

VMWARE TAP PROGRAM NOT FOR RESALE (NFR) SOFTWARE GUIDE

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Table of Contents

Not for Resale Software	3
Acceptable NFR Uses	3
Unacceptable/Production NFR Uses	4
Using the My VMware Portal	4
NFR Audits	5
Requesting and Receiving NFR Licenses	5
Managing NFR Licenses	5
NFR/Evaluation Request Portal for TAP Global Partners	5
Super User and Procurement Contact	5
NFR License Expiration and Renewal	6
NFR Software Support and Subscription	6
NFR Software Subscription	6
NFR Licenses for New VMware Products	7
TAP NFR Software List	7
TAP Mobile NFR Software List	8

Not for Resale Software

As part of the TAP program, partners can receive access to a limited number of licenses for VMware Not for Resale (NFR) software products. The current list of NFR licenses provided to TAP partners is shown in the [NFR software table below](#).

Partners having either an Access, Elite, or Global level TAP partnership can receive NFR software licenses solely for the purposes of developing, testing, and demonstrating integrated and interoperable joint product solutions.

The NFR software provided to TAP partners includes the following:

- Access partners – Receive a starter bundle that includes licenses for one development team, plus a five-incident pack of product support.
- Elite partners – Receive licenses for multiple development teams, plus unlimited Basic product support (Monday to Friday, from 8 AM to 5 PM Pacific Standard Time).
- Global partners – Receive a custom NFR grant based on business need and VMware approval with unlimited Basic support.
- Cloud partners – Qualifying ISV partners are eligible for discounted development/testing instances of VMware Cloud™ on AWS. For more information, please contact vmciv@vmware.com.

When a partner becomes an authorized TAP Global partner, they are automatically issued a TAP Elite level bundle of software licenses. A TAP Global partner can also request additional NFR/evaluation licenses to develop joint solutions with VMware.

Acceptable NFR Uses

All software licenses provided through the TAP program are considered NFR licenses. Acceptable uses and cloud instances of TAP NFR licenses are solely for the purposes of demonstrating, developing, testing, and supporting interoperability and integrations between partner products and VMware software.

TAP NFR licenses can be used in the following ways:

- The development of an integration between partner products and VMware software.
- Testing the interoperability between partner products and VMware software. Any environments set up to test interoperability must be destroyed within 30 days of the end of testing.*
- The demonstration of partner products integrated with VMware software or interoperability capabilities.
- Providing support to joint VMware and partner customers inquiring about challenges involving partner product interoperability with VMware software.

* NOT APPLICABLE FOR CLOUD ENVIRONMENTS.

Unacceptable/Production NFR Uses

TAP NFR licenses are not available for production use. Production uses of the licenses include, but are not limited to, using VMware NFR software or cloud environments for the partner's own information processing or computing needs, or the demonstration, development, testing, or support of partner products that have not been developed or integrated with VMware software, pursuant to the TAP program. Any production use of TAP NFR licenses is strictly prohibited and may result in termination.

Unacceptable uses of the TAP NFR licenses include, but are not limited to:

- Partner internal product development that is not specifically focused on integration with VMware software
- Testing of partner products not focused on interoperability and integration with VMware software
- General partner product demonstration that is not focused on interoperability and integration with VMware software
- Using VMware software to provide support to partner customers that are not seeking support for partner product integration or interoperability with VMware software, even if such support is provided at no charge
- Demonstration, development, testing, or support activities that are provided to partner customers as a revenue-generating professional service
- Under no circumstances, shall the partner distribute the NFR software to third parties

Using the My VMware Portal

The My VMware® portal provides partners with the ability to:

- Increase flexibility – The portal simplifies and streamlines partner interactions with VMware. Partners can save time with the portal's self-service features and guided workflow, allowing them to delegate task-based roles using granular permissions.
- Simplify administration – The portal provides partners with an account-based view of license keys, support requests, contracts, and other information. This allows partners to view and access product downloads and evaluations.

The My VMware portal is accessible from the top navigation bar of the VMware website. Partners can log in to [My VMware](#).

Any questions about the process, should be directed to the My VMware team at myvmware-help@vmware.com.

NFR Audits

All TAP partners are subject to audit of their TAP NFR licenses. To ensure compliance, please take the following steps:

1. Read the TAP Program Guide and TAP NFR Guide carefully to understand the allowable uses of NFR licenses.
2. Create a separate “TAP” folder in your My VMware account to ensure that you utilize these licenses separately from any commercial-use licenses you might have purchased.
3. Contact tapalliance@vmware.com with any questions about allowable NFR use.

Partners who are found to be out of compliance might be required to purchase commercial licenses.

Requesting and Receiving NFR Licenses

Each TAP partner must remit the partnership fees before the partnership is authorized in VMware Partner Central™ to receive NFR licenses. The partner's technical contact will receive the TAP NFR license keys after the partnership has been authorized.

All NFR licenses are assigned to the partner's technical contact. The technical contact for each partnership is designated on the TAP application during the initial TAP program enrollment.

The partner's technical contact will receive an email containing the license keys and the information about how to log in to My VMware and manage the licenses from there.

The email originates from VMware Customer Service at wfadmin@vmware.com or VMware Customer Service at customer_service@vmware.com. Please ensure that the email system is not blocking messages from these sources.

Managing NFR Licenses

Within the My VMware portal, the technical contact is called the super user.

The super user and procurement contact can manage the NFR license keys within the My VMware portal.

More information about license management is provided at [VMware Licensing Help Center](#).

NFR/Evaluation Request Portal for TAP Global Partners

TAP Global partners have access to an NFR/evaluation license request portal to quickly and easily submit requests for NFR/evaluation software licenses. The portal allows partners to request VMware software for internal projects that are conducted jointly with VMware.

The NFR/evaluation license request portal can be accessed only by TAP Global partners, and it is accessible through [Partner Central](#).

Super User and Procurement Contact

A super user can manage license keys and users on behalf of an account, manage account user permissions, and add or remove users.

The procurement contact, however, is the primary contact for the account. They act on behalf of the partner organization for ordering, renewing, and quoting transactions. Although their primary responsibilities can be procurement tasks, the procurement contact can also manage license keys and support on behalf of a specific account, and manage account user permissions.

Both the super user and procurement contact roles have the following permissions:

- Manage license keys and users on behalf of an account.
- Manage account user permissions.
- Add or remove users.

There can be only one super user and one procurement contact for each account. However, the same person can serve as both the super user and procurement contact when there are multiple accounts.

We recommend that the TAP partner designate separate partner contacts as the super user and procurement contact. Both user roles can be reassigned to any contact that is associated with the account.

The TAP partner can also assign Global permissions to a user. This provides permissions similar to those of the super user and procurement contact. However, a user with Global permissions does not serve as a replacement for these roles.

NFR License Expiration and Renewal

NFR licenses are not perpetual and expire upon termination of the TAP program partnership. The partner's use of any NFR licensed product shall be subject to the partner's compliance with the terms and conditions of the TAP Program Agreement.

Information on renewing the partnership is sent to the TAP primary contact 90 days before renewal. Upon renewal of the TAP partnership, the NFR software support and subscription provided with the keys is extended to the next renewal date.

For any NFR-related questions, contact the TAP team at tapalliance@vmware.com.

NFR Software Support and Subscription

NFR licenses for TAP Elite and Global partners include NFR software support and subscription, also called SnS. For more information about SnS, see "VMware Basic Support and Subscription (SnS) Service" in the Support section of the TAP Program Guide.

TAP Elite and Global partners also receive subscription services consisting of updates of any major, minor, and maintenance releases to the software, as well as corresponding documentation, throughout the length of the TAP partnership.

NFR Software Subscription

NFR licenses for TAP Access partners include subscription and five incidents of technical support. Subscription services consist of updates of any major, minor and maintenance releases to the software, as well as corresponding documentation, throughout the length of the TAP partnership.

NFR Licenses for New VMware Products

New VMware products can be selected for NFR licensing after TAP partners have joined the program. VMware sends NFR licenses for the new products to TAP partners who are in good standing.

The NFR licenses are sent to the Super User designated in My VMware to manage the company licenses. The NFR software currently provided to TAP partners is listed in the TAP NFR software table.

TAP NFR Software List

NFR licenses are offered as a benefit of the TAP program for the purpose of promoting mutually beneficial outcomes for both the partner and VMware. VMware reserves the right to revoke a partner's NFR licenses, for one or more products, if VMware determines, in its reasonable discretion, that the partner's use of such licenses is not mutually beneficial. In such event, VMware shall notify the partner in writing (including email) and by issuing a Return of Property Certification.

TAP Global partners are presented with a list of available licenses when they log in to the NFR/evaluation request portal. Not all commercially available licenses are available for downloading through this portal. However, if there is a demonstrated value, Global partners can also request other VMware software products.

TAP NFR SOFTWARE	ACCESS LICENSES	ELITE LICENSES
VMware App Volumes™ Enterprise - 10 CCU pack	1	1
VMware Fusion 7 Pro, ESD	3	9
VMware Horizon® 7 Enterprise Edition - 100 CCU pack	1	1
Horizon 7 Standard Edition - 100 CCU pack	1	1
VMware Horizon FLEX™ - 10 pack (per device)	1	1
VMware Mirage™ 6 - 100 pack	1	1
VMware NSX® Enterprise (per CPU)	12	60
VMware Site Recovery Manager	1	6
VMware vCenter 6 Standard	1	6
VMware vCenter Site Recovery Manager™ 6 Standard - 25 VM pack	1	6
VMware vCloud Director® - 25 VM pack	5	12
VMware vFabric® Data Director™ 2.0 - 25 VM pack	1	3
vFabric Suite 5 Advanced	12	60
VMware vRealize® Automation™ 7 For Desktop - 25 pack™	1	2
VMware vRealize Automation Enterprise - 25 OSI pack	1	2

FOR MORE INFORMATION

Email tapalliance@vmware.com.

TAP NFR SOFTWARE	ACCESS LICENSES	ELITE LICENSES
vRealize Business™ 8 Advanced for Suites - 25 OSI pack	2	4
vRealize Code Stream™ 2.0 - 25 OSI pack	1	2
vRealize Log Insight™ - 25 OSI pack	1	2
vRealize Operations™ Advanced - 25 VM pack	2	4
vRealize Operations Enterprise - 25 OSI pack	2	4
vRealize Operations Standard - 25 VM pack	2	4
vRealize Operations for Horizon - 100 CCU pack	1	6
vRealize Suite 7 Enterprise	2	12
VMware vSAN™ Enterprise (per processor)	6	16
vSphere 6 Enterprise Plus Edition™	12	60
vSphere 6 with Operations Management Enterprise Plus Edition™ for 1 processor	4	16
VMware Workstation 12 Player™	1	3
VMware Workstation 12 Pro™	2	7
Acronym Key: OSI - Operating system instance, CCU - Concurrent user, VM - Virtual machine		

TAP Mobile NFR Software List

NFR licenses for VMware AirWatch® and VMware Identity Manager™ are offered as a benefit of the TAP Mobile level for the purpose of promoting mutually beneficial outcomes for both the partner and VMware. VMware reserves the right to revoke a partner’s NFR licenses, for one or more products, if VMware determines, in its reasonable discretion, that the partner’s use of such licenses is not mutually beneficial. In such event, VMware shall notify the partner in writing (including email) and by issuing a Return of Property Certification.

TAP MOBILE NFR SOFTWARE	MOBILE LICENSE TENANTS (delivered as a cloud service)
VMware AirWatch	1
Identity Manager	1



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