



vCenter Operations Manger User Interface 5.0 VPAT©

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VPAT®

Since the VPAT must be comprehensive, all Section 508 issues on all pages must be corrected to sustain compliance.

Criteria	Supporting Features	Remarks and Explanations
Section 1194.21 Software Applications and Operating Systems	Not Applicable	Not Applicable
Section 1194.22 Web-based Intranet and Internet Information and Applications	Does Not Support	Please refer to the 1194.22 section for details.
Section 1194.23 Telecommunications Products	Not Applicable	Not Applicable
Section 1194.24 Video and Multi-media Products	Not Applicable	Not Applicable
Section 1194.25 Self-Contained, Closed Products	Not Applicable	Not Applicable
Section 1194.26 Desktop and Portable Computers	Not Applicable	Not Applicable
Section 1194.31 Functional Performance Criteria	Supports with Exceptions	Please refer to the 1194.31 section for details.
Section 1194.41 Information, Documentation, and Support	Supports	Please refer to the 1194.41 section for details.

Support Levels

Support Level	Description
Supports	Use this language when you determine the product fully meets the letter and intent of the Criteria.
Supports with Exceptions/Minor Exceptions	Use this language when you determine the product does not fully meet the letter and intent of the Criteria, but provides some level of access relative to the Criteria.
Supports through Equivalent Facilitation	Use this language when you have identified an alternate way to meet the intent of the Criteria or when the product does not fully meet the intent of the Criteria.

Support Level	Description
Supports when combined with Compatible AT	Use this language when you determine the product fully meets the letter and intent of the Criteria when used in combination with Compatible Assistive Technology ("AT"). For example, many software programs can provide speech output when combined with a compatible screen reader (commonly used AT for people who are blind).
Does Not Support	Use this language when you determine the product does not meet the letter or intent of the Criteria.
Not Applicable	Use this language when you determine the Criteria does not apply to the specific product.
Not Applicable - Fundamental Alteration Exception Applies	Use this language when you determine a Fundamental Alteration of the product would be required to meet the Criteria (see the access board's standards for the definition of "fundamental alteration").

§ 1194.22 Web-based Intranet and Internet Information and Applications

Criteria	Support Level	Remarks and Explanations
(a) A text equivalent for every non-text element shall be provided (e.g., via "alt", "longdesc", or in element content).	Supports with Exceptions	Text equivalents for non-text elements are available to comprehend content and to aid in navigation with some exceptions. Exceptions include graphs, many informative images and some decorative graphics.
(b) Equivalent alternatives for any multimedia presentation shall be synchronized with the presentation.	Not Applicable	Web pages do not have multimedia presentations.
(c) Web pages shall be designed so that all information conveyed with color is also available without color, for example from context or markup.	Does Not Support	When color conveys information, text or programmatically implemented equivalents are not provided. Examples include information in graphs and selected tabs.
(d) Documents shall be organized so they are readable without requiring an associated style sheet.	Does Not Support	Webpages are not readable when stylesheets are disabled or with user-defined stylesheets.
(e) Redundant text links shall be provided for each active region of a server-side image map.	Not Applicable	vCenter Operations Manager User Interface 5.0 does not have server-side image maps.
(f) Client-side image maps shall be provided instead of server-side image maps except where the regions cannot be defined with an available geometric shape.	Not Applicable	vCenter Operations Manager User Interface 5.0 does not have client-side image maps.
(g) Row and column headers shall be identified for data tables.	Does Not Support	Row and column headers of data tables do not have identifying information. Column headers also are not in the same tables as associated data cells.
(h) Markup shall be used to associate data cells and header cells for data tables that have two or more logical levels of row or column headers.	Not Applicable	vCenter Operations Manager User Interface 5.0 does not have data tables with multi-level columns or rows.

Criteria	Support Level	Remarks and Explanations
(i) Frames shall be titled with text that facilitates frame identification and navigation	Does Not Support	Title attributes are not provided to help assistive technology users identify and navigate to frames.
(j) Pages shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz.	Supports	Web pages do not have content that flashes or blinks with a frequency greater than 2 Hz and lower than 55 Hz.
(k) A text-only page, with equivalent information or functionality, shall be provided to make a web site comply with the provisions of this part, when compliance cannot be accomplished in any other way. The content of the text-only page shall be updated whenever the primary page changes.	Supports	Text-only pages are provided since compliance cannot be met any other way or are not required.
(l) When pages utilize scripting languages to display content, or to create interface elements, the information provided by the script shall be identified with functional text that can be read by Assistive Technology.	Supports with Exceptions	Assistive technology and keyboard users can access scripted interfaces, with some exceptions. Exceptions include expand/collapse interfaces, tooltips on graphs, "Sort" selectors of column headers top navigation links, tabs, many links to popup dialogs and calendar controls. Furthermore, graphic and silver buttons that are keyboard accessible cannot obtain visible focus when users tab to them.
(m) When a web page requires that an applet, plug-in or other application be present on the client system to interpret page content, the page must provide a link to a plug-in or applet that complies with §1194.21(a) through (l).	Does Not Support	vCenter Operations Manager User Interface 5.0 does not provide links to accessible applets and/or plug-ins whose files appear on the website. Some pages have PDF files without links to download and install the Adobe Reader.
(n) When electronic forms are designed to be completed on-line, the form shall allow people using Assistive Technology to access the	Supports with Exceptions	Assistive technologies, such as screen readers, may not identify and navigate to all form elements to complete and submit forms online. Form fields do

Criteria	Support Level	Remarks and Explanations
information, field elements, and functionality required for completion and submission of the form, including all directions and cues.		not have explicit labeling. Associated form fields also are not in fieldsets.
(o) A method shall be provided that permits users to skip repetitive navigation links.	Does Not Support	Assistive technology and keyboard users cannot bypass repetitive navigation links.
(p) When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required.	Does Not Support	When timed responses are required, the server does not alert users or provide them options for extended time.

Note to 1194.22: The Board interprets paragraphs (a) through (k) of this section as consistent with the following priority 1 Checkpoints of the Web Content Accessibility Guidelines 1.0 (WCAG 1.0) (May 5 1999) published by the Web Accessibility Initiative of the World Wide Web Consortium: Paragraph (a) - 1.1, (b) - 1.4, (c) - 2.1, (d) - 6.1, (e) - 1.2, (f) - 9.1, (g) - 5.1, (h) - 5.2, (i) - 12.1, (j) - 7.1, (k) - 11.4.

§1194.31 Functional Performance Criteria

Criteria	Support Level	Remarks and Explanations
(a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided.	Supports with Exceptions	Some information retrieval processes and/or operations require vision and may not provide support for assistive technologies. Graphs, many informative images and some decorative graphics do not have text equivalents. Color-conveyed information and frames also do not have text equivalents. Column headers of data tables do not have structural markup. Form fields do not have explicit labeling. Headings do not have structural markup.
(b) At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people who are visually impaired shall be provided.	Supports with Exceptions	Some information retrieval processes and/or operations require vision acuity greater than 20/70 and may not provide support for assistive technologies. Graphs, many informative images and some decorative graphics do not have text equivalents. Color-conveyed information also do not have text equivalents. Text cannot be resized.
(c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for Assistive Technology used by people who are deaf or hard of hearing shall be provided	Supports	vCenter Operations Manager User Interface 5.0 does not require hearing for information retrieval and operations. Support for hearing devices may be provided.
(d) Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided.	Not Applicable	vCenter Operations Manager User Interface 5.0 does not have audio information.
(e) At least one mode of operation and information retrieval that does not require user speech shall be	Supports	vCenter Operations Manager User Interface 5.0 does not require speech for information retrieval or operations.

Criteria	Support Level	Remarks and Explanations
provided, or support for Assistive Technology used by people with disabilities shall be provided.		Support for assistive technologies may be provided.
(f) At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided.	Supports with Exceptions	vCenter Operations Manager User Interface 5.0 does not require fine motor control or simultaneous actions. Persons with dexterity impairments can perform product operations, with some exceptions. Exceptions include expand/collapse interfaces, tooltips on graphs, "Sort" selectors of column headers top navigation links, tabs, many links to popup dialogs and calendar controls. Furthermore, graphic and silver buttons that are keyboard accessible cannot obtain visible focus when users tab to them.

§ 1194.41 Information, Documentation, and Support

Criteria	Support Level	Remarks and Explanations
(a) Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge	Supports	Upon request, product support documentation shall be made available in other printed or online formats that VMware has available at the time of the request, at no additional charge.
(b) End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge.	Supports	Upon request, product support documentation shall be made available in other printed or online formats that VMware has available at the time of the request, at no additional charge.
(c) Support services for products shall accommodate the communication needs of end-users with disabilities.	Supports	Upon request, product support documentation shall be made available in other printed or online formats that VMware has available at the time of the request, at no additional charge.