



# VMware View 5 Client VPAT©

November 4, 2011



## VPAT®

Since the VPAT must be comprehensive, all Section 508 issues on all pages must be corrected to sustain compliance.

Criteria	Supporting Features	Remarks and Explanations
Section 1194.21 Software Applications and Operating Systems	<b>Supports with Exceptions</b>	<a href="#">Please refer to the 1194.21 section for details.</a>
Section 1194.22 Web-based Intranet and Internet Information and Applications	Not Applicable	Does Not Support
Section 1194.23 Telecommunications Products	Not Applicable	Not Applicable
Section 1194.24 Video and Multi-media Products	Not Applicable	Not Applicable
Section 1194.25 Self-Contained, Closed Products	Not Applicable	Not Applicable
Section 1194.26 Desktop and Portable Computers	Not Applicable	Not Applicable
Section 1194.31 Functional Performance Criteria	<b>Supports with Exceptions</b>	<a href="#">Please refer to the 1194.31 section for details.</a>
Section 1194.41 Information, Documentation, and Support	<b>Supports</b>	<a href="#">Please refer to the 1194.41 section for details.</a>

### Support Levels

Support Level	Description
<b>Supports</b>	Use this language when you determine the product fully meets the letter and intent of the Criteria.
<b>Supports with Exceptions/Minor Exceptions</b>	Use this language when you determine the product does not fully meet the letter and intent of the Criteria, but provides some level of access relative to the Criteria.
<b>Supports through Equivalent Facilitation</b>	Use this language when you have identified an alternate way to meet the intent of the Criteria or when the product does not fully meet the intent of the Criteria.

Support Level	Description
<b>Supports when combined with Compatible AT</b>	Use this language when you determine the product fully meets the letter and intent of the Criteria when used in combination with Compatible Assistive Technology ("AT"). For example, many software programs can provide speech output when combined with a compatible screen reader (commonly used AT for people who are blind).
<b>Does Not Support</b>	Use this language when you determine the product does not meet the letter or intent of the Criteria.
<b>Not Applicable</b>	Use this language when you determine the Criteria does not apply to the specific product.
<b>Not Applicable - Fundamental Alteration Exception Applies</b>	Use this language when you determine a Fundamental Alteration of the product would be required to meet the Criteria (see the access board's standards for the definition of "fundamental alteration").

## §1194.21 Software Applications and Operating Systems

Criteria	Support Level	Remarks and Explanations
(a) When software is designed to run on a system that has a keyboard, product functions shall be executable from a keyboard where the function itself or the result of performing a function can be discerned textually.	<b>Supports with Exceptions</b>	VMware View 5 provides keyboard shortcuts for the most frequently used features and most controls are keyboard accessible. However, focus control, such as moving between panes in the View 5 UI, is not keyboard accessible.
(b) Applications shall not disrupt or disable activated features of other products that are identified as accessibility features, where those features are developed and documented according to industry standards. Applications also shall not disrupt or disable activated features of any operating system that are identified as accessibility features where the application programming interface for those accessibility features has been documented by the manufacturer of the operating system and is available to the product developer.	<b>Supports</b>	VMware View 5 does not disrupt accessibility features.
(c) A well-defined on-screen indication of the current focus shall be provided that moves among interactive interface elements as the input focus changes. The focus shall be programmatically exposed so that Assistive Technology can track focus and focus changes. (Related to well-defined focus control which will also be visually indicative).	<b>Supports</b>	VMware View 5 provides visual focus that is trackable by assistive technology products and is visible on screen.
(d) Sufficient information about a user interface element including the identity, operation and state of the element shall be available to Assistive Technology. When an image represents a program	<b>Supports with Exceptions</b>	VMware View 5 provides role and state for all controls except for the menu bar which is not identified as a menu bar and links which are identified as static text.

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element, the information conveyed by the image must also be available in text.		
(e) When bitmap images are used to identify controls, status indicators, or other programmatic elements, the meaning assigned to those images shall be consistent throughout an application's performance.	<b>Supports</b>	VMware View 5 uses images in a consistent way.
(f) Textual information shall be provided through operating system functions for displaying text. The minimum information that shall be made available is text content, text input caret location, and text attributes.	<b>Supports</b>	VMware View 5 displays text using standard operating system methods.
(g) Applications shall not override user selected contrast and color selections and other individual display attributes.	<b>Supports</b>	VMware View 5 does not override user selected contrast and color selections.
(h) When animation is displayed, the information shall be displayable in at least one non-animated presentation mode at the option of the user. (Animation)	<b>Supports With Exceptions</b>	VMware View 5 does not display animation; however, views that constantly refresh, such as the status of an image download, do so by re-drawing the entire view. This causes a visual flash effect and causes screen readers to read repeatedly.
(i) Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.	<b>Supports</b>	VMware View 5 does not use color coding as the only means of conveying information.
(j) When a product permits a user to adjust color and contrast settings, a variety of color selections capable of producing a range of contrast levels shall be provided.	<b>Not Applicable</b>	VMware View 5 does not permit a user to adjust color and contrast settings.
(k) Software shall not use flashing	<b>Supports</b>	VMware View 5 does not blink or flash at

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or blinking text, objects, or other elements having a flash or blink frequency greater than 2 Hz and lower than 55 Hz.		a frequency greater than 2 Hz and lower than 55 Hz.
(I) When electronic forms are used, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.	<b>Supports</b>	Forms in VMware View 5 are fully accessible to users of assistive technologies.

## §1194.31 Functional Performance Criteria

Criteria	Support Level	Remarks and Explanations
(a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided.	<b>Supports With Exceptions</b>	VMware View 5 is mostly accessible; however, the menu bar is not directly accessible and link controls are not properly identified as links.
(b) At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people who are visually impaired shall be provided.	<b>Supports</b>	VMware View 5 can be used by people who are visually impaired and related assistive technologies such as screen magnification.
(c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for Assistive Technology used by people who are deaf or hard of hearing shall be provided	<b>Supports</b>	Hearing is not required.
(d) Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided.	<b>Not Applicable</b>	Audio is not present.
(e) At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for Assistive Technology used by people with disabilities shall be provided.	<b>Supports</b>	User speech is not required.
(f) At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and	<b>Supports</b>	Fine motor control is not required to use the application.

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Product Name: View 5 Client  
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Criteria	Support Level	Remarks and Explanations
strength shall be provided.		



## § 1194.41 Information, Documentation, and Support

Criteria	Support Level	Remarks and Explanations
(a) Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge	<b>Supports</b>	Upon request, product support documentation shall be made available in other printed or online formats that VMware has available at the time of the request, at no additional charge.
(b) End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge.	<b>Supports</b>	Upon request, product support documentation shall be made available in other printed or online formats that VMware has available at the time of the request, at no additional charge.
(c) Support services for products shall accommodate the communication needs of end-users with disabilities.	<b>Supports</b>	Upon request, product support documentation shall be made available in other printed or online formats that VMware has available at the time of the request, at no additional charge.