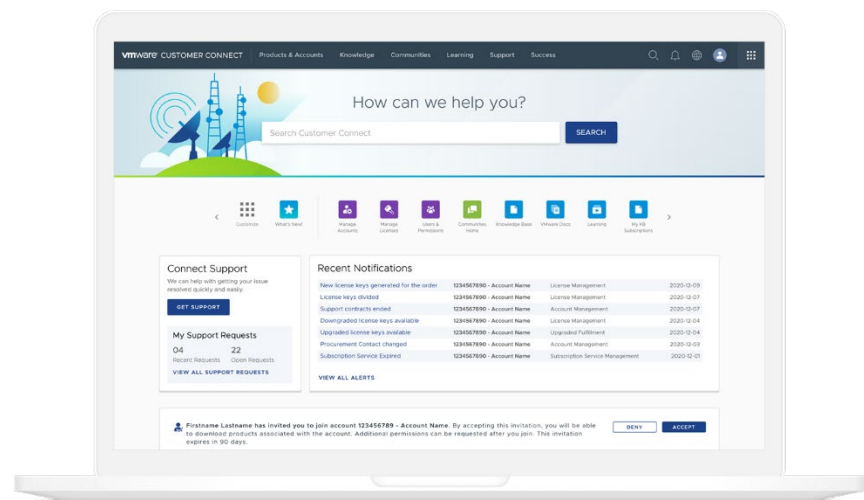


Figure 2: VMware Customer Connect is a new digital experience, personalized to you.

Tell Us What You Think

The VMware Customer Connect team wants to hear from you about your experience. Feel free to share your feedback [here](#).