



vCenter Operations Manager  
Administration 5.0  
Online Help  
VPAT©

February 24, 2012



## VPAT®

Since the VPAT must be comprehensive, all Section 508 issues on all pages must be corrected to sustain compliance.

| Criteria   | Supporting Features             | Remarks and Explanations   |
|--|---------------------------------|--|
| Section 1194.21 Software Applications and Operating Systems                  | Not Applicable                  | Not Applicable   |
| Section 1194.22 Web-based Intranet and Internet Information and Applications | <b>Supports with Exceptions</b> | <a href="#">Please refer to the 1194.22 section for details.</a> |
| Section 1194.23 Telecommunications Products                                  | Not Applicable                  | Not Applicable   |
| Section 1194.24 Video and Multi-media Products                               | Not Applicable                  | Not Applicable   |
| Section 1194.25 Self-Contained, Closed Products                              | Not Applicable                  | Not Applicable   |
| Section 1194.26 Desktop and Portable Computers                               | Not Applicable                  | Not Applicable   |
| Section 1194.31 Functional Performance Criteria                              | <b>Supports with Exceptions</b> | <a href="#">Please refer to the 1194.31 section for details.</a> |
| Section 1194.41 Information, Documentation, and Support                      | <b>Supports</b>                 | <a href="#">Please refer to the 1194.41 section for details.</a> |

### Support Levels

| Support Level                                    | Description   |
|--|---|
| <b>Supports</b>                                  | Use this language when you determine the product fully meets the letter and intent of the Criteria.   |
| <b>Supports with Exceptions/Minor Exceptions</b> | Use this language when you determine the product does not fully meet the letter and intent of the Criteria, but provides some level of access relative to the Criteria. |
| <b>Supports through Equivalent Facilitation</b>  | Use this language when you have identified an alternate way to meet the intent of the Criteria or when the product does not fully meet the intent of the Criteria.      |

| Support Level  | Description   |
|--|---|
| <b>Supports when combined with Compatible AT</b>                 | Use this language when you determine the product fully meets the letter and intent of the Criteria when used in combination with Compatible Assistive Technology ("AT"). For example, many software programs can provide speech output when combined with a compatible screen reader (commonly used AT for people who are blind). |
| <b>Does Not Support</b>  | Use this language when you determine the product does not meet the letter or intent of the Criteria.  |
| <b>Not Applicable</b>  | Use this language when you determine the Criteria does not apply to the specific product.   |
| <b>Not Applicable - Fundamental Alteration Exception Applies</b> | Use this language when you determine a Fundamental Alteration of the product would be required to meet the Criteria (see the access board's standards for the definition of "fundamental alteration").  |

## § 1194.22 Web-based Intranet and Internet Information and Applications

| Criteria   | Support Level                   | Remarks and Explanations  |
|--|---------------------------------|---|
| (a) A text equivalent for every non-text element shall be provided (e.g., via "alt", "longdesc", or in element content).                                     | <b>Supports with Exceptions</b> | Text equivalents for non-text elements are available to comprehend content and to aid in navigation with some exceptions. Exceptions include graphics to indicate status of tree nodes. |
| (b) Equivalent alternatives for any multimedia presentation shall be synchronized with the presentation.   | <b>Not Applicable</b>           | Web pages do not have multimedia presentations.   |
| (c) Web pages shall be designed so that all information conveyed with color is also available without color, for example from context or markup.             | <b>Does Not Support</b>         | When color conveys information, text or programmatically implemented equivalents are not provided. The selected tab is color-conveyed without a text equivalent.                        |
| (d) Documents shall be organized so they are readable without requiring an associated style sheet.   | <b>Supports</b>                 | Web pages are readable when stylesheets are disabled or with user-defined stylesheets.  |
| (e) Redundant text links shall be provided for each active region of a server-side image map.  | <b>Not Applicable</b>           | vCenter Operations Manager Administration 5.0 Online Help does not have server-side image maps.   |
| (f) Client-side image maps shall be provided instead of server-side image maps except where the regions cannot be defined with an available geometric shape. | <b>Not Applicable</b>           | vCenter Operations Manager Administration 5.0 Online Help does not have client-side image maps.   |
| (g) Row and column headers shall be identified for data tables.  | <b>Not Applicable</b>           | vCenter Operations Manager Administration 5.0 Online Help does not have data tables.  |
| (h) Markup shall be used to associate data cells and header cells for data tables that have two or more logical levels of row or column headers.             | <b>Not Applicable</b>           | vCenter Operations Manager Administration 5.0 Online Help does not have data tables with multi-level columns or rows.   |
| (i) Frames shall be titled with text that facilitates frame identification   | <b>Does Not Support</b>         | Title attributes are not provided to help assistive technology users identify   |

| Criteria   | Support Level           | Remarks and Explanations   |
|--|-------------------------|--|
| and navigation   |                         | and navigate to frames.  |
| (j) Pages shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz.  | <b>Supports</b>         | Web pages do not have content that flashes or blinks with a frequency greater than 2 Hz and lower than 55 Hz.  |
| (k) A text-only page, with equivalent information or functionality, shall be provided to make a web site comply with the provisions of this part, when compliance cannot be accomplished in any other way. The content of the text-only page shall be updated whenever the primary page changes. | <b>Supports</b>         | Text-only pages are provided since compliance cannot be met any other way or are not required.   |
| (l) When pages utilize scripting languages to display content, or to create interface elements, the information provided by the script shall be identified with functional text that can be read by Assistive Technology.  | <b>Supports</b>         | Assistive technology and keyboard users can access scripted interfaces.  |
| (m) When a web page requires that an applet, plug-in or other application be present on the client system to interpret page content, the page must provide a link to a plug-in or applet that complies with §1194.21(a) through (l).   | <b>Not Applicable</b>   | vCenter Operations Manager Administration 5.0 does not have content that requires applets or plug-ins.   |
| (n) When electronic forms are designed to be completed on-line, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.                       | <b>Does Not Support</b> | Assistive technologies, such as screen readers, cannot identify and navigate to any form element to complete and submit forms online. The “Search” and “Favorites” edit boxes do not have explicit labeling. |
| (o) A method shall be provided that permits users to skip  | <b>Does Not Support</b> | Assistive technology and keyboard users cannot bypass repetitive   |

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|---|-----------------------|---|
| repetitive navigation links.  |                       | navigation links.   |
| (p) When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required. | <b>Not Applicable</b> | vCenter Operations Manager Administration 5.0 Online Help does not require timed responses. |

*Note to 1194.22: The Board interprets paragraphs (a) through (k) of this section as consistent with the following priority 1 Checkpoints of the Web Content Accessibility Guidelines 1.0 (WCAG 1.0) (May 5 1999) published by the Web Accessibility Initiative of the World Wide Web Consortium: Paragraph (a) - 1.1, (b) - 1.4, (c) - 2.1, (d) - 6.1, (e) - 1.2, (f) - 9.1, (g) - 5.1, (h) - 5.2, (i) - 12.1, (j) - 7.1, (k) - 11.4.*

## §1194.31 Functional Performance Criteria

| Criteria  | Support Level                   | Remarks and Explanations   |
|---|---------------------------------|--|
| (a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided.  | <b>Supports with Exceptions</b> | Some information retrieval processes and/or operations require vision and may not provide support for assistive technologies. Graphics to indicate status of tree nodes do not have text equivalents. Frames do not have title attributes. Edit boxes do not have explicit labeling. Headings do not have structural markup. |
| (b) At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people who are visually impaired shall be provided. | <b>Supports with Exceptions</b> | Some information retrieval processes and/or operations require vision acuity greater than 20/70 and may not provide support for assistive technologies. Graphics to indicate status of tree nodes do not have text equivalents. Users cannot resize content using Internet Explorer's Text Size.                             |
| (c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for Assistive Technology used by people who are deaf or hard of hearing shall be provided   | <b>Supports</b>                 | vCenter Operations Manager Administration 5.0 Online Help does not require hearing for information retrieval and operations. Support for hearing devices may be provided.  |
| (d) Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided.  | <b>Not Applicable</b>           | vCenter Operations Manager Administration 5.0 Online Help does not have audio information.   |
| (e) At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for Assistive Technology used by people with disabilities shall be provided.   | <b>Supports</b>                 | vCenter Operations Manager Administration 5.0 Online Help does not require speech for information retrieval or operations. Support for assistive technologies may be provided.   |
| (f) At least one mode of operation  | <b>Supports with</b>            | vCenter Operations Manager   |

| Criteria   | Support Level     | Remarks and Explanations   |
|--|-------------------|--|
| and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided. | <b>Exceptions</b> | Administration 5.0 Online Help does not require fine motor control or simultaneous actions. Persons with dexterity impairments can perform product operations, with some exceptions. Users can tab to empty areas where no interactive content is available. |



## § 1194.41 Information, Documentation, and Support

| Criteria  | Support Level   | Remarks and Explanations  |
|---|-----------------|---|
| (a) Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge  | <b>Supports</b> | Upon request, product support documentation shall be made available in other printed or online formats that VMware has available at the time of the request, at no additional charge. |
| (b) End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge. | <b>Supports</b> | Upon request, product support documentation shall be made available in other printed or online formats that VMware has available at the time of the request, at no additional charge. |
| (c) Support services for products shall accommodate the communication needs of end-users with disabilities.   | <b>Supports</b> | Upon request, product support documentation shall be made available in other printed or online formats that VMware has available at the time of the request, at no additional charge. |