

# VMware Tech Express Workshop

Live Virtual Classroom Training

## AT A GLANCE

VMware is now offering its popular leader-led Tech Express technical solutions training as a live virtual event.

It's still free to VMware partners. It's still interactive, and you still earn VMware Competency Solution Accreditations by participating!

## What Are the Benefits of a Virtual Tech Express?

- Convenience – Participate in these interactive technical workshops while sitting in your office, from the comfort of your home or from anywhere else that Internet access is available. The day-long workshops have breaks scheduled throughout the day to provide free time.
- Value – Eliminate travel expenses associated with an in-person event. All course materials are shipped to you in advance.
- Quality – Get the same high-quality instructors who deliver the traditional classroom Tech Express workshops. You have the opportunity to interact live, and the virtual platform includes multiple engagement tools, including real-time audio and chat, interactive whiteboard, breakout groups and more.

## How Do I Access a Virtual Event?

After you register for a virtual event, you will receive a confirmation email. The week prior to the event, you will receive a reminder email with the following information:

- The full Tech Express workshop agenda
- How to prepare your PC for the remote learning environment
- Log-in information, including username and password to access the learning environment
- Contact information for technical assistance and customer service

## Questions?

Contact [partneruniversity@vmware.com](mailto:partneruniversity@vmware.com) if you have any questions about the virtual Tech Express events.

## What are the minimum and recommended system requirements for participating in a virtual classroom?

	MICROSOFT WINDOWS	APPLE MACINTOSH
Versions Supported	Windows 7 Windows Vista Windows XP SP3	OS X 10.7 OS X 10.6 OS X 10.5 (Intel)
Browsers Supported	Internet Explorer 6.x SP3, 7.x, 8.x and 9.x Firefox 3.x and later (Java recommended) Google Chrome	Safari 3.x and later Firefox 3.x and later Java Runtime Environment (JRE) 5.x or later
Processor Speed	1Ghz or higher	1Ghz or higher
Memory	128MB minimum 256MB or higher recommended (1GB for Windows Vista)	256MB minimum 512MB or higher recommended
Bandwidth	56Kbps minimum 256Kbps recommended (minimum DSL)	56Kbps minimum 256Kbps recommended (minimum DSL)
Display	1024x768 or higher, with 16-bit color	1024x768 or higher, with 16-bit color
Native Data Transport	HTTPS with AES over port 44	HTTPS with AES over port 443
Required for Viewing Recordings	Adobe Flash Player 9.x	Adobe Flash Player 9.x
Internet Audio (VoIP)	<ul style="list-style-type: none"> <li>• Full duplex sound card</li> <li>• Speakers</li> <li>• USB headset recommended (required with Windows 7)</li> <li>• Microphone with noise cancelling</li> <li>• 100Kbps available bandwidth</li> <li>• HTTP port 80 (port 443 recommended)</li> <li>• Best performance over UDP 11730</li> </ul>	<ul style="list-style-type: none"> <li>• Full duplex sound card</li> <li>• Speakers</li> <li>• USB headset recommended</li> <li>• Microphone with noise cancelling</li> <li>• 100Kbps available bandwidth</li> <li>• HTTP port 80 (port 443 recommended)</li> <li>• Best performance over UDP 11730</li> </ul> <p>[Note that we do not support internet audio, webcam video, or recording playback on PowerPC machines.]</p>



## Your Cloud Advantage

Accelerate IT. Accelerate Your Business

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